The Business Case for Transparency and Integrity in the Private Sector: The Transparency International Experience

Peter Rooke Senior Adviser, Transparency International

Seminar/Workshop on the Implementation of the APEC Code of Conduct for Business Manila, 20-21 September 2012

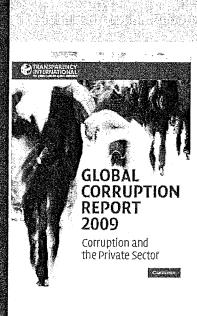
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Curbing private sector corruption one of 5 global priorities for TI

TI's approach is to engage with and support companies by:

- Promoting knowledge and research
- •Identifying and promoting good practice
- Providing anti-bribery tools and resources
- Facilitating sector initiatives
- Giving advice

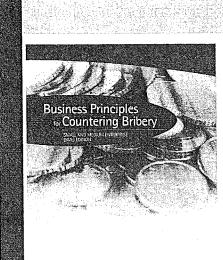
TI's engagement allows us to learn how enterprises counter bribery effectively. We then use this knowledge to improve our private sector work for the benefit of the business world



- TI Global Corruption Report 2009 focused on Corruption and the Private Sector
- Report draws together the views of more than 80 academics and other experts on important aspects of private sector corruption
- It analyses corruption risks for business and describes tools for tackling them
- It includes recommendations for action by business, by government and regulators and by civil society
- Report available free online at: http://www.transparency.org/whatwedo/pub/glob al_corruption_report_2009
- ·_Also available in hardcopy

- APEC Code of Conduct for Business developed 2007
- · Based on existing international standards:
 - · TI Business Principles for Countering Bribery
 - · World Economic Forum PACI Principles
 - International Chamber of Commerce Rules on Combating Corruption
- Brief, clear set of principles with emphasis on implementation, training and monitoring
- Intended as basis for enterprises when developing own codes
- TI supported promotion of APEC Code in Vietnam, Thailand and now Philippines

- TI Business Principles for Countering Bribery developed with multistakeholder steering group of international business, trade union, academic and NGO representatives
- Launched 2003, revised 2005: www.transparency.org/whatwedo/tools/business_principles_for_countering_bribery/1/
- New edition of Business Principles due in 2013
- TI working with other organisations such as the World Economic Forum, International Chamber of Commerce, UN Global Compact and accountancy bodies to harmonise anti-corruption standards for business and develop related tools



- •APEC recognises SMEs as key target as they represent 90%+ of enterprises in most economies
- For same reason, TI developed SME Edition of Business Principles in 2008 www.transparency.org/whatwedo/tools/business_principles for countering bribery sme_ed ition/1/
- TI Business Principles and SME Edition complemented by suite of tools, surveys and indices

TRANSPARENCY INTERNATIONAL

- An effective Anti-Bribery Programme will better protect against legal penalties, loss of licences and blacklisting as well as reputation risk
- It will increase chances of selection as supplier to large multinationals and better access to international markets
- · It will enhance business opportunities, particularly in donor-funded projects
- You will be in control of your business decisions, not some bribe giver or bribe taker
- Your organisation will save money otherwise squandered on bribes, gifts and inducements

The Business Principles SME Edition starts with a clear, simple, commitment:

Your business commits to:

- Conducting its business fairly, honestly and transparently;
- Not making or offering bribes, whether directly or indirectly, to gain business advantages;
- Not accepting bribes, whether directly or indirectly, to give business advantages;
- Developing a Programme to implement and support these Business Principles.

The SME Edition also contains a set of suggested principles which can be incorporated into a company's code of conduct.

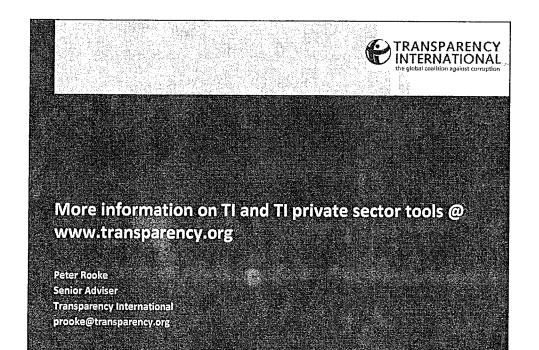
The Business Principles are an anti-bribery framework:

- · Promoting good business practices and risk management
- · Covering domestic and international bribery, including private-to-private
- · Includes sections on:
 - · Raising concerns and whistleblower protection
 - · Internal controls and record-keeping
 - · Human resources and training
 - · Regular monitoring and review
 - · Reporting to stakeholders on performance
 - · External verification and assurance
- · Emphasis on implementation
- Supported by detailed Guidance Document simplified version included in SME Edition

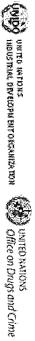
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- Globalisation and complex business operations increase risk of bribery and corruption for enterprises
- Stronger regulation and enforcement and growing penalties also increase risk
- Comprehensive policies and systems to manage risk of bribery and corruption can reduce penalties (e.g. US Federal Sentencing Guidelines)
- · Increasing demands for transparency by stakeholders
- Some companies are managing the risks adequately
- Many companies are not doing so
- The good news:

We know what a robust corporate anti-bribery programme should look like and there are good tools and support available









Corruption prevention

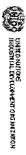
enterprise development to foster small and medium-sized

Corruption prevention

to foster small and medium-sized enterprise development

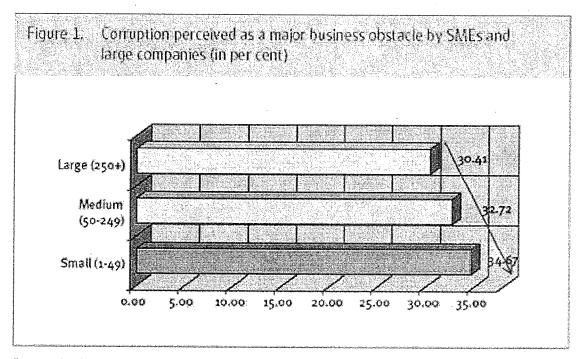


VOLUME II



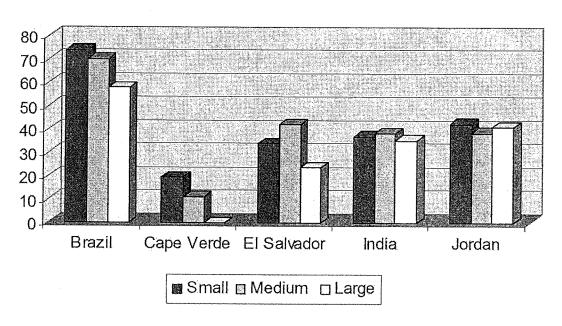






Source: World Bank, Investment Climate Survey.

% of firms identifying corruption as major constraint



B http://www.thsfightagainstcomuption.unodc.org/

り・SCX (会 The Fight against Corruption ※

THE FIGHT AGAINST A shared us the first purpose poster of property of the prop





A Joint product of the UN Global Compact and the UN Office on Drugs and Crime. This e-learning tool uses six interactive learning modules to further the audience's understanding of the UN Global Compact's 10th principle against corruption and the UN Convention against Corruption as it applies to the private sector. The tool is targeted at everyone who acts on behalf of a company. Each module only lasts about tive minutes, providing a quick and effective way of learning. And it is fun tool



Introductions



Mr. Ban Ki-moon Teastary Control Orded Redon



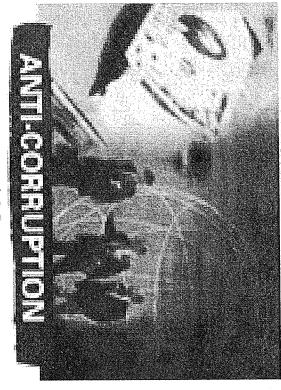
Interactive learning modules



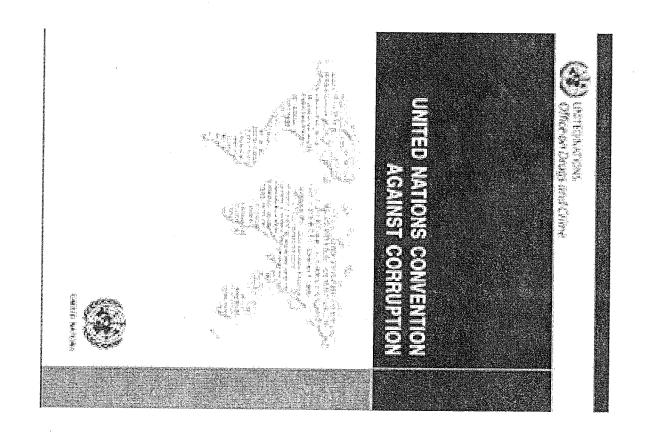
The Unwelcome GIT Receiving gifts and hospitality houses yet whether when it mures easily at the is are many sometimes. It is seen and easily afternoon will their according to all engages will their a committee and easily afternoon will be a committee and a

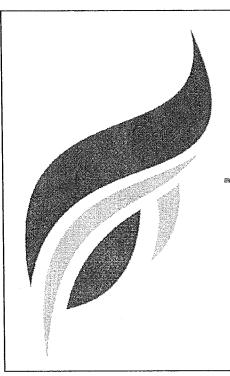


of the Fortune Global 500 Policies and Measures









Saying NO to Corruption

Preventing Fraud and Corruption in ADB and its Projects

Clare Wee, Director

Office of Anticorruption and Integrity (OAI)

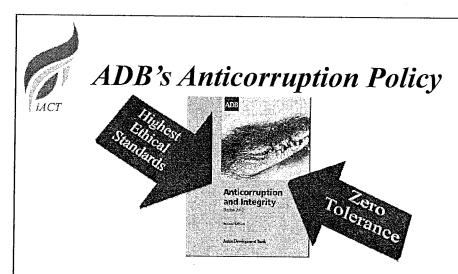




OVERVIEW

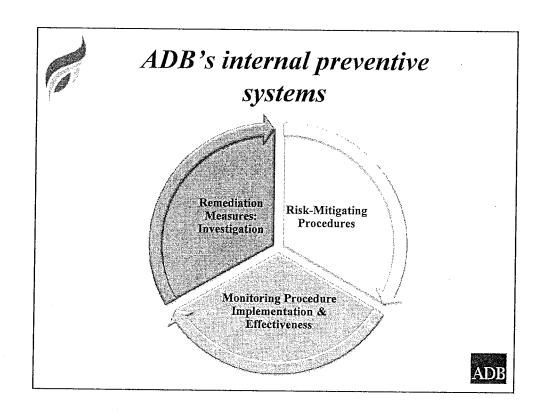
- > ADB's anticorruption framework, systems and procedures
- > Recent initiatives

ADB



- > For all parties engaging with ADB to observe
- > For all ADB projects, activities, and staff to adhere to







RISK-MITIGATING PROCEDURES

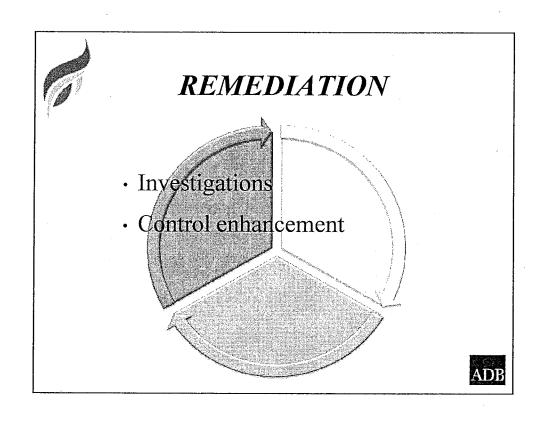
- > Policies and controls
- > Anticorruption risk assessment
- > Project-Related Procurement Reviews
- > Awareness-raising
- > Anticorruption due diligence

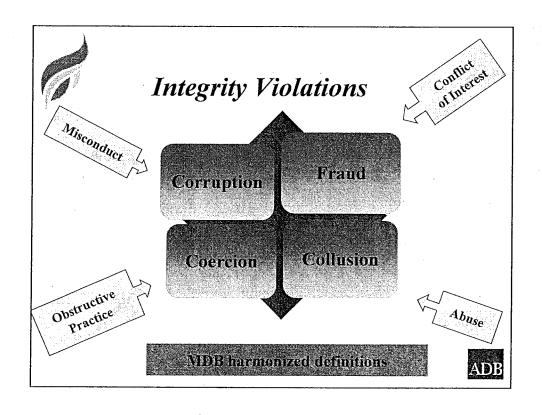
ADB

MONITORING IMPLEMENTATION AND EFFECTIVENESS OF PROCEDURES

- Periodic review of policies & procedures
- · Gap analysis
- Data analytics
- · Staff surveys

ADB







ADB remedial actions against proven integrity violations



- Warning or caution
- Reprimand

Entities

- Debarment: ineligibility to engage in ADB projects
- From 1 to 20 years maximum

Individuals

- Debarment
- From 1 year to indefinite

MDB harmonized sanctioning guidelines





ADB's Sanctions List

* Available for the general public on

www.adb.org

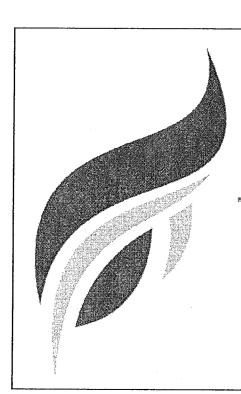
Access to password-protected website by

ADB Staff

ADB Board of Directors

Other parties with a "need to know": International organizations, bilateral and Government partners





Recent Initiatives

Office of Anticorruption and Integrity (OAI)





Cross-Debarment Agreement (2010)

- Pursuant to 2006 Uniform Framework for Preventing and Combating Fraud and Corruption (the "IFI Framework")
- 9 April 2010: Heads of MDBs signed Agreement in Luxembourg
- First global enforcement mechanism of sanctions by multiple MDBs









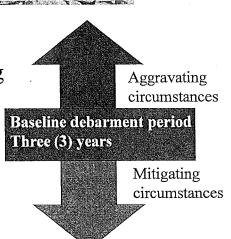






Harmonized Sanctioning Guidelines (2011)

 Harmonization by MDBs of sanctioning guidelines to ensure consistent treatment of individuals and firms



ADB

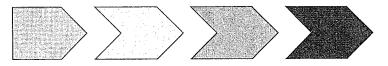


MDB harmonized principles of treatment of corporate groups (2012)

Common standards for incorporation into each institution's sanctioning policies



Various corporate groups and other forms of business organizations



Levels of culpability/responsibility determine type/severity of sanction

ADB



If you have any questions Contact OAI

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ADE



Integrity in Small- and Medium-Sized Enterprises

A Presentation to the Ombudsman

Jesse O. Ang
Resident Representative, Philippines

20 September 2012

Background on IFC's Proposed SME Integrity Tool Kit

- IFC propose to create a WEB-BASED tool kit to help communicate the benefits of incorporating INTEGRITY considerations in their operations.
- Tool will address action that can be taken by an enterprise alone, as well as collective action (3 LEVELS OF ACTION).
- •Does not explain integrity from a moral/ethical standpoint but builds on idea that good integrity performance equates to good business performance: World Bank survey estimates SMEs spend up to 33% and in some cases 49% of revenue on bribes
- •Conducted country workshops in the Philippines, Colombia, Kenya, Lebanon and Serbia to obtain inputs from SMEs and other key private and public sector players.



3 LEVELS OF ACTION - WHAT SMEs CAN DO

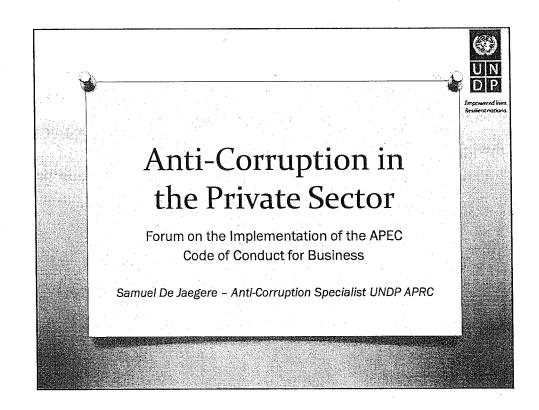
Level 1: FOUNDATION what SMEs can do within their own businesses	Assess RISK and introduce INTERGITY POLICY. Know the LAWS, TRAIN company staff. DOCUMENT everything. Don't use FIXERS.
Level 2: DEMONSTRATION how SMEs can deal with internal and external parties	Use WEBSITES or HOTLINES to report bribes. DUE DILIGENCE on suppliers, buyers, partners. Use EXTERNAL AUDITORS to do regular audits.
Level 3: COLLECTIVE ACTION what SMEs can do to improve business environment	If focused on 1 big event or project: SIGNED STATEMENT or WRITTEN CONTRACT to act with INTEGRITY during bidding process or project If long-term initiative with many co.'s: Promote INTEGRITY and STANDARDS among like-minded firms

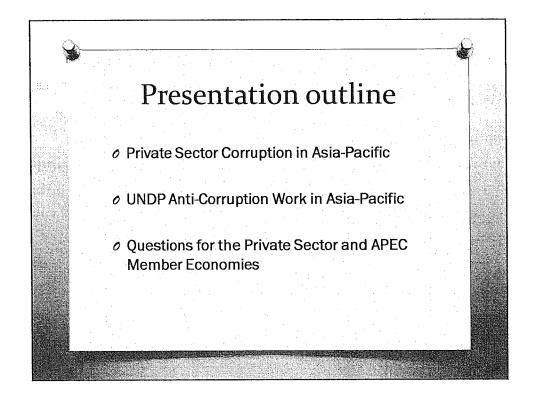


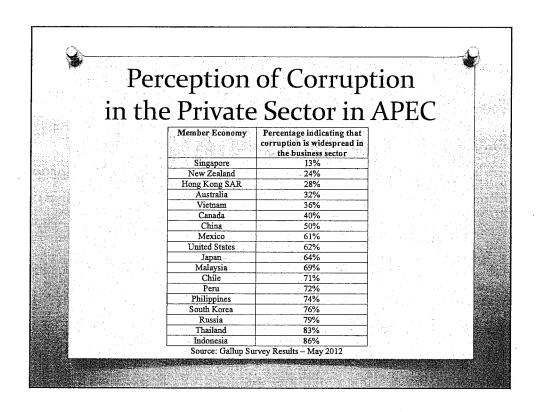
Key Workshop Takeaways

- High awareness of integrity challenges among SMEs, but they feel they
 have limited ability to take action because of pressure on their bottomline.
- SMEs would be willing to consider IFC's recommendations but need to be convinced of their cost effectiveness.
- 3. The interaction with public sector was positive.
 - Compliance to laws and seeking expert advise was emphasized but SMEs had concerns again on the costs for the latter.
 - Public sector reps also advised the relevant agency hotlines to report bad conduct/questionable practices.
- SMEs appeared willing to work with the public sector, but more at a municipal/local versus a national level.
- 5. SMEs 'recommendations to government:
 - Processes be streamlined to limit opportunities for bribe-taking/extortion.
 - Engage with private sector in ongoing dialogue and trust-building exercises.
 - Benchmark LGUs' or agencies' performances against each other to encourage good integrity practices in govt.









Companies Paying Bribes Abroad APEC Member **Bribe Payers Index** Economy Rank & Score 2011 $4^{th} / 8.6$ Japan 6th / 8.5 Australia $6^{\text{th}} / 8.5$ Canada 8th / 8.3 Singapore 10th / 8.1 **USA** 13th / 7.9 South Korea 15th / 7.6 Hong Kong 15th / 7.6 Malaysia 25th / 7.1 26th / 7.0 27th / 6.5 28th / 6.1 Indonesia Mexico China Russia

Five most corrupt sectors

- 1) Public works contracts and construction
- 2) Utilities
- 3) Real estate, property, legal and business services
- 4) Oil and gas
- 5) Mining

Source: Bribe Payers Index 2011

Corruption in the Private Sector: A Growing Trend? > Ernst and Young's 12th Global Fraud Survey - China: 26% worse in economic downturn

- Indonesia: 52%

> Private sector case load

ACA	Cases 2010	Cases 2011	Prosecutions 2011	Prosecutions 2011
ICAC Hong Kong	63.6%	69.9%	77.6%	75.6%
CPIB Singapore	80%	75%	93.4%	87%

Top 5 countries with the highest measured cumulative illicit financial outflows between 2000-2008

δ 1.China: \$2.18 trillionδ 2.Russia: \$427 billion

o 3.Mexico: \$416 billon

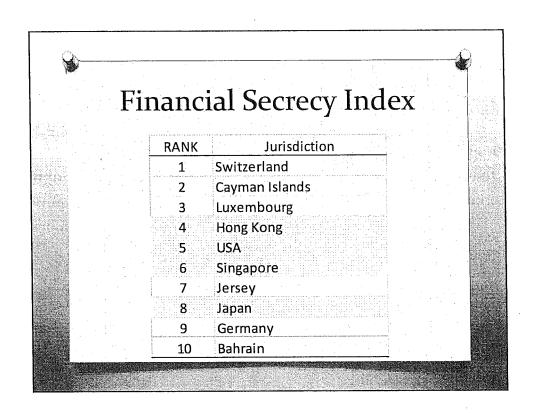
o 4.Saudi Arabia: \$302 billion

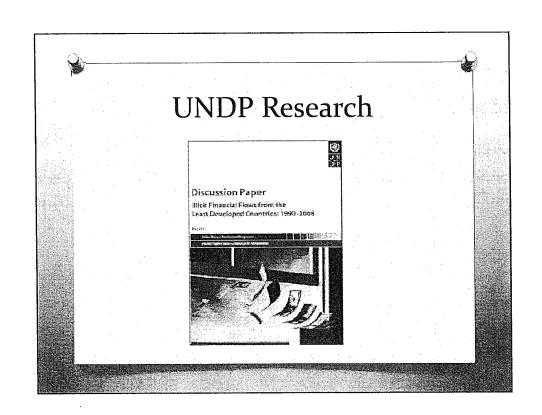
o 5.Malaysia: \$291 billion

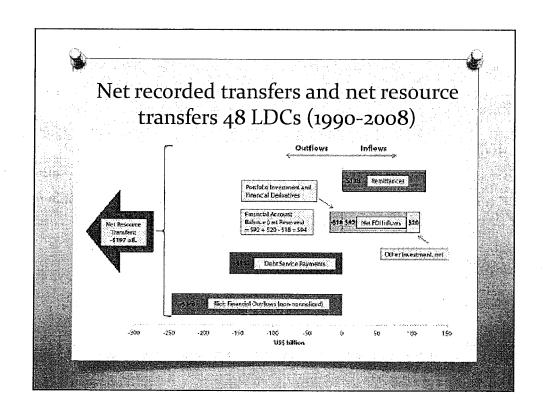
Source: Global Financial Integrity Report 2008

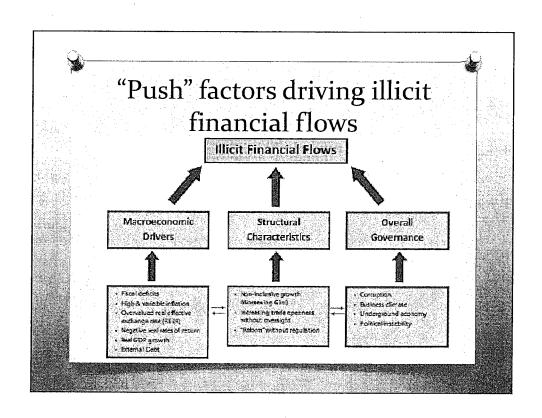
Trade mispricing

When companies trade with each other and artificially distort the price at which the trade is recorded, to minimize the overall tax bill.







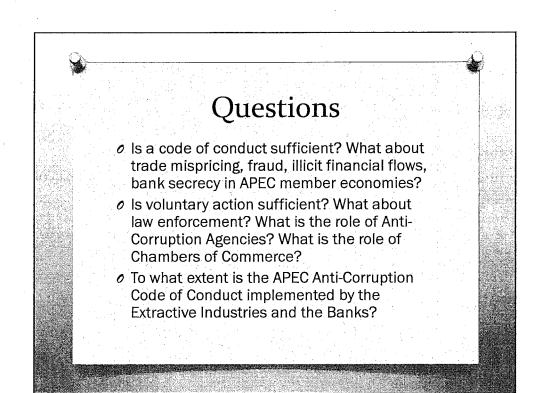




- Enhancing the capacity of anti-corruption agencies (7 countries in Asia, incl. Malaysia)
- Supporting UNCAC ratification and selfassessments (a dozen countries in AP)
- Supporting civil society organizations (incl. chambers of commerce)
- Facilitating knowledge and information sharing (AP INTACT)
- Supporting sectoral interventions (health, education, water, extractive industries, forestry, etc.)

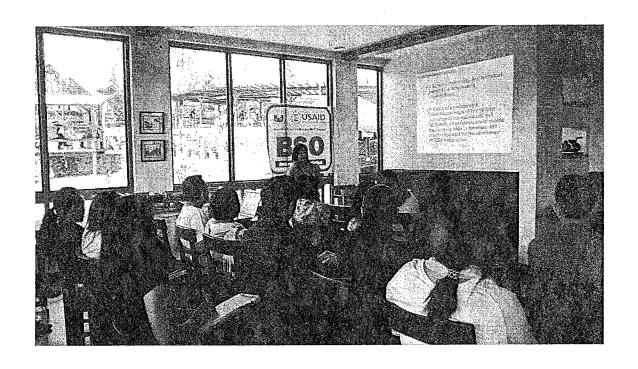
Anti-Corruption Agency Focus on Private Sector Corruption

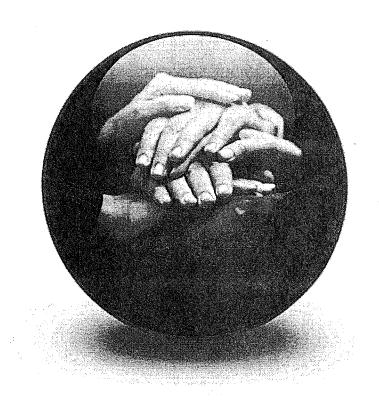
Member Economy	ACA	Focus			
Singapore	CPIB	Public and			
	100	private sectors			
Malaysia	MACC	Public and			
		private sectors			
Hong Kong SAR	ICAC	Public and			
		private sectors			
Papua New Guinea	Ombudsman	Public sector			
	Commission				
Thailand	NACC	Public sector			
Philippines	Ombudsman	Public sector			
Brunei Darussalam	ACB	Public and			
		private sectors			
Australia	NSW ICAC	Public sector			
South Korea	ACRC	Public sector			
Indonesia	KPK	Public sector			





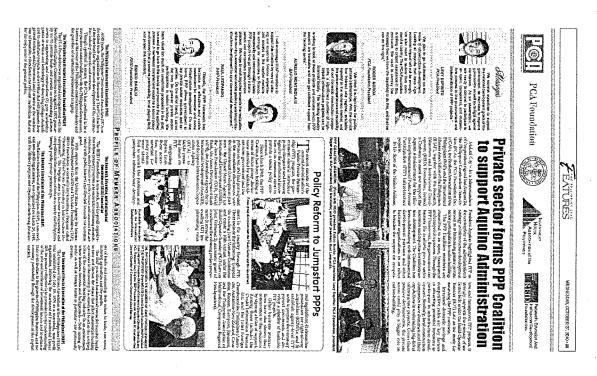


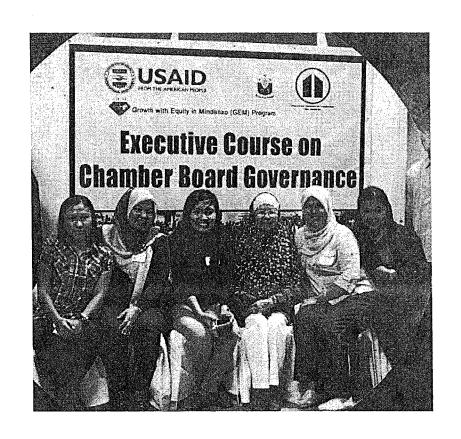






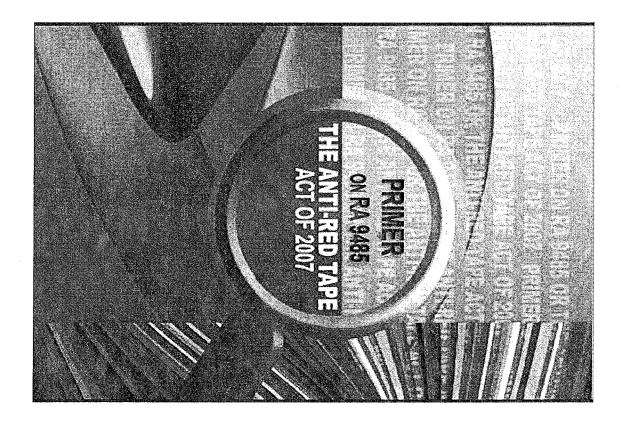








APEC Anti-corruption Code of Conduct for Business





APEC Anti-Corruption Code of Conduct for Business

-Integrity and Transparency Principles for the Private Sector



Background

- 2004 Santiago, Chile
 - Santiago Commitment to Fight Corruption and Ensure Transparency
 - APEC Course of Action on Fighting Corruption and Ensuring Transparency
- 2005 Anti-Corruption Transparency Expert's Task Force
- 2007 Sydney, Australia
 - APEC Anti-Corruption Code of Conduct for Business



Anti-Corruption Code of Conduct for Business

- Definition of bribery
- · Anti-bribery program
- Scope
 - charitable contributions
 - gifts, hospitality, expenses
 - facilitation payments
 - political contributions



Anti-Corruption Code of Conduct for Business

- Implementation requirements
 - business relationships
 - communication
 - leadership
 - financial recording and auditing
 - human resources

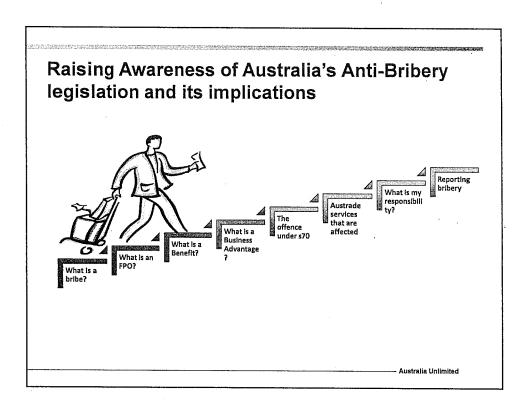


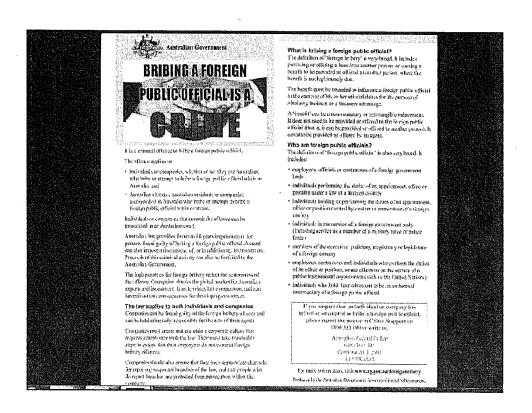
Anti-Corruption Code of Conduct for Business

- Implementation requirements
 - monitoring and review
 - raising concerns and seeking guidance
 - training
 - organization and responsibilities



Thank you!





The key messages

Bribing, or attempting to bribe, a foreign public official (FPO) is a crime under Australian law

- Australian companies or citizens that bribe an FPO can be prosecuted:
 - under Australian law; and
 - the laws of foreign countries
- · Australian Government has zero tolerance for bribery
- · It is no excuse that 'bribery is common practice'

– Australia Unlimited

Anthony Weymouth | Minister Counsellor & Senior Trade Commissioner

Philippines & Micronesia

Australian Trade Commission (Austrade)

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CHILEAN SYSTEM OF CRIMINAL LIABILITY OF LEGAL ENTITIES

BASIC ELEMENTS OF CRIME PREVENTION (LAW N°20.393)

Pablo Gómez Niada Valparaíso's Regional Prosecutor Public Prosecution Office, Chile



- ☐ APEC's Code of conduct has not yet been implemented in our country. Nevertheless, the private sector has recently created an ethical code, based upon APEC's principles, basically preventing antitrust practices and emphasizing more and better information for customers.
- ☐ However, different efforts have been made in order to include the good practices contained in the code, such as:
 - Compliance Programs in Antitrust area, developed by FNE (National Economic Prosecution Office).
 - Administrative regulation for the private sector for selfassessment regarding compliance and standards of good corporate governance to listed corporations, recent project of SVS (Stock Market and Insurance Superintendence).
 - Organization Models in the Law 20.393.

Chilean System of liability of legal entities, Law 20.393

- ☐ Default responsibility organisational system
- ☐ Its part of the strategy of crime control through enforced self-regulation.
- ☐ Liability is based precisely on the fact of not being organized and properly regulated.
- □ Imposes the companies a duty to organize and regulate, so that they develop mechanisms for the prevention and detection of crime.
- ☐ Ensures the adoption and implementation of compliance programs.

Law N° 20.393

The Law also introduces criminal responsibility of legal entities for a limited list of offences:

- ☐ Bribery of chilean and foreign public officials,
- ☐ Money laundering
- ☐ Financing of terrorism.

This list corresponds to requirements of international treaties, including the UNCAC and the OECD Anti-Bribery Convention.

Law N° 20.393

Basis to prosecute legal entities:

- **✓** Predicate offence
- ✓ Offender of predicate offence (owners, managers, and other employees acting under direct supervision of the owner).
- ✓ Offence should be committed in direct and inmediate profit or interest of the legal entity.
- ✓ Offence should be committed as a direct consequence of the breach of the duties on management and supervision by the legal entity (organization models).

Organizational default system

Presumption of compliance:

Management and supervision duties adopting and implementing "organization models of administration and supervision to prevent such crimes and offences", in accordance with standards established in Article 4.

Organizational default system

Article 4°:
☐ VOLUNTARY Prevention Program.
☐ MINIMUMS: Act only provides a model, with
minimum standards of prevention.
☐ There are not pre-established standards for certification.
·

Organizational default system

Art. 4°, Basic elements of crime prevention model within the company.

- 1. Prevention Officer
- 2. Prevention officer with resources and powers
- 3. Prevention program
- 4. Monitoring and certification.

Minimum Standards Of The Organizational models

- 1. Prevention Officer
- ✓ Function: Development of the model with the Administration
- ✓ Lasting period : Three years, renewable
- ✓ Autonomy Exceptions: (a) controller or internal auditor, and (b) the owner, partner or shareholder (SMEs)
- 2. With Power and resources

 ✓ Means and authority to press charges

Minimum Standards Of The organizational models

- 3. Prevention Program
- ✓ Identification of processes that generate or increase the risk of committing crimes
- ✓ Establishment of protocols, rules and procedures (codes of conducts)
- ✓ Method of administration and audit of financial resources to prevent use of money in crime
- ✓ Existence of internal sanctions against anyone who does not meet the system

Minimum Standards Of The Organizational models

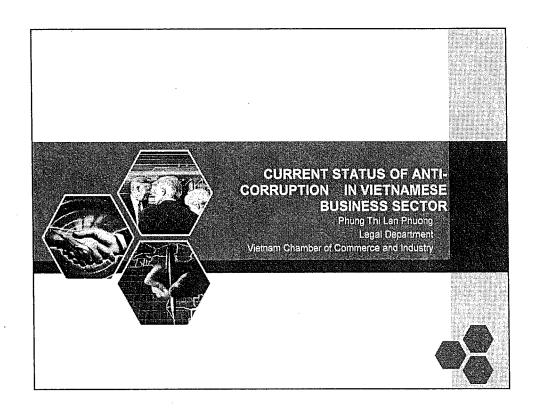
- 4. Monitoring and certification of the crime prevention system.
- ✓ Establishes methods for effective implementation (Prevention officer + General Management and administration)
- ✓ Certification of adoption and implementation (auditing firms, rating agencies, other registered SVS)

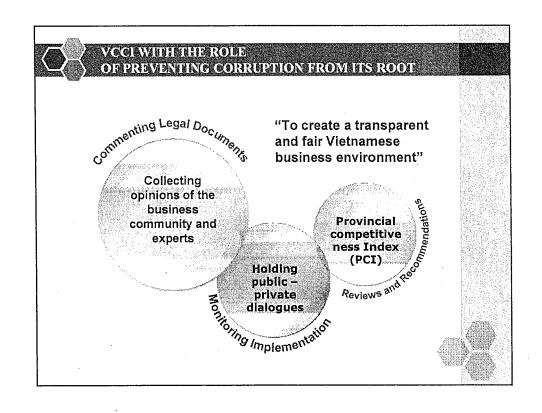
What should prosecutors investigate?

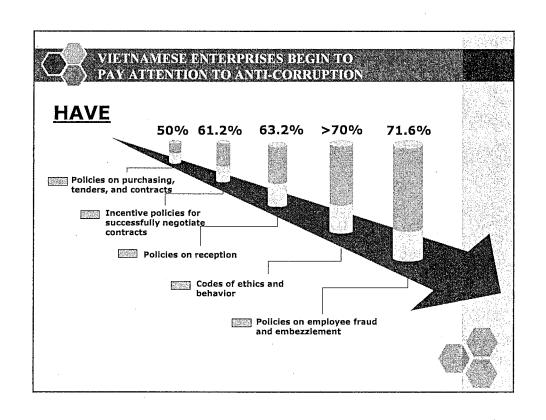
- If the company has a compliance program.
- If the organizational model is a reality in the company.
- Public Prosecution Office has to reach a high standard of proof in the case a certificated model

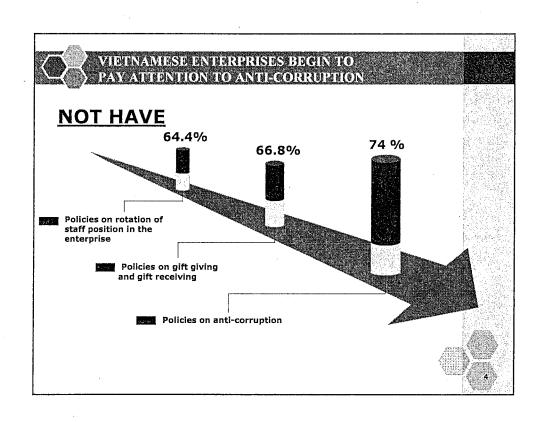
Final Remarks

- □ Law 20.393 was issued according international standards, including APEC's Code of conduct;
- ☐ Law 20.393 emphasizes the importance of crime prevention;
- ☐ Organizational model are voluntaries, but the companies are aware of the presumption of compliance
- ☐ The system must be followed up











THANK YOU!

Phung Thi Lan Phuong

Legal Department

Vietnam Chamber of Commerce and Industry (VCCI)

Add: 9 Đao Duy Anh – Hanoi

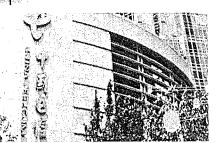
Tel: 04.5771458 Fax: 04.5771459

Email: phuongptl@vcci.com.vn



Implementation of "APEC Anti-corruption Code of Conduct for Business"

by Chinese State-Owned Enterprises (SOEs)

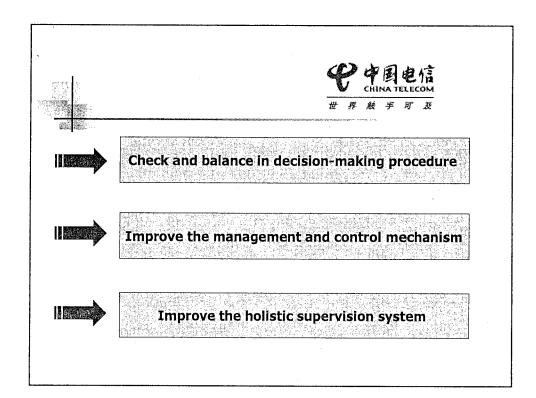


- Mr. SHAO CHUNBAO
- CHINA TELECOM
- 20th Sept. 2012, Manila





- An extra-large State-owned telecom operator, top 3 in China.
- Top 500 Global Corporations.
- **■** Figure:
 - . 194 million fixed-line telephone subscribers
 - · 62.36 million mobile (CDMA) subscribers
 - · 61.75 million broadband customers
 - · 670 thousands employees





I. Check and balance in decision-making procedure

- Check and balance in the governance structure
- > Listed SOEs:
 - board of directors
 - management team
 - board of supervisors
- > Unlisted SOEs:
 - State-owned Assets Supervision and Administration Commission (SASAC) assigns the board of supervisors
 - more external directors than internal ones





- Decentralize power in implementation
- > Separate board of directors and management
 - · clearly defining the boundary
 - keeping them irreplaceable



. Check and balance in decision-making procedure

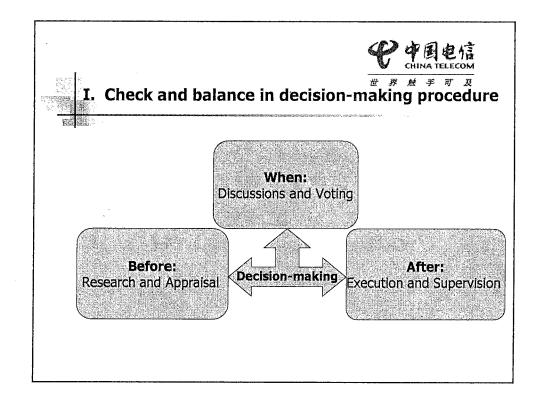
- > Distinguish the levels of decision-making
 - For the most important matters, decisions are made in the board of directors and general manager's office.
 - · For relatively important matters, decisions are made independently in different special committees.
 - For the common and daily matters, decisions are made by vice general-manager in charge.
- > **Supervisory departments** need to participate in making these decisions at each level.



I. Check and balance in decision-making procedure

Standardize the decision-making procedure

- "three major's and one large" decision making system specifies the scope, authority and procedures regarding
 - major decisions
 - major personnel changes
 - major project arrangement, and
 - use large amount of money





II. Improve the management and control mechanism

Increase control over power

- > Standardize, regulate the process and be transparent
- > Establish corporate internal control system and put restraints on using power
- In terms of those key factors, improve the management of people, money and assets, identify weak spots.
- Use IT technology to make all execution process traceable
- > E.g.: online ticket-booking system to prevent black box operation



II. Improve the management and control mechanism

Increase staff supervision

The management need to:

- regularly report major system change, work plan and other important matters;
- > release daily operation information;
- report management integrity, enforcement of anticorruption regulations and position-related consumption.



II. Improve the management and control mechanism

Prevent abuse of public power for personal use

- organize regular ethic educations;
- establish regular rotation system for leaders;
- > carry out the recusal system to avoid conflict of interests and require leaders to report;
- > establish instant warning system to have discussion and raise the red flag when problems.



I. Improve the management and control mechanism

Prevent commercial bribery

- established a communication and coordination mechanism between the enterprises and procuratorial organizations;
- > identify, analyze and evaluate the risks;
- > drive a collective commitment to business integrity;
- established a web-based open comment and supervision system.





III. Improve the holistic supervision system

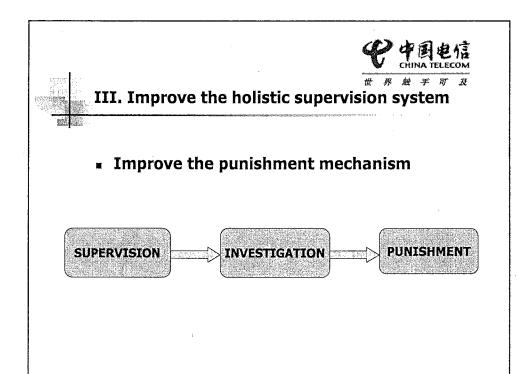
- Improve the prevention and control mechanism
- > Build a "trinity" line of defense, including:
 - supervision of business management
 - supervision of the integrated control departments
 - supervision of inspection and audit departments





III. Improve the holistic supervision system

- Improve the coordination mechanism
- > joint conference system
- > information sharing mechanism
- > collaborative work mechanism







- > Supervision
 - Efficiency
 - Audit
 - · Special inspection
- > Investigation
 - Detection
 - Investigation
 - . Correction





III. Improve the holistic supervision system

- > Punishment
 - . Economic punishment
 - · Organizational sanction
 - Disciplinary sanction
 - . Disqualification to position
 - . Transfer to judicial organs



THANK YOU!