

FALIA Invitation Seminar in Japan Individual Life Insurance Marketing Course

Corporate Management Strategy of a Life Insurance Company

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Overview of Life Insurance Industry in Japan

Dai-ichi Life at a glance



Business Portfolio of Dai-ichi Life





supplement organic growth

2nd Largest Life Insurance Market in the World



Number of Life Insurance Companies ⁽²⁾



Share in In-force ANP (As of Dec-14)⁽³⁾



(1) Source: Swiss Re, Life Premium volume.

(2) Japan figure is based on data as of December 2014, US figure is based on data as of December 2013, UK figure is based on data as of July 2014, and France figure are based on data as of December 2010.

(3) Source: Company disclosure

COMPS: Major Life Insurance Companies

Product Portfolios



Value of New Business and NB Margins



(UK)

Continued Growth in VNB





Domestic Life Insurance Businesses

Life Insurance Industry in Japan (ii)



Change in Population and Protection Needs In-force ANP of Japanese Life Companies



(Source) National Institute of Population and Social Security Research

(Source) Company disclosure, Life Insurance Laboratory, Life Insurance Association of Japan

Life Insurance Industry in Japan (iii)

Annualized net premium of medical and other products

Asset Outstanding of Single Premium Individual Annuities Products





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Portfolio of Products Capturing Customer Needs

Distribution of Number of New Contracts by Age of Insured Persons (for the Year Ended March 2015)



Improvements in productivity

- Productivity of sales reps has been steadily improving, mainly as a result of selective recruitment, high quality training and the launch of new products.
- Dai-ichi Life has achieved higher VNB margins through improvements in policy persistency driven by customer-centered initiatives.



(1) Calculated by dividing the value of new business by the average number of sales representatives in each period .

(2) Source: Each company's EV Report. T&D, Sony Life are based on MCEV and Dai-ichi, Japan Post Ins., Lifenet are based on EEV.

Medium Term Business Plan

Renewal of Mid-Term Management Plan

Review of Previous Plan 'Action D'

During the 'Action D' period, the Group took actions for further growth, achieving its management objectives one year ahead of schedule. The group also made significant structural reforms through M&A etc.

Considering Dai-ichi Life Group has taken a step forward to accelerated growth, we decided to renew our current plan starting from fiscal year 2015 with a new plan 'D-Ambitious' covering fiscal years 2015 to 2017.

The name 'D-Ambitious' is derived from our strong ambition to realize accelerated growth towards a higher level of value creation by leveraging the establishments in the 'Action D' period, under our mid-to-long term vision; 'Peace of mind. In communities and around the world.'

2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
		5 th anniv. since IPO					10 th anniv. since IPO		120 th anniv. since creation
Challenges	ined Growth	Peace of mind.							
	In communities and around the world.								
Actio	s Collective		D -Ambitious					nking	
		3	Our values. Our future.				Peo		
-	chieving Further	Oi			Firs	t			
Action D original term (3 years)									

What we aim at in the 3 years of **D**-Ambitious

Realizing sustainable value creation through dynamic and agile business development with further evolution of DSR management*

Base strategies (4 'D's)

Dynamism	1. Growth Strategy		>	Achieving sustainable and solid growth with three growth engines, namely (i) Domestic insurance businesses, (ii) Overseas insurance businesses and (iii) Growth investment.		
Discipline	 2. ERM ** 3. Group Management 4. Human Capital Development 		>	Establishing management/governance structure to support sustaina growth • With two regional headquarters fully in operation, we will form a		
Dimension				 Global Trilateral Structure (Japan, North America and APAC) We aim to strengthen our corporate governance by shifting to a holding company structure etc. 		
Diversity				(i) Doubling consolidated net income****, (ii) securing adequate capita level anticipating global capital regulations, and (iii) realizing further enhancement of return to meet stakeholders' expectations		

^{*} The word 'DSR' means Dai-ichi's Social Responsibility that goes beyond general concept of CSR (corporate social responsibility). DSR Management is our unique value-creating framework wherein all employees, under the Group mission 'By your side, for life', continuously run the PDCA cycle to improve management quality and enhance corporate values and, as a result, fulfill our social responsibility for each stakeholder.

**** We aim to double our consolidated adjusted net income compared to the Action D objective.

^{**} ERM(Enterprise Risk Management) are activities maximizing the capital efficiency and corporate value, by developing / executing strategies for optimizing the three key factors: (i) Profitability; (ii) Capital; and (iii) Risk.

^{***} Dai-ichi Life Insurance Co., Ltd. (the "Company") is conducting a necessary study for a possible shift to a holding company structure during the period of medium-term management plan ('D-ambitious'). However, there is no resolution by the Company on this matter at this time. The Company will promptly announce any matters that require disclosure.

Three growth engines

- big picture of our growth strategies -

Achieving sustainable and solid growth with three growth engines



(1)Domestic insurance businesses

3 domestic insurance companies for a larger share

- With 3 domestic insurance companies, we will be able to provide competitive products swiftly.
- We will create the best mix of products and channels to better cater to the various needs of our customers.



Triple-Tier-Branding

Customer Classification within Group Companies in Japan



'By your side, for life - With You' Project

Dai-ichi Life Group strives to <u>ensure customers' peace of mind</u> through our core life insurance business and to <u>offer Dai-ichi's own excellent health support services</u> by leveraging the strong teamwork of all our staff with specialized expertise, including Total Life Plan Designers (sales representatives).



Exit: claim and maturity

- Consulting service incl. inheritance tax amendment (inheritance tax consultants at every branch)
- Procedures support through adult guardianship support
- Various payment avenues using life insurance trust
- Quick and accurate benefit payment
 - *Life insurance trust is a service offered by Mizuho Trust & Banking Co., Ltd. Dai-ichi Life acts as trust agreement agency.

の定期便



 Providing products focusing on comprehensive cover / living needs benefit.
 High value-added consulting and quick procedures with DL Pad

Dai-ichi Frontier Life provides attractive savings-type products in sequence



Neo First Life to provide protection-type insurance products that answers customers' 'I wish if....'



In-force period: policy maintenance

- Periodic contact with customers "安心の定期点検。"
- Offering excellent health support services

③メデーカルッポート 介護サービスワイド&ダブル

'By your side, for life - With You' Project

In furtherance of "Ensuring customers' Peace of mind" and "Offering excellent health support services", we started various initiatives to treat senior customers with greater care and upgraded information network that supports society's health advancement.



Providing high quality consulting services

Dai-ichi Life's initiative

We enhance point of contact with customers and improve consulting skills/knowledge of Total Life Plan Designers, in order to enhance customer satisfaction by delivering "Ensuring customers' Peace of mind" and "Offering excellent health support services".

Establishing specialized sales rep. channel for particular customer segments

- 'Customer Consultants', a new sales rep. channel takes care after-sales services and consultation to those policyholders who are less accessible through existing sales representatives. Customer Consultants will be fully in operation from April 2015.
- 'Total Consultants', another new sales rep. channel specializes in worksite marketing in Metropolitan areas and public offices. We aim to scale up the channel to 2,000, an industry-leading level.



Improving consulting skills/knowledge of Total Life Plan Designers

For further improvement in productivity, we extended nurturing training period for Total Life Plan Designers from 2 years to 5 years. We aim to have more sales reps with high consulting skills.

[Productivity of Total Life Plan Designers]

We improved productivity by selective recruitment to hire persons with aptitude and by company-wide nurturing.



Remain as Number 1 bancassurance supplier of choice

Dai-ichi Frontier Life's initiative

Achieved top market share (new business)*

- With its favorable sales, Dai-ichi Frontier Life (DFL) has been contributing to the Group's topline.
- During the 'D-Ambitious' period, it aims to become profitable and start contributing to the Group's net income.
- DFL strives to outperform the market average by providing savings-type products (such as annuity and whole life) through financial institutions, to cater to the growing asset management needs of senior citizens.





Sum insured of policies in force **



Company estimate. Market share in terms of premium income from savings-type single premium policies.
 Company disclosure for the nine months ended December 31, 2014. Bancassurance insurance companies compose following 10 companies. Dai-ichi Frontier Life, Credit Agricole Life, AEGON Sony Life, T&D Financial Life, Prudential Gibraltar Financial Life, Fukokushinrai Life, MassMutual Life, Mitsui Sumitomo Primary Life, Hartford Life, Allianz Life.

Cultivating customers who prefer comparison



Neo First Life's initiative

Neo First Life caters to the growing needs of customers who prefer comparison before signing Neo First Life, with its simple procedure and low-cost operation, differentiates itself by developing products that best answer customers' "I wish if....". It will provide products through financial institutions and consignment agents



International Life Insurance Businesses

(2)Overseas insurance businesses

Driving Group's profit growth with a Global Trilateral Structure

- Overseas insurance businesses continue to be one of the growth drivers of the Group on the back of high market growth.
- We will form a Global Trilateral Structure through functional enhancement of 'Group Management Headquarters' and two regional headquarters in North America and APAC, and we will strive to create synergies and achieve growth both at Group level and each regional level.



International business: Regional selection

Pursuing both growth and profitability in developed and developing markets
 Proceed with the project only after investment rationale has been determined



Expected speed of (long-term) growth

A balanced portfolio for growth



Asset Management Business

We aim to increase the profit contribution of DIAM and Janus on the back of robust expected growth in the asset management market. Dai-ichi Life strives to increase its net investment gains by investing in emerging opportunities.

Asset Management

On the back of robust growth of asset management market which is expected to grow for some time, we aim to expand value of our businesses by creating synergies such as sharing products etc.

DIAM Asset Management



In domestic market where a shift from deposits to investments is accelerating, we intend to increase its competitiveness by enhancing product line-ups (foreign currency denominated, ETF etc.) as well as restructuring our mid-term growth strategy.

Janus Capital Group



Through expansion of its investment capabilities and diversified products, we intend to realize fullscale growth of Janus, in the U.S. asset management industry

Growth investment of Dai-ichi Life

We strive to increase revenue by exercising agile asset allocation, and actively expanding our investment opportunities.

Growth investment

We continue to seek opportunities in (i) environmental / infrastructure related investment, (ii) domestic growth stocks, and (iii) emerging countries, and even consider to expand our investment opportunities.



Asset Management Business



(1) DIAM's assets under management are the sum of asset under management in the investment advisory business and the investment trust business

(2) DIAM stand-alone basis before adjusted for Dai-ichi's interest. Fiscal year ends December.

(3) Consolidated basis before adjusted for Dai-ichi's interest. Fiscal year ends December.

Enterprise Risk Management

We strive to (i) increase our consolidated profit, (ii) ensure adequate capital level anticipating global capital regulations and (iii) further enhance shareholder return.



* We aim to double our consolidated adjusted net income compared to the Action D objective

Promoting diversity and inclusion

We think 'diversity & inclusion' is the key factor for sustainable growth. We are committed to (i) create a work environment wherein all diversified employees regardless of nationality, gender, whether challenged or not, or different lifestyles, include each other to perform their best, and (ii) develop/nurture human resources to support our global business expansion.

Empowering female employees

- Selected as one of the Nadeshiko Brand enterprises 2015 *
- We continue to empower female employees for the Group's leap forward



Employing persons with disabilities

- Our specified subsidiary, Dai-ichi Life Challenged was awarded the Ministry of Health, Labour and Welfare's highest prize for its initiatives towards improvement of work environment for the disabled persons
- the disabled persons
 We aim to create the right environment for disabled persons to enliven their work



Award for Dai-ichi Life Challenged Co., Ltd.

Advancement of health

Selected as one of the Health and Productivity enterprises.* We recognize that contributing to the sustainability of Japan's social security system through the national health advancement is one of our social responsibilities.



We continue to conduct business with initiatives that contributes to the mental & physical health advancement of society and our employees

Human resource development

We convened GMC (Global Management Conference, a human exchange program among the Group) and shared case-based knowledge



[Discussion during GMC]

We aim to increase global talent pool by (a) keep on recruiting globally-competent human resources at regional headquarters, and (b) introduce global standard personnel system to Group Management Headquarters

Both Nadeshiko Brand and Health Conscious Brand were jointly selected by Ministry of Economy, Trade and Industry and the Tokyo Stock Exchange (TSE), from those listed on the TSE. Nadeshiko Brand enterprises are exceptional in encouraging women's success in the workplace with growth potential, in terms of capability on management of diversified employees and adaptivity to environment changes. Health Conscious Brand enterprises are those who take managerial view on employees' health condition and take strategic actions to it and, accordingly engender organizational vigor and enhance operational efficiency resulting in better performance and higher stock prices. Dai-ichi Life was selected as both brands

Enhancement of Group Management/Governance

- We aim to enhance group management capabilities through functional enhancement of Group Management Headquarters and through regional headquarters. We also aim to shift to a holding company structure sometime in October 2016.
- As a listed company, we aim to strengthen our corporate governance structure and become a model in the industry, on the basis of the spirit of the Corporate Governance Code.



Strengthening group management/governance structure eyeing a shift to a holding company structure during the period of D-Ambitious

Governance at Dai-ichi Life



Steering Through Low Interest Rate Environment

Profit Structure of Dai-ichi Life for FY Mar 2015



Note: Additional Policy Reserve provided for whole life policies which were signed before March 1996 and paid in full = 126.7 billion yen.

Negative Spread: Background

- During the 90's, Life insurers in Japan underwrote policies with high assumed rate of returns (premium was determined after discounting with guaranteed assumed rate of return).
- Those past policies have put pressure on investment spread once Japan entered in deflationary period



Legacy block and additional reserving

Policy Reserve Outstanding by Year Underwritten^{(1) – (4)}

Accumulation of Additional Policy Reserve⁽¹⁾

The Company is providing additional policy reserve against: Whole life insurance signed before March 1996 and paid in full

					(billions of yen)
	Year signed			Policy Reserve Outstanding	Avg. assumed rate of return
10		~	Mar-81	809.7	2.75% ~ 5.50%
\mathbf{V}	Mar-82	~	Mar-86	1,402.4	2.75% ~ 5.50%
Ч.	Mar-87	~	Mar-91	4,779.3	2.75% ~ 6.00%
	Mar-92	~	Mar-96	4,087.6	2.75% ~ 5.50%
	Mar-97	~	Mar-01	1,614.1	2.00% ~ 2.75%
	Mar-02	~	Mar-06	2,214.4	1.50%
	Mar-07	~	Mar-11	3,881.6	1.50%
	Mar-12			1,042.0	1.50%
	Mar-13			1,020.1	1.50%
	Mar-14			909.3	1.00%

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⁽¹⁾ Dai-ichi Life non-consolidated basis.

⁽²⁾ Policy reserve amount include those for individual insurance and annuity products but excludes reserve for separate account and contingency reserve

⁽³⁾ Certain policies are divided based on actuarially appropriate method into several fiscal years

⁽⁴⁾ Assumed rate of returns indicate representative rates against each year's policy reserves

Negative Spread and Additional Policy Reserve



Mar-06 Mar-07 Mar-08 Mar-09 Mar-10 Mar-11 Mar-12 Mar-13 Mar-14 Mar-15 Mar-16

Rate of returns (%) / Spreads (billions of yen)

Component of Interest and Dividend Income (Mar-15)



Dai-ichi Life General Account Assets



Duration of Fixed Income Assets and Liabilities



Yen and Currency-hedged Foreign Bonds ⁽¹⁾



(1) Carrying amount - basis

(2) Book value of domestic stocks with fair value (exclude stocks of subsidiaries / affiliated companies and unlisted companies)

Thank you Any questions?