# PORT AUTHORITY NY NJ John F. Kennedy International Airport **AIR LAND RAIL SEA**

#### Welcome & Introductions

Teresa Rizzuto General Manager, JFK John P. Arancio, Deputy General Manager, JFK

### JFK's History

Where we were and where are we heading

- Construction began in 1942 by the City of New York at Idlewild Golf Course in Queens, NY
- June 1, 1947, PANYNJ began operating the soon-toopen airport
- July 9, 1948, commercial flight operations begin at New York International Airport
- December 24, 1963, the airport is rededicated as John F. Kennedy International Airport, in memory of the 35<sup>th</sup> president of the U.S.

**80+** Airlines **6** Terminals **125** Gates

1.4 million

tons of cargo come through the airport each year.



Each year, about

#### 60 million passengers

use the airport.





## Operations

**Emanuel Ciminiello Manager, Airport Operations** 

#### **Aeronautical Operations**

#### Primary responsibilities

- Perform airfield inspections to ensure compliance with Federal Aviation Administration Requirements 14 Code of Federal Regulations (CFR) Part 139 - Airport Certification
- Administer the airport's airfield driver training program
- Administer Construction Safety Phasing Plans
- Lead airfield snow removal efforts
- Respond to airfield emergencies
- Coordinate runway and taxiway closures with Air Traffic Control Tower
- Conduct wildlife control activities
- Manage the Airport Certification Manual





## **Landside Operations**

#### **General Overview**

- Airport Roadway Inspections and Management
- Inspection of Terminal frontages and presecurity areas
- Ground Transportation
- Customer Service (Welcome Centers) & Homeless Outreach
- Parking Lot Management and Parking Revenue Collection





#### **Airport Operations Center**

#### Key Objectives and Priorities

- Central point of contact for the JFK Community for concerns and questions
- Ensure timely and accurate customer service messaging and communication across multiple platforms to travelers and airport community as concerns are addressed in real time regarding wait times, system outages, etc.
- Produce long term operational forecasts for planning as well as day-of collaborative decision-making to ensure appropriate service levels
- Support all local, State and Federal partners throughout COVID-19 operational changes and resumption of airport operations
- Centralizing key stakeholders allows for faster, aligned response
- Enhancing communications and situational awareness
- Analysis of historical data to evaluate performance and support forecasting







## Physical Plant & Maintenance

Anna Stachula - Manager, Physical Plant

### **Physical Plant**

- Facility Projects
- Tenant Facility Office
- Maintenance

Structural Maintenance

**Electrical Maintenance** 

Mechanical Maintenance

**Environmental Maintenance** 

 Project Management – Dotted line reporting structure



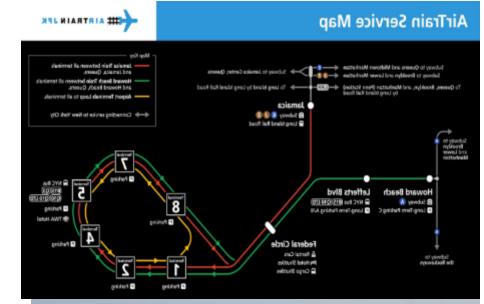


## AirTrain

Jamaal Cox - Manager, Air Train

#### **JFK AirTrain System Layout**

- Fully Automatic Driverless System
- 24hr Operations, 365 days per year
- 22,000,000 passengers moved per year
- 8.1 Dual Mile Guideway
- 10 Passenger Stations
- 32 Vehicles that can be utilized as single, 2 car, 3 car or 4 car trains







## Security

Steve Brocchini - Manager, Airport Security

## **Airport Security**

Regulated by the Department of Homeland Security's Transportation Security Administration (TSA)

- Airport Security Program
  - The foundation of the airport security system
  - Describes how the airport intends to comply with 49 CFR Part 1542 Airport Security
- Security Directives & National Amendments
  - Issued by the TSA to amend security requirements
  - Regulatory amendments on a national level to improve security procedures
- Airport Security Coordinator
  - Primary contact for the Federal government for security related issues at the airport and must be available 24/7
  - Ensures all the regulatory requirements are met and takes corrective actions on non-compliant conditions
- Exclusive Agreement Agreements and Airport Tenant Security Programs (ATSPs) for tenant operators at the airport
  - Tenant commitment to security
  - Established security procedures in place to maintain the security integrity of the airport



## **Security Oversight**

#### **Daily Security Operations**



Security Guard Post



Security Operations Center



Perimeter patrols



Employee screening



Fenceline inspections



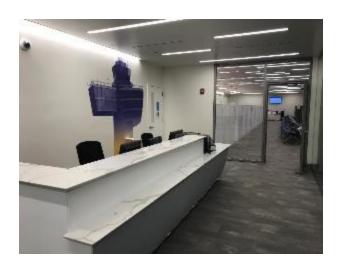
Cargo terminal inspections



#### **Airport Security Credentialing Office**

#### "Keys to the airport"

- Security credentials required to work at various areas of the Airport. Background checks are completed prior to issuance of an Airport Security ID Card – Heavily regulated process (Criminal History Record Check & Security Threat Assessment)
- Training is provided prior to issuance of an Airport Security ID Card to ensure all employees at the airport follow all the security rules.
   Employees must successfully pass a test in order to be issued an Airport Security ID.
- Several hundred employees served daily









## JFK Redevelopment Program Overview

#### **Guiding Principles:**

- Create a more unified, interconnected terminal layout
- Simplify the on-airport roadway network
- Airside improvements to reduce ground delays
- Increase capacity of the AirTrain
- Improve roadway access (Van Wyck expansion) and expand rail mass transit to JFK
- Develop state-of-the-art cargo facilities
- Centralize parking facilities
- Ensure world-class amenities



#### **Current Issues and Challenges**

- Airside
- Gates too small for current aircraft fleet
- Cul-de-sacs around T1, T2 & T7 leads to pushback onto taxiways
- Lack of Ground Service Equipment (GSE) space
- Lack of buffer time allowed between flights on gates
- Terminals
- Old age and obsolescence
- Designed before 9/11
- Roads & Parking
- Lack of capacity on roads
- Roadway Network is confusing
- Frontages very overloaded
- Utilities
- Lack of capacity in network
- Limited resiliency in case of failure
- End-of-life assets



#### **Current Issues and Challenges Particular to Customer Experience**

- Overcrowding in terminal buildings in peak times
- Significant delays for arrival and departing passengers resulting from lack of facilities
- Overcrowding on the frontage roads Inter-terminal wayfinding for connecting passengers is difficult
- Complex journeys and unclear wayfinding in a number of terminals
- Very long walks in some locations January 2020 Program Overview

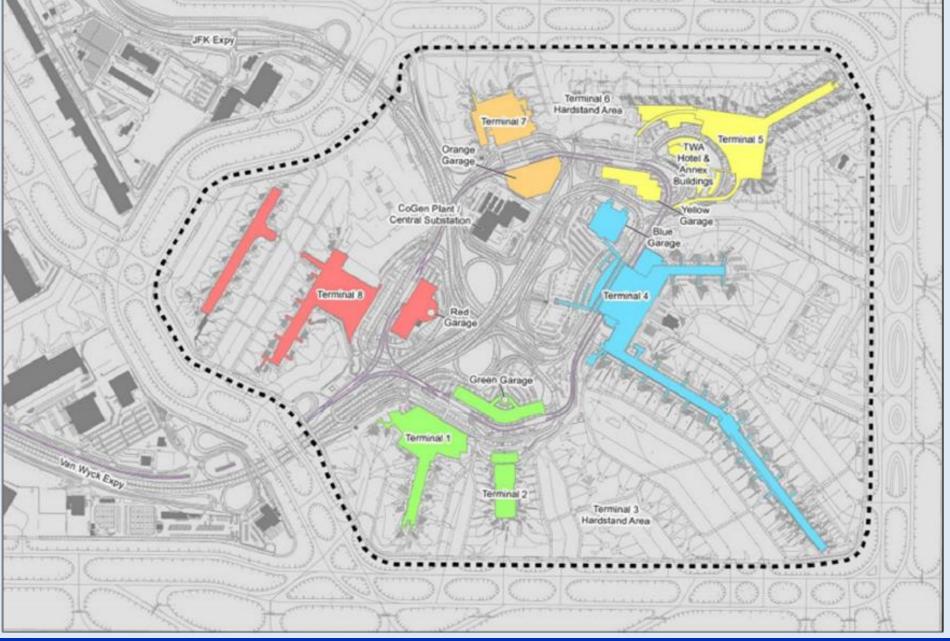


#### **Development Considerations**

- **Terminal capacity** expands capacity to support growth in passenger demand from 60 million annual passengers (MAP) today, growing in line with the forecasts.
- Customer experience dramatically enhances the end-to-end customer experience through innovation and global best practices
- **Design excellence** creates exceptional design and aesthetics
- **Security** leverages state-of-the-art technologies, systems, and protocols to protect the traveling public while maintaining a seamless and efficient customer journey
- Sustainability Using principles of sustainability (e.g., materials, systems, energy sources) and resiliency
- Access to airport complementary with improved airport access initiatives (e.g. expanded frontage roads, drop-off/pick-up zones, parking, connection to AirTrain, etc.)
- **Technology-**Touchless / biometric-based passenger journey
- Community Involvement MWBE participation

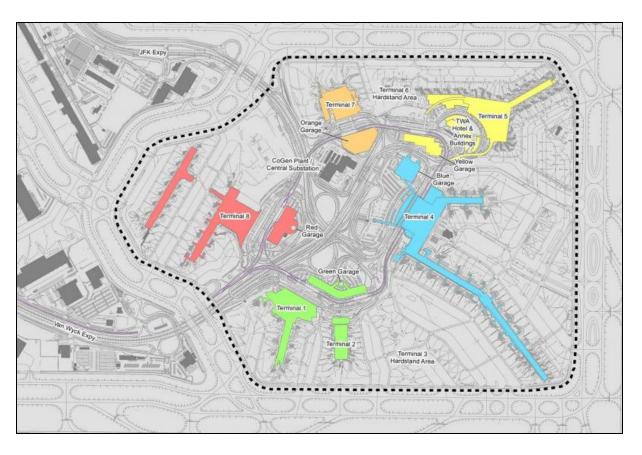


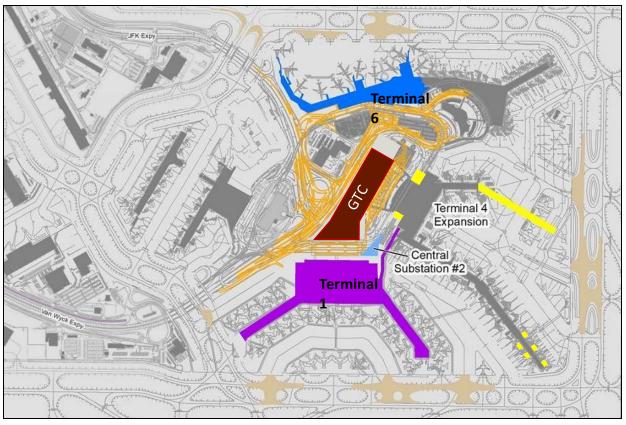
# **Existing Terminal Layout**





## JFK Redevelopment Overview







#### **Sustainability**

- 20% of parking with EV chargers by 2030 with plans for 100% electrification
- Aircraft deicing fluid capture and reuse
- All-electric Ground Service Equipment fleet
- Zero waste program
- 50% improvement in AirTrain access and service
- Zero emissions bussing for workers and passengers
- Barging















#### **Ground Transportation Center (GTC)**

- The proposed Ground Transportation Center (GTC) is expected to have a 16- acre footprint and will include structural parking on two levels as well as a comprehensive arrival function at grade.
- The GTC would optimize landside operations by consolidating passenger pick-up activity in one central area and simplifying access to parking.
- The arrivals level of the GTC will have ample space for taxis, shuttles, and other for hire vehicles in a single location, thus removing them from the terminal curb frontage.
- Adequate parking capacity of approximately 3,500 spaces to replace the existing Green and Blue Garages and at-grade parking.
- The garage will include technological features to enhance efficiency, including automated entrance gates for passholders (e.g. EZPass), electric vehicle charging stations, and a wayfinding system to direct drivers to available parking.
- Pedestrian access to Terminal 1 and Terminal 4 will be available via pedestrian bridges from the fourth level of the GTC and at-grade.



### **Ground Transportation Center (GTC)**









## Thank You!

