### 行政院及所屬各機關出國報告

(出國類別:會議)

# 出席國際政府資訊科技理事會(ICA) 2013年第47次年會會議報告

服務機關:行政院研究發展考核委員會

出國人 職 稱:副處長

姓 名:簡宏偉

行政院研考會 編號欄 出國地點:葡萄牙里斯本

出國期間:102年9月28日至10月5日

報告日期:103年1月3日

#### 行政院及所屬各機關出國報告提要

出國報告名稱:出席國際政府資訊科技理事會(ICA) 2013 年第 47 屆年會會議報告

頁數:21 含附件:是

出國計畫主辦機關/聯絡人/電話:

行政院研究發展考核委員會/簡宏偉/02-23419066#802

出國人員姓名/服務機關/單位/職稱/電話:

簡宏偉/行政院研究發展考核委員會/副處長/02-23419066#802

出國類別:其他(出席會議)

出國期間:102年9月28日至10月5日 出國地區:葡萄牙

報告日期:103年1月3日

分類號/目:

關鍵詞:電子化政府、資通訊技術

內容摘要:

行政院研究發展考核委員會代表我國加入國際政府資訊科技理事會 (ICA),於 2008 年第 42 屆年會加入計畫委員會,2010 年成為正式會 員,並於 2011 年由我國主辦第 45 屆年會,本年係第 47 屆年會,並 於葡萄牙首府里斯本舉行,並與出席各國就電子化政府議題及推動經驗進行交流。

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#### 壹、目的

國際政府資訊科技理事會(International Council for Information Technology in Government Administration,ICA)係由各國中央政府機關所成立,與電子化政府等資訊科技應用有關之國際專業組織。行政院研究發展考核委員會(以下稱本會)代表我國加入該組織,於 2008 年加入計畫委員會,並於 2010 年經全體出席會員代表通過成為正式會員國,並於 2011 年由我國在臺北主辦第 45 屆年會。為履行會員國及計畫委員會成員之義務,爰由我國國家代表出席計畫委員會。本次係 2013 年第 47 屆年會,因原主辦國芬蘭之代表退休,爰於 2012 年底決定於葡萄牙舉行,並由 ICA 主辦,葡萄牙協辦。本次年會的主題是未來型政府—迎向改變(Future Ready Government - Navigating the Changes),期經由與會各國就推動經驗與實務,分享政府在面對未來挑戰時的規劃與策略。

#### 貳、過程及會議討論重點

2013年ICA 第 47 屆年會原由芬蘭主辦,因芬蘭國家代表於 2012年退休,而新的國家代表尚未產生,因此未能主辦 2013年第 47屆年會,經計畫委員會於 2012年年會時討論確認,並經由資深顧問比利時籍 Frank Leyman 先生之協調,第 47 屆年會改由 ICA主辦,由葡萄牙協辦,並擇定葡萄牙里斯本為會議地點。

本屆年會於 2013 年 9 月 30 日至 10 月 3 日召開,共有 20 個國家和 OECD 合計 50 人出席,我國由本會資管處副處長簡宏偉、電子治理中心主任蕭乃沂教授,以及財政部財政資訊中心助理設計師吳靜君等三人出席,年會議程如附錄 1。

本屆年會議程說明如下:

9月30日:召開計畫委員會及會員代表大會

上午係召開 2013 年第 3 次計畫委員會,就本屆年會各項細節及議程進行最後一次確認,會議議程如附錄二。 會議內容如下說明:

- -由主席致詞歡迎各委員開始,隨後即就前次會議紀錄 及分工項目進行報告,並一一確認完成。
- 葡萄牙主辦單位報告籌備情形,同時就前次委員提出

待改善項目進行回覆確認,同時配合實際出席人員對 議程進行微調。

- 次屆委員及各職司進行討論,經決議並無更動,本會 仍代表我國擔任 ICA 副主席一職,並負責帶領各研究 小組之研究主題及進度。
- 加拿大報告 2014 年年會籌備情形,英國報告 2015 年 年會籌備情形,並初步決議由荷蘭主辦 2016 年年會。
- Gov2U 報告 ICA 新版網站設計,經與會委員同意上線。

本日下午則是 ICA 會員代表大會,由與會各國代表及 副代表出席,會議議程如附錄三。會議內容說明如下:

- 主席致開場詞,歡迎各會員國代表及副代表出席。
- 宣讀上屆會員大會決議及執行情形。
- 計畫委員會提報前屆年會辦理情形及滿意度。
- 財務長報告 ICA 財務情形。
- 大會秘書報告庶務執行情形。
- 討論本屆年會註冊情形、2014 年年會籌備情形、後續 年會規劃情形等。
- 主席就未來領袖計畫之指引提出修正建議。
- 討論會員制度及年費等議題,同時就如何擴大邀請新會員或組織參與 ICA 進行討論。
- 討論各國交付之國家報告及回報研究成果之議題。
- 其他庶務事項。

是日晚上由葡萄牙 AMA(Agency for the Administrative Modernization)總裁主持歡迎晚宴,宴請各出席代表。

#### 10月1日:正式大會第一天包括下列專題演講及討論

- 由 ICA 主席進行開幕致詞,並由葡萄牙管理現代化部長 Mr. Joaquim Pedro Cardoso da Costa 致歡迎詞,歡迎

與會各國代表。隨後由葡萄牙先進技術學院 Jose Tribolet 教授,就企業工程的整合及如何協助政府公共管理之轉型為題,進行專題演講。其中對於政府公共管理在面對未來科技之進步,以及民眾參與的部分,如何有效強化內部組織之效能及彈性,提出深入的見解。

- 專題討論 1:未來型政府—迎向改變。由加拿大資深助理次長 Peter Bruce 主持,並有奧地利工業技術學院組長、加納國家資訊技術局處長、葡萄牙 AMA 總裁,以及新加坡政府資訊長等 4 人分別就該國政府在面對資通訊技術快速演進、民眾及社會期望、政府和民間合作推動、以及提昇政府內部運作效率等議題及推動經驗進行分享。
- 分組討論 1:與會代表區分成三組,分別就績效評估-評估資訊技術的價值貢獻進行討論。各國分就該國政 府如何評估電子化服務之成效及投資報酬進行討論, 同時也彼此分享不同的評估模式。
- -各國年度報告第一場次,由財務長主持,就行動化、 透明化、創新服務等,和與會代表進行詢答,促進各 國了解其他國家之現況。

#### 10月2日:年會第二天包括下列專題演講及討論

- 專題討論 2:協同合作與共同創作-變化管理。主要討論如何在面對新技術和全球化時,政府如何達成跨部門的協同合作和跨域管理,同時亦著重政府和私部門及民眾間的夥伴關係。本場次由我國電子治理中心蕭主任乃沂主持,並邀請愛爾蘭政府資訊長、OECD 電子化政府計畫經理,以及新加坡資通信發展局處長擔任講者,分享該國經驗與做法。
- 技術新知:由我國代表簡宏偉主持,本年要求各展示國必須以實機展示,佐以簡報,希望能以實際案例來展示電子化政府的服務。本場次計有我國展示食品追溯系統、葡萄牙展示公部門快速行動化服務發展工具,以及芬蘭展示空間資訊系統應用等項目。其中我國原由農委會派員出席,因預算關係,改由出席人員代為說明,殊為可惜。

- 各國年度報告第二場次,仍由財務長主持,持續就行動化、透明化、創新服務等,和與會代表進行詢答, 促進各國了解其他國家之現況。
- 分組討論 2:與會代表區分成三組,分別就行動化服力帶來的改變進行討論。各國分就該國政府導入行動化服務的方式和政策考量進行討論。
- 參觀葡萄牙民眾服務中心。葡萄牙民眾喜好面對面接觸的服務,因此在推動電子化政府的服務時,葡萄牙政府廣設民眾服務中心,將為民服務之各部門窗口集中於服務中心,民眾到服務中心即能取得一站式服務,從各項申辦、證明核發、繳費、就學就業,社會福等等均能於服務中心完成,而其背後的電腦系統及資訊交換流程均能有效整合,可將民眾服務中心視為為民服務的最後一哩。

#### 10月3日:年會第三天包括下列專題演講及討論

- 專題討論 3:強化政府效能-產生改變。主要討論如何在面對人力結構變化時,工作場域的調整,政府應善用先進科技,例如行動化、社群化、雲端服務等來強化政府內部的運作效率。本場次由美國 Frank McDonough 主持,並邀請加拿大資深助理次長、以色列經濟部資深資訊長,以及不丹資訊通信部主任擔任講者,分享該國經驗與做法。
- 專題討論 4:導入雲端運算之實務考量。主要討論政府在導入雲端運算時,從實務面進行的考量,避免為了雲端而雲端。本場次由比利時聯邦資訊局國際關係經理 Frank Leyman 主持,並邀請加拿大公共人力和政府服務資訊長、日本內閣府政府資訊長辦公室資訊長顧問,以及比利時聯邦資訊局國際關係經理擔任講者,分享該國經驗與做法。
- 本屆年會嚐試新增開放討論,由財務長擔任主持,開放與會代表就本屆年會各相關議題進行公開討論,不限定題目,自由提出討論。
- 研究成果回報。由副主席,即我國代表主持,並由三

個研究小組回報研究成果。目前該三個研究小組均已 執行完畢,並將報告置於 ICA 網站。

- 未來領袖報告參與 ICA 年會觀察心得。分別由本年三位參與未來領袖計畫人員報告,包括冰島、葡萄牙, 及英國共三位。
- 年會總結及第48屆年會籌備情形報告。
- 閉幕。

#### 參、心得、建議及後續工作事項

#### 一、心得

自從我國參與ICA會務以來,由於歷年人員的積極參與會務,各會員國對我國均極為友善,再加上我國主辦ICA45年會時,給與會人員留下優異的印象,對我國具有正面加分的作用。因此若能在現階段更深入參與會務,對於拓展我國與ICA會員國,尤其是歐洲國家的相互交流,應有實質意義。若我國能積極推薦亞洲新興國家加入ICA,對於提升區域形象或成為區域代言亦有所幫助。此外,我國刻正與中歐國家進行電子化政府合作,應可加強進行推廣與邀請中歐國家參與ICA。

其次各國在面對新的科技變化,以及和民眾參與等議題,咸認為係未政府必須面對的挑戰,在技術部分行動化和雲端化是各國在未來幾年內必須面對的挑戰,政府如何善用新興技術,提昇內部運作效率和對外服務,是各國都在思考的問題。此外,來自社會的壓力,促使政府可以更快速的回應,進而和民間協同合作,也是展現政府效能的一環。我國在這個部分已有多年的經驗,甚至可以提供其他國家參考,在後續推動上,應更快速的發展與推動,方能維持我國領先地位。至於在電子治理的領域上,我國亦已累積多年經驗,不論在績效管理或電子化政府評估上,其實亦逐漸建立我國的專業經驗,可供其他國家參考,並可進一步進行實質的交流與合作。

#### 二、建議

出席本次會議後之建議事項有下列幾項:

1. 藉由我國和其他非會員國的聯繫,邀請更多友我的國家加入

ICA 組織,共同推動電子化政府各項服務與經驗分享。另有鑒於世界銀行(World Bank)及 OECD 均為 ICA 的仲會員,可藉由參與會務與該二組織進行交流,尋求未來合作或互訪之機會。

- 目前部分會員國代表亦同時兼任其他國際組織之聯繫窗口, 建議未來可在現有良好關係上,逐步拓展和其他國際組織之 交流管道。
- 3. 目前我國代表除了擔任副主席外,亦同時帶領研究小組,若 能整合電子治理中心之量能,協助推動 ICA 研究小組的研究 議題和方向,除能發揮我國的特長外,亦可藉由電子治理的 研究,擴大國際合作,亦可作為我國在電子治理領域的代表 性。

#### 三、後續工作事項

後續工作包括下列項目:

- 1. 出席 2014 年 2 月美國華盛頓特區召開之 2014 年第 1 次計畫 委員會會議,及 10 月在加拿大召開之第 48 屆年會。
- 2. 持續和電子治理中心討論及規劃 ICA 整體研究架構,並管理 各專題研究。

#### 肆、附錄

- 一、 ICA 2013 年第 47 屆年會會議議程
- 二、 ICA 計畫委員會 2013 年第 3 次會議議程
- 三、 ICA 2013 年會員大會議程

## 附錄一、ICA 2013 年第 47 屆年會會議議程

#### **International Council for IT in Government Administration (ICA)**

#### 47<sup>th</sup> Annual Conference

#### 30 September - 3 October 2013, Lisbon, Portugal

#### Agenda

#### ICA Governing Board, Programme Committee & Council Meetings

Monday, 30 September 2013		
9.00 -12.30	Meeting of ICA Governing Board and Programme Committee	
	Chair: Shimon Broner, Chairman, ICA	
12.30 -14.00	LUNCH & NETWORKING (Lunch Provided)	
	Governing Board & Programme Committee	
14.00 -16.30	ICA 47 <sup>th</sup> Annual Council Meeting	
	Chair: Shimon Broner, Chairman, ICA	
	Attendees: Governing Board, Programme Committee, National	
	Representatives and Deputy National Representatives only (no substitutes)	
16.30 -17.00	Election of Board & Programme Committee Members	
	Chair: Frank McDonough, Life Member, ICA	
	<b>Attendees</b> : Governing Board, Programme Committee, National Representatives and Deputy National Representatives only (no substitutes)	
17.00 -18.00	Welcome and Orientation for New Attendees	
	Chair: Larry Caffrey, Treasurer, ICA	
18.00	ADJOURN	
19:00	Welcome Reception: VIII Colina, Hotel Tivoli Oriente	
	<b>Host</b> : Paulo Neves, President, Agency for the Administrative Modernization (AMA), Portugal	

#### **47<sup>th</sup> ICA Conference Programme**

#### **Future Ready Government – Navigating the Changes**

Governments are facing an accelerating pace of change on all fronts, be it economic, social, technological, environmental or others. With the emergent changes, it can no longer be "business as usual". Governments have to be flexible, adaptable, collaborative and creative in order to successfully navigate the waves of change and be ready for the future. In this conference, participants will discuss how governments around the world are harnessing advances in Information and Communications Technology to embrace the opportunities and challenges presented by the swiftly evolving landscape to be ready for the future.

Tuesday, 1 Oct 2011		
09.00 - 09.10	Conference Opening	
	ICA Chair: Shimon Broner, Chairman, ICA	
09.10 - 09.30	Welcome Address by Mr. Joaquim Pedro Cardoso da Costa, Secretary of State of Administrative Modernization, Portugal	
09.30 -10.10	Opening Keynote: The emergence of Enterprise Engineering and its potential in supporting the Governance of Systemic Transformations in Public Administrations	
	Chair: Shimon Broner, Chairman, ICA	
	Keynote Speaker: Prof. Jose Tribolet, Instituto Superior Tecnico (IST), Portugal	
10.10 -10.45	GROUP PHOTO & BREAK	
10.45 -12.45	Panel 1: Future Ready Government – Navigating the Changes  In this session, the panelists will share insights into how Governments are leveraging on rapidly evolving Information and Communications Technology to become more flexible, adaptable, collaborative and creative, so as to successfully navigate the waves of multi-faceted change and be future ready.  Chair: Peter Bruce, Senior Assistant Deputy Minister, Projects and Client Relationship, Shared Services Canada  Speakers:  1. "How to Keep Up – Austrian eGovernment Innovation" Herbert Leithold, Head, A-SIT, Austria 2. William Tevie, Director General, National Information Technology Agency, Ghana 3. Paulo Neves, President, Agency for the Administrative Modernization (AMA), Portugal 4. James Kang, Government CIO, Singapore	
12.45 -14.00	LUNCH & NETWORKING (lunch provided)	

Tuesday, 1 Oct 2011		
14.00 – 16.00	Breakout Session 1 : IT Performance Measurement – Measuring the Value Contribution of IT	
	Government IT organisations often face the challenge of demonstrating the returns on investment or value of IT initiatives to their stakeholders. What are the approaches, models, metrics, etc for IT performance measurement in Government? In this session, participants will discuss:  - How the value of ICT's contribution to Government is being measured in different countries;  - Success stories and challenges encountered; and  - Lessons learnt.	
	Chair:	
	Facilitators: 1. Frank McDonough, Life Member, ICA 2. Pierre Boucher, CIO, Public Works and Government Services, Canada 3. Samia Melhem, Lead Policy Specialist, World Bank Group [Note: Coffee break to be taken during discussion.]	
16.00 -17.00	Highlights from Country Reports 1	
	Chair: Larry Caffrey, Treasurer, ICA	
17.00	ADJOURN	
	(Buses will leave at 1920h from the Hotel)	
20.00	Portugal Evening: Casa Do Fado	
	Host: Shimon Broner, Chairman, ICA	

Wednesday, 2 October 2013			
09.00-10.00	Panel 2: Collaboration and Co-creation - Managing the Change		
	New technologies and globalisation are enabling governments to extend their collaboration and co-creation efforts across borders and across the public, private and people sectors. This panel will discuss how governments are managing the opportunities and challenges presented by increasing cross-border, cross-agency and cross-sector initiatives powered by technology.		
	Chair: Dr. Naiyi Hsiao, Director of Taiwan E-Governance Center/ Associate professor, Dept. of Public Administration, National Chengchi University, Taiwan		
	<ol> <li>Speakers:</li> <li>Bill McCluggage, Government CIO, Ireland</li> <li>Barbara Ubaldi, e-Government Project Manager, OECD</li> <li>Amos Tan, Director, Government ICT Strategy &amp; Perfomance Management, IDA, Singapore</li> </ol>		
10.00 -10.30	BREAK		
10.30 – 11.30	Technology Vignettes (Live Demos)		
	The purpose of this session is to showcase the experimentation and deployment of innovative and emerging technologies in Government. We aim to stir the imagination of the audience by showing some exciting usage scenarios of leading edge technologies, or even technologies still in research labs today.		
	Chair: Howard Jyan, Deputy Director, Department of Information Management Research, Development & Evaluation Commission, Executive Yuan, Taiwan		
	<ol> <li>Speakers:         <ol> <li>"Food Traceability Information System"                 Howard Jyan, Deputy Director, Department of Information                 Management Research, Development &amp; Evaluation Commission,                 Executive Yuan, Taiwan</li> <li>"Rapid Mobile Apps Development: An Inspiration for the Public                  Sector"                       Álvaro Pinto, CEO, Full IT, Portugal</li> </ol> </li> </ol> <li>"Spatial Data Services"                       Juhani Korhonen, Ministerial Advisor, Public Sector ICT                       Department, Ministry of Finance, Finland</li>		
11.30 -12.30	Highlights from Country Reports 2		
	Chair: Larry Caffrey, Treasurer, ICA		
12.30 – 13.30	Lunch (provided)		

Wednesday, 2 October 2013		
13.30 -15.30	Breakout Session 2: Mobile Services – What Has Changed?	
	Mobile computing is going from strength to strength, spurred on by trends such as Consumerisation of IT and BYOD (Bring Your Own Device). In this breakout session, participants will discuss the opportunities and challenges governments encounter as they continue to explore new frontiers in delivering mobile services to the public and to their own employees.	
	Chair: Magnus Enzell, Senior Adviser, Department for ICT Policy, Ministry of Enterprise, Sweden	
	<ol> <li>Facilitators:</li> <li>Benjamin Bienfait, Attaché, Ministry of Economy, Belgium</li> <li>Peter Bruce, Senior Assistant Deputy Minister, Projects and Client Relationship, Shared Services Canada</li> <li>Dr. Naiyi Hsiao, Director of Taiwan E-Governance Center/Associate professor, Dept. of Public Administration, National Chengchi University, Taiwan</li> </ol>	
	[Note: Coffee break to be taken during discussion.]	
15.30 -17.30	Visit to Citizen Services Centre in Lisbon	
	Presentation by: Paulo Neves, President, Agency for the Administrative Modernization (AMA), Portugal	
	The Portuguese one-stop-shops - "Citizen Shops" - are managed by the Agency for the Public Services Reform and are one of the most emblematic projects with regards to the delivery of public and private services to citizens in Portugal. In one place, citizens can have access to a wide range of public and private services, from social security to tax services, electricity or water suppliers' companies and Citizens Card emission services. In this visit to one of the Citizen Shops, participants will be able to see in loco how the shops work and put in practice a citizen-oriented model based on integration and interoperability between different public entities.	
	Co-ordinator: Frank Leyman, Manager, International Relations, Fedict, Belgium	
17.30	ADJOURN	
	FREE EVENING	

Thursday, 3 October 2013		
09.00 - 10.00	Panel 3: Enhancing Government Efficiency – Making the Change	
	The workforce is changing, the workplace is changing. How are Governments leveraging on advances in technology such as mobility, social networking and cloud, to enhance their workplace efficiency? This panel will share how Governments are adopting and adapting to new working models such as Telecommuting, Workplace 2.0, Office of the Future, Shared Services, etc.	
	Chair: Frank McDonough, Life Member, USA	
	Speakers:	
	<ol> <li>Peter Bruce, Senior Assistant Deputy Minister, Projects and Client Relationship, Shared Services Canada</li> <li>Shimon Broner, Senior Chief Information Officer, Ministry of Economy, Israel</li> </ol>	
	3. "e-Government in Bhutan" Phuntsho Tobgay, Director, Department of Information Technology & Telecom, Ministry of Information & Communication, Bhutan	
10.00 -10.30	BREAK	
10.30 -11.30	Panel 4: Practical Considerations for Adopting Cloud Computing	
	Cloud computing continues to grow exponentially since the days it became a buzzword. Has cloud computing gained traction in Governments? This panel will discuss the practical considerations for adopting cloud computing, the insights and the lessons learnt.	
	Chair: Frank Leyman, Manager International Relations, Fedict, Belgium	
	<ol> <li>Speakers:</li> <li>Pierre Boucher, CIO, Public Works and Government Services, Canada</li> <li>Toshiyuki Zamma, Executive Advisor to Government CIO, Government CIO Office, Cabinet Secretariat, Japan</li> <li>"European Cloud Partnership" Frank Leyman, Manager International Relations, Fedict, Belgium</li> </ol>	
11.30 -12.30	Open Discussion	
	This session will be open for delegates to raise and discuss topics pertaining to the conference theme.	
	Facilitator: Larry Caffrey, Treasurer, ICA	

Thursday, 3 October 2013		
12.30 – 13.00	ICA Study Groups	
	Chair: Howard Jyan, Deputy Director, Department of Information Management Research, Development & Evaluation Commission, Executive Yuan, Taiwan	
	Study Group Leaders:  1. "Security – Web Certificates"  Jan Timmermans, Policy Coordinator, Ministry of the Interior and Kingdom Relations, The Netherlands	
	<ol> <li>"A Comparative Study of National ICT Governance Models"         Gina Smith, Director General, Project Delivery Office, Information         Technology Services Branch, Public Works and Government Services         Canada</li> </ol>	
13.00 -14.00	LUNCH & DISCUSSION ON STUDY GROUPS (Lunch Provided)	
	Leader: Howard Jyan, Deputy Director, Department of Information Management Research, Development & Evaluation Commission, Executive Yuan, Taiwan	
14.00 – 14.30	Breakout Sessions 1 & 2 Report Back	
	Speakers: Chairpersons of Breakout Sessions 1 & 2	
14.30 -15.15	Conference Insights from Future Leaders	
	Chair: Shimon Broner, Chairman, ICA	
	<ol> <li>Future Leaders:</li> <li>Hugrún Ösp Reynisdóttir, Head of Division, Department of Public Management and Reform, Ministry of Finance and Economic Affairs, Iceland</li> <li>Artur Reaboi, Enterprise Architect, e-Government Center, Moldova</li> <li>António Bob Santos, Expert in Innovation Policies, Ministry of Employment and Social Security, Portugal</li> <li>Gary Simpson, Business Analyst, Ministry of Justice, UK</li> </ol>	
15.15 -15.45	BREAK	
15.15 - 15.45	BREAR	
15.45 -16.05	Conference Summary	
	Rapporteur: James Mackison, ICA Contributing Consultant, USA	
16.05 -16.30	Looking ahead to 48th ICA Conference in Ottawa, Canada – Pierre Boucher and Peter Bruce, Canada	
16.30 -17.00	Conference Closing – Shimon Broner, Chairman, ICA	
17.00	ADJOURN	
	(Buses will leave at 1845h from the Hotel for Tour of the City before Gala Dinner)	
20.00	ICA Gala Dinner – Carriage Museum	
	ICA Awards Ceremony	

#### 附錄二、ICA 計畫委員會 2013 年第 3 次會議議程



# International Council for Information Technology In Government Administration

## **ICA Board and Programme Committee Meeting**

September 30, 2013, 09:00 a.m., Lisbon, Portugal

#### **Agenda**

1.	Welcome Address by Chair	Shimon Broner
2.	<b>Approval of Record of Decisions (Sep 10, 2013)</b> (Appendix 1)	All
3.	Review of Action Items (Appendix 1)	All
4.	ICA Programme 2013, Lisbon, Portugal  • Programme and Script (M. Chung)	Mui Ken Chung
	<ul><li>Logistics (Mariana and Anabella)</li><li>Discussion: Registration (All) (Council meeting agenda item)</li></ul>	
5.	<ul> <li>Discussion: Country Reports (All) (Council meeting agenda item)</li> <li>ICA Council Meeting 2013</li> <li>Agenda and Minute Review (Appendix 2 and 3)</li> </ul>	All
6.	<ul> <li>Slate of Officers</li> <li>Membership         <ul> <li>New countries and guest countries (L. Caffrey)</li> <li>Discussion: ICA Membership Fees</li> <li>Discussion: Country Reports and delegate registration - (Council meeting agenda item)</li> </ul> </li> </ul>	All
7.	ICA Conferences 2014 and Beyond  • 2014 - Canada  • 2015 - UK (tentative)	All
	• 2016 - Netherlands	

8.	ICA Website Renewal	Al
9.	Other Business	Al
,.	• Strategic review – Frank Leyman	
10.	Adjournment	Al
11.	Appendices Appendix 1 – Record of Decision and Action Items September 10, 2013 Appendix 2 – ICA 47 <sup>th</sup> Council Meeting Agenda Appendix 3 – ICA Council Meeting 2012 Minutes Appendix 4 – ICA Elections 2013 Slate of Officers	

#### 附錄三、ICA 2013 年會員大會議程



# International Council for Information Technology In Government Administration

# Agenda for the 47th Annual Meeting of the ICA Council Conference Room, Tivoli Oriente Hotel, Lisbon, Portugal

Monday, 30 September 2013 - 14:00 - 17:00

Governing Board, Programme Committee, National Representatives and Deputy National Representatives, Associate Members.

Shimon Broner Welcome Remarks from the Chair

2. Minutes of the 2012 Meeting A11

Adoption

1.

- Matters arising
- ICA Board and Programme Committee 3.

Shimon Broner

- Review of the past year
- Treasurer Report 4.

L. Caffrey

Secretariat Report 5.

Kathy York

- **ICA Conferences** 6.
  - Review of 2012 Conference Mui Ken Chung
  - Discussion: Conference Registration
  - Preview of the 2014 Conference Peter Bruce

- Future Conferences Larry Caffrey
- Other Conference Issues All

#### **7.** ICA Procedures

Shimon Broner

At the spring meeting of the governing board a motion was approved to amend the Future Leaders Programme, as follows:

To change Future Leader Guidelines in order to provide an opportunity for all countries to participate, that countries be allowed to make a nomination every three years and that priority will be given to those countries that have not been awarded a Future Leader previously.

#### **8.** Election of Officers

Frank McDonough

- Two members to Programme Committee
- 9. Membership

Shimon Broner

- New members and guest Countries
- Discussion: Membership Fees and Role
- Country report submissions and delegate registration
- **10.** ICA Country Reports Discussion

Larry Caffrey

**11.** ICA Study Group Update

Howard Jyan

**12.** Strategic Review

Frank Leyman

**13.** Renewal of Secretariat Contract for 2014

All

**14.** Renewal of ICA Web site

Vasilis Koulolias

15.	Other Business	All
16.	Adjournment	All