

# CPT Single Window

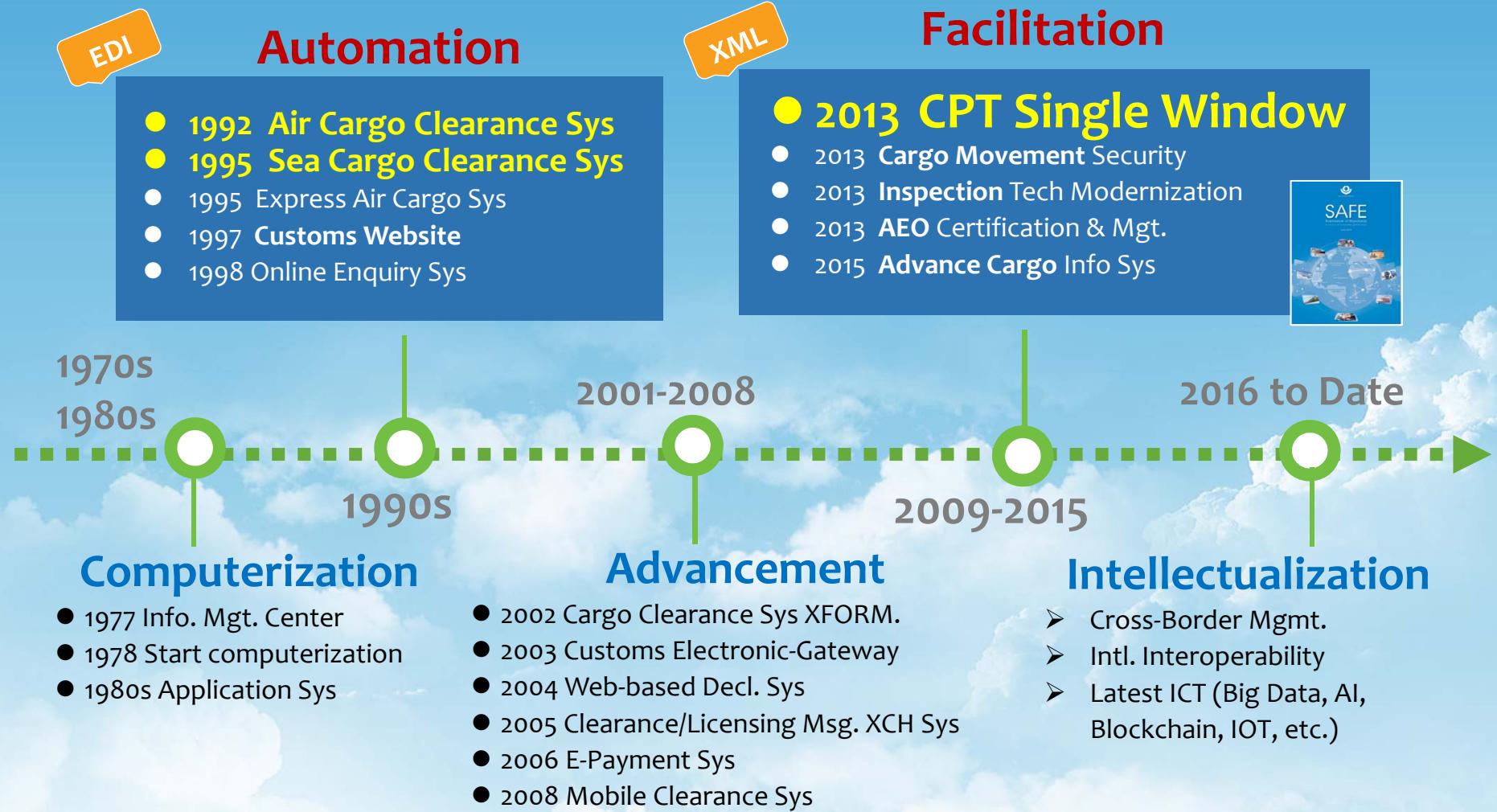


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Taiwan, Penghu, Kinmen and Matsu*

15 October 2019



# Road to Build Digital Customs



# CPT-SW EST. Background

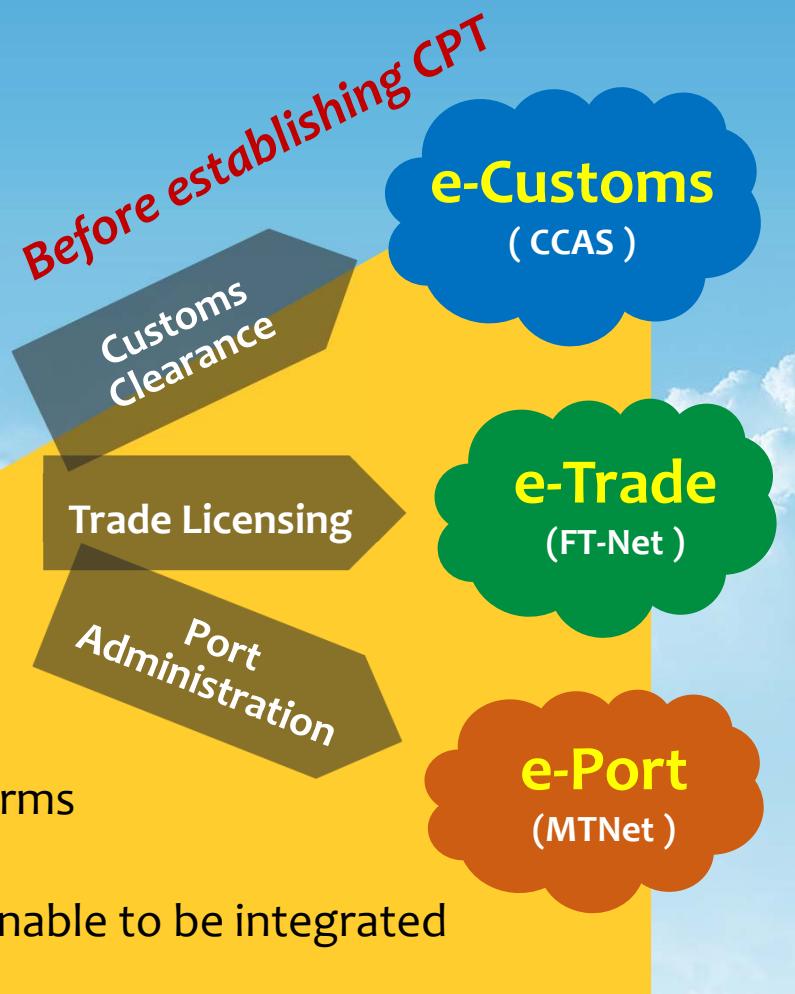
## 1) External Environment

- To meet the requirements of intl. regulations (e.g. TFA, WCO SAFE Framework)
- To comply with intl. standards/guidelines



## 2) Internal Situation

- e-Customs, e-Trade and e-Port platforms operated separately
- Trade processes, data and systems unable to be integrated



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# Building CPT-SW

## Principles

- **International Standards Adoption** - UN/CEFACT, WCO, etc.
- **Service-Oriented** - Practical, Convenient, Intelligent, secure
- **Stakeholders Cooperation** - Integrate Public and Private Resources



## Tasks

- 
- The background features a globe with various icons representing customs, port, and trade, such as a customs seal, a port crane, a factory, and a road. A banner at the bottom of the globe reads 'Customs-Port-Trade'.
1. Integrating Trade-Related Systems
  2. Harmonizing Trade Data
  3. Simplifying Regulatory Processes
  4. Creating a Single Entry Point
  5. Establishing a Central Database
  6. Promoting Intl. Interoperability



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# Building CPT-SW

3 Phases

2009 - 2010

## Planning

- Working Group
- Business Integration
- Data Harmonization
- Call for bidding

2011 - 2013

## Implementation

- SW Implementation
- Capability Building
- Regulation Amendments
- Reward Policy

2013 to date

## Operation

✓ Launched in Aug 2013

- SW Operation
- SW Maintenance
- Enhancement
- Promotion



Period 4 Years



Budget 21.5 M USD

( Entirely founded by government )



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# Building CPT-SW

## Collaboration & Capability Building

### CPT-SW Working Group

**Leading agency:** Customs Admin.

**Supervisors :** Dev. Council

**Public Sectors :** Regulatory authorities

**Private Sectors :** Trading communities

Consultants

Secretariat

Business Process Integration

Data Harmonization

Legislation Amendment

IT System Implementation

International Cooperation

5 expertise groups

Hearings/ Dialogues

Training Courses

Promotions / Rewards

Guidelines / SOPs

Regular & irregular Meetings / Seminars

Training Courses

Guidelines / SOPs



Traders

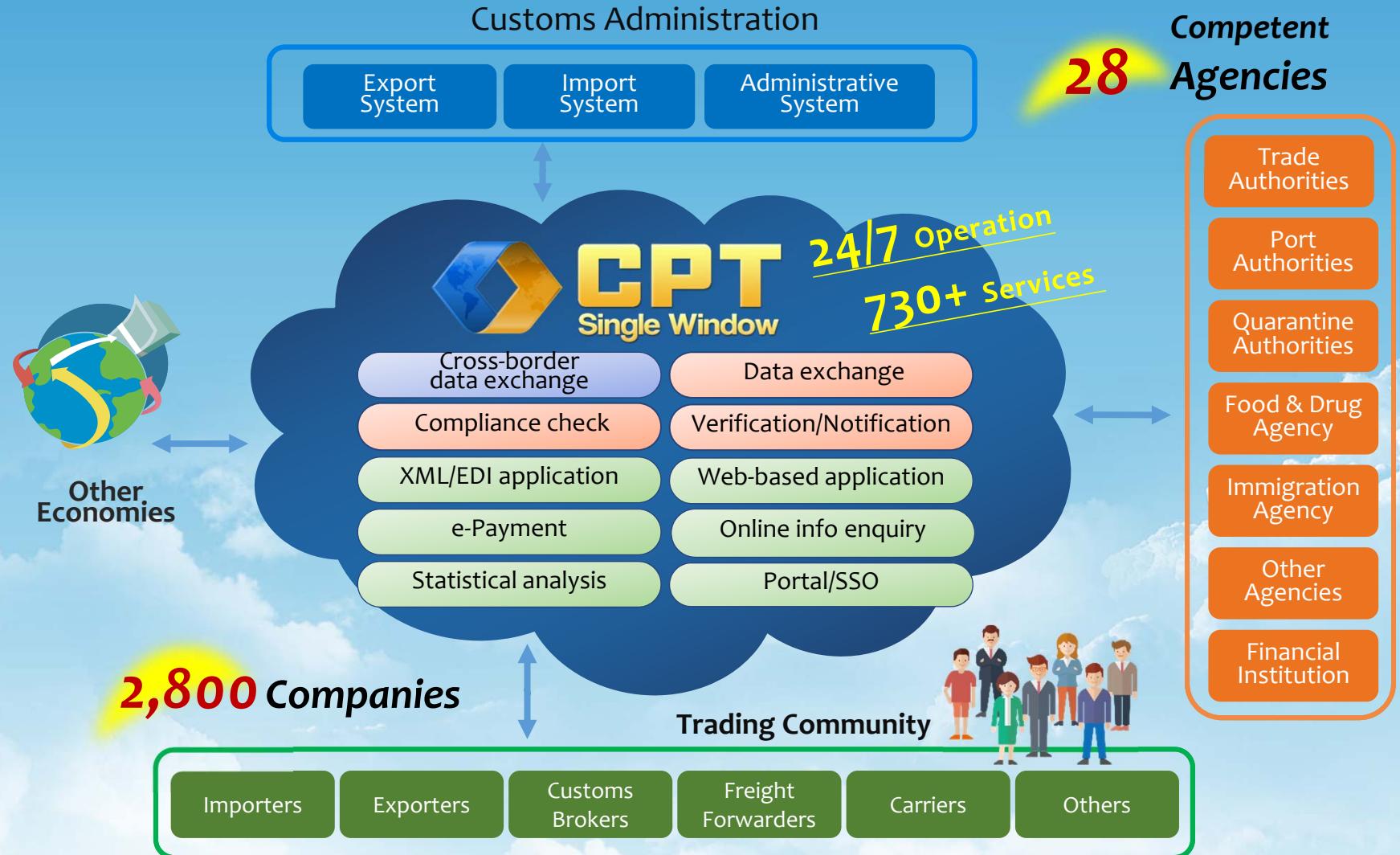


Competent Agencies



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# CPT-SW Services

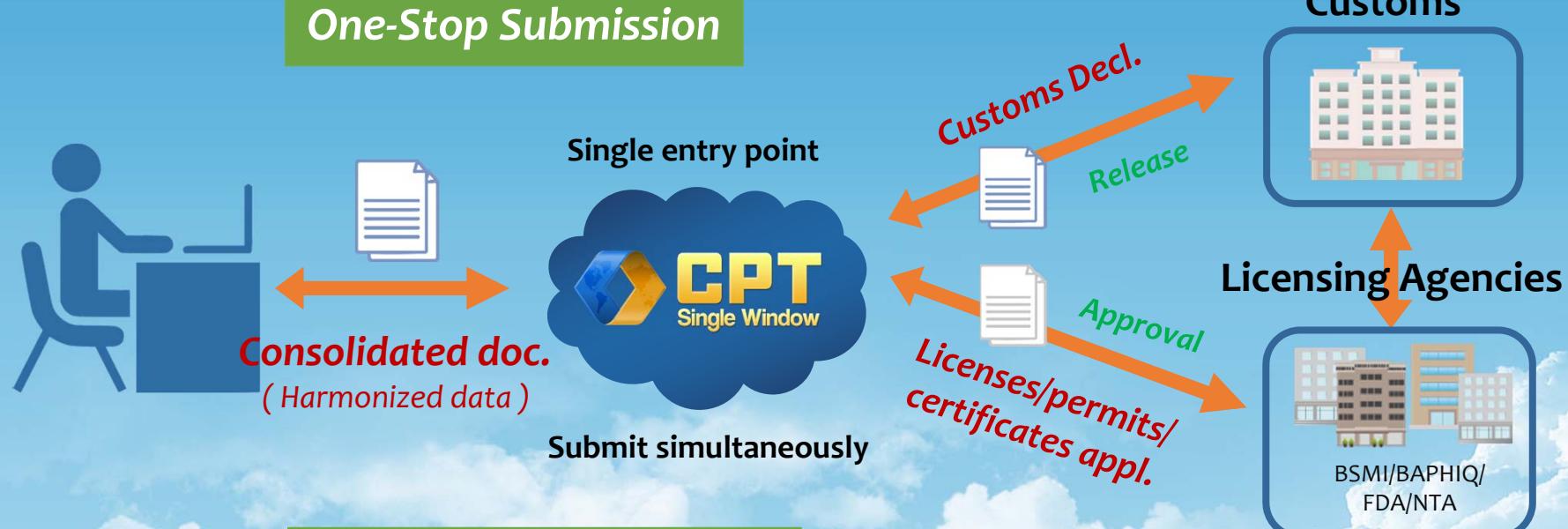


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# CPT-SW Services

For Traders

## One-Stop Submission



## Whole Course Tracking



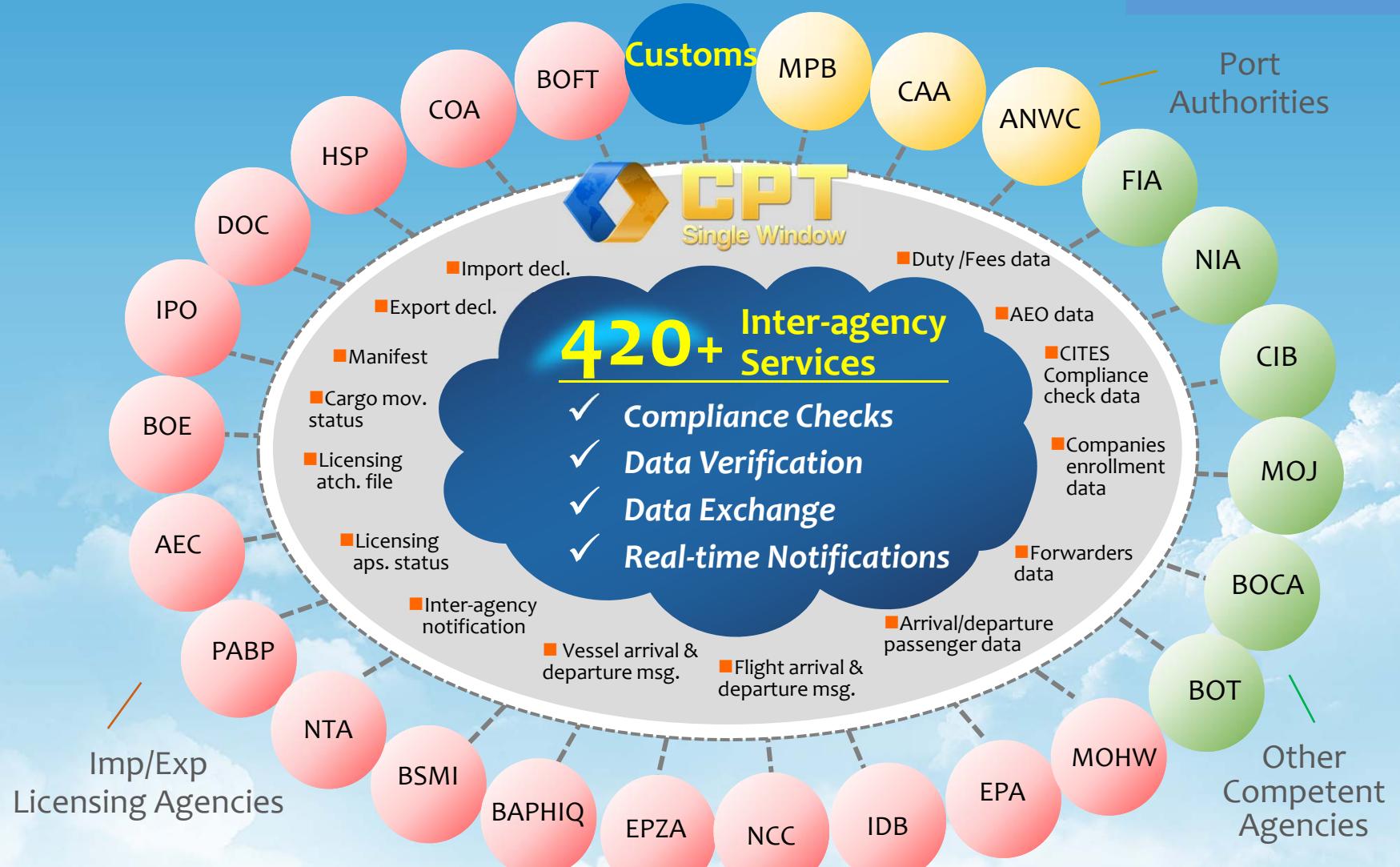
Transparent and Traceable



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# CPT-SW Services

For Competent Agencies



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# Benefits of CPT-SW

Source: Customs Statistics for 2018



e-Payment

**73.12 %**

Duties/taxes/fees Collection

Type	Amount (annual)	Ratio
Online	US\$ 13,520,073,809	<b>73.12%</b>
Others	US\$ 4,970,961,873	26.88%

E-Declaration

**99.99 %**

Import/Export Declaration

Type	Amount (annual)	Ratio
Electronic	65,036,272	<b>99.996%</b>
Paper	2,536	0.004%

Usage Amount of CPT-SW

- ❖ Customs decl. via SW : > **99.99%**
- ❖ Permits/Licenses appl. via SW : **90.14%**
- ❖ Online query : > **100 million times/year**
- ❖ PAs data sharing : > **10 million times/year**



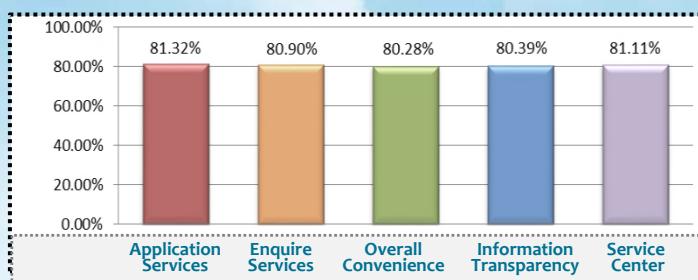
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# Benefits of CPT-SW cont.



**Lower Operation Cost**  
**28M** USD/year

**Reduce Regulatory Cost**  
**24M** USD/year



**Highly satisfied** by traders

More than 80% of respondents stated "satisfied" or "very satisfied" with CPT-SW



# Way Forward



Deepen **Inter-Agency Collaboration** to achieve the objective of more efficient and intelligent border management.



Promote **International Interoperability** to boost economies' connectivity and facilitate global trade.



Explore/Utilize **Newest ICT** to promote business and benefit the supply chain.



# Thanks for your attention !



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