

行政院及所屬各機關出國報告
(出國類別：參加國際會議)

參加國際社會福利協會--
2014 年澳洲墨爾本國際研討會

服務機關：衛生福利部社會及家庭署

姓名職稱：簡慧娟署長

派赴國家：澳洲

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摘 要

國際社會福利協會國際社會福利協會與國際社會工作學院協會、國際社會工作者聯盟今年於澳洲墨爾本聯合舉行國際研討會，會議主題為「促進社會及經濟平等：社會工作與社會發展的回應」，討論世界各國的社會與經濟不平等問題，議題與領域橫跨衛生、社會工作及教育等多面向。

筆者依主題選擇參與兒少、老人、身心障礙、社會工作教育等場次，得以一窺國際社會福利最新發展趨勢。報告人多數為研究學者，就其國內執行之方案或政策，從事研究而提出報告，並就其觀察結果提出建議。相關報告提出之政策措施，我國多已執行；提出之執行困境，部分因民情而有不同，部分具共通性，我國或已處理，或刻正研議規劃，相關對策可供參考；筆者建議，未來應積極參與國際事務。

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壹、緣起說明

我國於 1970 年加入國際社會福利協會(International Council on Social Welfare, ICSW) 成為會員，國際社會福利協會與國際社會工作學院協會(International Association of Schools of Social Work, IASSW)、國際社會工作者聯盟(the International Federation of Social Workers, IFSW)三個國際組織，每兩年聯合舉辦國際研討會，以集合世界各地的學者、專家及實務工作者，進行交流並集思廣益，以促進社會發展，增進人民的福祉。我國自加入國際社會福利協會後，非常積極參與相關活動，每年邀集國內社會福利及就業服務專業人員組成代表團出席 ICSW 所舉辦的全球及亞太區域會議，與國際人士進行經驗交流及分享外，在會議期間更透過代表團團員的社會福利論文發表及報告，展現我國社會福利之實際執行成果，並藉由研討會議及各項活動及與其他國家代表團團員的互動，提昇我國在國際社會福利專業組織的影響力。由於國際社會福利協會會員國眾多，透過其所舉辦之國際會議，可以了解世界各國關切之社會工作相關議題及考驗，並經由論文發表及各國代表團團員的報告，擷取各國社會福利執行經驗與討論，提供國內相關政策之參考。

今(2014)年 7 月 9 日至 12 日於澳洲墨爾本聯合舉行國際研討會，會議主題為「促進社會及經濟平等：社會工作與社會發展的回應(Promoting Social and Economic Equality: Responses from Social Work and Social Development)」，其討論重點著重於，世界各國的社會與經濟不平等問題，議題與領域包括健康、心理衛生、兒童、少年與家庭福利、高齡化、性別、移民、身心障礙、教育、環境、原住民、貧窮、社會工作、文化與語言多樣性、信仰及人群服務的科技使用等等。當前我國面臨全球化挑戰及新型態之社會問題，更需要國際間的瞭解與經驗交流，並了解世界各國在社會福利業務的發展趨勢。因此，經簽奉部長核可指派社會及家庭署署長簡慧娟，報名參與 2014 年於澳洲墨爾本舉行之 IASSW、ICSW 及 IFSW 的聯合會議，以促進我國與國際接軌。

貳、會議行程

本屆國際社會福利協會、國際社會工作學院協會及國際社會工作者聯盟舉辦之「增進社會與經濟平等：社會工作及社會發展的回應」國際研討會，係委由澳洲墨爾本大學承辦，開會期時間自 2014 年 7 月 9 日至 7 月 12 日，另外國際社會福利協會中華民國總會為促進參與團員之交流，於 2014 年 7 月 13、14 日安排團員交流活動。本屆國際社會福利協會與國際社會工作學院協會及國際社會工作者聯盟舉辦之國際研討會主題，說明如下：

- (一)強化個人、家庭及社區的社會與文化福祉—增進復原力、增權、安全與尊重。
- (二)關注個人與社區醫療的不平等及其弱勢狀況。
- (三)培養社會與經濟的原動力,以促進安全與保障。
- (四)創造永續發展與安全的環境。
- (五)以教育來改變、人權與平等。

由於討論議題多元豐富，且參與報告之各國人員非常踴躍，因此本次研討會係依討論主題分門別類，採同步於各會議場地進行報告及討論，參與者可依專長、興趣選擇議題至各該會議場地參與討論。有關會議行程詳參附錄 2。

參、內容摘述

由於議題遍及兒童、少年、婦女、老人、身心障礙者、移民、人身安全、性別、社工教育等議題，爰除開幕及閉幕之專題演講外，僅擇其中與本署業務較相關之議題場次參與。以下謹就參與研討重點摘述如下：

一、兒童及少年議題

(一)原住民兒童保護部分

本次會議專題係有關澳洲原住民兒童保護議題，講者強調應尊重澳洲原住民族之文化權、表意權等，確保兒童安全是核心價值，但對於原住民族之兒童，一律採

行家外安置，顯然破壞原住民族之文化傳統價值，如何避免原住民族文化被社會所建構的制度破壞，以及如何解決基本問題，在這個專題討論中被提出，有關原住民族之文化、遺產、土地等如何保存及受到尊重？如何讓原住民族不會被主流社會邊緣化？協助原住民族從主流社會中保持其獨特的文化及傳統，是包括澳洲政府在內的全體澳洲人民的共同責任。

研討會之與談者指出，原住民族之兒童在一定年齡後即被從家庭帶離進行安置，從而被安置的兒童對自己祖先並不認識，甚至對其自我血統、文化等認同也會發生疑義，遑論其如何捍衛原住民族之文化傳統，對於公民權的爭取，也會發生問題，主流社會其實已經透過這些措施，剝奪了原住民族的土地、文化等，如何讓原住民族自主，不論在精神、文化等層面，社會各界應予以尊重。原住民族也重視兒童保護議題，但如何與祖先文化有連結，為了生存，要保存自己的原民文化。

兒童在人口結構中占極重要的地位，兒童被強制帶離，會造成社會及文化的斷層，兒童保護很重要，但在原民地區相對地並沒有獲得很多的資源與支持，社工人員往往要花很長的時間，才能了解原民文化，這是社會工作在原民議題上首先要了解的問題。與談者一再強調，澳洲原住民族文化被殖民化，因此如何保護原住民族傳統文化，維護原住民族語言以及不被歧視，在目前澳洲社會是要受到高度的重視，其亦主張修正澳洲憲法。

與談者也說明，在國際上，國際援助組織十分關心澳洲原住民族的歸屬感，雖然澳洲當地民間團體介入澳洲原民文化的保持，卻不是很成功，其所使用的方法是透過尋找原住民族的耆老來保存原民文化，但事實上原住民族有自己解決的方式，外界干預過多，反而不利於原始初衷。無形的社會干預太多，反而容易造成社會包容性的不足。研討會的與談者一致強調，原住民族社會參與方式尤其要注意社會包容性，呼籲政府要關注保護原住民族的國民特徵，同時也呼籲各界激勵人民倡議對憲法的改革，與談者強調，在澳洲原住民族平等被對待還有很大的努力空間，在倡議方面，與談者認為應該從媒體教育宣導開始，尤其足球及籃球俱樂部是最佳且快

速的宣導途徑。

與談者也強調原住民族相互間的交流、原住民族的家庭價值觀要被發揚，澳洲政府應該重視原住民族的權益，並且要有長遠規劃，尤其在平等議題上，主流社會要學習尊重原住民族的權益，平等意謂著資源分配，澳洲政府在北領地及昆士蘭省議題的處理上，原住民族並未受到平等對待。因此與會者認為，原住民族應該重視及爭取自己的相關權益，平等權是一個挑戰性的議題，例如：獲得政府獎學金，補助回到自己社區服務，挹注資源於原民地區的社區治理，解決原民地區貧困問題等。原住民族的想法及所面臨困境，以及他們不放棄的決心，希望社會各界理解及接納，憲法的修正及社會觀念的改變，這是根本的議題。

(二)與提早離開學校的年輕人一起工作—人權取向觀點與支持離開政府照顧（安置）系統的弱勢年輕人—社工實務的挑戰及機會

報告者指出，雖然澳洲教育體系在 OECD 國家中被評列為良好發展的國家，但澳洲多數少年(young people)並未完成中等教育。相關文獻指出，此種現象對社會政策及社會工作實務者，是一個複雜的問題。提早離開學校的少年普遍經歷過社會及經濟上的阻礙，面臨與家人、心理及生理健康等問題，導致他們被教育訓練系統及職場所排斥。該報告也指出，這些與社會脫節的少年，必須對他們有新的認識與理解，傾聽他們的聲音，讓這些少年述說他們的需要，才能使他們有正向的改變，並有效回歸教育及訓練場域。對於離開少事系統（少年輔育院）的少年，直接傾聽他們的聲音，也是規劃及執行相關方案的主要元素。澳洲政府人群事務部門的社工人員，係為支持社會最弱勢及最容易受傷害的人群而工作，同時也關注那些在轉銜階段的弱勢求職者、少年及其家庭。2011 年探討少年社會參與障礙學生之研究案中，其中針對離開政府照顧（安置）服務系統的少年，所做的一項實驗計畫，發現這些離開政府照顧（安置）系統開始自立生活的年輕人面臨許多劣勢及障礙，包括無居住處所、低教育水準、有入監服刑紀錄、心理健康問題、缺乏支持性服務，以及未成年懷孕生子(小爸媽)等處境，而這些問題在早期的研究也都被證實過。在政

府介入協助這些弱勢少年時，他認為應強調早期界定社會參與障礙的重要性，並建議與社工人員應建立緊密的連結，同時應強化專業評估執行的一致性。長期而言，要輔導這些弱勢少年，各級政府及社區部門、安置機構間應加強彼此間的協調聯繫與資訊分享，相關單位間之資訊共享及相互合作，有助於改善服務方法及自立生活輔導之服務成效。

(三)家外安置與自立生活服務系統之轉銜議題

報告者主要係探討少年離開家外安置系統(如安置機構、寄養家庭等)自立生活時所面臨之障礙議題。他指出，許多創新方案或工作實務手冊指引，都是為了讓弱勢少年能順利轉銜至成人階段，進而有更好的發展。然而，有相當比例的少年很難成功地渡過這個階段，關鍵點在於，這些少年的需求，必須透過跨系統(部門)間的合作才能夠被滿足。對於那些落入現行社區服務系統缺口的弱勢族群，澳洲維多利亞省推動一項多元及複合需求行動計畫(The Multiple and Complex Needs Initiative/MACNI)，MACNI 是一項有時間限制的專業服務，服務對象主要為 16 歲甚至大一點的青年，經診斷後有以下症狀：包括至少 2 項明顯的心理失調、藥物依賴、智能受損或後天性腦損傷。符合 MACNI 資格者，必須明顯有自傷或傷人之虞。在這項行動計畫下，西區健康中心之靛藍方案(Indigo program)提供了評估及照顧方面的協調服務，執行發現，從家外安置單位及兒保部門轉介，需進行評估及照顧協調的少年愈來愈多，由這些個案，呈現出服務系統出了問題，包括風險及權威的競爭、在撕裂創傷中的規劃困境、環境引發的危機，以及錯綜複雜受到機構及自治團體激發的真實體驗，服務輸送系統的問題，其實遠比案主本身的問題來的複雜。

(四)文化對自立生活青少年的重要性

報告者指出，從小被安置長大後離開安置系統的青少年，其所面臨的挑戰是眾所周知的，但是很少有人會注意到文化背景的重要性，以及文化對青少年工作的影響。青少年轉銜服務會關注文化議題，通常是因為服務對象具有跨國的特性，該報告重點包括：(1)瞭解文化對於參與自立生活服務的青少年之影響(2)檢視跨國文化

的內涵 (3)對於參與自立生活服務的青少年，提供強調文化重要性的訓練課程。為瞭解文化對於參與自立生活服務青少年的影響，報告者經檢閱相關研究及實務對文化重視程度的跨國文獻後發現，美國特別重視少數種族及族群（如非裔美國人、拉丁美洲人及印第安人），由於這些少數族群有較高比例會被家外安置，導致他們比較容易受到自立生活政策及實務的影響。在加拿大及澳洲，關注焦點比較會放在原住民族的議題上。歐盟國家因為要遵守人權報告的規定，實務上也很強調文化的重要性。至於其他非洲、中東地區、亞洲及南美洲相關的研究，則強調文化的重要性會面臨許多挑戰。他指出文化在青少年自立生活服務的內涵是屬於跨國議題，提出在青少年自立生活服務過程，應特別關注文化對青少年的影響，並且應納為輔導青少年自立轉銜訓練課程的重要內容之一。

(五)為離開機構照顧的年輕人結婚及成為父母作準備

報告者指出，1993 年斯洛伐克開始寄養照顧政策改革，雖然改革具有部分成效，但接受機構安置照顧之案主，仍然超過 4,000 位。每年約有 1,000 名少年離開這些機構，這些少年離開後，必須在沒有機構支持的情況下，學習如何自立生活。斯洛伐克相關研究不斷指出，這些年輕人離開機構安置照顧後，在社會功能方面遭遇相關問題。該研究報告是在斯洛伐克進行的一項研究，主要目標係在幫助這些離開機構準備結婚及成為父母的年輕人，同時檢視這些年輕人，在自組家庭時的顧慮、遭遇的阻礙，以及他們需要的協助。由於研究主題十分敏感且涉及個人隱私，所以該研究乃採行同儕研究，以半結構式深度訪談進行之質性研究，研究對象為 12 名來自機構安置照顧的年輕人，該研究顯示，參與者明顯表現出孤單感、缺乏支持、害怕失敗(特別是在扮演父母的角色上)，以及無法維持穩定的親密關係。對於離開機構安置照顧的年輕人而言，家庭環境的正向經驗、與親人的接觸(特別是與原生父母的接觸)，以及完善的自立生活準備，在其研究中被證實是十分重要的。幫助年輕人準備離開機構安置照顧，應該多聚焦在發展他們的社會技能，以及鼓勵他們發展健康及穩定的親密關係，將有助於他們組成自己的家庭。

(六)弱勢青年居住轉銜的不平等

本報告係針對加拿大的弱勢青年居住轉銜(離開家獨自在外居住)所做的研究，他指出加拿大年輕人離家獨自居住的時間點已逐漸往後延，拉長了與父母同住的時間，主要原因在於年輕人接受高等教育的機會變多了，且部分省份，尤其都會地區的學費及房價逐漸高漲，導致多數年輕人必須仰賴父母幫忙才能購屋成家。對於那些來自低社經階層家庭的年輕人、離家流浪在外的年輕人，以及長期接受兒少福利系統照顧長大的年輕人，他們通常無法獲得來自父母的資助而購屋居住，在居住轉銜上遭遇許多難題。他的報告是在加拿大所從事的研究，從青年居住轉銜及居住政策環境之相關數據及量化資料來檢視弱勢青年居住轉銜問題所發生的脈絡。該報告之質化資料，係立基於與兩組年輕人的回顧式訪談(樣本數總計 60 人)，一組為流浪街頭的年輕人，一組為接受高職訓練課程的年輕人，研究採用生命歷程取向檢視年輕人與房地產市場、居住服務及支持系統如何依賴及互動，並討論這些居住軌跡(housing trajectories)如何在青少年轉型為成人的課題上帶來不正義及不公平。

(七)促進公平：離開兒童住宿型照顧機構的青年經驗

報告者指出，兒童少年進入住宿型照顧機構有很多不同的原因，但無論如何都會被標籤化。該報告係探索孟加拉安置機構內兒童少年的住宿經驗，並分別從下列三種類型的機構，檢視兒童少年的照顧及福祉，包括(1)非政府組織的團體家庭(為性交易工作者的孩子所設的安置資源)、(2)政府設立的兒童之家，以及(3)民間團體設立的育幼院。研究採用質性研究方式蒐集資料，以深度及半結構式訪談 133 名已離開安置系統的青少年(年齡區間為 12-26 歲)，並觀察他們曾經住宿過的安置機構一年。研究發現，孟加拉兒童住宿性照顧機構，對這些年輕人普遍來說，不但具有正向經驗，也提供這些兒童少年接受教育、健康照顧、社會網絡及與人交往的機會，事實上，如果他們沒來到機構接受照顧，根本沒辦法享有這些機會；其次，這些兒童少年結束機構安置後，也能得到更多的工作機會，接受更高的教育，婚姻

及家庭生活也因此獲得改善。從這些兒童少年經驗觀察，我們可以看到對許多孟加拉弱勢、有需求或高風險的兒童少年而言，住宿型的兒童照顧服務可能是個正向選擇，可藉由與主流社會的融合提升社會公平與正義。此份藉由第三世界發展中國家概念化所主導的研究結果，相當具有挑戰性。

(八)亞洲遊童的社會及經濟平等

該報告指出，依據聯合國統計，今日全世界仍有超過 15 億的遊童，其中將近一半的遊童分布在亞洲及太平洋地區。這些遊童主要是無家可歸、與家人分離、貧窮、因為需要工作而輟學，這些特性都讓兒童少年容易陷入脆弱、剝削及高風險的處境。許多窮困的兒童少年被迫在街上勉強過活、垃圾堆中尋找食物、求乞、在貧民窟中搶食，造成發展中國家城市的社會問題。報告指出，在亞洲這個廣大且充滿不同文化特性的區域，遊童構成了一個動態的人口群，他們可能因為被販賣後逃到街上流浪，或是陷入更危險的處境，因此，針對遊童，社會工作外展服務就極具重要性，針對遊童的服務策略，報告者認為應該提供職業訓練及庇護所，並且要加強兒童少年保護、再安置及整合性服務等措施。

二、老人福利及照顧議題

(一)中國老人社會服務的社區自治及可用性

該報告係針對中國社會服務所從事的研究。報告者指出，為回應老年人口日漸成長，中國的社會服務輸送體系經歷鉅大改變，社區(非政府部門)逐漸成為發展及實踐服務的主要場域。報告者以老人社區服務為例，檢視社區設置的服務基礎設施及社區自治在發展方案時所扮演的角色；研究主題包含：(1)哪些服務型態是由社區當地發起，而非由外部發動?(2)社區自治如何影響服務的可近性?(3)社區如何在機構資源與服務供給上呈現不同樣貌?其所運用的方法係以 2008 年中國健康與養老追蹤調查(China Health and Retirement Longitudinal Study)為基礎，受訪者包含 1,570 個家戶、2,685 位民眾，來自浙江及甘肅兩省轄下 96 個都會及農村地區。社區自治係以 14 項設施/服務的可近性及其由社區發起的數量採計之累積量

表進行衡量，分數愈高，社區的自治程度愈高。透過聚合式階層分群法進行分析，將 96 個社區分成 3 類區域，比較各類區域間不同的社區資源及背景因素。研究結果發現：(1)公共設施及活絡商業部門可及性高的都會地區的社區，其在一般服務(如文化活動及守望相助)方面高度自治，在這些社區中，60 歲以上人口所占比例低，社區領袖教育程度高。(2)公共服務(商業部門稍稱活絡)可及性尚可的農村社區，主要提供老人服務，如運動設施、活動中心及護理之家，在這些社區中，1/4 的人口年齡在 60 歲以上。(3)公共服務可及性低且商業部門不活絡的農村社區，大多數的社區設施方面低度自治，但積極設立社區健康照護診所。報告者的結論，認為在中國，老人居住的地域性社區，其服務可近性存有極大差異。社區自治(藉由增加方案的可及性，社區發展設施及提供活動來滿足在地老人需求的能力)不僅只是老年人口的統計數據而已，雖少數老人居住的都會區，普遍存在老人可使用的社會、文化及娛樂設施，但在多數老人居住的封閉型農村地區，則將資源優先投入於健康診所或護理之家等服務。而社區領袖的教育程度，在型塑社區追求的服務型態上，扮演著重要的角色。

(二)上海家庭照護的負擔及體弱老人家庭照護者的生活滿意度

報告者指出，中國的老人人口大幅成長，隨著老年人口的增加，失能老人人口也大幅增加，這些老人絕大多數是由家人提供照顧。在中國傳統文化及其法律規定下，照顧老人是家庭的義務與責任。然而在現代化、城鄉人口遷移及家庭規模縮小等現象下，使得家庭傳統結構出現相當大的轉型。在當前中國社會，發展關於亞健康老人家庭照顧者的社會政策及提供相關服務有其重要性。該研究係檢視身體虛弱老人家庭照顧者之負擔，及其生活滿意度之關聯。該報告係以「上海體弱及高齡老人家庭照顧者的福祉及需求計畫」為研究內容，自上海市 6 區挑選出 720 名體弱老人及其家庭主要照顧者之組合，並至這些受訪者家中進行面對面訪談，運用多元迴歸分析，檢視家庭照顧者負擔之社會決定因素，以及其生活滿意度之關聯。該研究發現，家庭照顧者多表示時間依賴及體力負荷最為關鍵，而非情感負擔。照顧者的

經濟水準(財力足以照顧老人的程度)、迴避型因應策略(avoidant coping strategy)、老人在工具性日常生活量表(IADLs)的限制以及家庭照顧者與老人的代間關係，是評估家庭照顧者負擔的重要測量指標。進一步來說，當我們控制住照顧者的社會人口特徵、社經地位、因應策略、老人的健康情形與生活狀況、代間關係等變項時，發現照顧者的負擔與生活滿意度存在顯著相關。

(三)挑戰赤字與依賴：改善老人的社會照護

該報告主要論點係指出成人社會照顧傳統體系，在英國內部、澳洲及其他地方逐漸被證實為難以維持。伴隨著普遍的功能評估赤字取向，配給及篩選，愈來愈被認為與喪權、失能及社區隔離有關。其報告內容聚焦於提升能力、互惠、資產及社區成就的策略，以批判角度評價標準化供給，檢討個人化日常工作事項、發展微型企業(以社區企業為例)、分時選項限時創業系統、網絡工作坊、市民中心、time in 及 time spend，重新審視創新及改革的優勢取向行動。在社會發展過程中，人們認識了「社區」及「能力建構」等術語，但也可能會被誤用及當作修辭使用。報告者強調，應善用社區資本並同時關注縱向及橫向的社會網絡，以社會工作做為變革的社會催化劑，他認為社會工作具有從根本上改變社會照顧樣貌的潛力。

(四)社會工作在過渡到老人照顧機構之即時角色-縮小差距

報告者指出，澳洲的老年人口正在增加，能夠讓他們留在家裡生活及接受照顧的選擇性有限。因此，愈來愈多的老人必須考慮搬到老人安養機構。從急症醫院到長期照顧機構的過渡期，可能同時讓老人及照顧者存在情緒及壓力，透過臨床檢視，可以了解到社會工作在這段過渡期所扮演的角色，並可確保全程採用以個案為中心的照顧方法。該研究目的在於實施標準化的社會工作過渡期照顧，滿足個案及照顧者在此關鍵調整期之需求，以及減少有效輸送的障礙。報告者以轉入老人照顧機構前 2 個月過渡期的老人為研究對象，社會工作者透過任務的完成及提供個案及其照顧者資訊，以協助老人從急症過渡到長期照顧機構的過程。資料反映出，在這過程中，缺乏社會工作所扮演角色-宣導及輔導的正確記錄。因此，研究結論認為，

應發展一致性做法的標準流程及標準化工具，滿足個案及其家屬在過渡照顧過程中的情感及服務需求，並事先解決服務輸送的障礙。社會工作的標準化及協力式作法，有助於減少個案及其家屬在這段艱困時期的負向經驗，並改善其歷程。

(五)創造長期照護機構內的文化變革

報告者指出，在長期照顧機構內，維持人在生命最終階段尊嚴的概念越來越受到重視。在過去 10 年間，一項改變長期照顧機構服務模式的運動，將原來醫療照顧模式，改成以家庭/人為中心的照顧模式。在北美，這項運動被視為文化變革運動。報告者介紹該運動部分歷史脈絡，以及特定事件與概念，引發改變長期照顧機構面貌。其係運用目前經美國醫療保險和醫療補助中心(Centers for Medicare and Medicaid)認可而被視為文化變革產物(Artifacts of Culture Change)的一項評估工具，用以評估美國中西部機構的現狀。藉由比較參與及未參與文化變革行動的機構，評估中西部農村的文化變革行動，評估方法係透過郵寄給農村長期照顧機構計 179 家的管理人來進行相關文化變革產物之問卷調查。研究結果發現，參與方案的 6 家機構和其他未參與介入方案的機構之間並無顯著差異性，參與方案的機構在該調查的某些次領域，比其他機構獲得較高的測試分數。變革的主要範圍，包含活動及環境相關領域。研究結論認為身心障礙採行的原則應與老人照顧領域進行整合，並應適用於公共衛生設施及相關規範，以改善長期照顧機構的環境。

(六)日本的在地老化

1、日本鄉村社區安曇野市的在地老化策略

報告者介紹日本鄉村社區安曇野市的在地老化策略，安曇野日本農業合作社(JA)係以農民利益為考量，促進有效農耕及銷售。許多農民的妻子有興趣的是家務的培訓。他們與老年父母或公婆同住，安曇野 JA 舉辦了 50 小時的培訓課程以及 120 小時的家務協助培訓課程。由於年輕協助人力的短缺，1990 年開辦志願者家務協助服務，透過相互家務協助服務，提供家政服務及農務。1999 年為 100 位成員開辦二年期學習課程，以「從做中學」的理念，進行相關訓練，訓練課程不僅止於

農業課程，也包含環境議題。為了收獲油菜籽油及保持自然環境等原因，同時也於社區廢棄稻田，教導種植油菜花。另外在家務協助服務，成立名為「安心廣場：平和的公共廣場」的志願者日間服務，部分成員期待在課程之後，能在家務上利用他們所學習到的技能。2011年在26個地方組織小型日間服務團體，共提供320次服務，對於10萬人口的城市來說，這是一個巨大的數字。研究者觀察到，這個計畫在參與者六年努力下，發現他們成功的原因是讓每個人扮演適當的角色，而且支持鼓勵他們努力實踐。該方案目前已經擴大，以因應成員需求的變化。研究顯示，相關策略必須是一種有效的方式，才可以用來實現在地老化。

2、家庭照顧者及其老年癡呆症的伴侶間夫妻生命回顧的影響－「喚起同情和懷舊感以及減少夫妻間的焦慮」

研究者以日本有愈來愈多的人獨自在家照顧失智的配偶(伴侶)，因此以日本家庭照顧者及其失智配偶(伴侶)之夫妻生命回顧的影響－「喚起同情懷舊感以及減少夫妻間的焦慮」為主題進行相關研究。研究者認為照顧失智配偶，照顧者容易產生孤獨感，並開始將負面情緒投射在被照顧者身上，造成彼此關係及夫妻生活品質的惡化，使得在家照顧癡呆症很難持續。為了解決這個問題，因此創造「夫妻生命回顧」的方式，以個人化及結構化的回憶方法，根據夫妻的記憶寫成生命故事書，來協助家庭照顧老人。研究者的目的是研究夫妻生命回顧如何影響家庭照顧者如何看待他們的伴侶以及如何改善他們之間的關係。研究方法係研究者在夫妻家中舉行六場夫妻生命回顧的座談(每次2小時)。這些座談(8對)要求提供他們的夫妻生命故事和家庭照片等素材。研究者以文字及圖片製作生命故事書。在最後一場座談，研究者會向夫妻展示生命故事書，在完成所有座談場次後，研究者會對所有場次的訪問文字記錄進行敘事分析。研究結果發現，夫妻生命回顧方法的使用顯示出三種形式的影響：(一)觀察到對於失智配偶(伴侶)目前困境的認識，對於失智配偶(伴侶)的感謝是所有照顧者的共同感受和態度；(二)當失智配偶(伴侶)看到夫妻生命故事書時，將減少失智者的焦慮，並且能夠清楚喚回過去的記憶；(三)生命故事書用來

當作一種了解夫妻的工具。本研究建議，夫妻生命回顧、語言表達（夫妻生活回顧）和視覺化（生命故事書）等方法，對於有罹患失智症的配偶(伴侶)重新評估和重建他們的關係有所助益。夫妻生命回顧，可對居家照顧者及其罹患失智症的配偶(伴侶)提供心理上的支持。另外，報告者也運用夫妻相簿的方法，改善照顧者持續支持他們罹患失智症配偶的意願，並對其成效進行評估。由於日本罹患失智症在家接受照顧的人數急遽上升，對家庭照顧者而言，有很大的負擔，同時照顧者也會覺得被社會孤立。因此，提供家庭照顧者支持服務是必要的。研究者著眼於失智配偶的家庭照顧者，期待藉由第三人創作之夫妻相簿，使照顧者有機會反思夫妻的生命經驗，增加照顧者持續在家照顧配偶的意願。研究方法主要是分別在當地日間照顧機構透過 11 個團體進行相關研究。首先由家庭照顧者選擇 5 張照片並加註說明後進行整理，再由參與研究的學生將相片向在日間照顧中心的失智配偶(伴侶)進行分享，將失智配偶(伴侶)的說明增加至相簿中，完成這本相簿。此項方案每週 1 次，共進行 6 週。並向照顧者進行前後測的問卷，兩週後，對日間照顧機構的工作人員及學生進行訪談。研究者透過弗里曼統計分析，發現照顧者在家持續照顧他們配偶的意願有愈來愈強的趨勢 ($P < 0.1$)，夫妻相簿可以改善照顧者的意願。研究結果也顯示學生及日間照顧中心工作人員對於罹患老人癡呆症者有更深入的了解。另外，與學生的互動，對於減少照顧者孤立感亦有所幫助。

(七)分析韓國長期照護保險的政策網絡：照顧服務員及受益者面臨的排斥及劣勢

報告者運用政策網絡理論，分析韓國長期照護保險單位成本的動態決策過程。長期照護保險的單位成本，是決定照顧服務員工作條件及長期照護服務品質的首要因素。運用政策網絡理論來分析決策過程，可顯示政治過程中不為人知的一面，以及決策過程的動態變化。該研究採用韓國長期照顧保險委員會內部文件及報紙文章，研究發現，基於政府在專業知識方面具有實質權威，政府在擬定單位成本時，扮演關鍵的角色，並且由其完成大部分的政府方案，被保險人要求改善長期照顧保險體系及提供資訊，由於服務供給者並未滿足先前設立的條件，且每個服務供給者

的目的不一，使得服務供給者相較於其擔負的職責，僅有些微影響力。政府掌握長期照顧保險委員會所有情況，該委員會的成員結構，排除服務供給者及被保險人。在委員會內部及外部，各代表團體運用不同的策略及利益，為達成自身目的而努力；相反地，在利害關係人中權力最弱的被保險人，難以在決策過程表達意見。因此，消費者權益、服務品質及照顧服務員的基本權益均被忽略。為提升長期照顧服務及照顧服務員權益，必須調整其政策方向，由擬定長期照顧保險單位成本之過程，轉為關注弱勢族群之利益與需求。

(八)老人及醫療人員預立醫療自主計畫：促進知識發展與行為改變的模式

報告者指出，在澳洲人們幾乎沒有決定其未來醫療照護的相關知識，假如他們喪失決策能力，或因病重無法表達自身意願，這些因素可能會導致違背被照顧者意願且負擔沉重的治療、或是指派代為決策者的複雜安排，以及從醫院轉介到適當照護機構的長時間延誤。採行預立醫療自主計畫，其涉及與家屬的非正式溝通、完成預先指令或指派永久監護人等措施，確實有助於確保被照顧者無法表達意見的情況下，其意願可以獲得尊重。這些措施以人為中心，較能適切提供適當且需要的照護措施，同時也會提升被照顧者及家屬對照護措施的滿意度。該研究方案之宗旨，在於增加醫療從業人員在支持被照顧者參與預立醫療自主計畫方面的技術與知識，同時透過專題討論，協助民眾將其未來照顧意願正式化，並對評估其改變民眾知識、技術、態度及行為之有效性進行評鑑。該研究所採行的方法，係將消費者分為 2 組，第 1 組(計 81 名)在 2012 年 10 月至 12 月參與預立醫療自主計畫，第 2 組(計 56 名)在 2013 年 2 月至 4 月加入，醫療從業人員(計 148 名)於 2012 年 10 月至 2013 年 4 月間完成相關訓練。透過訓練前、後的問卷調查，評估其訓練對於參與者就預立醫療自主計畫的知識、態度及經驗有何影響。研究結果發現，在接受訓練之前，大部分參與者都知道預立醫療自主計畫這個名詞，但多數人無法說明其意義為何。參與者對於填寫書面文件感到困惑，希望他們的親戚或醫生能夠代勞。參與者認為加入預立醫療自主計畫障礙重重，但在受過訓練之後，參與者對於預立醫療自主計

畫的認識及態度有正向轉變，他們發現教育可以充權，使其得以參與正式或非正式的預立醫療自主計畫。但是被照顧者及從業人員對於預立醫療自主計畫，仍持續感到困惑及不知所措，因此社工即扮演極為重要的角色，尤其在推廣預立醫療自主計畫教育方面，更是重要的推手。

(九)以能力取向作為促進並強化老人福祉及復原力的政策與執行工具

報告者說明其研究內容係指出體弱老年人口面臨的挑戰，因老年人口的脆弱性而受到社會照顧組織的關注。該研究報告將老年女性及男性分成兩組參與研究，其重點有二：(1)新自由主義詮釋「獨立」(independence)及「選擇」(choice)的政策與執行意涵間之緊張關係；(2)老年女性與男性對「福祉」(wellbeing)細微理解差異間之緊張關係。該研究報告也提到，以能力取向作為型塑體弱老人相關政策與處遇措施的架構之可能性與限制。從倫理學的論點，研究者特別注意「能動性」(能力取向的核心)與「被動性」的概念，以及其在提升老年女性與男性復原力、充權、安全及尊嚴的意涵。

(十)使用網際網路取得健康資訊與少數族裔和移民狀況對老年人健康的影響

網際網路在現今社會儼然已成為一個傳播健康資訊的強大媒體，儘管老年人口面臨資訊網路使用的障礙，但多數老人為了個人醫療保健需求，對於網路資源感到興趣並且學習使用。該研究係從全國性調查數據分析，老年人口對於網路上健康資訊的使用及確定他們使用上的相關因素。研究資料取自 2010 年進行的一項調查，其研究對象包括 448 位 60 歲以上的老年人口。藉由參與者搜尋健康資訊主題之數量，測量網路上健康資訊之使用情形，再利用迴歸分析(最小二乘法)來確定有關老年人口線上搜尋健康資訊的相關因素。該研究顯示，超過四分之三(78.4%)的照顧者使用網路健康資訊。最常被搜尋的主題是，特殊疾病或醫療問題(66.3%)、治療或療程(56.7%)及醫師或醫療專業人員(34.5%)。迴歸分析結果顯示，老年人口線上健康資訊搜尋與其年齡($p=.04$)、教育($p=.007$)及照顧者狀況($p=.001$)有關。另外，老年人口從線上健康資訊獲益可能使他們會去搜尋更廣的健康主題($p<.001$)，該研

究凸顯年齡、教育、照顧者狀況及使用者經驗，對於老年人口使用網路搜尋健康資訊的重要性。研究者認為，為了極大化線上健康資訊的好處，相關專業人員需要接受培訓及具有提供可靠訊息網站的知識。健康識能的成效，應該包括如何優質評估網路健康資訊。

另外，各國老年人的確存在健康差距，在全國性健康照顧制度，尚無法輕易解決老年少數族裔及移民生命中，重大的社會結構性種族歧視。研究顯示，在美國亞洲人種以外之其他人種的老年移民者，由於種族、語言及移民狀態，在美國社會生活時，經常遭遇到阻礙，並忍受額外的健康風險因素所導致的健康狀況惡化。但該研究報告，就老年亞洲人種在美國社會裡，諸如：移民史、文化、健康行為及老年人生活安排等因素，對其健康的影響，並未研究，需要另外蒐集相關資訊，再進一步了解。

(十一)生命末期的倫理議題-臨終關懷專業觀點

倫理決策在醫院是一門跨學科的過程，美國不同醫院倫理委員會認為，為了確定病患獲得公平、尊重及關懷的治療，臨終照顧是最大的倫理挑戰，臨終關懷在灰色地帶所面臨的議題，將陷入倫理兩難的局面。臨終照顧及決策或許是護理人員所面臨最困難的實務處境。

研究者以臺灣中部兩家教學醫院的臨終照顧專業人員為研究對象，以深度訪談 3 位醫師、4 位護士及 2 位社工員的方式蒐集資料。研究者觀察到下列 5 個現象，(1)「癌症告知或善意謊言：病患自決？還是由醫師或家人決定」是臨終照顧團隊，尤其是醫師普遍所面臨的倫理議題。(2)私立醫療中心的醫師及護士意識到「緩和鎮靜治療：何時開始及何時結束」的問題(3)公立醫學中心的醫師及護士意識到「如果使用插管，何時及如何拔除」的問題(4)對護士而言，「在醫院或在家死亡」是一個重要的倫理議題(5)對社工而言，「家人是否需要悲傷輔導及追蹤」是一個重要的倫理議題。研究結論認為，臨終關懷專業人員應該綜融其專業倫理之敏感度，型塑適當之決策模式，協助病患家屬有效地做出適當的臨終決策，保障生活經驗及平和

死亡，並適當使用社會資源。

三、身心障礙議題

報告者指出，在當前趨勢下，「身心障礙者議題」對社工人員而言，具有相當程度的挑戰性，社工人員對身心障礙者的需求評估及尊重，是要被關注的議題。身心障礙者的需求是全方位的，涉及跨領域體系的合作，而相關體系的服務提供者是否充分認識身心障礙者、了解身心障礙者的需求，以及如何協助解決身心障礙者所面臨的問題，是一項嚴峻的挑戰。報告者認為，身心障礙者的自我認同及其需求的自我表達，是首先要克服的議題，其次工作人員協助身心障礙者表達其需求，以及工作人員是否真正認識身心障礙者及了解其需求，就具有相當的困難度，工作人員應該要具備觀察且評斷需求的知能，也需要經驗的累積，才可應對各式各樣的挑戰。社工人員接觸身心障礙者的機會最多也最直接，但並非是身心障礙者唯一的協助者，身心障礙者的需求面向是寬廣的，必須跨領域合作，才能提供最適切的服務，因此必須建立服務網絡，連結相關資源，尤其考量服務的可近性，社區網絡更形重要，提供近便性的服務，可以鼓勵身心障礙者積極參與。

與談者也指出，對於心智障礙者的社會參與議題，應該予以鼓勵及支持。目前社會上普遍對於心智障礙者的生活支持以及社會參與，接納度仍有待努力。研究顯示，主流社會中一般民眾約 70% 每周會跟朋友聚會或互動，但心智障礙者卻很少有機會與朋友互動，所以很容易孤獨，對於心障礙者的社會參與，應該要是有意義的接觸，雖然社會上也有相當多的民眾或團體提供協助，但仍然存有一定的挑戰度。實務上，在協助心智障礙者的社會參與過程中，工作人員往往會優先考慮組織的接納程度，才會著手進行安排。

身心障礙者獲得工作機會較一般人不容易，心智障礙者多數會到庇護工作場所工作，雇主通常不太願意僱用身心障礙者，因此如何創造機會讓身心障礙者獲得工作，是研究重點，社會包容是最重要的課題，其次要透過機構的僱用來協助心智障礙者，法令的規範就很重要，另外社工人員的工作技巧及協調技巧，也不可忽視；

心智障礙者的家庭成員的理解以及對其教育宣導，也非常重要。欠缺家庭成員的支持，工作人員將無法提供任何協助，心智障礙者家庭間的經驗交流是可行的一種方式。同時，工作人員要與身心障礙者及其家庭建立長期的關係，但往往工作人員極易流失，這也是身心障礙服務所面臨的挑戰。另外與談者認為，工作人員的專業訓練是必要的。相關資源如何合理分配，以及如何簡化相關核銷程序，減輕工作人員的負荷，也是另一項應被討論的課題。

四、性別議題部分

(一)同志議題：以改變威爾斯的居住及護理環境為例

該研究背景係以人類的性行為在整個生命歷程中是健康與福利的一個重要部分，國際上認為性健康是指身體、心理和社會福祉的整體狀態，但是儘管如此，老年人口卻往往被認為是無性、缺乏性吸引力且無慾望，同時，老年人口也常被認為是異性戀者，忽略其性傾向及身分的差異。研究者在 2013 年完成研究報告，其研究重點係針對在威爾斯省的照顧環境下，提供老年女同志、男同志與雙性戀（LGB）者之服務，包括住宅及護理。研究主軸著重在威爾斯省的老年雙性戀住民如何覺察其性認同及關係，以及老人安養機構如何支持他們？研究方法係蒐集來自威爾斯省各地利害關係者的觀點，以半結構性訪談 LGB 成年人(50-76 歲)為研究對象，向 51 個機構照顧人員及管理者發放問卷及進行焦點團體；平等團體和網絡的焦點訪談，研究發現，利害關係者建議住宅及老人安養機構設施要進行改變，特別是發展對各種性向者平等對待包容環境的認同策略。研究結論認為，基於利害關係者之變革策略，須支持照顧人員及管理者，其應關注的事項有：(1)對於所有住民的性傾向提高注意；(2)不斷評估及改善養老院異性戀為主的環境。他也指出社會工作者在倡導承認性生活、性認同及了解老年人接受照顧服務的歷史時，具有舉足輕重的角色。

(二)女性的特殊利益族群：性別不平等及社會工作

報告者指出「性別不平等」在過去 30 年間一直是全球重要的議題。聯合國倡議保障婦女權益十年（1975-1985），見證了倡議維護女性權益運動的整合及發展，

以及爾後數十年間，數千個女性權益維護組織的蓬勃發展。1993 年在越南舉行的世界大會，強調女性權益亦為人權；1994 年在開羅舉辦聯合國國際人口及發展會議，也主張賦予女性人權；在北京舉辦的第四屆世界女性大會議，亦確認保障女性自由權益；雖然在 20 世紀末期，女性議題發展迅速，但是女性仍然持續面對，在教育、健康照顧、薪資就業、低薪、高比例貧窮、高風險家庭暴力、公共參與低落等的性別落差。這些不平等，隨著政治、經濟、宗教、社會及文化程度而有不同，這意味著社會工作及教育，也需要因應性別落差而有所調整。

五、社區與家庭支持議題

(一)兒童在「社區」的地位

報告者表示，近年來，在澳洲以及諸多 OECD 國家中，「社區」一直被強調，並認為有助於促進融合，兒童也被假設可以從「社區」中受益。然而，卻鮮少從兒童的立場來了解，成為更優勢且更具功能的社區之要素為何。對於澳洲社區中兒童的角色和定位所知有限。為了解兒童對於所在社區的觀點和經驗，因此透過非正式的立場立論，詢問 108 個 7-12 歲澳洲兒童有關「社區」的看法。訪問結果得到幾個重要的發現，特別是，兒童如何定義社區、兒童眼中的社區關係、安全、資源、地位等？學校的地位為何？這些看法，可以讓我們在未來規劃社區政策時，作為參考依據。

(二)加強社區使用整個社區、政府和家庭之工作方法

報告者利用整體社區、政府和家庭的方法來從事研究，其研究發現政府支持兒童及其家庭的服務輸送模式有重大改變。基於社區發展的原則，這種工作方法需要與當地社區、兒童及其家庭有大量的諮詢與聯繫，如果家庭問題無法得到明顯改善，就需要立即進行跨領域專業的服務轉介。另外也需要瞭解到服務轉介，並非意味著目前服務失靈，而係專業處遇的一部分，不同工作方法間的轉介，使得家庭功能改善，社區網絡彼此間可以相互學習。在過去，延伸家庭以及彼此間的友誼，提供了社區及家庭的支持，但隨著都市化的潮流與趨勢，以及網路通訊科技的發達，

改變了人與人之間的互動方式，也弱化了人與人之間的支持關係，以往農村的社會型態在今日已相當罕見，因此需要開發新型態的社區，以有效地支持兒童及其家庭的發展。在目前講求競爭而非合作的時代，這項工作的確不容易達成。因此管理者和工作者，應該更積極參與，同時理解在這個動態過程中的關鍵要素，並且依據實踐的經驗，透過相關政策提供必要的資訊。

(三)擴展基進的傳統社區社會工作：在昆士蘭湯斯維爾，「家庭融合網絡」如何為弱勢家庭充權

報告指出，澳洲基進社會工作在 80 年代發展鼎盛，但人道服務模式已出現衰退的現象，同時，在追溯正統專業的同時，產生一個副作用-即是專業工作方法劃分界限，此將妨礙專業間互助關係，例如消費者保護和社會工作者之間。過去 5 年中，在湯斯維爾推動的「家庭融合網絡」(FIN)企圖通過擴展傳統基進社區社會工作，促進參與保護兒童、窮人和弱勢家庭的權力。這種工作方式不僅為孩子們和他們的家庭充權，亦獲得其他領域專業人士的支持。

(四)成人福利服務專業領域中兒童及家庭之關係

報告者提出之研究，係在探討如何透過在地行動基礎、社區發展的方法，將政策落實到具體措施的過程，藉此來創造可持續的、可移轉的模式，強化兒童及其家庭福祉。他指出在有關兒童死亡調查及研究中，證實成人的專業服務，如心理健康、藥酒癮、遊民、家庭暴力，具有政策優先性。證據研究顯示，父母的問題是兒童高危機的重要因素，且為兒童保護架構很重要的一環，因此澳洲政府挹注資金給南澳大學，透過澳洲兒童保護中心發展「保護和養育兒童：培育能力、建立橋梁 (Protecting and Nurturing Children: Building Capacity, Building Bridges)」計畫，經由全國 12 個社區所組成的「全國指導委員會」(National Steering Committee)支持，透過該計畫的協助，加強實務工作者知能與工作技巧，並了解成年人的問題對於兒童生活的影響，使父母在照顧兒童方面，儘可能滿足兒童需求(培育能力);並且加強兒童及家庭各項服務，以及與成人服務部門間的協調與合作(建

立橋樑)。並且對來自 12 個社區的實務工作者，舉辦研討會，探討如何提高兒童及其家庭的回應。從成人到兒童家庭領域中，從實務工作者、督導到負責人，將研究和概念轉化為實際應用。

(五)工作模式跨國移轉-探討中國「家庭團體會議模式」運用

報告者指出，兒童保護議題在中國嚴重被忽略，研究顯示，相較於西方國家，兒童被不當對待的情形，在中國相當普遍。有關兒童被不當對待的概念，中國和西方國家具有相當大的差異，中國對於兒童保護並無通報制度，也沒有系統性的處遇模式。近年來，中國在這議題上挹注相當多的資源，特別是針對廣東省在社會工作訓練及福利服務方面。廣東省引進其他先進國家的工作模式，透過引用紐西蘭 Maori 社區的「家庭團體會議」工作模式，在兒童保護議題進行相關改善。

(六)韓國多元文化家庭支持中心-促進融合及文化整合

報告者指出，依據南韓統計資料顯示，1990 至 2005 年間，跨國婚姻成為南韓一種特殊現象，在 25 萬對跨國婚姻中，有 64% 是韓國男性與外籍配偶的組合。2008 年則增加了 21% (28,163 對)，2010 年增加了 34,235 對，目前，女性外籍配偶的人數將近 15 萬人。多數是中國 (53,159) 人、其次是越南 (41,603) 人及菲律賓 (11,874) (性別平等及家庭部, 2012)。為了因應逐漸增加的外籍配偶，韓國在 2008 年通過多元文化方案，於全國成立 201 處家庭支持中心。因此研究者對此進行相關研究，其目的乃在了解多元文化方案在整合及文化教育上的效益。研究係透過 Daegu、Seoul、Busan 等公辦多元文化中心，徵求 15 名菲律賓籍外籍配偶進行質化訪談研究。其研究發現，外籍配偶多元文化中心，提供免費南韓文化整合活動，包括文化、烹飪、舞蹈、歌唱等才藝課程，確實有助於新移民支持服務。這些活動提高菲律賓外籍配偶的生活知能，也有助於拉近夫妻關係，以及文化整合與社會接受度。

(七)以社區個案管理服務管理老年人生病的需求－社會工作觀點、新加坡經驗

在 2009 年，新加坡有 48% 的 65 歲以上老年病患具有 4 次門診紀錄，2011 年 6

月綜合照顧機構試辦社區個案管理服務，在高品質的處遇下可避免 70%門診照護敏感情況(ambulatory care sensitive condition)¹中與年齡有關的慢性疾病，如充血性心力衰竭、慢性阻塞性肺病及糖尿病。報告者指出，社區個案管理服務目的是透過必要的醫療和社會服務，評估、適當且有效的處遇、密切監測及監督，協助當地有複雜醫療照護需求及獲得有限社會支持的老人，該研究進行二年，透過個案質性訪談，評估個案管理服務及其架構。該研究也透過社會工作者案例經驗分享，說明在家庭環境下，進行老年個案複雜需求之心理評估，確定需要處遇的問題(如藥物管理、心理、情感、財務問題、家庭環境安全等)後，由社會工作個案管理者進行相關議題倡導及推動社會工作處遇，同時提供適當服務。這個研究也執行對個案之定期監測與督導，確保健康和心理照顧議題已被妥善管理。研究計畫也要求作為獨立成員及個案管理團隊的一份子的社工人員，應透過優勢觀點的實踐與自我反思，衡量個案的評估架構、個案管理運作、處遇的有效性以及品質改進的範圍等。

六、社會工作專業議題

(一)社會工作觀念及工作方法的轉變

由於受到全球氣候變遷及社會環境及價值觀念改變等的影響，在面對天災或非天災帶來的事件及挑戰，社會工作需要配合社會環境的變遷，不斷地精進研究。社會工作者必須知道以何種觀點、態度、技能，來開發及因應所面臨的各項挑戰。社會工作雖不像社會學跟人類學有大量研究論文發表，但仍具有豐富知識、科學及看法可以參考。當社會工作者成為社會工作研究者，這兩種角色是共存?還是將社會工作的比例降低或改變?是研究者探討的重點。在西方國家普遍認知，1946-1964年代的人們退休後，工作勞動力將逐漸老化，1978-1998年代的人們，與前世代存有極大的落差，年輕的社會工作者，有自己獨特的社會工作想法，對於社會工作的方法，也與以往不同，社會工作相關研究也因而有所改變，例如在從事兒童和青少年性行為的研究項目，經常使用探討性故事的方法來進行研究，使用這種方法，研

¹門診照護敏感情況係指，能以及時與有效的門診照護來預防疾病的產生或控制慢性病以降低住院機率的診斷。

究人員能夠更親近參與者，並增加參與者說出他們性行為的意願，也提供一個道德與社會公正的討論方式，討論具爭議及敏感性的性話題。報告者認為，針對個別需要的學生，應有創造性及彈性的教育方法，在個人學習原則上，要求其自我管理學習及專業的準備。研究者發現，工作者經常面臨焦慮及壓力，影響因素往往為龐大的工作量，以及行政支持的減少，申訴及研究與寫作時間不足等；同時在全球化的趨勢下，國際認同也是一個重要議題，因此，國外留學、國際化的專業訓練經驗，日漸重要，但國外留學或訓練，資源相對缺乏，如何在國內汲取國外新知、培養學生具世界觀，在現今多元社會，有其必要性，報告者建議可以透過舉辦國際化課程、演講、研究等，納為社會工作教育訓練的重要方法之一。與談者認為教育是基礎，是一個賦予權利的策略，同時也反映出社會工作的歷史，教育應使其能與社會工作實踐，有一致的價值觀。

(二)社會工作之教育與發展

社會工作發展，從以往的慈善性質轉變成福利性質再轉變為環境(公共服務)，有很多因素指出這樣的轉移，社會工作基本核心概念乃在實踐強調人權及社會正義，社會工作的未來發展，應該具有易接受性、機會性，縱使社工教育、社工學校等資源不足，這項發展原則應該要被重視。相關研究顯示，有效地提升專業知能、服務態度及行為，尤其在心理層面的教育要有更多的探索。在面對相關問題時，解決的策略性思考，會有相當大的助益，因此如何發展有品質且具公平性的社會工作教育機制，是重要的課題，社會與文化平等的認知、經濟平等的合理分配，在這個研討會也被提出來討論。

研討會部分報告者也提出，即時且有價值的資訊相互分享，提供給社工、專家及政府政策執行者，對社會工作發展具有重要性。社會工作者在提升人權、社會正義，可以發揮一定的功能，透過各種組織或國際會議傳遞相關訊息，尋找形成貧困、壓迫以及不公平的根源。權利要靠人民自己爭取，維護人權關乎所有人，社會工作者能夠為「人」帶來新的貢獻，並且讓人民了解人權的意義。社會福利主義經常被

質疑，研討會報告者提出，應該就不同脈絡下所存在現實狀況的不同成因，利用福利制度、社會服務及社會發展的方式尋求解決策略，徹底剖析蘊含貧窮和社會不平等的第三世界國家脈絡下了解社會福利的概念。報告者就印度和印度後殖民社會狀況，說明貧窮和社會不平等的具體社會事實，強調社會工作教育訓練中，需要灌輸不同的現實脈絡，進一步剖析社會工作教育和實作所蘊含的意義，他也認為透過了解國際社會發展，設計實務策略，發展適當的扶持社會工作理論和實務社會政策，尤其是與性別、人口、人口老化、貧窮及社會不公平等面向。不論個人、家庭或社區的服務，社會工作者從實務經驗中學習新知，對其在實務上的信心、安慰以及心理健康、兒童及少年保護工作等，都有相當的貢獻。

近年來部分國家努力找尋如何發展先進的社會工作實務，報告者以文件證明教學理念在建立「教學－學習」目標，引導「教學－學習」過程，以及評價教學成效是主要核心，教育者應提供一個建立有意義與可運用的教學理念架構，並持續增強其「教學－學習」實務的激勵性與實用性概念。澳洲社會工作協會與大學社會工作學系合作展開相關行動，期提升社會工作實務經驗成果，同時也提升各團體的領導力。他們也試圖從中學習並協助其他團體，以促進組織的發展。部分研究調查指出，社工的學習以及運用回饋意見的方法，跟個人的生命經驗相關，可能跟他的童年、受教時期、社工實務時期相關，甚至是日常生活事件，因此必須運用社工的生命歷程、文化、個人特質與組織背景等，再結合專業知能，及相關專業機構的資源，來從事各項服務工作。報告者強調社工應充分運用回饋意見、知識及專業機構資源，不論是社工或社工教育者，均應致力於支持及鼓勵社工，把握相關實務學習機會及回饋的意見。在現今的理想主義與新自由市場教條之下，人力服務產業被要求效率而非效果。學校也面臨少量資源培育專業社工的壓力，使得維持一定品質的學習環境越來越難，因此有必要去尋找創新方式，與提供社會服務的人合作，使得服務提供者與學生雙方都能受益。學校與實務如何更緊密的合作，相互分享資訊，引導教育標準與要求的發展，相形更為重要。另外對社工養成教育而言，實習課程是一種

有效的學習方法，實習課程應該要確保學生，可以從中得到應有的品質及具教育性的實習經驗。實習對於學生是重要的轉變，不只將理論實地運用，也被期待同步建立個人專業自我，自我運用的強調對實習最初階段的學生最為挑戰，督導需要一連串工具以提出建設性的回饋。使用以趣味活動為基礎的力量是有效幫助學生的策略之一，協助他們表達經驗到的挑戰、強調存在的優點，辨識他們可能願意進一步發展的場域，以及在實習場域的現實與學生原本的期待之間找到平衡點。

研討會也同時討論社工督導的困境，認為社工督導需要相當的經驗才可以勝任，尤其在兒童少年保護方面，經驗更為重要，但實務上往往面臨三個難題：(1)訓練沒有經驗的工作者；(2)要跟兒少保護服務系統交涉；(3)需要回顧社工的報告與做決定，因此社工督導的工作相當艱鉅。

(三)社會工作教育之國際化

報告者指出，社會工作者對於國際背景的覺察有助於他們更理解社會問題的全球性取向，並強化他們找出問題解決策略的能力，部分美國社會工作相關學校已有結合短期國外研究方案，讓學生可以及時擁有全球性經驗，儘管這些方案已有成長，但缺乏研究探討這些方案對學生與教授們的成效，包含對於支持學生學習批判性分析教學技巧的影響。隨著國際化的趨勢，國際交流與合作也越重要，社工學生留學的情況也越來越受歡迎。留學生有機會看到留學所在地的福利系統，也可以體會當地文化的衝擊，這些都可以協助留學生更深入思考國際化的社會工作型態，留學可以提升學生的專業思考，並藉著生活可以了解影響社會工作的實質因素。由於需求增加，在國際議題上訓練學生是重要的，部分課程已致力於多樣化的國外學習方案、國際實習場域和學生交換方案，此發表強調在課程中包含全球化內容對於文化能力實務是必要的，在發展此類課程可透過整合全球化議程的指導原則，包括(1)促進社會與經濟的平等；(2)促進人們的尊嚴與價值；(3)致力於環境永續性；(4)強化對人際關係重要性的認可，在課程中應強調整合，並提供指導方針，主辦或參訪學生雙方組織的觀點，均應強調對自己國家文化和議題覺察力的增加，對其他文

化認識的提升，以及對文化間共通性增強的辨識力。對於日後國際交流的策略特別強調必須發展真實的對等互惠，並增加相關學生的利益。

(四)社會工作認同

文獻回顧發現，新進合格社會工作者對投入實務的準備度、從大學到職場第一年的轉換過程與經驗，對於其認同發展與維持具有相當程度的重要性，但文獻也較少探討社會工作認同是其自我權利的議題，報告者指出，其研究發現，在第一年了解認同很重要，因為是在新進合格社會工作者發展的基礎階段，但工作環境對於實務工作者的永續性和福祉有重要影響，尤其是在他們平衡專業、工作角色和組織認同的時刻，因此，教育者、雇主及整個專業團隊，必須感謝新進合格社會工作者在此環境的參與及維持專業認同。新進社會工作者就其社會工作認同的批判性反思機會，是具有熱情的，是持續性學習與發展的一部分，報告者建議，加強倡導教育並進行組織的改變，提升實務工作者的支持、福祉及發展。

(五)對兒童及家庭專業服務提供者的「家庭社會工作課程」

該研究目的係檢視「家庭社會工作」課程，對兒童及家庭專業服務提供者之效用，報告者在 2008 與 2009 年提出「Family Support Power Education Program for Continuation and Revival of Independent Learning」(FSPEP)，在 FSPEP 中，負責提供兒童及家庭服務的人員接受家庭社會工作課程，研究對象是 17 名實務工作者，學習成果的驗證是透過參與者在課程結束填寫的開放式問卷回答，使用統計分析方法加以分析。該研究發現有二：(1)在社區為基礎親職支持中心提供針對父母親的家庭社會工作是必要的(2)在和社區網絡一起工作時，幼兒園和幼稚園有其角色。研究者認為第一線實務工作者應就該研究發現，反思其工作方法。

(六)人權的核心價值，應深植於社會工作教育

社會工作專業對於人權有長期且清楚的表述，在國際間相關政策或文件都存在人權觀念，這些承諾及價值，都是社會工作者所應遵守、保護與秉持的倫理規則，並應反對任何對人權的侵害。但在現實社會，人權往往淪為口號、概念，以致國內

與國際的倫理守則，對於實務者或教育者的工作影響有限。報告者提出一份澳洲質性研究，該研究乃探討澳洲社會工作者如何將人權放在實務與教育的適當位置，以及對批判性社會工作的啟示。報告者認為最關鍵的部分，乃在社會工作教育必須超越口號、概念，應該要內化深植於工作者個人心中，讓人權落實於社會工作環境，同時也應於相關專業科目中，詳細檢視人權概念，將批判性人權取向，植入社會工作教育的架構中發展，開放進一步的辯論，討論與人權相關、複雜且具爭議性的觀念，以及人權與解放社會工作實務關係的空間。報告者認為，社會工作者使用「自我」來幫助案主，為了激發案主潛能，並達到提供完善服務的目標，社工必須覺察自己的態度、價值和個人議題，也必須發展社工與案主間相互關係的觀察與分析，當人權觀念內化到工作者的腦海中並落實到工作環境時，才真正實踐維護人權的目標。

(七)透過團體工作對社會工作學生充權

團體工作在社會工作實務屬於中觀層次取向，因為強調合作與集體計畫的改變而容易達到充權，團體工作的具體過程具有一定的價值，可以協助社會工作學生獲得團體動力知識與技能，有效成為團體成員之一，領導者對其個人與專業發展同樣有所貢獻。團體的社會工作理論與實務的課程運用，不只是教導學生團體工作的基礎，同時也讓學生充能。透過參與團體，學生學習到團體成員角色，如何領導與催化團體，協助其磨練出問題解決技能，變得更有自我覺醒，並與其他團體成員建立尊重與有凝聚力的關係，同時運用學習到的知識與技能，成功地對個人與專業生活進行調整，同時強調面對參加團體過程最初面臨的挑戰。

關係能力、分析與反思能力、知識能力、增進改變的能力、發展能力、個人及家庭與社區社會工作能力、社會能力，這些元素與社會工作有緊密的關聯性。在社會工作實務中，這些元素代表著社會工作者的思考脈絡。社會工作的公眾覺察力是有限的，通常僅出現在社會工作者與個人、法定利益，以及一種社會控制力表現的互動上。社會工作需要立基於社會科學與社會政策的取向，二者同時影響專家與個

人、家庭及社區的工作。社會工作對人有整體性的觀點，不應將個人與其生活切割，個人應被視為包含生理、心理和社會等層面，乃共同展現的實體，不應是碎裂的個體。

肆、實地參訪

主辦單位也安排自費參訪行程，由於報名參訪人數眾多，因此主辦單位限定每人僅能參訪一個單位，考量業務多屬政策規劃性質，因此報名參訪澳洲人群事務部 (Australian Government Department of Human Services)。澳洲人群事務部就下列三項工作與參訪者分享，摘述重點如下：

一、澳洲人群事務部業務簡介

人群事務部業務內容除了社會福利外，也包括衛生醫療業務，與我國類似。澳洲政府考量幅員寬廣，因此運用資通訊科技，提供相關服務，並透過資訊系統管理相關資訊，也利用該等資訊，作為政策規劃的重要參考。該部報告人極為強調創新，該部認為組織必須不斷創新，不論在政策規劃或執行策略方面，面對社會環境變遷、預算人力困窘等不同的挑戰，政府必須有創新的想法、管理技能及執行策略。

報告人介紹澳洲社會福利服務內容，並簡要說明其服務提供方式，約有下列數項：(1)服務中心(Service Centres)、(2)智慧型中心(Smart Centres)、(3)偏鄉服務(Rural and remote)、(4)電話服務中心(Mobile service centres)、(5)訪視服務(Visiting services)以及(6)社區服務(Community services)。另外也組成家庭支持團隊(Family Support Team)，提供家庭所需的支持。澳洲政府界定社工的角色主要有：(1)對於遭逢重大變故或弱勢的民眾，提供其及時且必要的服務；(2)提供人性化且完善的福利服務；(3)從事各項社會工作政策的規劃。該部對未來的期待，主要項目為：(1)除積極提供個案服務外，更以改善澳洲全國民眾的生活為目標；(2)合理、改進及簡化相關程序；(3)整合社區資源，提供更多近便性的服務；(4)更聚焦於遭逢急難者的特殊需求服務。其對偏遠地區除了透過服務中心的設置

外，也透過科技設備，提供民眾線上服務，另外也運用巡迴服務車，到偏遠地區尤其原住民族地區，提供當地民眾定點式的服務，巡迴服務車配備各式科技設備，同時透過資訊系統連線，即時了解民眾之前的服務內容，適切的滿足其需求。

二、家庭暴力被害人服務專線

面對家庭暴力問題，澳洲人群事務部考量被害人求助之困境，提供被害人電話專線諮詢服務，其功能與我國 113 保護專線近似，參訪現場並由社工人員模擬專線接線情形。首先接線人員接線後，會先確認被害人是否處於安全之狀態，在與被害人對話過程，社工人員秉持尊重被害人意願之原則，對其所詢問題及需要的服務予以回應，並提供其必要之協助，同時也會依其需求連結需要之資源或服務。對於被害人的來電，也會提醒注意隱密性及安全性，以維護其人身安全。

三、未成年懷孕的支持服務

澳洲政府針對未成年人懷孕生子者，由社工評估其需求並提供必要的支持服務。報告者指出，對於未成年人懷孕生子者的服務過程，必須傾聽未成年人的聲音，尊重未成年人的想法及意願，同時考量其處境(包括家庭支持、幼兒撫育、求學、就業等需求)，依其需求提供具尊嚴、尊重及自主性的協助與服務。實務上發現，未尊重或傾聽未成年人的聲音，往往無法獲得他們的信賴，導致服務無法順利提供。

伍、心得與建議

一、借鏡與反思

此次有幸參加國際社會福利協會舉辦之國際研討會，筆者分別依主題選擇兒童少年、老人、身心障礙、社會工作教育等議題參與，一窺國際社會發展的最新趨勢。參與場次之報告人多為研究學者，就其在本國國內執行之方案或政策從事之研究內容進行報告，其研究觀察與發現，讓與會者瞭解其本國政策或方案之執行現況，並提出觀察結果及建議，多數報告內容，我國多有相關政策且已在執行，其所遭遇之

困境，部分因民情而有不同之處，部分議題則具共通性，有些困境已經處理，有些或未面臨，但可供我國檢討相關政策時納入考量。

在會議報告中，也看到第三世界國家的處境，例如其中一份報告提出的結論是「弱勢、有需求或高風險的兒童少年，住宿型照顧服務可能是個正向選擇」，這個結論讓筆者震撼與警惕，提醒我們持續在社會福利及相關照顧措施應再精進與努力，並適時將經驗分享予其他國家。

另外報告者也提出，政府及社區部門、安置機構間應加強協調聯繫與資訊分享，才有助於改善服務方法及強化各項服務之成效，尤其現今各國均強調全人照顧，以人為本，而個案的需求是多元的，所涉及的面向也十分寬廣，單靠一個部門，往往事倍功半，且無法達成目的，必須進行跨域整合，始能竟其功，整合成功才有可能共同創造雙贏、三贏甚至多贏的優勢局面。

在老人照顧部分，失智症照顧是一項要被關注的議題，日本利用懷舊相簿呈現生命故事的照顧方法，我國實務亦經常運用；而利用社區民眾互助提供家務協助或照顧的方式，在面對高齡社會，這個做法不失為解決人力短缺的一項做法，值得我國參考規劃倡導。我國刻正規劃長照保險法，韓國長照保險已經實施，研究報告有關在長照保險單位成本的擬訂過程中，應轉為關注弱勢族群的權益與需求的建議，值得我們在規劃中特別注意。另外維持人在生命最終階段尊嚴的概念，也越來越受到重視，臨終關懷及安寧緩和照顧，在我國仍待積極倡導。

本次會議的另一項重點為社會工作教育議題，諸多議題聚焦於社會工作教育，其中更強調社會工作應以人權為核心理念，應將人權落實於社會工作環境中，以人為本，為個人爭取人權，重視個案的基本權益，才是符合社會工作的本質，與會報告者強調，人權不能淪為口號，而應內化至工作者的心中，才能顯現在工作上，而真正達到維護人權的基本宗旨。有關人權觀念如何落實於社會工作環境，實可為我國在社會工作教育或專業訓練以及實務執行之反省與思考。另外在這次研討會中也強調實習對於社會工作學系的學生是重要的轉變，不僅可以將在學校學到的理論運

用到工作實務上，也可以同步建立學生的個人專業自我。我國的社會工作養成教育，雖然也規劃了實習課程，但學生在實習過程中的學習成效，個別差異甚大，如何落實相關實習成效，值得深入探討。

我國社會福利相較於先進國家有不足之處，例如無障礙環境、身心障礙、失能失智照顧資源、兒童少年保護等，仍有待充實，如何在有限資源下，澳洲人群事務部的積極鼓勵創新的作法，值得我國學習。他山之石可以攻錯，藉由他國的經驗分享，了解他國的執行經驗，相信我國在未來規劃或執行時，更可以參考或引以為鑑。

二、政府部門應積極參與，並爭取報告機會

本會議係由各會員國之報告人依其選定之主題，就其研究或執行成果在會上報告，並與參與者共同討論，筆者在聽取各報告人的報告後的感想之一是，我國的社會福利執行成效與先進國家相比較，除因我國乃低稅賦國家，相關津貼無法與瑞典、德國等高稅賦國家相比外，在社會工作的核心理念、社工人員的服務態度、工作方法及各項措施的執行成效，並無遜色之處，部分福利服務，甚且較先進國家之操作更為細緻，例如澳洲人群事務部對家暴被害人所提供之電話專線服務，我國 113 保護專線早於民國 90 年即以易記的 3 碼電話設置專線，提供被害人相關諮詢服務，並運用資通訊科技，掌握被害人位址，連結警政系統提供緊急救援，同時也連結醫療院所協助提供驗傷採證、生心理診療等服務。

我國是國際社會福利協會的會員，惟參與本次會議報告者多數為學者，中央政府部門(行政院性別平等處及衛生福利部社會及家庭署)，地方政府(僅臺北市府社會局、高雄市政府社會局)參與較少，民間團體的參與也不是非常多，雖然參與者就我國相關政策及執行內容已於相關報告呈現，倘各單位積極參與及爭取報告機會，相信能有更多的機會與其他國家進行意見交換，也可以藉報告機會呈現我國在社會福利所採行的政策措施及服務成果，讓其他國家也了解我國在社會福利各項工作。筆者也觀察到，國際社會福利會議相較於世界衛生組織年度會議，國際政治色彩尚不濃厚，但相信未來中共仍會試圖阻撓我國的參與，我國參與人員應積極學習

國際事務參與之相關知能，以因應國際會議應遵行及注意之事項，避免遭中共矮化或打壓。

三、社會工作邁向國際化

本會議多位報告者強調，社會工作者對於國際背景的覺察，有助於社會工作人員更理解社會問題的全球性取向，並強調應強化問題解決策略的能力，部分報告者或與談者也強調社會工作教育，應朝國際化方向發展，也提出許多國際化的做法，不論直接參與國際，或將國外的訊息引入國內，這些做法都可以提供我國未來在相關做法上參考運用。中央組織改造成立衛生福利部，筆者深刻感受到，衛生醫療領域國際化程度的深與廣，尤其透過每年積極參與世界衛生組織(WHA)，在各項工作上均具有相當的成效，面對中共的排擠與打壓，在相關議題的因應與處理上相當成熟，且參與人員均具有高度的政治敏感度。反觀社會福利在國際化議題上，由於接觸相對比較少，在邁向國際化的路徑上，仍有很多待學習及努力的空間。

另外在面臨全球化趨勢的情況下，不論是全球人口移動(包含移民、移工)，對國內社會及人口結構均有極為深遠的影響，未來各項社會福利措施，在因應國際化的議題上，勢必越來越具迫切性，此次會議上各國在人才培育(含教育養成、專業訓練)、照顧資源等國際化議題的相關研究、討論及做法，或可作為我國未來相關規劃的參考。

附錄 1、會議照片





附錄 2、會議議程



SWESD - PROGRAM GRID
as at 26 June 2014
NOTE - This is a preliminary program only and subject to change.

Wednesday 9 July 2014													
1200 - 2000	Registration and Information Main Foyer												
1600 - 1800	Plenary Session 1 Plenary 1 Session Chairs: Associate Professor Lou Harris and Professor Karen Healy												
1800 - 1715	Opening ceremony and statements												
1715 - 1800	Theme: Creating sustainable and safe physical environments: Social and gendered impacts of climate and environmental disaster events - social work responses Professor Margaret Alton AOM												
1800 - 2000	Welcome Reception Main Foyer												
Thursday 10 July 2014													
0700-1830	Registration and Information Main Foyer												
0800 - 0845	Concurrent Session 1												
Theme	1A Plenary 2	1B M203	1C M204	1D M210	1E M211	1F M212	1G M213	1H M220	1I M307	1J M208	1K M209	1L M210	1M M217
		Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Addressing health inequalities	Educating for change and equality	Fostering economic initiatives	Creating sustainable and safe physical environments	Creating sustainable and safe physical environments	Strengthening social and cultural wellbeing	Educating for change and equality	French speaking session	Spanish speaking session
Session Chair		Addiction	Research for practice	SW practice	International HIV perspectives	Indigenous issues	Families and poverty	Violence	Education	Human rights	SW education processes	French speaking session	Spanish speaking session
0800 - 0810		Menka Tsantefski	Mark Hughes	Margarda Fradenko	Mark Herrickson	Wilsonea Roberts	Connie Kellert	Jennifer Boddy	Helen Clark	Charlotte Williams	Caroline Lambert	Christian Rollat	Ann Jaseleyn Balra-Ulloa
		Drugs and the family: A social work response	Research accompaniment for activists: Academics as allies	Continuing the legacy of settlement houses: A contemporary study of neighbourhood house in Vancouver	Rethinking HIV prevention	Indigenous courts in Canada: Transformative, Indigenous social work and law research	Economically disconnected families in the US: child welfare system	The Indian state initiative towards curbing human trafficking: A cross state analysis	Implementing environment and sustainability in social work field education: Students' and supervisors' experiences and of the University of New England	Looking with fresh eyes: A grassroots exploration of human rights	Reconceptualising policy class as a practice class: Increasing the political efficacy of social work students	Intersectional analysis, human rights and social justice: The benefits of an international field placement	Popular education as a methodological instrument in the professional formation of social workers
		David Rose	Avey Cathoun	Mu Chung Yan	Hans Knutagard	Shelly Johnson	Jennifer Romich	Pamela Singla	Sabina Augustine & Ahmed Bawa Kuyini	Maree Higgins	Jessica Ritter	Isabel Lantierne & Hélène Albert	Silvana Martinez
0810 - 0820		Dadri - An indigenous way to knowing and working together in regards to addiction & spirituality	Are you a scholar or a seeker? A new typology in the research to practice continuum	The development of the non-profit sector in Vietnam	Treat with respect: health inequalities, access to care and the treatment of HIV positive system workers in Scotland	Indigenous research into Australian settler culture: Decolonising health and welfare education	Never again: Reflections on the dark history of social work	Aly "safe zone" program	Significant by their absence? Environmental issues and social work education	Human rights in Asia in the 21st century	Social work role model in students & teacher relationship: A tendency of adult students studying social work in correspondence course in Japan	Francophones in a minority context in Canada: A continuing struggle against inequality of access to social and health services	Los ancianos en el Sistema de Protección Social brasileño
		Hunt Milo	Cate Thomas	Huu Ngo	Dina Sidva	Lorraine Muller	Vasilios Ioakimidis	Erik Schott (PK)	Pat Cox	Nhangli Mungai	Miho Maehiro	Marie Drolet	Maria Do Rosario De Fatima E Silva
0820 - 0830		Becoming 'attached to gambling': How significant life events and psychological co-morbidity contribute to increased levels of gambling and gambling problem	Views from the ground: Developing evidence for policy reform	When push comes to pull: The empowering and disempowering effects of international volunteer service	Cebuano sexual culture: Risking HIV/AIDS		Framework for effective child protection systems for low and middle income countries	Meetings of the peace and the violence of the people of the communes of the Bucaramanga municipality	Rádio ambiente 21 - Young people, the environment and education		Credibility is easier when preaching to the converted: Social work, biology, epigenetics, and social inequality	An examination of a mental health court in Canada: Discipline, punishment or prevention?	Social empowerment and popular participation in the county of capinópolis, state of Minas Gerais, Brazil: one interdisciplinary experience of the undergraduate courses in the faculty of integrated sciences of the pontifical - facp of the federal university of Uberlândia with the justice's prosecutors of capinópolis district
		Elaine Nuske	Sonia Martin	Benjamin Lough	Dermiege Caballes		Peter Walsh	Jessica Collante	Fabio Luis Vasconcelos		(Bob) Ruth Bailey (PK)	Sue Ann MacDonald	Jayson Guimarães
0830-0840		Student attitudes toward the use of social marketing campaigns to reduce alcohol consumption and promote wellbeing	Breaking down barriers, expanding research partnerships: Strengthening student and practitioner equity to enhance client wellbeing				Lives in the balance: a comparative study of public social investments in early childhood across OECD countries	Women voices on communal violence in Kandhamal district, Orissa, India				For more effective collective action	Michel Regereau
		Jasmine MacDonald (PK)	Matt Rankins, Jenny Hare & Cherie Appleton				Phyllis Jarostow	Greta Balakrishnan					
0840-0845	Questions and Discussion												
0850-1030	Plenary Session 2 Plenary 2 Session Chairs: Associate Professor Lou Harris and Professor Karen Healy												
0900-0945	Theme: Promoting social and economic equality Mundulization of capital, inequality and social work Professor Martha Villeda Ibarra												
0945-1030	Theme: Fostering social and economic initiatives Fostering social and economic initiatives that promote security and protection Mr Greg Vines												
1030-1100	Morning Tea and Visit Exhibition Main Foyer												

Concurrent Session 2													
1100-1230	2A Plenary 2	2B M203	2C M204	2D M210	2E M211	2F M212	2G M213	2H M220	2I M207	2J M208	2K M209	2L M216	2M M217
Theme	Creating sustainable and safe physical environments	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Educating for change and equality	Educating for change and equality	Educating for change and equality	Addressing health inequalities	Addressing health inequalities	Fostering economic initiatives	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Educating for change and equality
Session Chair	Vasilios Ioakimidis	Elizabeth Oczarne	Patricia McManera	Mary Whiteside	Liz Orr	Seleni Vassos	Angie Yuen	Anna Lovitt	Graham Simpson	Shigeru Zentaro & Zhihua Tang	Gabriela Drava	Elizabeth Robinson	Nicole Hill
1100-1110	Terrorism and social work: perceptions of what social workers need to know Sara Ahsanman Crabtree & Jonathan Parker	An evaluation of the effectiveness of a support group programme with informal caregivers to prevent elder abuse and neglect Jose Abalo Herman Strydom	Engaging with early school leavers: A human rights approach Jose Abalo	Indigenous social work: Culturally safe means to overcoming oppression and supporting wellbeing Michael Hart	Citizenship and Aboriginal social rights in Canada: a marshallian perspective Filipe Duarte	Validation on the psychometrics of the professional suitability scale with social work students in Hong Kong Dora Tam	Educating the present for future human rights: Resourcing DHS social workers to grow the future workforce Jan Foster	Africa NZ health: A national study of HIV related needs of Black African new settlers in New Zealand Mark Henrickson	Adapting the social determinants of Health (SDH) as a health social work framework Annelise De Wet	Rural-urban cooperation in fair trade as a new model of sustainable community development: an action research in Yunnan province of China Hok Bun Ku	Harvesting activism towards social development: the Filipino-austrian women experience Gregorio Jr. Jabal	The tangle that that I know: An asset-based locally development of the community Jean Koh	International social work history: Report of the international federation of social workers archives project 1928 to the present day Fiona Robertson
1110-1120	Romancing the storms: Local government units' managing crisis situations Rosario Sequin	Far from a perfect world: responding to elder abuse at the Royal Melbourne Hospital Rebekah Kooge	Supporting vulnerable young people exiting state care: challenges and opportunities for social work practice Phlomena Saw	Re-centering and re-incorporating Pacific indigenous approaches for Pacific peoples' social and economic development Tracie Maffeo	Aboriginal social work education and a decolonizing pedagogy: The case of Taiwan Hui Ha Chong	Education for human rights in international social work education Ulif Engqvist	Disclosure of parental HIV status: Are parents telling their children and what are some factors influencing disclosure: A study from South India Beena Thomas	The importance of addressing social determinants of health and matters of social justice when working with paediatric patients affected by rare inherited metabolic diseases and developmental disabilities: Sharing the experiences of social work and the interprofessional health care team Patricia Martinez-Cedeño	Farm to table: Promoting nutritious and affordable food in a state with varied cultural traditions and scarce water Dorothy Gamble	The life experiences of unmarried teenage mothers in Thailand Plyanart Sa-Nglamak	Clinical and community managed services collaborating to provide an individual placement and support integrated employment program for people with serious mental illness Melissa Petrakis	Backs against the efficiency wall - Is there a Crisis in professional leadership? - challenges and opportunities for social work Michael Wearing	
1120-1130	Post conflict resettlement experiences of displaced individuals in northern Uganda Joanne Corbin	Substitute and assisted decision making in social work practice: older people and their financial assets Cheryl Tilse	Systems issues in the transition from out of home care Steve Hardman	Why critical reflection on whiteness behaviours in social work has to continue Susan Mickel	Using Said's 'orientalism' to promote reflective cross-cultural practice in indigenous communities Anaru Eketone	The use of short video clips in social work and social development undergraduate courses: Instructor and student perspectives Oleksandr Kondrashov	Ethics as activity: Co-creating expansive and just social work Diane Holliman	Making access to social protection a reality for HIV households: Some experiences from India Vimla Naddkarni	General/ational differences of the post 9/11 rural migrant workers in mainland China: their life expectations and social physical disabilities Hui Lin Tam	Women's coping strategies to confront emotional distress Shirin Yekekar	Implementing peer support Luke Butcher	Human rights and social justice in social work education in England and Spain Maria Ines Martinez-Herrero (PK)	
1130-1140	The assessment of household vulnerability to climate change induced disasters in rural areas: implications for social work Alicia Shokane	More than a roof over my head: Community involvement for older homeless women with complex needs Jane Allan	Cultural considerations for youth leaving care Mary Collins	Revitalization of indigenous cultures at risk Marina Marcela Herrero	Culturally responsive experiential education: How do we work in social work education with Maori and Pacific peoples? Julie Burne, Jan Hattie & Donna Guy	Transformative learning: Simulations in social work education Lesley Cooper	Managing the interface: The role of social work law in educating for change and upholding human rights Alison Brammer	Poverty, inequality and human rights: narratives of HIV-positive asylum seekers in Scotland George Palatyi	How can acute paediatric medical services prevent cumulative harm arising from childhood adversity circumstances and events?: A sequential comparison group study in Melbourne, Australia Nicole Tokallian	Sustaining multiple but inadequate livelihood strategies: A case of Butera Rural District to Zimbabwe Jacob Mugumbate	Social work intervention with tribal women of India Rose Nembiakkin	Arts-based group and community methods that foster mental health and well-being and promote social justice Tuula Heinonen	Silent exclusion in school: a threat to RTE: A case study of India Pankaj Das
1140-1150	Gender and climate change – are women in the developing world the collateral damage of global inaction? Margaret Alston	Psychosocial problems faced by elderly people in Nepal - A case study of Kathmandu District Bidhya Ghale	Preparedness of young people from institutional foster care to marriage and parenthood Katarina Levická	A culturally responsive social work application of indigenous and western ways of thinking and doing when responding to Indigenous sexual diversity in a young Indigenous male client Demeyon Bonson	Aotearoa / New Zealand Tangata Whenua: Engaging the Maori heart to access the mind for learning in 2014 and beyond Vivien Moke & Vanessa Curtis	A class activist framework for teaching about poverty Linda Reeser	Leadership building among youth for HIV prevention programme Gavin Renne	Personal injuries and legal intervention: An evaluation of social work services in a law firm Peter Borges	Predictors of asset poverty in Canada David Rothwell	Gender difference in attitudes toward marriage and child birth in Taiwan: Examining the country with the lowest TFR in the world Lih-Rong Wang	Parent-teacher partnership (PTP) study: The social capital potential of parent-teacher relationships for early primary school aged children with difficult and challenging behaviour Katie Richardson (PK)	Curriculum of social work in distance education Saumya Saumya	
1150-1200	Gendering sustainable development in post-disaster recovery and reconstruction situations Lena Dominelli	The state of well-being of community-dwelling older person in the Philippines: Using the WHO (5) well-being index Nicamill Sanchez	Addressing inequality in the housing transitions of disadvantaged young people in Canada Susannah Taylor	Decolonizing social work practice using tribal critical race theory Heather Gough	Thirty four years of successes: Recruiting and retaining indigenous students in an inner city social work degree program Eveline Milliken & Yvonne Pompa	Picture this: Theorising 'imagination' for social work practice and social change Patricia Walton	Victims' voices: Equality in the criminal justice system Mohd Taufik Mohammad	Reducing stigma to improve engagement in HIV care among MSM: A formative study in Mumbai, India Ankur Shrivastava	Understanding service delivery to new and expectant fathers by health and welfare professionals Christopher Mayles	Mandarin speaking session Session Chair: Ai Hua, Toon	Bringing schools, mental health services and families together to support child development Debbie Plath		
1200-1210	Using craft to foster community connectedness and resilience post disaster Raewyn Tudor	A sense of dignity in later life: A qualitative study on the views of older women migrants from multicultural backgrounds Roiyah Saltus	Promoting equality (!) The experiences young people leaving residential childcare institutions in Bangladesh Tuhinul Islam	Synthesizing indigenous and international social work theory and practice in Rwanda Joseph Hahirwa & Charles Kalinganire				Mandarin-based prenatal yoga: A pilot study Shradha Tibrewal	Normative accents: Marriage immigration, multilingual, multicultural spaces Mei-Kuei Yu	Facilitating equal access to justice Olga Gountra			
1210-1220	The performance of social workers from Brazilian Armed Forces in emergencies and disasters Andréa Albuquerque (PK)	Ageing and dementia: Understanding plurality of knowledge a critical role in social work practice Margaret Mills	Towards social and economic equality of street children of Asia Rezaul Islam	The indigenous self Della McInninn				Understanding service delivery to new and expectant fathers by health and welfare professionals Christoph Mayles	Cross-cultural fieldwork supervision in mainland China: Implication for developing countries Eliza Ke-Po Ip				
1220 - 1230	Questions and Discussion												
1230-1330	Lunch and Visit Exhibition Main Foyer												
1245-1315	IASSW regional meeting: African region, Room M216												
	IASSW regional meeting: Asia Pacific region, Room M217												
	IASSW regional meeting: European region, Room M208												
	IASSW regional meeting: North American and Caribbean region, Room M209												
IASSW regional meeting: Latin American region, Room M215													

Concurrent Session 3													
1330-1500	3A M201	3B M203	3C M204	3D M210	3E M211	3F M212	3G M213	3H M220	3I M207	3J M208	3K M209	3L M216	3M M217
Theme	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Educating for change and equality	Educating for change and equality	Educating for change and equality	Fostering economic initiatives	Creating sustainable and safe physical environments	Addressing health inequalities	Addressing health inequalities	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Educating for change and equality	Spanish speaking session
Indigenous perspectives													
Session Chair	Mary Whitehead	Elizabeth O'Leary	Daria Spence-Coffey	Shirley Robinson	Patricia Walton	Jane Starkey	David Ross	Heaven Clees	Jean Burke	Nicole Hill	Lynne Briggs	Susan Gair	Jose Abalo
1330-1340	Equality and difference: The delicate balance of indigenous nations within settler societies Hilary Weaver	Community autonomy and availability of social services for older people in China Qingwen Xu	Social work: a place at the table... A simulation-based interprofessional learning experience Deirdre Spelman	The social construction of asylum seekers in Australia Ilan Katz	The global agenda for social work and social development: Voices of the social work educators from the Asia and the Pacific Venkata Pulla	Participatory action research (PAR) on the effect of youth outreach on a youth drop-in centre Zakiyah Ibrahim	Using expressive arts in relapse prevention of young psychotropic substance abusers in Hong Kong Hau Lin Tam	The social work in health clinical capability framework - Evaluating its usefulness Sue Cumming	Addressing Inequalities and disadvantage in a social collaborative context: Frustrations, successes and conditions for effective implementation Sarah Wise	Parents of infants hospitalized for the surgical treatment of congenital heart disease: Their experiences and implications for social work Lauren Kosta	Some Political, Social and Cultural Dimensions in Thinking about Refugee Trauma (Ideas from 25 years of working at STARTTS) Robin Bowles	Educating for change - How, the challenge of putting your body on the line, teaching and learning in anti-racist practice: lessons from the social work educators reflect on a learning journey Helen Simmons	Expresiones de la violencia y violaciones de derechos contra los niños de 0-6 en espacios de la educación infantil Anna Beatriz Torres Linhares
1340-1350	The inclusion of indigenous voice in co-constructing "home": A case of indigenous homelessness in a northern semi-urban community in Manitoba Marieny Bonnycastle	The burden of family caregiving and the life satisfaction of frail elders' family caregivers in Shanghai Nan Lu	Setting the stage for transformation and social development Halm Faisal	The attribution of blame and responsibility in social workers' discourses of asylum seekers Shepard Mascha	The dynamics of social work/fiscal welfare in Indonesia Fenthy Nugroho & Soni A Nugrajin	Building financial capability for inclusive economic participation: A qualitative study on youth with disabilities in Beijing, China Suo Deng	Exploring factors influencing child welfare workers' safety concerns: A mixed-methods approach HeeJung Kim	Survivorship in cancer: Reducing risk and promoting opportunity Lynette Joubert	New developments in genomics and the perpetuation of social inequality Wouter Kalle	The impacts of medical and psychosocial complexity on service provision within the Royal Children's Hospital RCH @home family choice program Katherine Laughan	The experience of recovery in community mental health services Sonya Starford	"Meli'wiya" - Coming together to center indigenous felt education within policy and practice: from the local to the global Julie Drolet & Miriam Samuel	Formación interdisciplinaria del trabajador social: desafíos enfrentados del curso de trabajo social de universidad federal de São Paulo - Brazil Ana Rojas Acosta & Maria Liduina de Oliveira & Silva
1350-1400	Indigenous social care practices in Nigeria Julie Drolet, Uzo Anucha & Augusta Oloro	Challenging deficit and dependency: Transforming social care for older people Barbara Fawcett	Learning from users: The engagement of users in the education system Elena Cabiati	Abolition and economic rationalism in Australian migration Nilan Yu	CBR development in Malaysia Noor Yasmin Abdul Karim	Does housing assistance benefit the poor? A salient characteristics of its recipients in the US Jung Min Park	Convergence program for child welfare workers' safety concerns: A community-based experience Jerwin Navarro	Team Ultra: Evidence based social work in a multidisciplinary team - addressing health and inclusion Helena Paulsson	Political power, health inequalities and social development in Vieques, Puerto Rico Catherine Medina	The role of social work in giving voice to the experiences of young people, their families and staff as they transition from paediatric to adult healthcare Mariam Farid	Keeping people safe: Investigating suicide risk assessment Sonya Starford	Teaching and learning about wellness in social work: The student's and the teacher's experience Christopher Brophy	Transformations in Brazil's social welfare and the implications on the work of social workers Valter Martins
1400-1410	A 25 year experiment in tribal development Alma Winata-Kenny (PK)	Acute social work role in the transition into residential aged care - closing the gap Gabriella Luiz	"Mind the gap" - A new strategy for user involvement in social work education Ole Petter Askheim	The capacity building skills of Bhutanese refugees: An interdisciplinary empowerment education model: "Training for the trainer" Angela Kim	The social work program of the University of the Philippines-Cebu University (UPCU) towards increasing access to education and equality: An exploratory study Finafior Taylan	Promoting youth employment: A demographic dividend in India Borahiah Jagadsh	Living in dangerous times: The experiences of adolescents of exposure to drugs in their social environment Stephan Geyer	Managing the fluctuations of inpatient demand across the hospital - the use of a social work priority tool to ensure adequate workload distribution Bridget Wall	Impact of childhood socioeconomic conditions on self-rated health trajectories of Korean adults Joan Yoo	Experiences of young women with gynaecological cancer Cheryl Ng (PK)	The efficacy of community-based interventions for suicide prevention Yik-Wa Law	Claiming a bookshelf Christine Fejo-King	Intervención para reducir la vulnerabilidad de VIH/SIDA en Áreas de Caza Dora Onofre
1410-1420	Wiangay Resources Inc stronger ways with Aboriginal children and families Suzanne Blacklock & Gillian Bonser	Creating a culture change within long term care facilities Elaine Jurkowski	Sustainability in Action: Walking the talk Judy Buckingham	Factors contributing for illegal migration in Kobo District of North Ethiopia Wassie Kebede	Perspectives of indigenous social work education in South Asia Tulshi Kumar Das	Empowering street children using entrepreneurship education with business incubator model by college Novan Reza Pahlevi (PK)	Shining light on the family system: Learning from the experiences of an Indian field trip Katelyn Paquin (PK)	Identifying factors associated with medication self-management disparities in diabetes patients: Implications for social work practice Joseph Merigli	India: Hungry for an answer Jamal Siddiqui	What do you see? Exploring hospital-based doctor's perceptions of inter-professional workplace bullying Caroline Lambert	Community mental health practices in Kerala: Challenges and opportunities for social work practice Rajeev S. P.	Strengthening the cultural wellness of indigenous social workers: Confronting racism and promoting cultural safety and respect Debra Miles	Social control of public policy in the Municipality of Mossoró: An analysis of civil society participation in the Municipal Council of Education Nestor Gomes Duarte Junior
1420-1430	Taki Mokopuna - Transformative practices founded in indigenous values 'Ngā karangaanga māta o te ngākau o ngā tupuna - Taki Mokopuna' Leland Ruwhiu	Policy network analysis on the long term care insurance in Korea: Exclusion and disadvantage of care workers and beneficiaries Seungjae An & Geumsoon Byun	Social work practice frameworks and professional identity Sue Wilkins (PK)	The sex trafficking of U.S. minors: Global implications for practice and policy development Susan Mapp	Empowerment or disempowerment: A reflexive examination of social work education from the experience of beginning social workers in China Ching Man Lam	Non-state partners in social work and social development: Its organization, issues and processes: The Viet Nam experience Nam Pham	Social work intervention in creating sustainable and safe physical environment for displaced indigenous people Keshav Walke (PK)	Attachment and trauma informed practice: Breaking the cycle of homelessness and trauma using a therapeutic model of care Tymur Hussein	Health reform in the U.S. under "Obamacare": A social work perspective on advancing prevention and health equity Robert Keefe	Addressing the global needs of HIV-impacted families: How community collaborations modeling the CHAMP Family program support perinatally HIV-infected youth entering adolescence Latoya Small	The consultation rights in progress: The social work role to find the equality, social sustainability and the cultural diversity respect Belén Lorente Molina	La percepción de la salud y el apoyo social en adultos mayores indofonológicos Maria Natividad Avila Ortiz	
1430-1440	Traditional peoples and communities in face of an exclusionary reality and fight for rights André Carloni	Advanced care planning workshops with older adults and health professionals: A model for promoting knowledge development and behavioural change Jennifer Boddy		There is a rat in my kitchen, what am I gonna do? Saeed Maissara	Education for peace: A study to develop innovations to enrich the secondary school bilingual science curriculum to promote social cohesion in Sri Lanka Lakshmi Netti Kumara & Manjula Vithanapathirana		Housing welfare for families: A case of waste in Thailand Sopon Pornchokchai	Implementing a new model of care for homeless people in an emergency department Bronwyn Bidstrup (PK)		Love and intimacy among homosexuals: A source of HIV vulnerability? Archana Kaushik		The critical dialogue takes place around the kitchen table Luana Te Hira	
1440-1450	Vulnerability of indigenous children in the city Luz Gallegos (PK)	Using the capabilities approach as a tool for policy and strengthening older people's wellbeing and resilience Helen Chantley (PK)		From place to place: supporting newcomers through connectors to parks Peter Vogels	Challenges of social work education in Vietnam: The voice of social work students Van Kham Tran		Listening and learning on the streets: Homlessness in Abu Dhabi Ashraf Baynesagn	Relationships between social work practice and organizational commitment of Japanese medical social workers Mai Yamaguchi (PK)		Social vulnerability of families affected by the AIDS epidemic: Challenges for social protection in Brazil Maria Natalia Omelas Portes Bueno Guerra			
1450-1500	Questions and Discussion												

Afternoon Tea and Visit Exhibition Main Tower														
Concurrent Session 4														
1600-1630	4A Plenary 2	4B M203	4C M204	4D M210	4E M211	4F M212	4G M213	4H M230	4I M207	4J M208	4K M209	4L M216	4M M217	
Theme	Symposium	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Educating for change and equality	Educating for change and equality	Fostering economic initiatives	Creating sustainable and safe physical environments	Addressing health inequalities	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Educating for change and equality	Educating for change and equality	Spanish speaking session	
Session Chair	Christine Bigby	Aron Shonicky	Belma MacLachlan	Angie Yuan	Linda Brinkman	Brusa Lazrus	Karen Ball	Lynette Joubert	Helen Murray	Cathy Humphreys	Vishanti Sawpaat	Lashley Cooper	Ann Josephine Balra-Ukru	
1530-1540	<p>Disability issues</p> <p>Child, youth and family - out of home care</p> <p>Refugee issues</p> <p>Emerging SW practice</p> <p>Gender</p> <p>Poverty reduction</p> <p>Education</p> <p>Indigenous perspectives</p> <p>Youth empowerment</p> <p>Violence</p> <p>Human rights</p> <p>Global SW</p> <p>Spanish speaking session</p>	<p>Essential elements for effective child protection policy development. Lessons from HIV overseas partners in Cambodia (PK)</p> <p>Mark Kavenagh</p>	<p>Promoting empowerment and capacity building with grassroots refugee communities</p> <p>David Androff & Barbara Klinek</p>	<p>What do they need? Social workers in mainland China from present to future</p> <p>Mo Yuen Yuen Han</p>	<p>Gender mainstreaming in German education policy</p> <p>Jasmina Crvic</p>	<p>Free or cheap: Uncompensated and undercompensated work as a source of inequality</p> <p>John Tropman</p>	<p>Educating for sustainability in social work</p> <p>Avery Calhoun</p>	<p>Improving access to mainstream health services for Aboriginal people</p> <p>Glenda Bawden</p>	<p>"Stop. Now we are speaking!" Creative and dissident ways of empowering disadvantaged young adults</p> <p>Michael Wrentschur & Michaela Moser</p>	<p>Elder abuse in the African community</p> <p>Ndungu Mungali</p>	<p>The challenges of promoting the physical punishment of children as a human rights issue in the Caribbean</p> <p>Letnie Rock</p>	<p>Globalising the social work curriculum</p> <p>Joke Knockaert</p>	<p>Demographic and territorial study of the minor population gives 20 years in social risk in Peru: 1981-2000</p> <p>Silvia Mónica Jimenez Novoa (PK)</p>	
1540-1550		<p>Children under state care in Chile</p> <p>Carolina Munoz</p>	<p>Refugee and asylum seeker social policy: Where is Australian social work?</p> <p>Sharlene Nipperess</p>	<p>Social work in China: the theoretical paradigms and practical logics to respond to the global agenda</p> <p>Xu Xuan Guo (PK)</p>	<p>"Mission (im)possible" making gender a subject of discussion?!</p> <p>Sabine Klinger</p>	<p>Funding raising one penny at a time</p> <p>Barbara Turnage</p>	<p>Conceptual and historical analysis of ecological social work</p> <p>Kati Nahri</p>	<p>How does a large 165 year old institution like Melbourne Health close the Australian indigenous health gap? By making movies...</p> <p>Julia Blackshaw</p>	<p>Project Anakalira - A Double-impact Scheme towards youth empowerment</p> <p>Huberto C. Zanoria on behalf of Jessabel Tabares</p>	<p>Violence and abuse in South Asian immigrant communities: Implications for social work theory and practice</p> <p>Janki Shankar</p>	<p>Human rights in social work education: Engaging service users in the human rights research seminar</p> <p>Merav Moshe Grodofsky</p>	<p>Importance and relevance of interprofessional education in a global context</p> <p>Maureen Rubin & Daris Spence Coffey</p>	<p>Chicoche! a community podcast: HIV prevention intervention for Spanish-speaking gay, bisexual and men who have sex with other men (MSM)</p> <p>Gerardo Betancourt</p>	
1550-1600		<p>Supporting people with cognitive disability to navigate complex social environments - social work and the national disability insurance scheme</p> <p>Christine Bigby, Lesley Chenoweth & Diane Craig</p>	<p>Therapeutic mentoring of young people in residential care: Developing an Australian best practice model</p> <p>Patricia McNamee & Pauline McLoughlin</p>	<p>Promotion of safety, respect and wellbeing: service needs of lesbian, gay and bisexual newcomers</p> <p>Brian O'Neill</p>	<p>Kung Fu - a metaphor for indigenous social work development in China</p> <p>Charles Leung (PK)</p>	<p>Exploring BSW and MSW: male social work students' perceptions about gender and sexuality issues in social work education programs: Examining social work's past, present, and future</p> <p>LaTra Rogers</p>	<p>Believing simple people</p> <p>Emely Alcosoba</p>	<p>Ecological literacy: An emerging goal for social work education</p> <p>Peter Jones</p>	<p>Remnants of empire, beginnings of life: A comparison of culturally competent health care for high risk pregnant indigenous women in five urban cities (Australia, New Zealand, USA, Canada)</p> <p>Emma Seate</p>	<p>Authorising children and young people's truth</p> <p>Ross McCracken</p>	<p>Family violence experienced by adolescents living in government protection homes in South India</p> <p>Pashupu Dharma Reddy</p>	<p>Human rights and the national socio-educational services (SINASE)</p> <p>Vera Lucia Tiekou Guguliro</p>	<p>Social work and community development: Global, connected and critical perspectives for social work education</p> <p>Deborah Lynch</p>	<p>Trabajo infantil: una realidad presente en el mundo actual</p> <p>Maria Adriana Torres</p>
1600-1610		<p>What kept us going as children and young people at Abernethy orphanage and during our lifetime afterwards?</p> <p>David Divine</p>	<p>Shortcomings of a promised land: experiences of LGBT refugees and asylum seekers in Canada</p> <p>Nick Mulé</p>	<p>Being and working together: collaboration to expand social work with groups in Beijing, China</p> <p>Carol Cohen</p>	<td> <p>Social work practice in a post genocide Rwanda: The role of social workers towards poverty reduction and realization of MDGs</p> <p>Charles Rutikanga</p> </td> <td> <p>Is social work really greening? Exploring the place of sustainability in social work codes of ethics</p> <p>Wendy Bowles</p> </td> <td> <p>The relationship between poverty and health inequalities: The case of tuberculosis in Canadian first nations and Inuit communities</p> <p>Ginette Thomas</p> </td> <td> <td> <p>Children protection and women's shelters supports: Facing domestic violence</p> <p>Rosana Morgado</p> </td> <td> <p>In the periphery of a subaltern universe of women in India: A case of Tribal Khyber adolescent girls and Dalit Devadasi women</p> <p>Saveetha Maganathan</p> </td> <td> <p>Global social work education: The development of practitioners in pursuit of social justice and equality or agents of western economic imperialism?</p> <p>Gary Parker</p> </td> <td> <p>Las implicaciones de las condiciones de la organización del trabajo y del apoyo social intra y extra laboral en el bienestar psicosocial de profesoras investigadoras mexicanas</p> <p>Maria Zuniga</p> </td> </td>	<p>Social work practice in a post genocide Rwanda: The role of social workers towards poverty reduction and realization of MDGs</p> <p>Charles Rutikanga</p>	<p>Is social work really greening? Exploring the place of sustainability in social work codes of ethics</p> <p>Wendy Bowles</p>	<p>The relationship between poverty and health inequalities: The case of tuberculosis in Canadian first nations and Inuit communities</p> <p>Ginette Thomas</p>	<td> <p>Children protection and women's shelters supports: Facing domestic violence</p> <p>Rosana Morgado</p> </td> <td> <p>In the periphery of a subaltern universe of women in India: A case of Tribal Khyber adolescent girls and Dalit Devadasi women</p> <p>Saveetha Maganathan</p> </td> <td> <p>Global social work education: The development of practitioners in pursuit of social justice and equality or agents of western economic imperialism?</p> <p>Gary Parker</p> </td> <td> <p>Las implicaciones de las condiciones de la organización del trabajo y del apoyo social intra y extra laboral en el bienestar psicosocial de profesoras investigadoras mexicanas</p> <p>Maria Zuniga</p> </td>	<p>Children protection and women's shelters supports: Facing domestic violence</p> <p>Rosana Morgado</p>	<p>In the periphery of a subaltern universe of women in India: A case of Tribal Khyber adolescent girls and Dalit Devadasi women</p> <p>Saveetha Maganathan</p>	<p>Global social work education: The development of practitioners in pursuit of social justice and equality or agents of western economic imperialism?</p> <p>Gary Parker</p>	<p>Las implicaciones de las condiciones de la organización del trabajo y del apoyo social intra y extra laboral en el bienestar psicosocial de profesoras investigadoras mexicanas</p> <p>Maria Zuniga</p>	
1610-1620		<td> <p>Child labour: A study based on child employment in the lock industries of Aligarh District</p> <p>Shahana Purveen</p> </td> <td> <p>Public administration without borders</p> <p>Alexander Dawoody</p> </td> <td> <p>The development of social work education in Myanmar</p> <p>Susie Costello</p> </td> <td> <p>Strengthening resilience and well-being in working with refugees and asylum seekers: The role of education and supervision</p> <p>Jean Burke (PK)</p> </td> <td> <p>The network with victimised children: The challenges of a whole-protection net (PK)</p> <p>Fausta Alzirina Ornelas Portes Mello</p> </td> <td> <p>Introducing the global agenda into the social work curriculum</p> <p>Linda De Chenu</p> </td>	<p>Child labour: A study based on child employment in the lock industries of Aligarh District</p> <p>Shahana Purveen</p>	<p>Public administration without borders</p> <p>Alexander Dawoody</p>	<p>The development of social work education in Myanmar</p> <p>Susie Costello</p>	<p>Strengthening resilience and well-being in working with refugees and asylum seekers: The role of education and supervision</p> <p>Jean Burke (PK)</p>	<p>The network with victimised children: The challenges of a whole-protection net (PK)</p> <p>Fausta Alzirina Ornelas Portes Mello</p>	<p>Introducing the global agenda into the social work curriculum</p> <p>Linda De Chenu</p>						
1630-1630	Questions and Discussion													
1700-1830	<p>Plenary Session 3 Plenary 2</p> <p>Session Chairs: Associate Professor Lou Harris and Professor Helen Healy</p> <p>Public Lecture:</p> <p>STRONG COMMUNITIES, STRONG FUTURES Strengthening social and cultural wellbeing - Australian indigenous leaders' perspectives</p> <p>Chair: Professor Kerry Arabena Discussants: Muriel Bamblett, Paul Briggs OAM, Christine Fojo-King & Sam Jeffries</p>													

Friday 11 July 2014													
Registration and Information													
Main Foyer													
Concurrent Session 5													
0800 - 0845	5A Plenary 2	5B M203	5C M204	5D M210	5E M211	5F M212	5G M213	5H M220	5I M207	5J M208	5K M209	5L M215	5M M217
Theme	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Educating for change and equality	Educating for change and equality	Educating for change and equality	Creating sustainable and safe physical environments	Addressing health inequalities	Addressing health inequalities	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Educating for change and equality	Spanish speaking session	
Session Chair	Child, youth and family - cultural issues	Child, youth and family - mental health	Emerging SW practice	Child welfare	Global issues	Future of SW	Marginalised communities	Women's health	Schools	Indigenous perspectives	Research	Spanish	
	Judy Winaley	Nicole Hill	Brooks Luggs	Cathy Humphreys	Fiona Robertson	Helen Murray	Fauz Bywaters	Justin Moyle	Caroline Lambert	Gabriella Drake	Aron Shlorerky	Jose Azaro	
0800 - 0810	Personal transformation: A context for social work resistance in Cambodia Alison Birchall	Reconstructing motherhood within the intersecting context of mental health and child protection Anne Jarvis	Are Social Workers a misplaced lot in the new devolved system of governance in Kenya? A critical analysis of their roles and challenges in the three county governments of Kiisi, Machakos and Mkwini in Kenya Benjamin Mude	Teaching the role of discretion in child protection social work Margaret Pack	Different welfare systems - same values? How social work educators in Chile and Norway comprehend core social work and social policy issues Rolv Lyngstad	Making a big impact with a small footprint? Infusing ecological consciousness into the college of social work Meredith Powers (PK)	A national survey on general health of social workers in Taiwan Kate Yeung-Tsy Wang on behalf of Ya-Chuan Hsu	"Not a prostitute, just a surrogate mother": Motivations and experiences of surrogate mothers in India Lindsay Gezirski	Family, school, and community correlates of children's subjective well-being in Korea Bong Joo Lee	Voyages in the South Pacific - A study of Aotearoa New Zealand social work in Te Ao Haurua (the changing world) Sarah Fraser	Outcomes of academic/practice partnerships in the development of social work practitioner researchers Fiona McDermott	How eradicate the slave labour in Brazil? Notes on the report of the UN Marcela Silva	
0810 - 0820	Social-behavioral and emotional trajectories: Comparison between racialized immigrant and local born Canadian youth Siu Ming Kwok	Substance-dependent mothers of infants: Who does well and why? Menka Tsartefski	Towards indigenized social work education and practice in East Africa: The missing links Gidraph Waitire	Making a difference for vulnerable children: The role of education in child and family practice leadership Patricia McNamara & Margarita Frederico	Fulbright specialist's report on revisiting social work education in Europe's most improved country: Global perspectives, post-soviet pedagogies, curriculum development Selena Rodgers	Indigenous sociology at the centre of all social work education Lynda Coley & Danny Hona	Social access and gender inequality in unregistered marriage: How it transforms into health equity Erna Waty	"Girls are not supposed to be big, strong, powerful or physical" (English FA, 1921) Ian Warwick	Positioning discourse on homophobia in schools: What have we/hasn't and gay families got to say? Christine Cocker & Trish Hafford Letchfield	Homeless versus homeless: A look at New Zealand beach dwellers Martin McDonnell & Laraine McDonnell	Researching ethically with marginalised communities to enhance education for change, human rights and equality Patrick Danaher	Universal child allowance for social protection as an instrument for promotion of the socio-economic equality in Argentina Juan Agüero	
0820 - 0830	The team building phase of a project to identify culturally grounded outcomes in indigenous child welfare Avery Calhoun	I cannot fix it but I can help you fix it. A strengths based approach to working with children and families with mental health concerns Amanda Kruger & Abraham Francis (PK)	Reflecting on international field placements Nora Korin-Langer & Rebecca Ranz	Can we do it? Yes we can! - Child protection and interprofessional education Fran Fuller	A new paradigm for global social work: Multi-practice Larry Owens & Etienne Grise-Owens	Making the case for social work: honoring, promoting and positioning the profession Robert Arnold	Prevention and health promotion in education: an analysis of the perception of students of the Federal Institute of Education, Science and Technology of Mato Grosso (Campus St. Vincent), Brazil, on drugs and sexuality Luciana Lima (PK)	"A life that you wouldn't have imagined": Social development through the eyes of HIV positive Kenyan women Colleen Fisher (PK)	Keep them so you can teach them. Alternatives to exclusionary discipline Bruce Friedman	Redefining service conveyances within the framework of empowerment and preventative approach to social development: Seeking a socio-cooperative linkage to practice Precious Nwachukwu	Integrating practice and research for professional education: A review of Doctor of Social Work (DSW) programs Ming Sum Tsui	Social work and the struggle for the improvement of living conditions of children and youth population Silene de Moraes Freire	
0830-0840	Unaccompanied humanitarian minors: Culturally safe care and transition to life in Australia Carol Irizarry	Sharing circles - rendering ownership to families Ute Straub (PK)	Professional standards Towards social work practice in Uganda: a case study of Rakaba District Tajudeen Adebayo Sami	Practicing from theory: Applying a child rights, community development strengths based theoretical framework to child protection practice Susan Young, Margaret McKenzie & Shyne Walker	Creating global citizens: The case for internationally focused education and the implications for international practice Barbara Heron				Young peoples' sense of belonging in school - Contrasting experiences in Australia and Austria Sharon Du Plessis-Schneider		Practice research and social work education - a challenge to enhance social work knowledge Matts Mossesson	La protección social brasileña en el siglo XXI y los desafíos para el Trabajo Social brasileño Marina Coutinho De Carvalho Pereira	
0840-0845	Questions and Discussion												
0900-1030	Plenary Session 4 Plenary 2												
	Session Chair: Associate Professor Lou Harris and Professor Karen Healy												
0900-0940	Theme: Educating for change Educating for change, human rights and equality Professor In Young Han												
0940-1030	Presentation of The Katherine Kendall award to: Professor Lynne Healy Eileen Younghusband lecture: Politics with soul: Social work and the legacy of Nelson Mandela Professor Vishante Sewepaul												
1030-1100	Morning tea and visit exhibition Main Foyer												

Concurrent Session 6													
1100-1230	6A February 2	6B M203	6C M204	6D M210	6E M211	6F M212	6G M213	6H M220	6I M207	6J M206	6K M209	6L M216	6M M217
Theme	Educating for change and equality	Educating for change and equality	Addressing health inequalities	Addressing health inequalities	Fostering economic initiatives	Creating sustainable and safe physical environments	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Educating for change and equality	Educating for change and equality	Issues
Session Chair	Katherine Kendall Symposium	Research	Education	Health and social issues	Partnerships	Sustainability and climate change	Child, youth and family	Disasters - responses	Interventions	Child, youth and family - cultural issues	Emerging SW practice	Child welfare	Practice issues
Session Chair	Gundi Age Azevedo	Mark Hughes	Heleen Murray	Lynette Joubert	Sam Vassos	Jennifer Bobbly	Maria Connolly	Marian Luk	Beth Crisp	Cathy Humphries	Mark Hamrickson	Judy Wooley	Dick Schoewch & Teel Balfanzus
1100-1110		Qualitative social work research for systemic justice Karen Bell	The social determinants of health as a foundation for social work practice in health Karen Nelson	End-of-life ethical issues - hospice profession's perspectives Yen Chin	Social and economic development. Social work's contribution to a more equal and inclusive society Antoinette Lombard	Mainstreaming a gender perspective to climate change adaptation Jocelyn Hermoso	Dequalified parents - a mobilisation of parental capital Cecilia Heule	What happened after 3.11 Fukushima? Kiyako Kise (PK)	The use of images as an arts based intervention to promote therapeutic approaches to social work supervision Trish Hafford-Letchfield	Cultural issues in child and family welfare Kaungu Matthew Rajabu	Social work, Challenges and opportunities. The Nigeria situation Yetunde Akani	The media, child abuse and perceptions. Educating social workers towards transformational change to minimise racial and social bias Raema Merchant	Thinking beyond access: A case study of a public-private partnership to foster new digital inclusion strategies Tanica Crocker
1110-1120		Educating students to become research-active practitioners: A transnational collaboration between the education and health sectors Destey Harvey & Nonie Harris	Health inequalities and economic disparities: Prevention and intervention efforts for families and individuals living in urban disadvantaged communities Tina Jordan	On the fringe: Understanding compassion in the practice of health and social care for persons who are homeless Erin Gray	Social hijj - A form of social awareness of Indonesian Muslim community Laila Refiana Said (PK)	Ecological social work: low aids a framework for practice Heather Boetto	Marital satisfaction in employed parents of young children. A dyadic analysis Sungee Nam	Refugee background community responses to the Canterbury earthquakes: Implications for social work and social development Jay Marlowe	Exploring a debrating intervention: A mixed methods study of a clinical staff intervention Dawn Matera	Reciprocal learning across boundaries in the development of a contextually relevant framework of risk for South African young adults Aisha Hutchinson	Promoting the developmental approach to social work education in Africa through generation and use of indigenous teaching materials: The experience of the University of Botswana Rodreck Mupedziswe	Adopting in South Africa: Improving the outcomes on adoption by means of advocacy and training Marinel Herselman	A technology based model for sustaining a service: Addressing rising service needs Randall Basham
1120-1130		Strategies for successful execution of international research projects Angeline Barretta-Herman	Service user involvement in social work education - Past, present and future in the UK Ann Nutt	Health promotion needs of young prisoners in Romania: Addressing the challenge through education Anamaria Szabo	Contributions of social workers to develop and run the social economy successfully Ana Radulescu	Poverty, inequality and climate change in developed countries: Adapting critical social infrastructure for climate extremes Emily Hamilton	Making room for maleness: Transformation with men and boys Nail Hall	Are municipal social care services prepared for disasters in Finland? An evaluation of preparedness plans Meja Rapeli	From two sides: Perceptions of social work Barbara Stanforth	Children of unwed mothers - An Indian perspective Sekar Kasi	The work of social workers in the Federal education, science and technology: perspectives, limitations and possibilities Josieila Cavalheiro	Excluding students from Australian schools: A Re-examination from a children's rights perspective Sheryl Hemphill	Locality service planning with geographical information systems: Spatial analysis of poverty data of a community in Hong Kong Zeno Leung
1130-1140	The Katherine Kendall SYMPOSIUM: <i>Ensuring rights, inclusion and equality: A holistic post-2015 agenda for social work</i>		Promoting health inequalities in the social work curriculum through interprofessional education and communities of practice Rosalie Pockett	The panacea of collaboration between government and NGOs in service delivery: The case of ITDGA in East London Eastern Cape Province Tatenda Manomano	Recent trend in India's corporate social responsibility (CSR) and the impact to the community Yukiko Hashimoto	Social development of Bedouin women of the Negev through environmental activism Julie Cwikel	The engagement of father figures in child protection work - a child centered approach that draws on motivation related to identity as a father Steve Lock	Promoting community volunteer involvement in disaster situations Rori Kaufman	The impacts of time demands of caring, caregiving stress, and financial burden on life satisfaction in caregivers of children with developmental disabilities Sangun Cho	Child protection and welfare in Ghana: Exploring the tensions between tradition and modernity Ahmed Bawa Kuyini	Is supervision of social workers promoting social development? Practice reflections Lambert Engelbrecht	Tamil Nadu child and family study: Phase I Robin Wright	Exploring peer supervision in virtual teams in rural and remote Australia Amanda Nickson
1140-1150	Lynne Healy, Alyse Tasse & Julia Watkins	Development of training manual on reproductive health for post graduate social work trainees in India: Results from a focus group discussion Ameer Hamza Md	There could be someone in here that's gay': A case for change in residential and nursing environments in Wales Paul Willis & Michele Rathby	Free higher education for poverty reduction and equality Daniel Osala	Collective actions as an element construct environmental awareness in a global society: The Brazilian indigenous movement José Querino Tavares Neto	The experience of incarcerated women convicted of killing their husbands in Chiome, Ethiopia Meseret Desta	Secondary traumatic stress for social workers assisting disaster victims Hanas Karino	Planning programs and networks that will support resilience, empowerment, safety and respect of sons and daughters with lifelong disabilities now and into the future Louise Whitaker (PK)	One space, many artists - Ethical shadows in our social wellbeing Ghandi Doss (PK)	Social work past, present and future: Industrial social welfare still at grassroot level in Nigeria. Is there any hope? Kehinde Busayo Adediran	Inspiration to action - The shaken baby prevention project, an international phenomenon Sue Foley & Jenny Rose	Ethical use of new technologies to enhance qualitative research Amelia Serapha Derr	
1150-1200	Disseminating your research: Publishing in peer review academic journals Elizabeth Ryan, Lena Dommett, Simon Hackett & Vasilios Ioakimidis 60 Minutes	Social work practice in the fields of health and disability: meeting the demands of education, employment and training Gabrielle Drake & Robyn North	Economic inequalities in utilization of reproductive and child health care (RCH) services across place of residence in India, 1992-2000 BalGovind Chauhan	Continuities and ruptures: How developmentalism or neoliberalism of the Brazilian Type? Renato De Paula	The social development ideas of David Drucker, MSW: Pioneer, prophet, and innovator David Moxley	Evaluation of the northern region preventing violence against women strategy Deborah Western	Responding to diverse needs in disaster-affected communities: qualitative findings from the beyond bushfires study Karen Block	Barriers to implementing evidence-based social work practices with parents of autism children in the Egyptian society Randa Mohamed Sayed	Who is the expert? Explorations of service user involvement in policy development and service delivery with men who use violence in their intimate relationships Rebecca Burns	Disaster and disability: Social work issues in Botswana Refilwe Sinkema	Children moving ahead: working with children and youth affected by violence and trauma? Tina Guédo (PK)	Role of lifelong learning in skill development and social networking among marginal farmers Amirtham Thomas	
1200-1210		Web-based common elements training of behavioral health workers: A new approach to evidence-based practices Mary Ruffolo	Public-private partnership in the social sector: A study Sarjal Bhatt		Like the shadow following: Battered women's experience on intimate partner stalking Pai-Ling Wang	Anger and disasters: How do we respond? Connie Kelllett	Social work practice with young refugees: A model for inclusive citizenship Sarah Pedroso	Comparing Norway and Russia on the notion of "family" Siv Otteidal (PK)	Rethinking social work agencies for citizens empowerment: The case of TASSO Uganda and its HIV/AIDS service delivery Badru Bukunya	Connecting with new ways - New information communication technologies (ICTs) in remote aboriginal community contexts in Australia Deirdre Tedmanson			
1210-1220					"Pay per view": An exploration of the experiences of young fathers involving court interventions in child-custody in Trinidad and Tobago Winston Baldeoosingh	Disaster survivors life changes Sekar Kasi				El Proyecto Etno-Politico Del Servicio Social Brasileiro: Avances, Posibilidades Y Limites Yolanda Guerra			
1220-1230	Questions and Discussion												
1230-1330	Lunch and Visit Exhibition Main Foyer												

		Concurrent Session 7												
		7A M203	7B M203	7C M204	7D M210	7E M211	7F M212	7G M213	7H M220	7I M207	7J M208	7K M209	7L M216	7M M217
Theme	Symposium	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Educating for change and equality	Educating for change and equality	Educating for change and equality	Fostering economic initiatives	Addressing health inequalities	Addressing health inequalities	Addressing health inequalities	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	rustTs
	Global SW definition	Child, youth and family - out of home care	Disability	Issues in SW education	Theory and critique	Field education	Innovations	Mental health	Caregiving	Child, youth and family - professional and research issues	Child, youth and family - community issues	Poverty	Education	
Session Chair	Rory Truett	Karen Healy	Elizabeth O'Zanne	Wendie Roberts	Marie Conway	Lisley Cooper	Bruce Lajayg	Charles Mbugua	Glennia Ewerton	Henika T Santafina	Judy Wooley	Elizabeth Moore	Randy Bauman & Andrew Quirk	
1330-1340		Promoting social justice by connecting with kinship caregivers as partners in child protection Donna Petras	Towards an understanding of the subjective well-being of people who are legally blind Paula Hobley	I never thought I would be a social worker Jocelyn Doll	Reviving social work through moral outrage Charlotte Williams	Field placement readiness tools. Evaluation and implementation Ronnie Egan	Equalising disability, giftedness and mobility: Integrating three educational cases of contemporary social and economic inequality Patrick Danaher	Addressing unfair and unbearable situations of people with mental health and social security issues Anna Metteri	The emotional and social burden of caring for a young child with complex health needs Louise Harms	WE are the 'system' Andrea Dundon	A child standpoint on community Jan Mason	Men and women in San Miguel Island: Their involvement in community development Manuel Abrigo	Assessing new media literacies in social work education Jimmy Young	
1340-1350		Supporting networks for life - The family lens: kinship care and family contact research project Meredith Kiraly	An emerging service user paradigm in adult social care in England and Northern Ireland, and its impact on supervision Sharon Lambley (PhD)	Contexts for satisfactory supervisory relationships in social work practice - An exploration study Kwok Tung Ng	UNAFORS and French training schools in social work, actors mutations Robert Bergougnan	Linking theory to practice in field education: How to make the words live Ann Callen	Unearthing current social work impediments lying along successful implementation of social work in driving social and economic development in Africa Simon Kang'ethe	Social work research creating spaces of change in mental health - Where have we all been hiding? Bronwyn Hyde	Family intervention following paediatric acquired brain injury Lyndal Hekey	Methodological pluralism in the age of evidence-informed practice Aron Shlonsky	Strengthening communities using a whole of community, government and family approach Karl Brettig	Tended trust Marcus Knutgard	Ethical risks in online social work: a professionalism and the implications for social work education Donna McAuliffe	
1350-1400		Missing family: The impact on grandparent's health and wellbeing of experiencing reduced or lost contact with their grandchildren. Implications for social work practice Susan Gair	Making rights reality: Advocacy, counselling and support for sexual assault victims with a cognitive impairment Dagmar Jenkins	Preparing future civic agents: Exploring the impact of social work education on undergraduates through a multidisciplinary minor in community action and social change Hattie Richards-Schuster	Social work's sphere of influence: Lessons from the past to inform the future Wynne Korr	Cooperating to develop common learning tools in the context of competitive environment Helen Cleak	How multinational enterprises can contribute to the extension of social protection? Xavier Chambard	Attitudes of families and health care providers in Jamaica toward mental illness Maureen Little	Caring for the carers: Implementing the mental illness carer assessment tool (M-CAT) to assess need and provide support for carers Lynelle Watts	Robotization of social work in family welfare services Martin Smutek	Reclaiming the radical tradition in community social work: How the family inclusion network is promoting empowerment among vulnerable families in Townsville, Queensland Rosamund Thorpe	The new generation of Chinese rural-to-urban migrant laborers' work values, perceived job rewards and life outcomes: Implications for social work practice Siu-Ming To	Authentic learning, emerging technologies and graduate attributes: Experiences of South African social work educators Roshini Pillay	
1400-1410		Inequalities in child welfare: Towards an international conceptual model for practice, policy and research Paul Bywaters	Creating community engagement between people with disability and the local community through digital storytelling Shinsuke Funaki	The role of political literacy and social empathy on civic engagement Mary Hylton	Critical reflexivity in social work practice and education Uechi Bay	Social work field education: Believing in students who are living with a disability Cassandra Hearn, Monica Short & John Paul Healy	Supporting Indonesia's national financial inclusion strategy through the Tabur Pula credit scheme Laila Refana Said	Health rights for all: The role of government, civil society organizations and other stakeholders to reduce mental disorders in Ghana Christopher Dapaah Kwaku	For better, for worse: The paradox of choice and spousal caregiving measurement tool Belinda Cash	Outcome-based accountability in community services: The development of a wellbeing measurement tool Martyn Jones, Lynette Bayo & John Whyte	Policy to place-based practice: "Child and family sensitive practice" in adult specialist sectors, responding to evidence that parental problems are high risk factors for children Helen Francis	The 'Love Ethic' in international community work practice: perspectives from Timor, Laos, Australia, Peru and United States Naomi Godden	Investigating the role of an enhance textbook: Using the principles of human centered design Julia Gilliam	
1410-1420	Global social work definition: Processes and outcome Rory Truett & Vianthie Seepaul	Issues in intercountry adoption: Meeting the challenge of inequality Larry Watson	How adults with disabilities perceive the value of animal-assisted therapy Miriam Wasserman (PhD)	What does the 'fourth wave' mean for teaching feminism in 21st century social work? Ruth Phillips	Democracy's challenge: The tangled corporatization of citizenship and higher education in Canada Marjorie Johnstone	Does student supervision trump professional social work supervision? Wendy Bowles	Addressing poverty through innovative policies: A review of the Malaysian experience Azlinza Azman	Employer perspectives on hiring and supervising employees with mental illness and implications for social workers Janki Shankar	Adopting a comprehensive case management model into carer support services for carers of persons with physical disability in Hong Kong: A follow up study on the psychological well-being of the discharged cases Cheuk Lun Kwan	Rural social work in Norway - Conflicts of interest in municipal child welfare services? Randi Haugland (PhD)	Community-based child protection with Palestinian refugees in South Lebanon: Increasing safety and hope Patrick O'Leary	Contextualizing underdevelopment and social capital in Meekit Region Haryana Naresh Kumar	An evaluation framework for the use of a personalised online learning environment in a social work program Mark Hughes & Hilary Gallagher	
1420-1430		An explanatory factor analysis of the transracial adoption parenting scale-revised (TAPS-R) Jaegeon Lee	Self-determination and citizenship for people with intellectual disabilities, in a lifetime perspective Gunn Strand Hutchinson	How here near time to retire 65 years of school social work in Australia. Its traditions, innovations and future directions Paul Jameson	The concept use of self and the importance of openness and emotional availability in relationship-base practice Pamela Trevithick	Development of best practice in international field education in a global environment Helen Cleak	The mechanism of a sustainable public security system Hyeyin Ko	Developing client centered mental health services: Increasing opportunities to address health inequality for clients with mental illness Nicky Stanley-Clarke	Sibling bereavement when death is drug related: A qualitative study Julie Perrin	Pros and cons with the use of case vignettes and focus groups in a qualitative comparative approach to study child welfare work in two Scandinavian countries Siv Otedal	Transferring models of practice across countries: Taking family group conferencing to China Louise Brown	Empowering marginalised and vulnerable communities through targeted high-risk grants in Namibia John Matthews	Blended social work: A new concept for everyday practice Camilla Granholm	
1430-1440		The role of socialization self-efficacy in cultural and racial socialization among transracial adoptive parents Jaegeon Lee	Disability and employment in public sector - Research and sharing of practices Marie Renee Guevel	Using a whole of curriculum development approach to meet Australian qualification framework outcome standards: A case study of the development of a new social work course David Hodgson	Confusion of goods: Our shared commitments to service and justice Barbara Shank	Pacific Islands field education: A partnership between two universities, three people groups and a region Jiwi Ravulo	Proactive welfare approach: An evaluation Khalid Amri Ahmad	Social solidarity as a view to welfare reinforcement Tuomo Kakkonen	Social work's contribution to the decriminalisation of expected home deaths Margaret Hughes	Multicultural family support centers in Korea: Promoting harmony and cultural integration Emly Abagat	A social group work program with adolescent orphans in foster care affected by HIV and AIDS Corinne Strydom	Implementing the global agenda: Use of internet to facilitate information sharing, networking and collaboration Dixon Sookraj		
1440-1450		Adoption disclosure among Indian domestic adoptive parents Jayashree Mohanty	Opportunities and challenges for social workers implementing the new disability paradigms in Australia and internationally Carmel Lacey & Linette Hawkins	Undoing privilege in critical social work Bob Pease	Culture and ethics: A challenge for professional education in social work Richard Hugman					The implementation of childcare-related benefit policies for families with young children in Taiwan Pei-Yuen Tsa		Reflective practice online - Exploring the ways social workers use social media for reflection Helen Hickson (PhD)		
1450-1500	Questions and discussion													
1500-1530	Afternoon tea and visit exhibition Main Foyer													

	Concurrent Session 8													
	8A M202	8B M203	8C M204	8D M210	8E M211	8F M212	8G M213	8H M220	8I M207	8J M208	8K M209	8L M216	8M M217	
Theme	Symposium	Symposium	Symposium	Symposium	Symposium	Symposium	Addressing health inequalities	Symposium	Symposium	Educating for change and equality	Educating for change and equality	Spanish speaking session	Panel	
Session Chair	Sean McKinley	Shahana Nisiporn	Jude Irwin	Maire Connolly	Paul Bywaters & Roselee Poolett	Margaret Alston	David Rose	Carol Cohen	Vasilios Ioannidis	Carolyn Hobbs	Lynette Joubert	Jesse Abalos	Melanie Sage & Gokul Mandayan	
1530-1540							Mental health + justice = mental health court - Utopia or dystopia? Sue-Ann MacDonald			The global agenda in social work education. A comparative analysis between Australia and the USA Manohar Pawar	The construction of sexuality in social workers' interactions Priscilla Dunk-West	No more silence - A rural domestic violence awareness campaign: Sociological, feminist and human rights analysis Emma Flakelar	A cross-national study about ideologies and professional preferences of latin-american social work students: Attitudes toward poverty Gisela Negron	Social work student beliefs about education and training Melanie Sage & Andrew Quinn
1540-1550		SYMPOSIUM: Refugee issues		SYMPOSIUM: Child protection: International perspectives		SYMPOSIUM: The Social Work Health Inequalities Network 10 year anniversary event			Complex multi-faceted global contexts: Interdisciplinary response across poverty, migration, violent conflict, and environmental degradation Cathryn Schmitz		To identify, and assess the effectiveness of social care's contribution to the development of multi-agency risk assessment conferences (MARAC) and the protection of adults facing domestic violence: Findings from a research study Hugh McLaughlin		Live and learn: Evaluation of the use of technology to enhance learning outcomes prior to placement in a Bachelor of Social Work Degree Sophie Goldingy	
1550-1600	SYMPOSIUM: Statutory regulation of the social work profession - issues and challenges Sean McKinley, Rhian Hays Williams, Mary Jo Monahan, Robert Templeton, Mari-Anne Macdonald, Jane Maidment & Jan Duke	Linda Briskman & Taka Gani Beyond resettlement to sustainable solutions: A rights-based community protection model by refugees, for refugees Kristy Ward	Women's special interest group International symposium on gendered equality and social work Jude Irwin (chair), Carolyn Noble, Vishanthie Sewpaul, Mia Owe & Joan Yoo	The white paper on vulnerable children and welfare reform in Aotearoa/New Zealand: Two sides of the same coin? Emily Keddie	Facilitating dialog and collaboration across child protection communities: Child protection in Islamic contexts roundtable Alisha Hutchinson	Rebuilding lives post-disaster: An international research partnership Julie Drolet, Margaret Alston, Miriam Samuel, Golam Mithbor, Robin Eirang, Grant Larson, Yeryi Huang, Lena Dominelli & Chao Heng Huang	Estimation of mental health related needs among people with physical disabilities in Hong Kong: Reports from a two-year six stages longitudinal study Cheuk Lun Kwan	Special Interest Group on Social Work with Groups: Joining Together Carol S. Cohen, Sharima Ruwaida Abbas & Carol Irizarry	Enhancing international social work education and practice: Social work without borders Jennifer Martin	Contesting genderism in Hong Kong: Chinese social work students learning experience on kwan-sing-ki (transgender) issues Diana Kwok	Social Work and Family violence - exposing the taboos Oula Falah	Social work: Past, present and future of the self-image of the profession and the impact of the current crisis of capital Virginia Carrara		
1600-1610		Post 1994 genocide survivors in Edmondo: A Rwandese community-based exploration of mental health challenges, strengths and pathways to healing Linda Kreitzer		Improving knowledge and care on drug addiction: the experience of the Regional Reference Centre on Drugs of Pernambuco, Brazil Roberta Uchoa	Developing a global typology of child protection systems Maire Connolly	Creating sustainable and safe communities after disasters Margaret Alston & Tricia Haezelger	Traumatization and transformation: The impact of the macro to micro nexus on the bio-psychic social spiritual wellness of displaced persons in Hong Kong Das Malabika		What female academics have to say about teaching social work in the global south Yasmin Dean	Examining varied levels of outness among North American LGBT social work students: The impact of environmental factors, perceptions of comfort and support Michael Dentato	Family resources stressors and elder mistreatment in rural India Srinivasan Chokkanathan			
1610-1620											The hierarchy between the genders in families with a history of domestic violence Ana Paula Ferreira Carvalho			
1620-1630	Questions and Discussion													
1645-1730	<p align="center">Plenary Session 6 Plenary 2</p> <p align="center">Session Chair: Professor Marie Connolly</p> <p align="center">Promoting social and economic equality - Australian perspectives: PANEL</p> <p align="center">Prof Karen Healy - AASW Prof Charlotte Williams - ACHSSW Dr Cassandra Goldie - ACSSS Dr Robyn Miller - Victorian DHS</p>													
1900-2300	<p align="center">Conference Dinner Melbourne Room</p>													

Saturday 12 July 2014													
Registration and Information Main foyer													
Concurrent Session 9													
Main Foyer													
0800-1600	9A Plenary 2	9B M203	9C M204	9D M210	9E M211	9F M212	9G M213	9H M220	9I M207	9J M208	9K M209	9L M216	9M M217
Theme	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Addressing health inequalities	Fostering economic initiatives	Educating for change and equality	Educating for change and equality	Educating for change and equality	Educating for change and equality	Strengthening social and cultural wellbeing	Symposium	Hual'ya	
Session Chair	Child protection	Disability	Bereavement	Marginalised communities	Social enterprise	Gender	Field education	Professional issues	Theory and critique	Child protection and sexual assault	Symposium	Information systems	
0800 - 0810	Mensie Tsametsu	Judith Moyse	Glenda Bowden	Rosalie Prosser	Charlotte Brewer	Carolyn Noble	Helen Hickson	Beth Crisp	Charlotte Williams	Marion Lok	Sean McKinley	Gareth Morgan	
0810 - 0820	Language interpretation and translation in child protection services Sarah Maiter	The national disability insurance scheme (NDIS) and its responsibility to ensure that the rights and life aspirations of those with psychosocial disabilities are achieved Lisa Brophy	Silent sentinels: The meanings and messages of roadside memorials Susan Welsh	Statelessness and access to health, education and social services by migrants in South Africa Johannes John-Langa	An examination of micro-insurance programs in Taiwan Kate Yeong-Tsyr Wang	Self-assessment of readiness to practice with lesbian, gay, bisexual, transgender and questioning students: Social work students speak out Shelley Craig	National and international field placement in social work education: A comparative study Gurid Aga Askeland	Teaching well-being for professional practice: A curricular implementation Eriene Grise Owens	The advancement of social work supervision research Kieran O'Donoghue	Managing child sexual abuse case in the children's court of Victoria: A problem-solving approach Rosemary Sheehan	SYMPOSIUM: Researching Regulation Sean McKinley, Maïri-Anne Macdonald & Jan Duke		Considering the nonhuman: Actor-network theory and human service technology research Neil Ballarntyne
0820 - 0830	The complexities of voluntarism within the provision of community-child protection intervention for families with infants deemed to be at high risk for harm Erin Gray	Family characteristics which promote effective coping and growth in families who have members with an intellectual disability Irene Carter & James Coyle	From knowledge to "know-how": Supporting responsiveness and resilience in bereavement practice Robyn Clark	We are stressed of nuclear power plant Prince Annadara Dorai Raj	Social enterprise as the way to economic sustainability of social services: Experiences from Central Europe Tomas Eichler	Not all posts are bad posts Juliet Summers	Educating for change, human rights, and equality: Field instructor attributes David Henton	We talk, you listen: Urban debate as an empowerment strategy for marginalized youth Heather Gough	Social workers without borders: a PhD/Australian social work education relationship Catherine Flynn	Sexual grooming: Representations of "race", gender and class Surinder Guru	The client data model for social welfare services in Finland Jarmo Käarki		
0830 - 0840	Integrating safeguarding with cyborg childhoods Corinne May Chahal	Acting for the future: Legal options in succession planning and parents' experiences of planning when their child has a cognitive impairment Jill Wilson	Challenges faced by social workers at the US Department of Veterans Administration (VA): An American experience Teresa Graney (PhD)	Market quality, social effects and coping pattern among women with epilepsy Prakash Rajaram	Is micro credit in urban poverty making a difference? A review from Bangladesh Venkat Pulla	Exploring western perceptions of Muslim women: An Iranian town case study Susie Latham	A home visit and training of social worker Roberta Costa (PhD)	Technology transforms a profession: The international technology task force of the association of social work boards Dorinda Noble	Modern day folk devils and moral panics Andres Collins	Motherhood and protecting the sexual rights of sexually abused female child in a Nigerian community Ojo Agunbiade	Understanding client communities spatially for developing Effective interventions: Application of geographic information systems (GIS) technology for human services delivery Gokul Mandayam		
0840-0845	Questions and Discussion												
0900-1030	Plenary session 6 Plenary												
0900-0945	Session Chairs: Associate Professor Lou Harris and Professor Helen Heavy Health inequalities Addressing health inequalities and disadvantage for individuals and communities Dr Herbert Paulschin												
0945-1030	Ensuring the sustainable and ethical use of technology in human services: New Technologies to strengthen Service Organizations & Communities - A Global Perspective Mr Doug Jacquier												
1030-1100	Morning tea and visit exhibition Main foyer												

1100-1230	10A MC102	10B MC103	10C MC104	10D MC105	10E MC106	10F MC107	Concurrent Session 10			10G MC108	10H MC109	10I MC110	10J MC111	10K MC112	10L MC113	10M MC114
Theme	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Fostering economic initiatives	Educating for change and equality	Addressing health inequalities	Educating for change and equality	Addressing health inequalities	French speaking session	Spanish speaking session	rustiTa			
Session Chair	Spirituality	Domestic violence	Refugee issues	Poverty	Professional ethics and transferability	International case studies	Field education	Women's health	Issues in SW education	Ageing	French speaking session	Spanish	Child, youth and family - technology			
	Jenny Martin	Connie Kelsell	Carol Cohen	Lynne Briggs	Caroline Simpson	Sergei Zelenov	Jana Stanby	Utenda Ikemdag	Winsome Roberts	Mia M. Cirwa	Above Tassie	Ann-Joselyn Balms-Litiga	Gouffam Memon			
1100-1110	Critical spirituality: A holistic approach to social work practice Fiona Gardner	Domestic violence and citizenship: The effects of intimate partner violence on mental health, housing, and employment Sarah Wendt	Present-day migration and its implications for social work practice: An experience of Korean migrants in New Zealand Hong-Jae Park & Chang Gi Kim	Criminalisation of homelessness in Hungary Henrietta Fulopi	Forewarned is forearmed: Preventative strategies to combat ethical risks in a self-regulated environment Fran Hardcastle	Strengthening social and economic wellbeing in South India villages: Assessing a model for sustainable development Lawrence Root	Engaging in community conversation: A means to improving student clinical placement experiences Helen Hickson	A comparison of compliance and non-compliance in breast cancer screening among African American women in the USA Cindy Davis	Leveraging a liberal arts education for social workers in pursuit of social and economic equality Timothy Doran & Joanna K. Doran	Older adults' use of the internet for health information Hong Li	Training to become an active stakeholder in social cohesion Yvette Rysysguier	How equality affects and shapes the life of a woman in Argentina Paulina Erwing	An exploration of child welfare worker's opinions on using video assisted visitation to support family reunification Andrew Quinn			
1110-1120	Developing the ease (E)s of spiritual competence: Ethical guidelines for spiritual assessment Jan Rodgers	Understanding protectiveness in the context of domestic violence Fiona Buchanan	Development-induced displacement and cultural adaptation: Role of social education in India Norvy Paul	In whose interest? The ethics and politics of action research on high cost credit in low income households Sarah Banks	How do social workers make decisions? (PK) Brian Taylor	Implementation of the Social Protection Network and Computerized System in Municipal Social Assistance - SEMAS Catie Rezende	Creating sustainable capacity for diverse and high quality social work field placements Megan Probert	Health one - A collaborative approach to improving health outcomes for vulnerable women and their families Leonie Crowe & Trish Doyle	Raising the curtain on simulation: Debriefing and critical reflection with the next generation of agents for social change (PK) Amanda Probert	The effects of minority and immigration status on elderly health Qingwen Xu	The transsexual population: The discrimination invisibility Stephane Rullac	Group "manas bonkas facendo historia": Overcoming poverty and ensuring citizenship Sheila Kocourek	Working in the cloud - Making personal records for children in care accessible Cathy Humphreys			
1120-1130	The Lhotshampa settlements in Australia: Spiritual coping and resilience Venkat Pulla	Linking the concept of colonisation to the experience of domestic violence Torna Pitman	'A World on the Move' Themes, issues and debates in social work and migration Mekada Graham	Etling her words: Ruby Payne's hidden rules and choice - A sandwich experience Maria Elena Delavega	The politics of ethics: What 'guides' international social work practice in developing countries Dayle Foreman	Economic and social outcomes of participants of a government work support programme in Singapore Irene Ng	Building an integrated social work student education unit in a clinical child and youth mental health setting Taria Withington	Menstrual hygiene in rural India: Issues and challenges Nivedita Pathak	The alternative learning systems as a strategy for social inclusion: voices and narratives of students and instructional managers in Davao City Epifania Melba Manapol	Depression literacy among American Indian older adults in USA Soonhee Roh & Yeon-Shim Lee	Culture and human rights in Africa: Two of a kind and its effect on sexual orientation James Ayangunna	Professional judgment and decision making in the intervention with vulnerable families Claudia Reyes-Quirodrán	Digital divide challenges in low-income families with children: The case of Shanghai Yu Chung Wong			
1130-1140	Beginning a journey: An exploration into how Australian Anglican churches engage with their local rural communities Monica Short	Opening the door: A research and services project of assisting the families who are suffering from fuel violence Lisha Ge	Building civic engagement and social capital among immigrants Rebecca Thomas	Homelessness in mining communities Shane Warren	The operation of an 'ethic of care' in contemporary social work practice Jenny Hay	A study on causes and prevention from elder abuse among families in Southern Taiwan Chun-Ying Cho	Alternatives to the apprenticeship model: An evaluation of a team-based clinical rotation model of social work field education Sevi Vassos	Psychosocial problems faced by women during their first pregnancy - A case study of Bhandara V.D.C ward no 2, Chitwan, Nepal Sanjhana Bhetwal(Oli)	First generation migrant students Marina Pereira	Community case management services to manage needs of the elderly ill - Social work perspectives, the Singapore experience Lay Beng Lee	Challenges about supporting the development of national social protection floors Xavier Chambard	The Brazilian welfare policy since Lula's government: The after 1988 constitution's rights' no assistance's centrality's discussion and the inequality's reduction Maísa Miralva Da Silva	Outcomes of a social, multi-user, tablet-based game to prevent substance abuse and relationship violence Beverly Black			
1140-1150	Why religious literacy is essential for social workers: An Australian perspective Beth Crisp	Patriarchy, gender violence and poverty amongst Pakistani women: A social work inquiry Venkat Pulla	Practitioner's perspectives on providing support services to Romanian trafficked youth Theodora Ene	Participation pathways? How Australian Government Department of Human Services social workers build bridges to those who are off the designated path (PK) Carlee Prider	A call for change: Developing new paradigms to respond to cases of harmful 'therapeutic' practice (PK) Deborah Sauvage	Providing a secure foundation for a life of satisfaction and happiness: Modeling the function of maternal wellbeing in the lives of older people Polly Yeung	To collaborative placement models and beyond: An exploration of collaborative rotational social work student placements in the hospital setting Krista Watts	Prevalence and determinants of Postnatal Ovarian Failure (POF) among Indian women: Issues and challenges ahead Suresh Jungari	Social work education in England at the beginning of the 21st century: Opportunities and challenges Paul Hollingdale & Ruth Neville	Ageing in Place in Japan Hiroko Kase	New configurations of sexual exploitation of children and adolescents in Goiânia/Go-Brasil Patricia Bastilio Teles Establie	Social development and gender issues in the Amazon: studies conducted in São Lucas and Santa Lucia's communities Débora Cristina Bandeira Rodrigues	Both ways mentoring: Improving mental health, resilience and the self-esteem of Indigenous young people in remote communities through innovative mentoring supported by the use of social media Deirdre Teomanon			
1150-1200	Six degrees of separation: Connecting spirituality and religion across social work curriculum Mary Jo Garcia Briggs	Producing positive change for both workers and clients where there is aggression and violence against social workers Brian Littlechild	Blunt of migration borne by left-behind wives Arokliaraj Heller	Social protection floor initiatives of Brunei Darussalam: Best practices, sustainability and challenges Nur Judy Abdullah	Social workers from far and wide: Navigating policy, organisational contexts and socio-cultural dynamics following migration to Canada Annie Pullen Sansfacon	Role of welfare services for participative citizenship in Finland Kati Narhi	Developing an effective international field internship program for MSW students: A global partnership Katie Lopez	Coming misconceptions about social work education in Nepal Raj Kumar Yadav	The effect of Couples Life Review on family caregivers and partners with dementia: "Evolving a sense of empathy and nostalgia and Reducing anxiety among couples" Erika Makino (PK)	Social work practice and human rights after genocide in Rwanda: Realizations and perspectives Alexandre Hakizamungu (PK)	The construction of emergency care in health treatment to victims of a disaster in Brazil (PK) Sheila Kocourek	Development and implementation of a Native American cultural child welfare practice model and data system Mary Iannone				
1200-1210	Bridging sexuality and spirituality: A qualitative exploration of Muslim, gay, and bisexual individuals' use of self-compassion on identity integration Douglas Crews			Focus and aims of social work practice in times of the severe economic crisis in Greece Theano Kallirakaki	The experiences of overseas qualified social workers in the transition from education overseas to practice in Australia Trudi Marchant	Family as raw material - The deconstructed family in the Swedish social services Ahmet Gömüscü	An exploratory study of field education of social work students from the perceptions of field instructors: A South African perspective Nadia Von Weltlich	Effects of a Couple's Album on improving the caregiver's will to continue support for their spouse with dementia Masako Yamamoto (PK)	International theory and practice contextualized in social work education in Rwanda Alexandre Hakizamungu	Los dispositivos: movies y su incorporación en los escenarios educativos (The movable devices and their incorporation in the educative scene) Ruben Dario Rangel						
1210-1220	Does being spiritual help in increasing abstinence and enhancing quality of life for persons with alcohol dependence syndrome? Arthur Joseph			Coming home': Overseas-experienced social workers' perspectives on returning to professional practice in their country of qualification Christa Fouche	The agrarian crisis, with special reference to Et cotton, on small farmers in Warangal District, Andhra Pradesh, India - A gender analysis Miriam Samuel		Addressing the impacts of stigmat on individuals in the Australian context Carryn Meyer									
1220-1230	Questions and discussion															

Lunch and Meet Exhibition Main Floor													
Concurrent Session 11													
	11A M203	11B M204	11C M204	11D M210	11E M211	11F M212	11G M213	11H M220	11I M217	11J M206	11K M209	11L M216	11M M217
Theme	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Fostering economic initiatives	Addressing health inequalities	Addressing health inequalities	Educating for change and equality	Educating for change and equality	Educating for change and equality	Strengthening social and cultural wellbeing	Strengthening social and cultural wellbeing	Mandarin speaking session	TaiTa
Session Chair	Charlotte Brower	Anon Shionishi	Margarita Frederico	Jenny Martin	Gull Raju	Charles Mbugua	Rosalie Flockett	Heleen Holsson	Marissa Petrakis	Jean Burke	David Ross	Ling Hwee Hsu	Yu-Chiung Wong
1330-1340	Social work and political conflict. An examination of the literature on practice, education and policy Jim Campbell	Public inquiries about child sexual abuse in Hong Kong, 2000-2010 Monik Cheung		Effectiveness of microfinance and causes of poverty exists among poor women beneficiaries in rural Bangladesh. A social work enquiry Zulkarnain Ahmad Hatta	Children with disability in child and family welfare services: The need for more effective practice, programs and policy Gayle Mitchell	Violence against rural women in Rio Grande do Sul, Brazil: Challenges for public policies Patricia Grossi	Gaping methods - Challenging professional social workers conceptions of weakness Anne Kristiansen	Authentic assessment in field education - Web-based resources for practitioners and students Wendy Bowles	Bridging the gap between social work education, practice and research in the health sector Destley Harvey	Labour market activation and the young unemployed: Making sense of choice and human service intervention Sonia Martin	Scrutinising the concept of social justice as an evolving process: Implications for social justice applications in child welfare practice Erin Gray	The development of international social work in Taiwan Kueiling Karleen Chiu	Open access podcasting: Promoting theory, practice and research in social work Lesley Chenoweth
1340-1350	"Beyond the bubble bath" - A critical look at strategic action for personal and professional longevity in the field of social work: A comparative cross-national study of Canada and Norway (PK) Brittanie Walker-Reid	Child sexual abuse inquiry and response: A neglected dimension of social work practice? Sally Beale	PANEL: A Conversation with Conference Solidarity Fellows Margarita Frederico & Elizabeth Moore	Maternal socioeconomic resources and developmental context provided for children Pamela Johnson	Services for children with disability in Cimahi city, West Java province, Indonesia Nurliana Apsari	Effects of a motivational enhancement intervention on substance using street children Lakshmana Govindappa	Reflect and connect: Ethical professional writing for social workers Jennifer Boddy	Supporting social work field education with off-site supervision: Views from liaison people Ines Zuchowski	Use of Learning by Doing (LBD) and reflection techniques to increase awareness of resilience of older adults (PK) Beverly Wagner	Cooperatives: agents of community development and community organising (PK) Samantha Vo (PK)	Making family violence research matter: Including the voices of women and children who are victims of men's violence Cathy Humphreys	Growth or 'development'? - Community capacity and community life quality - An empirical study in Taiwan Yuan-Shie Hwang	Social media and social work organisations Gouthan M Menon
1350-1400	Professionalise social work in peer-work David Sporschill	Promoting individual and social changes: Reflection on models of social work with groups Valerie Roy		The recent family change and policies in Taiwan Fen-Ling Chen	Addressing health inequalities faced by mentally related children in low income countries: The case of nursing disease victims in Uganda Peninah Karalime	Implementation dilemmas of the Neele Ooyng Exchange Programme (RISE): Between the law and the prevention Paranjith Singh Jamir Singh	"Getting into the zone": Lev Vygotsky, social work theory and methods Michael Lavatette	A question of fit? International students and social work field placement Haidée Hiks	Educating social workers for the future Natasha Long	Improving the response to the needs of disadvantaged individuals: Research experience international France, Quebec Manuel Pellissie	Recapturing family mediation for child welfare Synnöve Karvinen-Niinikoski	Comparative studies on cyber bullying among adolescents in Hong Kong, Macao and Guangzhou Lapman Wan	Final results of the telephone web-mobile phone system to support client treatment Richard Schoech
1400-1410	Social care practitioners' perspectives on what influences their practice: Australian research findings Rosalyn Darracott	Childhood sexual abuse: Assessment and treatment of children and adolescents using trauma-focused cognitive behavioural therapy (PK) Bernadette Marson	Working collaboratively to improve family well-being in regional communities Cate Hudson	Economic empowerment of poor women: Findings appropriate microfinance institutions for sustainable livelihood Sagun Aryo	The impact on the lives of young with disabilities after graduation Sophak Kanika Nguon	Promoting human rights and social justice through prevention research with pregnant mothers who engage in risky drinking Cudore Snell	Putting humpty dumpty together again: What social work can and must do in an age of social fission and fallout Winsome Roberts	The development of a social work student coordination unit and an innovative placement experience across Mynash health (PK) Rachel Corea	Educating for the future: Post qualifying developments in Northern Ireland (PK) Brian Taylor	The main factors affecting the social capital of central Europe Anna Sobolewska-Bujwid	Procedural justice and child protection practice: Practitioner perceptions of interventions with parents' agreement Jemma Venables	Challenging current managerialism in organisationally-based social work services through ethical leadership Michael Webster	Synching spaces: Exploring the interplay and collision of social work values with the digital age Daniel Hadsen
1410-1420	Social work, identity, and social equality Ian Hyslop	Fostering resilience and defiance in young people with harmful sexual behaviours: Findings from a study of long-term outcomes Simon Hackett	Self-care mental health practices of adult immigrants in rural and regional areas Kalpna Goel	Role of gender and social impact of migrant entrepreneurship - A case of migrant women of Sri Lanka Thirunavukarasu Thirumayuran	Do persons with intellectual disabilities understand death? Amy Yin Man Chow	Action for change - Empowering women victims of intimate partner violence to build healthier and safer lives for themselves and their children Rina Arsenault	Social work - Past, present and future - A reflection on professional leadership Desley Hargreaves	Social work field education - claiming our space in simulation and clinical rotation Norah Hoaken, Liana Green & Robyn Vaningen	Canadian social work education - Are we educating for change? Elizabeth Radan		From public inquiries to royal commissions: Truth telling, justice and the process of recovery from moral injuries Karen Healy	Collaboration for long-term care services in ageing society - Taiwan's case Yuan-Shie Hwang	Seeking help for psychological distress on the internet: The case of China Juan Chen
1420-1430	Social work - Between dependency and autonomy Jolita Buzaytye-Kasalyan	Exploitation of child labour and sexual exploitation of children and adolescents: An artistic strategy to contain them (PK) Carlos Costa	Empowerment of people through MKNRECSA with special reference to women in rural Assam, India Utpal Kumar De	Improving women access and retention of 'quality jobs' in the MENA region Virginie Diaz	Transition from school to employment: Economic empowerment for young people with learning disabilities Khatijah Suleiman	Mortality in a national population of individuals mandated to compulsory care for a substance use disorder in Sweden: Implications for social work Lena Lundgren	Social work: Critical and practice: Ethical stakeholders and their role in shaping the profession Marie-Claire Cheron-Sauer & Mary Baginsky	"Count me in" - An exploration of service users' feedback to practice sessions June Taitt	The future of social work education in Aotearoa, New Zealand David McNeill		Child justice systems in the Philippines and South Africa: Challenges to social work Mae Fe Temple	Care workers in long-term care for older people: Challenges of quantity and quality Henglien Lisa Chen	Influence, inspiration, and interaction on the internet: Emotion work online in the anti-human trafficking movement Rachel Gong
1430-1440	Social work - social development: Lit: Three volumes with the most interesting contributions from the Stockholm Conference 2012 Sven Hesse	Let's take a turn around, every now and then we take Conditions protection network to children and adolescents in social violence Lucilene Ferreira De Melo	Making ends meet: The socio-economic struggles and aspirations of landless peasants in the Philippines Girli Amarillo		Construction of identity of persons with a mental handicap in the environment of Czech social work Miloš Vodoupal		The patterns of professional practice by qualified and trained social workers at their workplace in India Chandan Chaman	Students' perceptions about their placement - Is it "keep your mouth shut and behave"? Leili Laanemets	Educating for change: The challenge of active workplace learning Sue King		Inequalities in child welfare: An inverse care law? Gerardine Brady	The meaning of home among children in care and after Su-Hwa Pong	Exploring the multifarious penalising impacts of electronically monitored home detention based sanctions on offenders Marietta Martinovic
1440-1450		"See no evil, hear no evil, and speak no evil": The place of discretion in rural practice Lesley Chenoweth		Prevalence and correlates of physical disability: A descriptive study among community dwelling adults in urban Sri Lanka Inoka Weerasinghe		Does caste based affirmative actions are crucial for bridging educational inequalities in India? Abdul Jaleel	Developing an international consensus on the research agenda for social work supervision Liz Beddoe			Survival strategies by children of incarcerated parents in Langson Province: RSA Masenyani Manganyi		Ensuring the sustainable and ethical use of technology in the human services Akindele Sonola	
1450-1500	Questions and Discussion												
1515-1600	Closing Plenary Session 7 (15:15-16:00)												
1515-1600	Remon Ojamaa, Leena-Maria and Katriina Heikkinen Global Observatory reflections & closing ceremony Handover to 2018 Conference Organisers												