

Water System Overview

Taiwan Delegation October 8, 2019

Simon Hsu Water Resources Division



ladwp.com

LADWP TODAY



- Service area (472 sq.mi. or 1,222 Sq. Km.)
- Provide Water and Power to over 4 million people every day
- Over 467 million gallons of water delivered per day – 523,100 acre-feet per year (1.77 billion liters per day, 645 MCM per year)

* 1 AF = 1233.5 M³

ladwn con

Infrastructure

- 111 Pressure zones
- 7,336 miles of pipeline (11,800 Km)
- 209,800 gate valves
- · 60,900 fire hydrants
- 740,000 service connections





LA

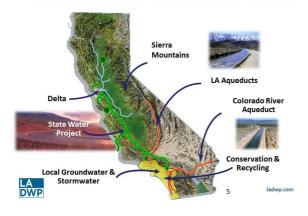




LA DWP

adwp.com

LOS ANGELES' WATER SUPPLIES



WATER SUPPLY & RELIABILITY CHALLENGES



WATER RESOURCES PLANNING AND DEVELOPMENT HAS TRANSFORMED LA

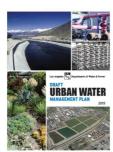


WATER RESOURCES PLANNING AND DEVELOPMENT HAS TRANSFORMED LA



PURPOSE OF UWMP

- · Water Supply Reliability to Year 2040
 - 2015 UWMP available for download at: www.ladwp.com/2015UWMP
- Urban Water Management Planning Act (1984)
 - Required for agencies serving more than 3,000 customers or 3,000 AFY (3.7 MCM per year)
- · State Grant/Loan Eligibility



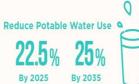




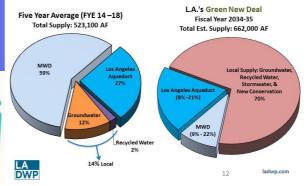


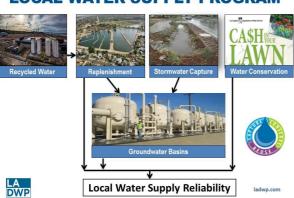


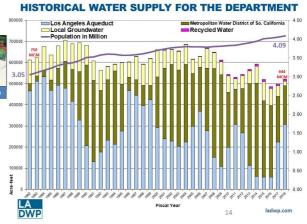




WATER SUPPLY RELIABILITY







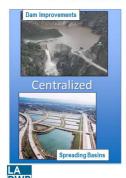
LOCAL SUPPLY DEVELOPMENT CONSERVATION



RESIDENTIAL AND COMMERCIAL CONSERVATION REBATES



LOCAL SUPPLY DEVELOPMENT STORMWATER CAPTURE





TUJUNGA SPREADING GROUNDS ENHANCEMENT PROJECT



- As of September 2019
- Basin Improvements Completed

 New Intakes in Late 2019
- Open Space Starting Early 2020 Project Completion in Early 2021
- downstream water receiving bodies.

Improve water quality in the

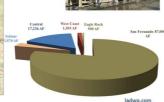
Doubling stormwater capture capacity to 16,000 acre-feet to recharge the groundwater basin Increase stormwater diversion from the flood control channel for peak flow attenuation and downstream flood mitigation Provide community open space, neighborhood greening, and passive recreational space

- Project Cost- \$50.4M

SF GROUNDWATER BASIN REMEDIATION

Planned groundwater basin remediation will be crucial to restoring the health and beneficial uses of the San Fernando Basin





LA DWP

NORTH HOLLYWOOD WEST WELLHEAD TREATMENT FACILITY

- 1,4-Dioxane Treatment using AOP
- w/LPGAC
- Construction: STARTED 55% Complete September 2017 – September 2020
- LADWP Construction Forces



Submitted Steps 1-4 of DDW's 97-005 **Policy Permitting Process**



20 ladwp.com

LOCAL SUPPLY DEVELOPMENT RECYCLED WATER



LA DWP



NEW RECYCLED WATER INITIATIVE AT HYPERION

Program Objective:

Recycle 100% of available treated wastewater for beneficial reuse from the Hyperion Water Reclamation Plant by 2035.





LA DWP

RECYCLED WATER PROGRAM AT

Potential Regional Program Components

SEISMIC RISK TO IMPORTED SUPPLIES



SEISMIC RESPONSE (MWD)

- MWD's Diamond Valley Lake, SWP terminal reservoir storage, and member-agency emergency storage can adequately provide for a 6month supply of water with a temporary 25% reduction in demand.
- Emergency storage in Castaic and Pyramid Lakes can deliver water into LA's west San Fernando Valley, Calleguas, and Las Virgenes if SWP and LAA are severed. If these emergency sources are cut off, 50 cfs (1.4 cms) of CRA water could be moved through MWD's system to serve these areas until repairs could be made.
- On-call contractors working around the clock could be deployed to repair seismic damage in as short as a two-week time period.





ladwp.com

SEISMIC RESPONSE (LADWP)

- If the LAA is severed, LADWP will use Bouquet Reservoir to provide water to the City while repairs are made.
- In addition, if the California Aqueduct is intact south of the Neenach Pump Station (1st LAA – SWP Connection), arrangements may be made to transfer LAA water into the California Aqueduct for delivery to MWD. Arrangements can then be made to deliver water to the City through MWD's connections.









adwp.com

THANK YOU



CUSTOMERS FIRST



LA DWP

LA DWP

dwp.com



Strengthening the Distribution System Earthquake Resistant Pipes

LADWP Water Distribution Division

Genevieve Han P.E. & Martin Lam P.E.

Tuesday, October 8, 2019

LA DWP

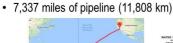
Presentation Outline

- · LADWP Water Distribution System
- · Water System Vulnerability
- Seismic Resilient Pipe Network
- EQ Pipe Evaluation Process
 - Planning
 - Design
 - Procurement
 - Construction
- Challenges
- · Lessons Learned
- · Future Goals



LADWP Water Distribution System

- 5 Water Operating Districts
- 465 square miles (1,204 km²)
- · 2,806 large valves
- · 60,902 fire hydrants
- 732,350 service connections







Water System Vulnerability







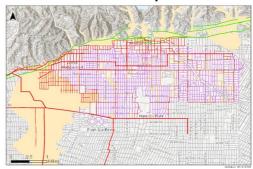
Ground Shaking

Seismic Resilient Pipe Network (SRPN)





Seismic Resilient Pipe Network



LA DWP

Earthquake Pipe Evaluation

LA DWP





Research **Available Products**



Research

Standard - ISO 16134



DWP ISO: International Organization for Standardization

Research

- Different vendors
- Review performance results
- Compatibility with existing system
- Material lead time
- Costs
- Special tools for construction





LA DWP

Planning

Selection Criteria

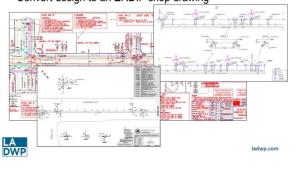
- · Pipe network serves critical facilities
- · Historic leaks and pipe age
- Pipe network is within or adjacent to a fault or liquefaction zone
- · Direct trunk line connections





Design

- · Start with traditional DI design
- · Convert design to an ERDIP shop drawing



Construction













Construction

Connections to Existing System









Construction

- Easy Installation
- S1, A, M2 (8-inch pipe)
- Compatible with existing materials
- Established material supply chain





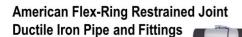


American Earthquake Joint System











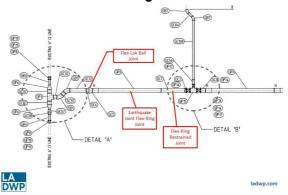
American Flex-Lok Ball Joint



American Flex-Lok Ball Joint



American ERDIP Design



Design Challenges

- · High learning curve (limited/no experience with ERDIP designs)
- Restrained length calculations
 - Location identification for restraint (such as use of liners)
- · Joint types and locations
- · Expansion/contraction presets
- · Deflection presets
- · Compatibility with existing system





Construction Challenges

- High learning curve (slower lay rate)
- Different joints and fittings compared to traditional ductile iron pipe
- Re-establishing pipe projection
 - Cut pipes: spigot ring method (slow process) vs. use P-links (additional measurements)
- Substructures vertical and horizontal offsets (material availability)
- Changes in field conditions how do they affect the restrained lengths
- Quality control documents (tedious)





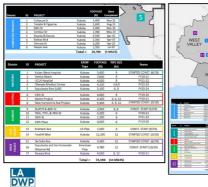


Lessons Learned

- · Design/Construction
 - o Substructure research (use of Ground Penetrating Radar)
 - o Restrained length calculations
 - o Options for the crew if there are changes during construction due to unforeseen substructures
- · Material procurement
 - Account for extras for unforeseen field conditions
 - o Order additional materials for leak repairs
 - o Order service saddles that are compatible with ERDIP pipe diameter
 - o Order extra tools
- Construction
 - o Unforeseen utilities required improvised changes in design during
 - o Measureable evaluation metrics for construction



ERDIP Mainline Projects





Future Plans & Goals

- Improve quality control process
- Develop Design Criteria and Construction standards for earthquake resistant pipe
- Continue working with manufacturers to improve their products
- Continue promoting technologies and innovation
- Develop a Seismic Resilient Pipe Network (SRPN)





ladwp.com

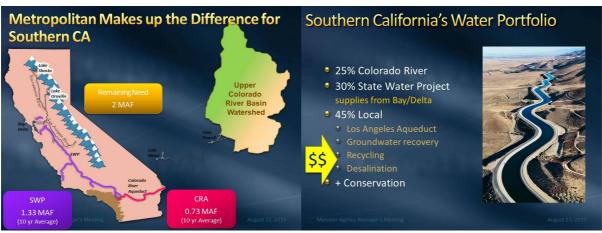


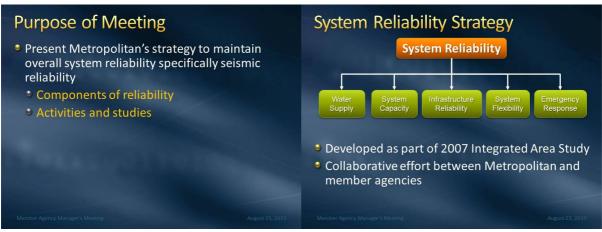
ladwp.com

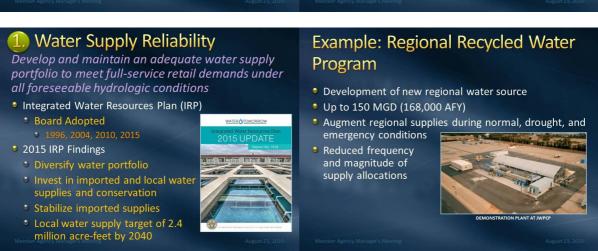




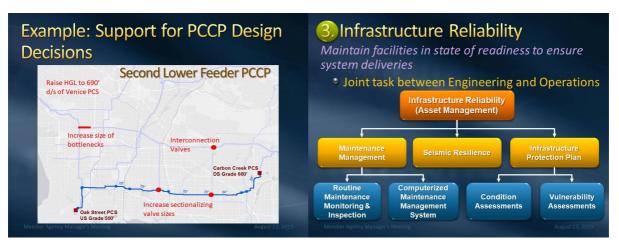












4. System Flexibility Respond to short-term changes in water supply, water demands, and water quality; and meet member agency needs during planned or unplanned outages

- Operational Flexibility
 - Operational adjustments
 - Hydraulic modeling
- Delivery Flexibility
 - Demand-driven projects
 - System Reliability Study

Member Agency Manager's Meeting

August 23, 2019

Example: System Reliability Study

- Presented as part of the IAS
- Purpose
 - Identify areas in our system that are vulnerable to a loss of service from a 7-day outage
- Approach
- Postulate a single component failure
- Evaluate options to restore service
 - MWD canability to re-route water to impacted a
 - Member agency alternative connections to MWD.
 - Member agency wells & surface storage
 - Member agency interconnection
- Quantify effect

Mambar Agancy Managar's Manting

nauet 23, 201

5. Emergency Response

The ability to respond to unplanned outages and restore service as quickly as practical.

- Addressed through:
 - Emergency Response Plan
 - System Security Planning
 - Business Continuity Plan
 - Information Technology Disaster Recovery Plan
 - Mutual aid agreements
 - Seismic Resilience Task Force

Member Agency Manager's Meeting

August 23, 20

Examples: Emergency Response

- Metropolitan maintains its own manufacturing shop facilities to fabricate and repair equipment and roll steel pipe
- The capability of these facilities has recently been upgraded substantially in order to expedite urgent repairs
 - Has the ability to repair at least two large diameter pipe breaks simultaneously
- Workshops and exercises are conducted regularly, including simulations of major seismic events

anager's Meeting August

California Aqueducts



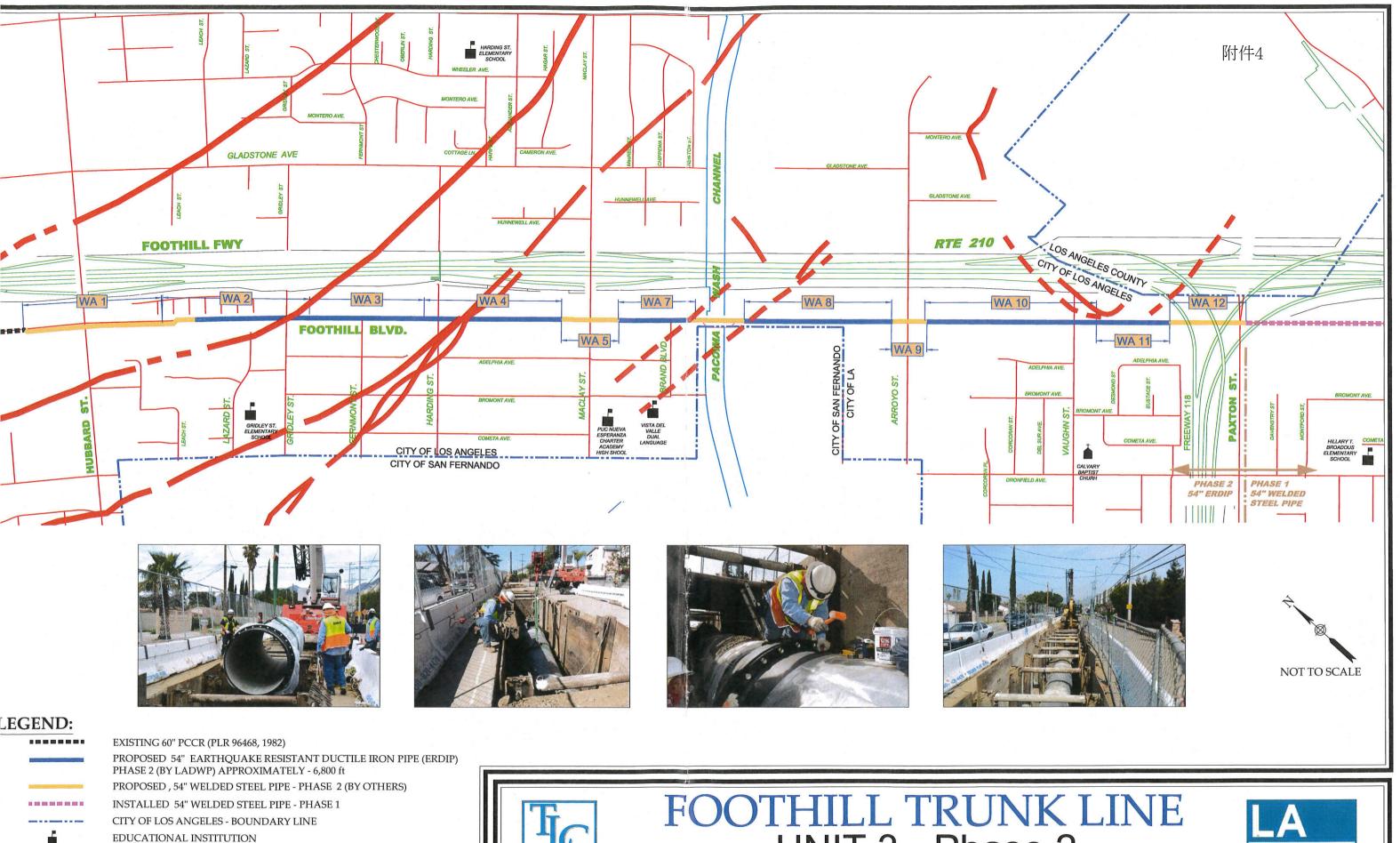


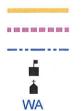
Videos

- https://www.youtube.com/watch?v=Ozle7tS1Sg
- https://www.youtube.com/watch?v=8A1v1Rr2n

Marshay Marshay Marshay

August 23, 2





RELIGIOUS INSTITUTION

WORK AREA

FAULTS



UNIT 3 - Phase 2 Construction Map



The Research of Repairing Method of Water Tank Leakage



《OUTLINE》

Jiunn-Shyong Shiu **Director of Public Works Department Taiwan Water Corporation**



彩台灣自來水公司

- **Overview of TWC**
- Purpose of the study
- Causes and types of leakage
- Water tank leakage repair method
- Three typical repair cases
- Conclusion

TAIWAN WATER CORPORATION

Overview of TWC

October 9, 2019

(km²)

(CMD)

144

449

3,200















Water Supply Area

User Number

Water Supply Amount

Main Length Number of Water

Number of Water Purification Plant

Number of Monitoring Station

Purpose of the study



Purpose of the study

TWC has 1,686 distribution water tanks, with a

 Strengthening water resources management and reducing the water leakage rate

Water leakage from water supply systems generally occurs in pipeline facilities and distribution water tanks.

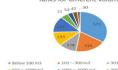












Purpose of the study



Causes and types of leakage

- Earthquake damage to the water tanks
- Large damage→ Remolition and reconstruction
- - Joints: Construction joint, Expansion joint, Turning joint

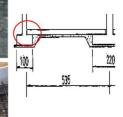




















Causes and types of leakage



Causes and types of leakage

- Seam
- Temperature change crack
- Earthquake or uneven subsidence
- Rusting and displacement of reinforcing steel
- Honeycomb phenomenon







Perforation





- Concrete quality
- The water tightness of concrete is not enough
- **Bleeding phenomenon**



12

Water tank leakage repair method



Water tank leakage repair method

Summary of leakage type

Plate

- Construction joints
- Expansion jointsTransition joints
- Temperature change cracks
- Earthquake or uneven subsidence
- subsidence Steel rust, displacement
- Honeycomb phenomenon
 Perforation
- Waterproof layer damage, deficiencies
 Insufficient water tightness of concrete

Wall

- Construction joints
- Expansion joints Transition joints
- Temperature change cracks
- Earthquake or uneven subsidence
 Steel rust, displacement
- Honeycomb phenomenon
 Perforation
- Waterproof layer damage, deficiencies
 Insufficient water
- tightness of concrete Bleeding

Crack

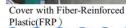
- Construction joints
- Expansion jointsTransition joints
- Temperature change cracks
- Earthquakes or uneven subsidence
 Steel bars rust,

- displacement Honeycomb phenomenon

■ Covering the waterproof layer











Use steel plate to cover

Bleeding

Water tank leakage repair method



11

■ Through the outer wall to fill the grout

Water tank leakage repair method

■ Set the V-shaped groove to apply the waterproofing agent cement mortar.





■ Cracks are stopped by high-pressure grouting.

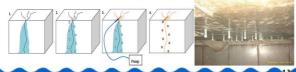


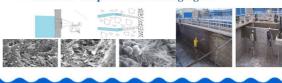






■ Concrete deep osmosis coating agent







Water tank leakage repair method



Water tank leakage repair method

Rubber bead with stainless steel plate









Repair of cracks or expansion joints.

Processing site	Material type
Filler	PE rod, waterproof foam, expanded rubber strip
Caulk	Epoxy resin, polyurethane (PU) sealant
Surface strengthening	FRP, non-woven fabric, elastic rubber water stop, stainless steel plate
External processing	Elastic rubber water stop, elastic cement, stainless steel







Water tank leakage repair method Water tank leakage repair method ■ Summary of repair method Repair materials must not affect water quality. Plate Wall Crack henols≤0.0 Residual chlorine reduction≤0.7mg/I 05 mg/I Potassium permangana consumption≤2mg/L Use V-shaped groove to apply waterproofing Covering waterproof layer Covering waterproof layer Amine: no detection Internal coating waterproof coating Internal coating waterproof coating agent cement ortar · Through the wall Through the wall High-pressure grouting to stop leakage Chromaticity outside the curtain grouting outside the curtain Cvanide: no grouting ≤1 degree Concrete deep osmosis coating Concrete deep osmosis coating Concrete deep-layer osmosis agent agen Film Odor and taste: coating agent Turbidity Rubber bead with stainless steel plate coating <0.5 NTU dissolution Three typical repair cases Three typical repair cases Salu 40,000 m³ distribution water tank repair ■ Yuchi 3,000 m³ distribution water tank repair • The expansion joints were displaced Leakage at the bottom of the water tank.



1.FRP material

2. FRP laying and coating on water tank bottom



3. FRP laying and coating on water tank wall



1. Removed the old joint filler material



2. Expansion joint cleaning



3. Epoxy resin filling



4. Elastic sealant filling



5. Laying FRP as a protective layer



6. Soft rubber plus stainless steel plate construction

Three typical repair cases

- Liyutan 50,000 m3 distribution water tank repair
 - The expansion joints were displaced and leaked



1. Disinfection before 2. sludge removal diving



5. New rubber stop
6. Bottom floor drilling



3. Remove the old expansion joint filler





19

4. Expansion joint



cleaning



7. Grouting through the bottom plate

Conclusion

- The basis for the applicability of the repair method should be determined by the size of the crack, the degree of damage, the water supply conditions of the water tank.
- The expansion joint is often the main cause of leakage of the water tank. Designed into multiple tanks and reducing the setting of the expansion joints can reduce the probability of water leakage.
- For expansion joints setting, it should consider the common shear steel bars, water stops, and caulking materials.
- Repair materials should pay attention to the safety of water quality. The materials should be inspected and confirmed to not affect the drinking water quality before use.



Thank you



銀台灣自來水公司

A study on the behavior of a multiple-layered, fully-structural cured-in-place pipe in ultimate limit state in earthquakes

Hiromasa ISHIZEKI
Manager, Potable Water Products PALTEM, Ashimori Industry Co., Ltd.

Agenda

- 1. Introduction
- 2. Characteristics of "Base Hose"
- Verification of adhesive-backed hose's performance to accommodate joint displacement
- 4. Bending test on a fully-structural CIPP

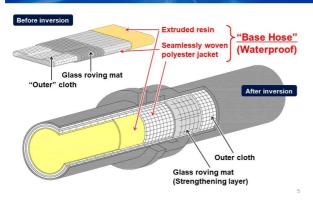
Introduction - CIPP (Cured-in-place pipe)

Lining by inversion CIPP liner Lining After

Introduction - CIPP (Cured-in-place pipe)



Introduction - CIPP, example of PALTEM



Introduction - Industrial background

Seismic standards for trenchless pipe rehab

Sewer

Level 1 & 2 classification and performance criteria for CIPP

Gas

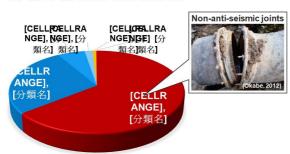
CIPP standardized for sealing purpose in earthquakes

Potable water

CIPP installation records not enough for standardization

Introduction - past experiences

400 km of our liners were used in...



Introduction - continuous studies

Last workshop...

Survey proved past performance

Pipe with CIPP behaved like continuous pipe

Calculation method selected for CIPP

Study continues:

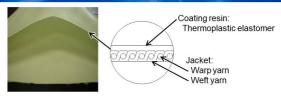


CIPP's behavior in bending displacement?

Agenda

- 1. Why we do this
- 2. Characteristics of "Base Hose"
- Verification of adhesive-backed hose's performance to accommodate joint displacement
- 4. Bending test on a fully structural CIPP

"Base Hose" - Characteristics



Thickne	mm	1.5~2.0 210~270 0.30~0.75		
Axial tensile	N/mm			
Burst pressure				MPa
Elongation at break	Jacket	%	15	
	Coating resin	%	400	

10

"Base Hose" - functions

Base Hose: "Adhesive-backed hose" or "cured-in-place liner"

- JWWA
- "Sealing material in-pipe installation method"
- ISO11295

"Class-C and Class-D of "Lining with adhesive-backed hose"

Manufacturing stage	✓ Holding resin✓ Protection for strengthening layer
Installation stage	✓ Air inversion✓ Steam cure
In-service	✓ Conformance to drinking water quality✓ Leak/corrosion prevention

"Base Hose" - functions

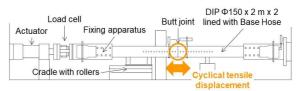




Agenda

- 1. Why we do this
- 2. Characteristics of "Base Hose"
- 3. <u>Verification of adhesive-backed</u> <u>hose's performance to</u> <u>accommodate joint displacement</u>
 - · Dynamic axial tensile test
 - ·Bending displacement test
- 4. Bending test on a fully structural CIPP

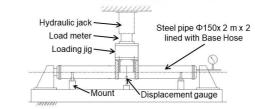
Dynamic tensile test – Base Hose by itself



Results	Number of displacement cycles	Frequency (Hz)	Amplitude (mm)	Joint separation (mm)	Internal pressure (MPa)	Sample
	30	1.0	±50	100		1
No leakage	90	3.0	±10	100	0.50	2
leakage	90	3.0	±20	100		3

Dynamic tensile test – Base Hose by itself

Bending test – Base Hose by itself



	Internal	Host pipe joi	int break	Max displa	cement		
Sample	air pressure (MPa)	Displacement (mm)	Bending angle	Displacement (mm)	Bending angle	Result	
1		32	2.2				
2	0.33	13	0.9	150	15.1	No Leakage	
3		18	1.2			Leakage	

Capability of Base Hose - observations

- Base Hose used as ABH (CIPL) debonds in displacement
- Debonded section accommodates further displacement and maintain water-tightness
- This phenomenon improves host pipe joints

Agenda

- 1. Why we do this
- 2. Characteristics of "Base Hose"
- 3. Verification of adhesive-backed hose's performance to accommodate joint displacement
- 4. Bending test on a fully-structural CIPP

Bending test - fully structural CIPP with BH

Adhesive-backed hose

Corrosion prevention

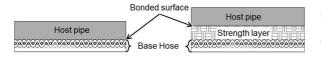
No strength layer

displacement

Accommodation to

Fully-structural CIPP

- Structural rehabilitation
- Strength layer for structural performance & long-term performance
- Pullout prevention & accommodation displacement



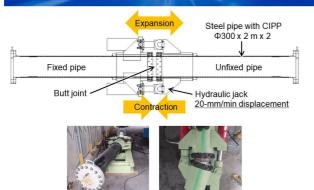
Bending test - fully structural CIPP with BH

Specification of the tested CIPP

Non	ninal Diameter	mm	300
Strength layer	Thickness	mm	4.0
	Flexural strength (hoop)	MPa	230
	Flexural modulus (hoop)	MPa	13,000
	Tensile strength (hoop)	MPa	210
	Tensile modulus (axial)	MPa	9,500
	Burst pressure	MPa	5.6
	Elongation at break	%	2.0
\^/atamaa af lawa	Thickness	mm	1.3
Waterproof layer	Elongation at break	%	15.0

Bending test - fully structural CIPP with BH

Bending test - fully structural CIPP with BH



Sample	Internal	Strengthe at b	ening layer reak	Base at ru	Lookogo	
	pressure (MPa)	Load (kN)	Bending angle	Load (kN)	Bending angle	Leakage
1	0.75	591	11.5	100	12.5	Yes
2	0.55	251	10.0	53	16.0	Yes
3	0.40	362	10.0	-	16.0	No*

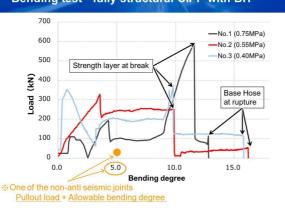


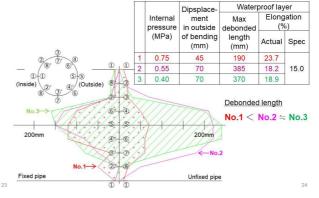




Bending test - fully structural CIPP with BH

Bending test - fully structural CIPP with BH





Base Hose in CIPP behaved equivalently to adhesive-backed-hose (or CIPL)

CIPP maintained strength up to 10° bending

Strength layer suppressed bending displacement in non-anti seismic joints

Multi-layered CIPP maintained water-tightness up to certain displacement after strength layer ruptured

Contact: Hiromasa Ishizeki hiomasa_ishizeki@ashimori.co.jp





Review of TWC Emergency Response System for Hualien Earthquake Disaster

Presenter: Wu-Lung Lin

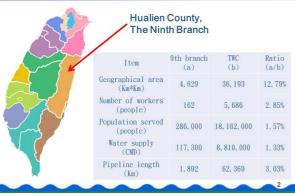
2019.10

Head of Engineering Department
The Ninth Branch of Taiwan Water Corporation

Contents

- Introduction of water supply
- > Overview of Hualien earthquake disaster
- Emergency response
- Review and recommendations
- Conclusion

Introduction of water supply

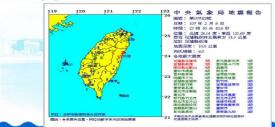


Introduction of water supply



Overview of Hualien earthquake disaster

- The Hualien 0206 earthquake, occurred at 23:50 on February 6, 2018. The earthquake scale was ML 6.2, MW 6.4, and had a focal depth of 6.3 km.
- About 400 aftershocks were recorded till February 11, averaging about 80 times a day.



Overview of Hualien earthquake disaster

- 4 buildings partially collapsed or were severely damaged, 3
 piers in Hualien Port were cracked, 39 roads were damaged,
 17 people died, 295 people were injured.
- Domestic water supply for 40,000 households was affected from February 7, and fully restored on February 14.
- The pipelines, equipments near the Milun fault and the Lingding fault were seriously damaged.
- The most serious damage of the tap water is the 600mm steel pipe, for the supply of Hualien city, attached to both sides of the Shangzhi Bridge, were disconnected, and the 500mm steel pipe on Xinxing Road severely distorted.
- As of February 14, 731 repairs were completed, and up to 1,950 repairs till April.





600mm steel pipe, attached to Shangzhi Bridge.

400mm steel pipe on Mingli Road,2 breaks,1 extrusion.



200mm steel, attached to Hualien Bridge, 2 disconnections, 1 break.

500mm steel pipe on Xinxing Road severely distorted.

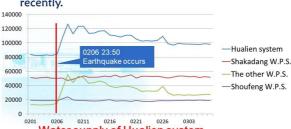




The communication pipe break is the most common case.

Overview of Hualien earthquake disaster

 The average water supply of Hualien system was 87,388 CMD in 2017, and up to 125,000 CMD during the earthquake, and about 88,000 CMD for recently.



Water supply of Hualien system

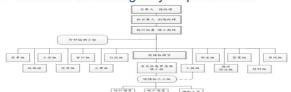
Emergency response

According to the "Guidelines for Emergency Response Team", "Standard Operating Procedures for Disaster Event", etc., the following emergency response procedures were carried out, and TWC staff went all out for restoration to mitigate public inconvenience as soon as possible.

- Establish the Emergency response team
- Strengthen emergency procurement
- Efficient release of news and information
- Zone the leak area
- Repair with heart and soul
- Enhancement of communication channels
- Optimize customer service
- Flexible setting of water supply stations
- Enhance water tankers dispatch
- Confirmation of restoration

Emergency response

Establish the Emergency response team



At 0:40 on Feb. 7, the emergency response center was set up by TWC.

All resources were led and dispatched by experienced personnel, including the former Chairman of TWC and now Chairman of CTWWA, Chun-Ming Kuo, the President of TWC, Nan-Tzer Hu, and the former Chief Engineer and now the vice-president, Jia-Rung Lee.

Emergency response

- Strengthen emergency procurement
 - Using properly with support terms of contract.
 - Drew up and signed negotiation procedure with noncontract manufacturers according to government procurement laws and examples on February 7.

主旨:有關本公司第六區管理處1家營漏廠商支援本處「0206花 蓮之天然吳客-她震」管線破影修復乙案,復如説明,請 壁柱: 规明: 规定辦理。 : 107年2月6日23:50花题预震造成本處轄區營線規 一、依據六區處「台南給水廠107年東、南區配水管維修工程 (契約編號:W6-107-0501-14)」,營繳勞漏工程收模施工補充規則第8條第6、7項辦理。 二、花蓮地區屬偏遠地區,請以合約單價計價後,總金額加成

Emergency response

Efficient release of news and information

Location of water supply station ebruary 7 Hualien 0206 earthquake, TWC water supply route map (7 routes). February 10 16:00, Hualien 0206 earthquake, The list of water and electricity operators for the February 10 22:00, damage of the private facilities and leaks. Check the inside of the house for leaks to avoid sudden increase in bills. (Check the red triangle of the meter rotate or not) ebruary 11 09:00, Hualien 0206 earthquake, Water supply fully restored. February 14 09:00, The President is concerned about post-disaster recovery, and the Vice President personally encourages TWC. Hualien earthquake disaster review, TWC thanks all walks of life for their March support.

In order to let the people feel at ease, understand the restore progress, etc., press release is issued in appropriate time

Emergency response

Zone the leak area

15%, 議約金額概估200萬元祭。

擬辯:奉核後,移請發包中心辦理議的程序。

- From Feb. 7 to Feb. 23, the leak detection members came from all the branch of TWC (80 people), were sent to Hualien City as a key area to divide the area of responsibility and perform pipeline inspections and surveys at night.
- 315 leaks on the ground and 350 leaks under the ground, a total of 665 leaks were detected. And all of these were transferred to nearby leak-repairing manufacturers.





Emergency response

Repair with heart and soul

During the repair process, 22 manufacturers covering leak repair, leak detection, water supply monitoring, formed 29 groups of manpower. In addition, 5 self-employed manpower of TWC for leak repair, did their best for 24 hours. As of Feb. 14, 731 pipe repairs were completed, and water was restored to almost all customers.

125.	湧斯工程有限公司		王董水電工程行
662	枯原企業有限公司		永浩工程行
05	祥智工程有限公司		雄聖工程有限公司
_=. DE	仲貫工程有限公司		因鑫水電有限公司
02	商東工程有限公司	九區	樹亞工程有限公司
36. GE	烟安水電工程行		慈利工程有限公司
2/c DK	条通工程行		正文水電工程有限公司
24 005	弓绘企業有限公司		大鹏水電工程行
+ 05	啟忠水管工程有限公司		禾郅有限公司
八阪	利合伯水電工程有限公司	+===	易原工程有限公司
/ US	萬基工程有限公司	7	吴潤工程有限公司

Emergency response

Repair with heart and soul







600mm steel pipe, under Shangzhi Bridge

Emergency response

Repair with heart and soul



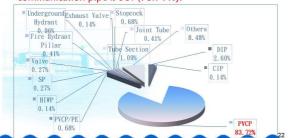




400mm pre-stressed concrete pipe, Zhongzheng Road

Emergency response

Repair with heart and soul From Feb. 6 to 14, the number of leak items was 731. The leaks of PVCP reached up to 83.72%, of which the number of communication pipe is 561 (76.74%).



Emergency response

- Enhancement of communication channels
 - Setup the JUIKER group "0206 Hualien Earthquake" for internal communication.
- Setup the LINE group "0206 Pipeline Inspection and Repair ", "Water Truck Group", etc., for each team staff.
 - Setup the LINE group "HuaLien Water Supply Information", for public communication, and the county councilor, village mayors, public opinion representatives of all levels, etc., can receive instant information.



Emergency response

Optimize customer service

Date	February 7	February 8	February 9	February 10	February 11	February 12	February 13	February 14
Number of entry	1039	1519	1442	731	716	622	452	358

- The Customer Service Center collected and analyzed all water shortage incoming calls and the respective location every 2 hours, and announced the analytics in the "0206 Hualien earthquake" JUIKER group.
- The emergency response team could grasp the disaster situation and determined the priority for processing water supply stations, leak repair, etc.

Emergency response

Optimize customer service

- Issues with the water meter box components would be handled immediately by the service staff.
- User's internal issues (eg. internal leaks, pumping motor failure, etc.) would be explained in detail.
- As for leaks from the outside which locations could not be confirmed, the leak prevention department would be notified to assist in leak detection.
- As the leak location was confirmed, the Hualien Water Treatment Plant would record and dispatch for the repairs.
- End-to-end control by the customer service system.

4

Emergency response

Flexible setting of water supply stations

- The water supply station reached max of 45 stations, and the locations could be changed according to the water supply situation.
- Priority was given to sending water to the medical institutions, and injecting water into the basement reservoir of the building, which could immediately improve the water demand and eliminate the hardship for people to transport water.
- At 14:30 on February 10, 7 water delivery routes (refer to the garbage truck route) were started to meet the water demand.





Emergency response

Enhance water tankers dispatch

- When a worker reported for duty, he was required to scan the QR CODE to join the LINE group.
- Locations of all Water Purification Station and water supply station were jotted down on Google Maps.
- These Google maps were then posted and shared in the LINE group notes, so everyone could <u>automatically navigate</u> after clicking.
- notes, so everyone could automatically navigate after clicking.

 After the work was allocated, the driver could automatically navigate according to the assigned locations. Handover of work was also more convenient from this approach.



Emergency response

Enhance water tankers dispatch

Water tankers dispatch was up to 49 a day, the traffic volume of water supply was up to 219 times a day, and 980 times for all. With the assistance of technology, we could handle water tanker dispatching in an orderly manner.













Emergency response

Confirmation of restoration

By using the water supply monitoring system, the 9th branch of TWC could instantly understand the water pressure of the pipe network, prioritize maintenance and repair, respond to users, and issue press releases.



Emergency response

Confirmation of restoration

The water supply status reporting system on the website of TWC, which was developed after the earthquake, allowed all users to report the water supply situation at their location, such as normal, low water pressure, and water shortage. Such reports could be instantly displayed on the map in different colors.

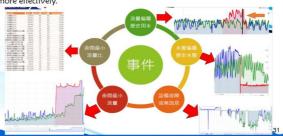
 With this system, we can quickly understand the water supply situation from the users feedback in the event of a water supply disaster in the future.



Emergency response

Confirmation of restoration

The WADA (Water Advanced Data Analysis) system developed by the big data project team of TWC has achieved great results. In the future, it can be applied to the automated analysis of a large number of DMAs, and can detect leaks more effectively.



Review and recommendations

After the restoration, TWC held 2 meetings ,on March 9 and April 20. The following suggestions were made:

- Record of emergency response: special personnel or professionals should be hired to handle the recording of the catastrophic recovery process. The record will be used for news release and subsequent employee training.
- Emergency Rehearsal: In order to ensure a smooth operation of water supply, and to enhance each employee's awareness of disaster prevention and their ability of emergency response, the compound disaster situation should be simulated.





Review and recommendations

- Increase manpower and complete GIS map inquiry APP: When manufacturers come to support the repairs, not only maintenance personnel, but also supervisors and operators should provide the support together. This is required to complete the repair data in detail with photos. After the repair, manpower should confirm whether the water valve has been restored or not, and strengthen the drainage and exhaust operation. After the impact, operation manpower of the 9th branch has added 8 people in 2018. In addition, a GIS inquiry APP has been completed to facilitate instant query of the pipeline network map.
- Distinguish the responsibility of leak detection and repair personnel according to the DMAs of the network.

33

Review and recommendations

- Construction of leak detection and repair system APP: case explosion, should be managed by a system together with leak detection and repair for effectiveness. Furthermore, such system can promote the efficiency of our customer service center with value-adding applications, such as combined water outage areas, instant pressure return, etc.
- Continue to build pressure observation stations and strengthen monitoring system maintenance.
- Avoid important valve be undergrounded: Due to the road leveling project, the road management department asked the pipeline company to bury the valve and the hole cover under the ground. It increases the digging time and the leak detection operation cannot be tested by sections, which will seriously affect the repair efficiency.

Review and recommendations

- Provide accurate water repair estimation to avoid public grievances.
- Introduce local resources to assist: For example, the water truck can be assisted by local residents; small repairs to the water meter box components can be assisted by local technicians; and customer service calls can be answered by volunteers.
- Introduce the ductile cast iron pipe with seismic joint (NS-type DIP): The NS-type DIP developed in Japan have performed well in many earthquakes. However, the current low demand in Taiwan leads to high costs, and it can only be piloted in high-potential areas with frequent earthquakes and liquefaction to improve the seismic resistance. And it will be piloted in both Tainan and Hualien from 2019.

Conclusion

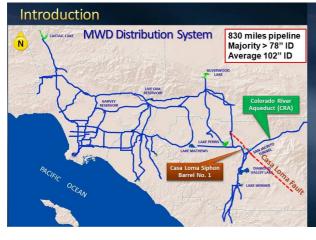
- During the repair period, experienced commanders of TWC such like Chun-Ming Kuo (former chairman), Nan-Tzer Hu (president), Jia-Rung Lee (vice-president), led the team and dispatched all the resources to the recovery work.
- 49 water tankers, 29 manufacturers assisted the repair, over 500 people were mobilized, 45 water supply stations were set up, 7 routes were launched in the water shortage areas, and water trucks were dispatched to provide water injection service to basement reservoir of buildings.
- Without taking any break during the Chinese New Year, all the team did their best to minimize public inconvenience.

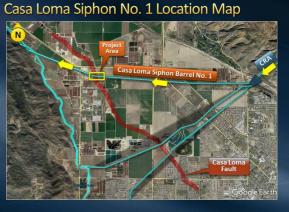
Conclusion

- Through various countermeasures and good use of technology tools, the water supply restored quickly. TWC reduced complaints and won applause.
- This is all credited to the people and companies for their concern and assistance during the restoration.
- We believe, with continuous review and response improvement after each disaster, TWC will become stronger.









Background

- 148-in concrete pipe constructed in 1935
- Ground subsidence due to ground water withdrawal
- Leaks have recurred for over 50 years
- Multiple repairs to address leaks
 - 300 ft of concrete pipe replaced with steel pipe in 1968
- Internal seals installed in 1996 and 2017



Background

- Ground Subsidence
 - 5 feet of settlement in 800 feet
 - 0.8-in/year settlement adjacent to the Casa Loma Fault
- Casa Loma Fault (San Jacinto Fault System)
 - Capable of producing
 - 7+ magnitude EQ
 Potential displacement
 - 1 foot if fault ruptures on its own
 - 13 feet if multiple reaches rupture

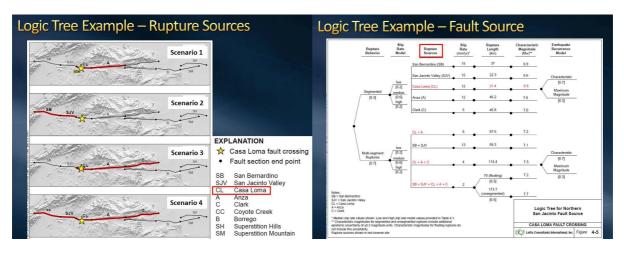


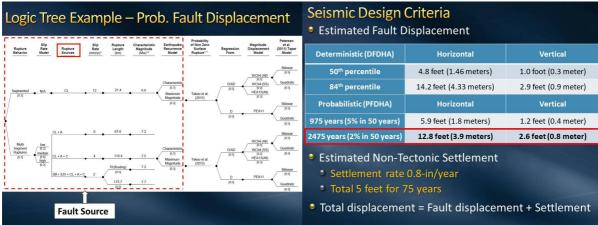
Geo-Hazard Field Investigations



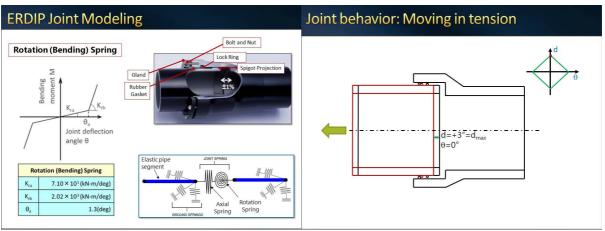
Geo-Hazard Characterization Study

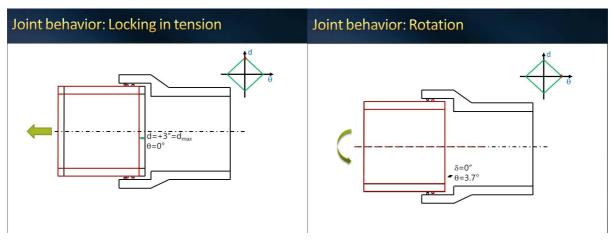
- Logic Tree Approach
 - Capture uncertainties in primary parameters
 - Tree branches represent values of parameters
 - Weights define distribution of values
- Fault Displacement Parameters
- Rupture sources
- Slip rate
- Rupture length
- Earthquake magnitude & recurrence
- Fault displacement prediction model



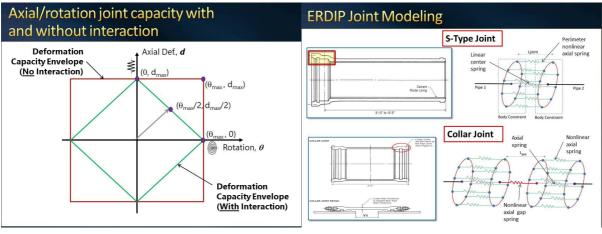


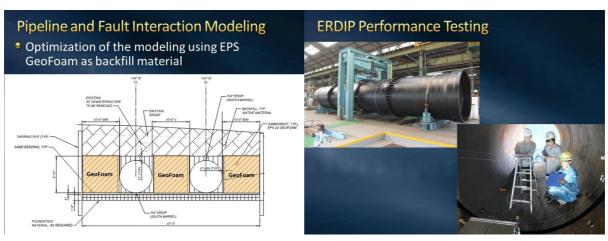


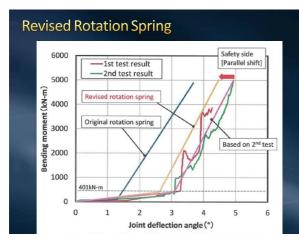




Joint behavior: Locking in rotation Joint behavior: Locking in rotation and tension $\frac{\delta = 0^n}{\theta = 3.7^\circ} = \frac{\delta}{\theta = 3.7^\circ} = \frac{\delta}{\theta = 3.7^\circ}$







Conclusions

- The displacement hazard would cause large stresses in a conventional continuous pipeline.
- ERDIP absorbs the displacement through axial movement and rotation within the joints.
- The pipeline system could be designed for large displacement with a combination of S-type joints, collar joints, and engineered backfill.















