### **Proceedings of Business And Information**

### http://bai-conference.org

Volume 8, Issue 1, 2011 ISSN: 1729-9322

### **Published by Academy of Taiwan Information Systems Research**

### **Contents**

| Schedule   | ii |
|--|----|
| Business and Information 2011 Agenda                   | 1  |
| International Symposium on Finance and Accounting 2011 | 67 |
| Recipient of the BAI2011 Contribution Award            | 73 |
| BAI2011 Officers and Organizing Committees             | 76 |
| Layout of Conference Site                              | 81 |
| Hotel Transportation Information                       | 84 |
| Guide to Presenters and Session Chair                  | 85 |

#### **International Conference on**

### **Business And Information (BAI 2011)**

### Summary of Schedule

| July 04, 2011 |                                |                   |            |
|---------------|--------------------------------|-------------------|------------|
| 16:30~19:00   | PreConference Registration     | Lobby             |            |
| July 05, 2011 |                                |                   |            |
| 08:20~10:00   | Sessions (A1~A5)               | Landmark 1~5      | 7F         |
|               | Session (A6)                   | Sukhumvit 1       | 3F         |
| 10:00~10:20   | Tea Break                      |                   |            |
| 10:20~12:00   | Sessions (B1~B5)               | Landmark 1~5      | 7F         |
|               | Session (B6)                   | Sukhumvit 1       | 3F         |
| 12:00~13:20   | Lunch                          | Landmark Ballroom | 7F         |
|               | Opening Ceremony               |                   |            |
|               | Best Papers Award Presentation |                   |            |
| 13:20~15:00   | Sessions (C1~C5)               | Landmark 1~5      | 7F         |
|               | Session (C6)                   | Sukhumvit 1       | 3F         |
| 15:00~15:20   | Tea Break                      |                   |            |
| 15:20~16:30   | Sessions (D1~D5)               | Landmark 1~5      | <b>7</b> F |
| 15:30~16:30   | B&I Executive                  | Sukhumvit 1       | 3F         |
|               | Committee Meeting              |                   |            |
| 16:30~16:50   | Tea Break                      |                   |            |
| 16:50~18:00   | Sessions (E1~E5)               | Landmark 1~5      | 7F         |
|               | Session (E6)                   | Sukhumvit 1       | 3F         |
|               |                                |                   |            |

#### July 06, 2011 08:20~10:00 Sessions (F1~F5) Landmark 1~5 7F Session (F6) Sukhumvit 1 3F 10:00~10:20 Tea Break 10:20~12:00 Sessions (G1~G5) Landmark 1~5 7F 3F Session (G6) Sukhumvit 1 12:00~13:20 Lunch Landmark Ballroom 7F Sessions (H1~H5) 13:20~15:00 Landmark 1~5 7F Session (H6) Sukhumvit 1 3F 15:00~15:20 Tea Break 7F 15:20~16:30 Sessions (I1~I5) Landmark 1~5 Sukhumvit 1 3F Session (I6) 16:30~16:50 Tea Break 16:50~18:00 **B&I** Review Meeting Landmark 1 7F Sessions (J2~J5) Landmark 2~5 7F

### **International Conference on**

# Business And Information (BAI 2011) Schedule

| Monday, July 04, 2011 [Pre-Conference Registration] | 16:30~19:00              |             | Lobby |
|---|--------------------------|-------------|-------|
| Tuesday, July 05, 2011                              |                          |             |       |
| [Registration]                                      | 08:00~18:00              |             | 7F    |
| 08:20~10:00 July 05, 2011                           |                          |             |       |
| [A1]  | Session A1               | Landmark 1  | 7F    |
| Strategy  |                          |             |       |
| [A2]  | Session A2               | Landmark 2  | 7F    |
| Marketing   |                          |             |       |
| [A3]  | Session A3               | Landmark 3  | 7F    |
| Management Information Systems                      | s                        |             |       |
| [A4]  | Session A4               | Landmark 4  | 7F    |
| Other Articles                                      |                          |             |       |
| [A5]  | Session A5               | Landmark 5  | 7F    |
| ISFA 1  |                          |             |       |
| [A6]  | Session A6               | Sukhumvit 1 | 3F    |
| Special track on Taiwan Business                    | and Information Research |             |       |
| 10:00~10:20 July 05, 2011                           |                          |             |       |
| Tea Break   |                          |             |       |
| 10:20~12:00 July 05, 2011                           |                          |             |       |
| [B1]  | Session B1               | Landmark 1  | 7F    |
| Accounting and Finance                              |                          |             |       |
| [B2]  | Session B2               | Landmark 2  | 7F    |
| Technology and Innovation Management                |                          |             |       |
| [B3]  | Session B3               | Landmark 3  | 7F    |
| Organization Behavior and Human Resource Management |                          |             |       |
| [B4]  | Session B4               | Landmark 4  | 7F    |
| Other Articles                                      |                          |             |       |

| [B5]                                       | Session B5           | Landmark 5        | 7F |
|--|----------------------|-------------------|----|
| Operation Management and Industrial E [B6] | Session B6           | Sukhumvit 1       | 3F |
| Marketing                                  | Session Bo           | Sukiiuiiivit i    | 31 |
| e e e e e e e e e e e e e e e e e e e      |                      |                   |    |
| 12:00~13:20 July 05, 2011                  |                      |                   |    |
| Lunch, Opening Ceremony, Best Papers       | s Award Presentation | Landmark Ballroom | 7F |
| 12.20 15.00 I.J. 05 2011                   |                      |                   |    |
| 13:20~15:00 July 05, 2011<br>[C1]          | Session C1           | Landmark 1        | 7F |
| Strategy                                   | Session C1           | Landinark 1       | /1 |
| [C2]                                       | Session C2           | Landmark 2        | 7F |
| Marketing                                  | Session C2           | Landmark 2        | /1 |
| [C3]                                       | Session C3           | Landmark 3        | 7F |
| Management Information Systems             |                      |                   |    |
| [C4]                                       | Session C4           | Landmark 4        | 7F |
| Organization Behavior and Human Reso       | ource Management     |                   |    |
| [C5]                                       | Session C5           | Landmark 5        | 7F |
| Other Articles                             |                      |                   |    |
| [C6]                                       | Session C6           | Sukhumvit 1       | 3F |
| Other Articles                             |                      |                   |    |
|  |                      |                   |    |
| 15:00~15:20 July 05, 2011                  |                      |                   |    |
| Tea Break                                  |                      |                   |    |
| 15:20~16:30 July 05, 2011                  |                      |                   |    |
| [D1]                                       | Session D1           | Landmark 1        | 7F |
| Accounting and Finance                     |                      |                   |    |
| [D2]                                       | Session D2           | Landmark 2        | 7F |
| Technology and Innovation Managemen        | nt                   |                   |    |
| [D3]                                       | Session D3           | Landmark 3        | 7F |
| Organization Behavior and Human Reso       | ource Management     |                   |    |
| [D4]                                       | Session D4           | Landmark 4        | 7F |
| Other Articles                             |                      |                   |    |
| [D5]                                       | Session D5           | Landmark 5        | 7F |
| Management Information Systems             |                      |                   |    |
|  |                      |                   |    |

### 16:30~16:50 July 05, 2011

Tea Break

| 16:50~18:00 July 05, 2011                           |            |             |    |
|---|------------|-------------|----|
| [E1]  | Session E1 | Landmark 1  | 7F |
| Other Articles                                      |            |             |    |
| [E2]  | Session E2 | Landmark 2  | 7F |
| Marketing   |            |             |    |
| [E3]  | Session E3 | Landmark 3  | 7F |
| Accounting and Finance                              |            |             |    |
| [E4]  | Session E4 | Landmark 4  | 7F |
| Organization Behavior and Human Resource Management |            |             |    |
| [E5]  | Session E5 | Landmark 5  | 7F |
| Technology and Innovation Management                |            |             |    |
| [E6]  | Session E6 | Sukhumvit 1 | 3F |
| ISFA 2  |            |             |    |

| Wednesday, July 06, 2011         |                     |   |     |
|----------------------------------|---------------------|---|-----|
| [Registration]                   | 08:00~18:00         |   | 7F  |
|                                  |                     |   |     |
| 08:20~10:00 July 06, 2011        |                     |   |     |
| [F1]                             | Session F1          | Landmark 1                              | 7F  |
| Accounting and Finance           |                     |   |     |
| [F2]                             | Session F2          | Landmark 2                              | 7F  |
| Marketing                        |                     |   |     |
| [F3]                             | Session F3          | Landmark 3                              | 7F  |
| Organization Behavior and Human  | Resource Management |   |     |
| [F4]                             | Session F4          | Landmark 4                              | 7F  |
| Other Articles                   |                     |   |     |
| [F5]                             | Session F5          | Landmark 5                              | 7F  |
| Technology and Innovation Manage | ement               |   |     |
| [F6]                             | Session F6          | Sukhumvit 1                             | 3F  |
| ISFA 3                           |                     |   |     |
|                                  |                     |   |     |
| 10:00~10:20 July 06, 2011        |                     |   |     |
| Tea Break                        |                     |   |     |
|                                  |                     |   |     |
| 10:20~12:00 July 06, 2011        |                     |   |     |
| [G1]                             | Session G1          | Landmark 1                              | 7F  |
| Strategy                         |                     |   |     |
| [G2]                             | Session G2          | Landmark 2                              | 7F  |
| Technology and Innovation Manage | ement               |   |     |
| [G3]                             | Session G3          | Landmark 3                              | 7F  |
| Management Information Systems   |                     |   |     |
| [G4]                             | Session G4          | Landmark 4                              | 7F  |
| Operation Management and Industr |                     |   |     |
| [G5]                             | Session G5          | Landmark 5                              | 7F  |
| Accounting and Finance           |                     |   | , - |
| [G6]                             | Session G6          | Sukhumvit 1                             | 3F  |
| Other Articles                   | 200000              | ~ ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~ |     |
|                                  |                     |   |     |
| 12:00~13:20 July 06, 2011        |                     |   |     |
| Lunch                            |                     | Landmark Ballroom                       | 7F  |

| 13:20~15:00 July 06, 2011   |   |  |                      |
|---|---|--|----------------------|
| [H1]  | Session H1                                  | Landmark 1                                     | 7F                   |
| Accounting and Finance  |   |  |                      |
| [H2]  | Session H2                                  | Landmark 2                                     | 7F                   |
| Marketing   |   |  |                      |
| [H3]  | Session H3                                  | Landmark 3                                     | 7F                   |
| Organization Behavior and Human Resour  | ce Management                               |  |                      |
| [H4]  | Session H4                                  | Landmark 4                                     | 7F                   |
| Other Articles  |   |  |                      |
| [H5]  | Session H5                                  | Landmark 5                                     | 7F                   |
| ISFA 4  |   |  |                      |
| [H6]  | Session H6                                  | Sukhumvit 1                                    | 3F                   |
| Other Articles  |   |  |                      |
|   |   |  |                      |
| 15:00~15:20 July 06, 2011   |   |  |                      |
|   |   |  |                      |
| Tea Break   |   |  |                      |
|   |   |  |                      |
| 15:20~16:30 July 06, 2011   | Cancian II                                  | Londonada 1                                    | <b>7</b> E           |
| 15:20~16:30 July 06, 2011<br>[I1]   | Session I1                                  | Landmark 1                                     | 7F                   |
| 15:20~16:30 July 06, 2011 [I1] Strategy   |   |  |                      |
| 15:20~16:30 July 06, 2011 [I1] Strategy [I2]  | Session I1 Session I2                       | Landmark 1<br>Landmark 2                       | 7F<br>7F             |
| 15:20~16:30 July 06, 2011 [I1] Strategy [I2] Technology and Innovation Management   | Session I2                                  | Landmark 2                                     | 7F                   |
| 15:20~16:30 July 06, 2011 [I1] Strategy [I2] Technology and Innovation Management [I3]  |   |  |                      |
| 15:20~16:30 July 06, 2011 [I1] Strategy [I2] Technology and Innovation Management [I3] Marketing  | Session I2 Session I3                       | Landmark 2<br>Landmark 3                       | 7F<br>7F             |
| 15:20~16:30 July 06, 2011 [I1] Strategy [I2] Technology and Innovation Management [I3] Marketing [I4]   | Session I2                                  | Landmark 2                                     | 7F                   |
| 15:20~16:30 July 06, 2011  [I1] Strategy  [I2] Technology and Innovation Management  [I3] Marketing  [I4] Other Articles                              | Session I2 Session I3 Session I4            | Landmark 2  Landmark 3  Landmark 4             | 7F<br>7F<br>7F       |
| 15:20~16:30 July 06, 2011  [I1] Strategy  [I2] Technology and Innovation Management  [I3] Marketing  [I4] Other Articles  [I5]                        | Session I2 Session I3                       | Landmark 2<br>Landmark 3                       | 7F<br>7F             |
| 15:20~16:30 July 06, 2011  [I1] Strategy  [I2] Technology and Innovation Management  [I3] Marketing  [I4] Other Articles  [I5] Accounting and Finance | Session I2 Session I3 Session I4 Session I5 | Landmark 2  Landmark 3  Landmark 4  Landmark 5 | 7F<br>7F<br>7F<br>7F |
| 15:20~16:30 July 06, 2011  [I1] Strategy  [I2] Technology and Innovation Management  [I3] Marketing  [I4] Other Articles  [I5]                        | Session I2 Session I3 Session I4            | Landmark 2  Landmark 3  Landmark 4             | 7F<br>7F<br>7F       |

### 16:30~16:50 July 06, 2011

Tea Break

| 16:50~18:00 July 06, 2011      |            |            |    |
|--------------------------------|------------|------------|----|
| [J2]                           | Session J2 | Landmark 2 | 7F |
| Management Information Systems |            |            |    |
| [J3]                           | Session J3 | Landmark 3 | 7F |
| Other Articles                 |            |            |    |
| [J4]                           | Session J4 | Landmark 4 | 7F |
| Marketing                      |            |            |    |
| [J5]                           | Session J5 | Landmark 5 | 7F |
| Other Articles                 |            |            |    |

### **Business and Information 2011 Agenda**

**Tuesday, July 05, 2011** 

Session [A1] 08:20 – 10:00 Landmark 1 (7F)

**Strategy** 

Session Chair: Miguel P Cunha NOVA - School of Business and Economics

#### **Factors Affecting Business Model for Hydrogen Energy**

Chin-Yuan Hsu Feng Chia University Leelien Ken Huang Feng Chia University

### The Study of Product Innovation in Resource Poor Environments: A Short Past, A Promising

**Future** 

Miguel P Cunha NOVA - School of Business and Economics

Armenio Rego Universidade de Aveiro

#### **Exploring the Dharma of Strategic Value**

Hua-Jung Liu National Central University
Yih-Chearng Shiue National Central University

#### **Entrepreneurial Learning in Thai Enclaves**

Karen Wang University of Technology Sydney
John Chelliah University of Technology Sydney
Chanida Kitvorametha The University of New Castle

### The Application of System Dyamics in Military Vehicle Transportation Safety Management: A

Case in Taiwan

Jung-Hsiung ChenNational Defense UniversityPei-Leen LiuNational Defense UniversityYann-Fang ChuChungyu Institute of Technology

### Strategies to Enhance Health Promotion Services Efficiency Based on the Health Promotion Standards of Private Hospitals in the Northeast of Thailand

Wanpen Siwarom North Eastern University
Thanomsak Suwannoi North Eastern University
Borwornsilp Chaochuen Khon Kaen University

#### **Value based Pricing of Information**

Pankaj Sood University of Cambridge Rafik Loutfy McMaster University Ajith Kumar Parlikad University of Cambridge Session [A2] 08:20 – 10:00 Landmark 2 (7F)

Marketing

Session Chair: Alvin M. Chan University of Western Sydney

### The Influence of Advertising Appeals, Advertising Spokespersons and Advertising Attitudes on Purchase Intentions

Long-Yi Lin Aletheia University

# The Effect of Retail Store Display Atmosphere on Consumer's Attention, Perceived Values, and Purchase Intention - A Case of Grid Shop in Taiwan

Shu-Luan Kao Hwa Hsia Institute of Technology

# An Analysis on the Customer Perception on the Quality of Service and Effectiveness of Retail Website as Marketing Tool in Ulaanbaatar, Mongolia

Wong Siew Yoong Raffles International Institute
Kwok Chi Hing Raffles University System
Tuvshintugs Orgikhorloo Raffles International Institute

#### **Motivations of Online Photo-Sharing Promotional Games**

Li-Shia Huang Fu-Jen Catholic University
Cheng-Hang Hsu Fu-Jen Catholic University

#### Psychological Factors of Using Installment Payment on Small or Medium Bills

Li-Shia Huang Fu-Jen Catholic University
Yu-Ju Huang Fu-Jen Catholic University

### The Influence of Lifestyles and Money Attitudes on Purchase Decisions: The Moderating Effects of Personal Values

Long-Yi Lin Aletheia University Hsing-Yu Shih Aletheia University

#### Measuring Ethnicity in a Multicultural Context

Alvin M. Chan University of Western Sydney

Session [A3] 08:20 – 10:00 Landmark 3 (7F)

**Management Information Systems** 

Session Chair: Ron Johnson North Dakota State University

### Study on the SME's Implementation of Green Supply Chain System for Business Process Improvement: A Case Study of Evertex Fabrinology Limited

Li-Ling Hsu National Kaohsiung First University of Science and Technology
Chun-Chi Chen National Kaohsiung First University of Science and Technology

Robert S.Q. Lai Chaoyang University of Technology

Hsiu-Chuan Cheng National Kaohsiung First University of Science and Technology

#### The Cost-Benefit Analysis of the Hospital Charging Process Automation

Lun-Hao Liao Chaoyang University of Technology Shyi-Ching Liang Chaoyang University of Technology

Jia-Hui Hong Tunghai University
Qin-Yin Huang Tunghai University

Tung-Ying Li Chaoyang University of Technology

#### Impediments of E-Commerce Adoption: The Case of SMEs

Noor Azuan Hashim Universiti Kebangsaan Malaysia

#### A Case Study of Implementing a Knowledge Management System in Healthcare

In Chang National Cheng Kung University Hospital
Hsin I Lee Galaxy Software Services Corporation
Ching Hui Chou National Cheng Kung University Hospital

#### **Continued Use of Employee Portal**

Nathalia Devina Widjaja Binus International University

Ly-Fie Sugianto Monash University

# Perceived Advantages and Disadvantages of Using Office Information System (OIS) / Office Automation System (OAS) among the Top 100 Corporations in Metro Manila

Harvey Tan Ong De La Salle University - Manila

#### A Hierarchical Self-Organizing Map Network for Motif Discovery

Jinn-Yi Yeh National Chiayi University
Tai-Hsi Wu National Taipei University

Session [A4] 08:20 – 10:00 Landmark 4 (7F)

**Other Articles** 

Session Chair: Hian Chye Koh SIM University

#### Data Mining Applications in Heathcare: A Study of ADHD

Hian Chye Koh SIM University

#### Purchasing Factors of Energy-Saving and Carbon-Reducing Products - Led Lighting Products

Chiung-Wen Hsu Feng Chia University
Ming-Siang Zeng Feng Chia University

#### Instant Messaging Adoption by Customer Service Representatives of Taiwan Travel Agencies

Yueh Chun Shih National Kaohsiung University of Hospitality and Tourism

#### Risk Assessment and Post-Merger Integration: Issues and Research Agenda

Pi Yun Chang Chihlee Institute of Technology

#### Forecasting Individual Choice & the Impact of Opinion Exchange: A Business School

#### **Perspective**

Sujit Mukherjee Bhavan's Institute of Management Science Indrajit Sinha Bhavan's Institute of Management Science

Saroj Kumar Mukhopadhyay Jadavpur University & Wbut

#### **Technical Efficiency of Organic Vegetables Production**

Patcharin Supapunt Maejo University
Chanita Panmanee Maejo University
Nisachon Leerattanakorn Maejo University

#### The Application of Quality Function Development on Embroidery Cultural Industry in Taiwan

Li-Yu Ni Tainan University of Technology
Pei-Chih Chen Tainan University of Technology
Yi-Chung Cheng Tainan University of Technology
Wei-Fong Lin Tainan University of Technology

#### The Economic Analysis of Crisis Events Impact on Tourism industry in Taiwan

Gu-Shin Tung

National Pingtung Institute of Commerce
Po-Yen Chao

National Pingtung Institute of Commerce

Session [A6] 08:20 – 10:00 Sukhumvit 1 (3F)

Special track on Taiwan Business and Information Research Session Chair: Heng-Yih Liu Yuan Ze University

#### **Developing Competence-Based Opportunities in Outsourcing Relationships**

Heng-Yih Liu Yuan Ze University Feng-Hsu Liu Yuan Pei University

Mei-Chen Hsieh Asia-Pacific Institute of Creativity

### A Study of the Influence of perceived Entrepreneurial Teamwork Quality, Entrepreneurial Orientation to Entrepreneurial Performance

Hui-Chen Chang National Taipei University
Ting-Ying Chen National Taipei University
Chen-Yi Peng National Taipei University

#### **Building Customer-Relating Capability - A Multiple Case Study of Taiwan Hotels**

Chih-Lun Huang China University of Technology

Ting-Ling Lin

Charles Soon

An-Tse Chen

National Taipei University

National Taipei University

National Taipei University

### The Effects of Outward FDI on Home Country Investment: The Roles of Location and Industry Characteristics

Wen Chung Hsu

Wen Bin Chuang

Hsin Mei Lin

Yi Tien Shih

National Chi Nan University

National Chi Nan University

National Chi Nan University

National Chi Nan University

#### The Effects of OFDI on Home Country Employment and Skill Upgrading

Wen Chung Hsu
Chih Ming Wu
National Taipei University
Hsin Mei Lin
National Chi Nan University
National Chi Nan University
National Chi Nan University

### Governing and Managing the Relationship Dynamics between Export Manufacturers and Their Foreign Customers

Ting-Ling Lin National Taipei University

Heng-Yih Liu Yuan Ze University

Ching-I Chen National Chi Nan University
Wai-Sum Siu Hong Kong Baptist University

**Tuesday, July 05, 2011** 

Session [B1] 10:20 – 12:00 Landmark 1 (7F)

**Accounting and Finance** 

Session Chair: Chao-Hui Yeh I-Shou University

### Winning Strategy of the Stock Index Options: Selling Out of the Money Puts Strategies are More Likely to Win

Chao-Hui Yeh I-Shou University

#### Index Futures Trading and Asymmetric Volatility in the Korean Stock Market

Yeonjeong Lee Pusan National University
Sang Hoon Kang Pusan National University

Hongbae Kim Dongseo University

Seong-Min Yoon Pusan National University

#### **Determinants of Hong Kong's Housing Prices: A Preliminary Study**

Arnold C S Cheng Hong Kong Polytechnic University
Michael K Fung Hong Kong Polytechnic University

#### Is Housing-Price Convergence Absolute or Conditional? Evidence from Major China Cities

Michael K Fung Hong Kong Polytechnic University
Arnold C S Cheng Hong Kong Polytechnic University

#### **Estimation of Hurst Parameter for Conventional and Islamic Indices**

Hardayanna Abd Rahman Universiti Sultan Zainal Abidin Masnita Misiran Universiti Utara Malaysia

### Fractional Ornstein-Uhlenbeck Models: ML Estimation with Dynamic Measurement Errors and Application to Interest Rate Modeling

Masnita Misiran Universiti Utara Malaysia
Zudi Lu The University of Adelaide
Changzi Wu Chongqing Normal University
K. L. Teo Curtin University of Technology

#### Malaysia's Palm Oil Exports: Does Exchange Rate Overvaluation and Undervaluation Matter?

Noor Zahirah Mohd Sidek Universiti Teknologi Mara

#### Portfolio Choice over the Life-Cycle of Investors When Asset Returns are Predictable

Alois Geyer WU / VGSF

Michael Hanke University of Liechtenstein Alex Weissensteiner University of Bolzano

#### **Does Debt Overhang Problem Matter to Bond Valuation?**

Chyi-Lun Chiou Fu Jen Catholic University

Session [B2] 10:20 – 12:00 Landmark 2 (7F)

**Technology and Innovation Management** 

Session Chair: Wong Siew Yoong Raffles International Institute

### An Empirical Investigation on the Effectiveness and Development of E-Servqual on Online Banking in Ulaanbaatar, Mongolia

Wong Siew Yoong Raffles International Institute
Kwok Chi Hing Raffles University System
Badamkhand Oyunbat Raffles International Institute

#### **Evaluating Emerging Business Sectors with Patent Analysis**

Saku Matti Karvonen Lappeenranta University of Technology Tuomo Sakari Kässi Lappeenranta University of Technology

#### Using a NFC-Enabled Mobile Phone to Conduct a Mobile Commerce

Chih-Chin Yang Kainan University Tsung-Yen Li Kainan University

#### Identifying the Adoption Factors of Photovoltaic Systems from Individual and Organizational

**Users** 

Chiung Wen Hsu Feng Chia University Sheng Hsiang Lin Feng Chia University

#### A Mobile-Based Novice Accident Detection and Tracking System for Bicycle

Chuen-Min Huang National Yunlin University of Science and Technology Yen-Jia Chang National Yunlin University of Science and Technology

#### **Upgrading to New IT Platform - Business Initiative and Key Success Factors**

Naseem Jahan Rahman UUNZ Business Institution

#### **Business Intelligence applied to Diagnosis Related Groups**

Manuel Pedro Barrento
Miguel de Castro Neto
Maria Rosário Martins
Sara S. Dias
New University of Lisbon
New University of Lisbon
New University of Lisbon
New University of Lisbon

### Predicting the Number of Software Faults When Test Phase Transitions Occur in Software Development

Chu-Ti Lin National Chiayi University
Cheng-Ding Chen National Chiayi University
Pei-Shan Wang National Chiayi University
Kai-Wei Tang National Chiayi University

Session [B3] 10:20 – 12:00 Landmark 3 (7F)

Organization Behavior and Human Resource Management

Session Chair: Jameel Qazi King Fahd University of Petroleum and Minerals

### Hope and Positive Affect Mediating the Relationship between Authentic Leadership and Creativity

Arménio Rego Universidade de Aveiro

Filipa Sousa Instituto Politécnico de Leiria

Carla Marques Universidade de Trás-os-Montes e Alto Douro

Miguel Pina Cunha Universidade Nova de Lisboa

#### The Gap Analysis of Graduate Work Skills in Malaysia

Arawati Agus Universiti Kebangsaan Malaysia Abd Hair Awang Universiti Kebangsaan Malaysia Ishak Yussof Universiti Kebangsaan Malaysia Zafir Khan Mohamed Makhbul Universiti Kebangsaan Malaysia

#### Dimensions of Culture: Understanding Thai Working and Management Styles

Nuttawuth Muenjohn RMIT University

### An Investigation of the Effects of P-E Fits on Stressors-Strain and Strain-Individual-Level Outcomes Relations

Wei-Tao Tai Chihlee Institute of Technology Ying-Tsui Huang Chihlee Institute of Technology

# Globalizing Talent Management in the Bureaucracy - A Review on the Individual Performance Management Practice in the Philippine Setting

Peithe Ma Salva Far Eastern University

Heh Jason Huang National Sun Yat-sen University

# The Relationship among Humor Styles, Group Conflicts and Innovative Behavior under Different Levels of Acquaintance

Yaonan Lin Fu Jen Catholic University Shuyu Lin Fu Jen Catholic University

### Self Directed Expatriates in Saudi Arabia: An Analysis of Historic, Social, Economic and Cultural Contexts

Jameel Qazi King Fahd University of Petroleum and Minerals

Session [B4] 10:20 – 12:00 Landmark 4 (7F)

**Other Articles** 

Session Chair: Fredy Roberto Valenzuela University of New England

#### The Significance of Environmental Management Education in Kenya: Focus on Ecotourism

Roselyne N Okech Memorial University of Newfoundland

#### A Novel Forecasting Model Based on Similarity Measure for Fuzzy Time Series

Yi Chung Cheng
Tainan University of Technology
Sheng Tun Li
National Cheng Kung University
Hung Yi Li
National Cheng Kung University
Pei Chih Chen
Tainan University of Technology

#### **Misrepresentation in Business Transactions**

Susan Leung Hong Kong Polytechnic University

# Establishing an Evaluation Model of Preference Selection with Fuzzy GMCDM - An Example of the University Marketing

Wei-Fong Lin

Tainan University of Technology
Pei-Chih Chen

Tainan University of Technology
Yi-Chung Cheng
Tainan University of Technology
Li-Yu Ni

Tainan University of Technology

#### Assessing Supply and Risk Analysis on Seafood Products: Evidence for Thailand's Exports

Lihsien Chien National Chung Hsing University
Chalermpon Jatuporn National Chung Hsing University

# How do Trust and Self-Efficacy Affect Member's Intention to Participate in Professional Virtual Communities and Knowledge Sharing Behavior?

Chih-Jou Chen National Penghu University of Science and Technology

### Online Learning and Teaching: The Perceptions of Off-Campus Postgraduate Management Students

Fredy Roberto Valenzuela University of New England
Josie Fisher University of New England

#### Problem of Optimal Delivery Sizes in a Logistics System of a Manufacturing Enterprise

Dariusz Milewski University of Szczecin

Session [B5] 10:20 – 12:00 Landmark 5 (7F)

**Operation Management and Industrial Engineering** 

Session Chair: Ushio Sumita University of Tsukuba

#### Supply Chain Strategic Structure in the Taiwan Textile Industry

Ming-Kuen Chen National Taipei University of Technology Yen-Ling Lin National Taipei University of Technology Chun-Pin Fang National Taipei University of Technology

#### Analysis of Collateralized Debt Obligation Scheme Applied to Newsboy Problem

Rina Isogai University of Tsukuba Satoshi Ohashi University of Tsukuba Ushio Sumita University of Tsukuba

#### Performance Evaluation Model for Reverse Logistics - the Case of Recycled Computers

Rong-Hwa Huang
Chia-Chen Lin
Yu-Ju Cheng
Hsiang-Yuan Cheng
Chia-Yu Lee
Yu-Ju Huang
Fu Jen Catholic University

#### **Merging Multi-Company Transportation Needs**

Sebastián Lozano University of Seville Belarmino Adenso-Díaz University of Seville Plácido Moreno University of Seville

#### Effective Governance Structure for Green Supply Chain Collaboration: A Case Study

Rujen Lynn Lin Lunghwa University
Chenlung Yang Chunghua University
Chwen Sheu Kansas State University

### Value Network Analysis and Configuration Within Turbulent Environments Using Simple Vector-Based Modeling Approaches

Corinna Engelhardt-Nowitzki Upper Austria University of Applied Sciences
Markus Gerschberger Upper Austria University of Applied Sciences
Franz Staberhofer Upper Austria University of Applied Sciences

#### Energy Management and Energy Management Systems Standard EN 16001: 2009

Zhu Song Chongqing University of Science and Technology

Davorin Kralj Institut for Creative Management

#### A Modified Genetic Algorithm for the Resource-Constrained Project Scheduling Problem

Rong-Ho Lin

National Taipei University of Technology
Fang-Chi Tien

National Taipei University of Technology
Chia-Wei Liu

National Taipei University of Technology

Session [B6] 10:20 – 12:00 Sukhumvit 1 (3F)

**Marketing** 

Session Chair: Justin Beneke University of Cape Town

#### The Effect of Convenience, Trust, and Time-Consciousness on Customers' Cross-Buying

#### **Intentions**

Shih-Ping Jeng National Taiwan Ocean University Wei-Di Su National Taiwan Ocean University

#### **Market Entry Order is not Matter for Business Success**

Hyun Jung Lee Ewha Womans University Jae Hyeon Pae Ewha Womans University

#### Characteristics and Motives of Social Network Sites Users' Electronic Word-of-Mouth

#### **Behaviors on the Internet**

Tai Ning Yang Chinese Culture University

Yu Hsiang Lin Tungnan University
Cheng Hsi Fang Ching-Yun University

Liang Yu Lai Asia University

#### The Impact of MIT - Smile Label on Perceived Quality, Perceived Risk and Purchase Intention

Pi-Chuan Sun Tatung University
Wei-Miao Hsu Tatung University
Kuan-Cheng Wu Tatung University
Wan-Yu Hsu Tatung University

### The Influences of Brand Conspicuousness and Attitude Function on Purchase Intention of Counterfeit Luxury Goods - With Conformity and Moral Belief as Moderators

Mei-Fang Chen Tatung University Yu-Hsuan Chu Tatung University

#### Referral Laddering: Conceptualization and Empirical Investigation

Cheng-Hsi Fang Ching-Yun University
Yu Hsiang Lin Tungnan University

### Towards a Better Understanding of Private Label Brand Image - How Consumers Respond to

**In-Store Extrinsic Cues and Brand Familiarity** 

Justin Beneke University of Cape Town

#### Factors Influencing to Intention to buy Extension Brand: Study on Banking Services

Yudi Sutarso STIE Perbanas Surabaya
Tetty Novianty STIE Perbanas Surabaya
Prameswari Putri Madukara STIE Perbanas Surabaya

#### **Tuesday, July 05, 2011**

Session [C1] 13:20 – 15:00 Landmark 1 (7F)

**Strategy** 

Session Chair: Felisa Margarita Cordova University of Santiago of Chile

# The Strategic Value of Targeted Knowledge Management - Case Study of an Australian Refrigeration Company.

Sittimont Kanjanabootra RMIT University Australia
Brian Corbitt RMIT University Australia
Miles Nicholls RMIT University Australia

### Internationalization of Professional Service Firms - Addressing the Lack of Coherence in Research

Søren Henning Jensen Copenhagen Business School Flemming Poulfelt Copenhagen Business School

#### The Antecedents of Absorptive Capacity in Innovative Firms

Nor Liza Abdullah Universiti Kebangsaan Malaysia Rosmah Mat Isa Universiti Kebangsaan Malaysia

#### Dynamic Evaluation of Balanced Scorecard Using Fuzzy Knowledge Based Representation

Felisa Margarita Cordova University of Santiago of Chile

#### **New World Organizations**

Prakhyath Prasad Lancaster University

#### Discussions of Website Contents of Vocational High Schools in Taiwan

Dan-Pai Feng National Taiwan Normal University
Yi-Chuan Ho National Taiwan Normal University

#### The Application of Mobile-Learning for Web 2.0 Platform

Chien-Yun Dai National Taiwan Normal University
Hsiao-Ming Chen National Taiwan Normal University
Tzu-Wei Chen National Taiwan Normal University
Wei-Sheng Hung National Taiwan Normal University

Session [C2] 13:20 – 15:00 Landmark 2 (7F)

**Marketing** 

Session Chair: Chorng-Jian Liu National Taipei University

#### To Enhance Retailer Loyalty for CPG Manufacturers: A Triadic-Perspective Analysis

Pei Chao National Kaohsiung First University of Science and Technology

#### Effects of Reference Fee on Users Choosing Mobile Phone Service Providers in Taiwan

Yi-Fei Chuang Ming Chuan University
Yih-Ching Tsaih Ming Chuan University

### The Impacts of Strategic Experiential Modules on Customer Loyalty to Physical Music Stores - With Involvement as a Moderator

Mei-Fang Chen Tatung University Hui-Hsiang Su Tatung University

### Investigating the Impact of Mood State and Information Load on Consumers' Purchase Intention: A Perspective of Consumers' Heuristics

Fu-Yung Kuan National Kaohsiung First University of Science and Technology

Yin-Hui Cheng National Taichung University

Wan-I Chen National Kaohsiung First University of Science and Technology

#### Consumer Acceptance of E-Reading Devices: An Empirical Analysis

Sami Kajalo Aalto University School of Economics Seppo Leminen Aalto University School of Economics

Matti Mäntymäki Turku School of Economics

Jari Salo Aalto University School of Economics

# How Relevant is the Marketing Programme to Today's Market? - A Case Study from University of Mauritius

Hemant Kassean University of Mauritius Mridula Gungaphul University of Mauritius

### The Effects of Brand Image and Traceability Certification on Consumer's Value Perceptions: Mediating Role of Perceived Quality and Perceived Risk

Hui-Chiung Lo Tamkang University

Hsiao-Chien Chang Chungyu Institute of Technology

Chiao-Feng Chang Tamkang University

Session [C3] 13:20 – 15:00 Landmark 3 (7F)

**Management Information Systems** 

Session Chair: H. Keith Edwards University of Hawaii - Hilo

#### Using TOPSIS to Select Suitable Information System Outsourcing Projects

Chun-Chin Wei Ching Yun University

Liang-Tu Chen National Pingtung Institute of Commerce

#### Integrating Competitive Advantage with Strategic Information Systems Planning: A Review

Abdisalam Issa-Salwe Taibah University Khalid Aloufi Taibah University

#### An Integrative View on Cyber Threat of Global Supply Chain Management Systems

Sung-woo Cho Sungkyunkwan University Myong-sop Pak Sungkyunkwan University

#### Assessment of ERP Implementation Risk on Project Success: The Impact of IT Governance

Wen-Hsien Tsai National Central University
Sin-Jin Lin National Central University

#### Knowledge Management via Ontology Development in the Motor Vehicle Industry

Yen-Ching OuYang National Pingtung Institute of Commerce Yung-Cheng Liu National Pingtung Institute of Commerce

#### Knowledge Gap Effect of Service Quality in a Traditional Industry Campaign

Jau-Wen Wang Fortune Institute of Technology
Te-Chun Lee Kaohsiung Medical University

Wen-Chi Lee National Pingtung Institute of Commerce Yen-Ching OuYang National Pingtung Institute of Commerce

#### Communication as a Predictor of Success in Projects involving Virtual Teams

H. Keith Edwards University of Hawaii - Hilo Kim Furumo University of Hawaii - Hilo

Emad Abu-Shanab Yarmouk University

Khalil Md Nor Universiti Teknologi Malaysia

Session [C4] 13:20 – 15:00 Landmark 4 (7F)

Organization Behavior and Human Resource Management

Session Chair: Tommi Mahlamäki Tampere University of Technology

# The Evaluation of Service Quality Performance of Outsourcing Employees: Emirates Airline, Suwarnabhumi Airport

Jaruwan Soontornkallapakit Emirates

Yuraporn Sudharatna Kasetsart University Preeyanuch Apibunyopas Kasetsart University

#### Workplace Spirituality Scale Design - From the View of Oriental Culture

Chieh-Wen Sheng Chihlee Institute of Technology

Ming-Chia Chen MingDao University

### Capital Structure and Investment Behavior of Listed Companies in Vietnam: An Estimation of the Influence of Government Ownership

Hidenobu Okuda Hitotsubashi University Lai Thi Phuong Nhung Hitotsubashi University

#### Perceived Service Quality and User Satisfaction with Expection-Disconfirmation Model

Yen-Ching OuYang National Pingtung Institute of Commerce Wei-Chu Hsu National Pingtung Institute of Commerce

# In Search for Intrapreneurship: A Comparison between Sales and Purchasing Managers' Attitudes and Experience in Entrepreneurship

Tommi Mahlamäki Tampere University of Technology
Toni Mikkola Tampere University of Technology

# Model Driven Business Analysis: To Facilitate Integrated Decision Making in Manufacturing Enterprises

Oratai Vacharaphol Loughborough University Richard H Weston Loughborough University Session [C5] 13:20 – 15:00 Landmark 5 (7F)

**Other Articles** 

Session Chair: Henrik CJ Linderoth University of Skövde

### Research on Capacities of Community of Practices to Facilitate Knowledge Transfer in Organizations

Wei-Chung Chang National Chengchi University

#### **Entrepreneurial Intentions among Students in Mauritius**

Mridula Gungaphul University of Mauritius Hemant Kumar Kassean University of Mauritius

### Analyzing Technical and Vocational Education Policies in Taiwan through Exploring EU Vocational Education and Training Policy Development Trend

Szu-Chi Hsieh National Taiwan Normal University
Wei-Sheng Hung National Taiwan Normal University
Hsiu-Te Sung National Taiwan Normal University

#### Leadership Style and Turover Intention, Regulatory Focus as Moderator

Ghi-Feng Yen Chung Yuan Christian University
Chun Mei Chen Chung Yuan Christian University

# Are Costs the Major Obstacle for Taking Environmental Considerations? - A Study of Swedish Building and Construction Companies

Henrik CJ Linderoth University of Skövde

#### Regional Science-Based Clusters: The Value Creation of Institutions for Collaboration (IFC)

Toni Mikkola Tampere University of Technology
Tommi Mahlamäki Tampere University of Technology

### Self-Worth, Achievement Motivation, Emotional Reaction and Experience of Cyber Bullying in High Tech Industry

Yu Chi Peng National Taiwan Normal University
Jon Chao Hong National Taiwan Normal University
Shu Huei Lin National Taiwan Normal University

Session [C6] 13:20 – 15:00 Sukhumvit 1 (3F)

**Other Articles** 

Session Chair: Shu-Yuan Lee Chihlee Institute of Technology

# Use of Information Sources for Scanning Environment by Chief Executive Officers in Singapore Travel Agent Industry

Xue Zhang Nanyang Technological University
Shaheen Majid Nanyang Technological University
Schubert Foo Nanyang Technological University

# Fair Trade or to Protect the Industries: A Study of Antidumping Duty an Application on the Case of H-Steel Beam Industry in Taiwan

Shu-Yuan Lee Chihlee Institute of Technology

#### The Information Effect of Reinstatement of Former CEO on the Stock Market Reaction

Yi-Hsien Wang Chinese Culture University
Fu-Ju Yang Chinese Culture University
Yang-Sheng Wang Chinese Culture University

#### **Characteristic of Polish Social Media Users**

Agnieszka Tomaszewicz University of Szczecin

#### **Experimental Demonstration of Survivable Optical CDMA Ring Networks**

Paul R Prucnal Princeton University
Yanhua Deng Princeton University
Zhenxing Wang Princeton University
Konstantin Kravtsov Princeton University
Mable P Fok Princeton University

#### A Study on the Purchasing Intention and Behavior of Bio-Technology Products under Different Distribution Channels

Yuan-Chau Liour Takming University of Science and Technology

Chie-Bien Chen National Dong Hwa University

Gao-Liang Wang Takming University of Science and Technology
Chiao-Ling Huang Takming University of Science and Technology

#### **Tuesday, July 05, 2011**

Session [D1] 15:20 – 16:30 Landmark 1 (7F)

**Accounting and Finance** 

Session Chair: Sang Hoon Kang Pusan National University

#### **Time-Varying Rare Disaster Risk and Stock Returns**

Henk Berkman Univesity of Auckland
Ben Jacobsen Massey University
John Byong-Tek Lee University of Auckland

#### Accounting for Forest Assets: The Case of IAS 41 and Fair Value

Anna-Maria Jansson Mid Sweden University
Arne Fagerström Åbo Akademi University

### The Relationship between Earnings Momentum and Price Momentum in Different Market - The Case of the China Market

Jun-Biao Lin National Kaohsiung First University of Science and Technology

Mei-Yueh Huang Lunghwa University of Science and Technology

Wen-Feng Tsai National Kaohsiung First University of Science and Technology

#### **Dual Long Memory Properties with Skewed and Fat-Tail Distribution**

Sang Hoon Kang
Pusan National University
Sung-Jin Cho
Pukyong National University
Suyeol Ryu
Andong National University
Seong-Min Yoon
Pusan National University

#### Asymmetric Volatility Transmission between Stock and Bond Markets in Korea

Sang Hoon Kang
Pusan National University
Hwan-Gue Cho
Pusan National University
Sungkyun Park
Pusan National University
Seong-Min Yoon
Pusan National University

#### Ownership Structure, Board Characteristics and Capital Structure: Evidence from Taiwan

Shu-Mei Chiang Lunghwa University of Science and Technology

Chin-Piao Yeh Overseas Chinese University

Session [D2] 15:20 – 16:30 Landmark 2 (7F)

**Technology and Innovation Management** 

Session Chair: Murray R. Millson California State University

#### Dimensioning Traffic Analysis on 3G Network Using Linear Least Square

Muhamad Asvial Universitas Indonesia Dwika Sudrajat Universitas Indonesia Dicky Chandra Universitas Indonesia

### An Empirical Exploration of the New Product Process Proficiency - New Product Success

Relationship

Murray R. Millson California State University

**Group Dynamics and Techonology** 

Virivada Venkata Raghava Raman Asmara College of Health Sciences Veena Tewari College of Business & Economics

### How the Use of Persuasive Criteria can Enhance the Response Rate of a Business Web Survey: One Empirical Validation of the Eight Persuasive Interaction Criteria

Alexandra Nemery University of Metz
Eric Brangier University of Metz

Steve Kopp SAP

#### Measuring the Technology Gap of APEC Integrated Telecommunications Operators

Chun-Hsiung Liao National Cheng Kung University
Chun-Yu Lien National Cheng Kung University

Session [D3] 15:20 – 16:30 Landmark 3 (7F)

**Organization Behavior and Human Resource Management** 

Session Chair: Nisha Nair Indian Institute of Management Indore

### How Central is Work in India Today? An Exploration of Work Centrality and Alienation in the Indian Context

Nisha Nair Indian Institute of Management Indore

#### The Relationship between Leader's Display of Anger and Employee's Job Performance

Chin-Fen Hsu
National Taipei University of Technology
Mei-Mei Lin
National Taipei University of Technology
Chien-Cheng Chen
National Taipei University of Technology
Wen-Chun Tang
National Taipei University of Technology

### Combined Utility Function with TOPSIS for Personnel Selection Based on Multi-Type Information Environment

Chen-Tung Chen National United University
Ping-Feng Pai National Chi Nan University
Wei-Zhan Hung National Chi Nan University

#### **Human Resources, Strategy of Leverage in C.I**

Anne Marie Fray ESCEM

#### **Ethics and Wall Street's Upper Echelon**

#### Comparative Analysis to the Application of Ethics Theories to the Wall Street Upper Echelon

Ayman Mottaleb No Frontiers Biz Inc.

#### High Performance Organization through Enhanced Internal Customer Service Quality

Ainan Mohd Yusoff Rubber Industry Smallholders Development Authority

Session [D4] 15:20 – 16:30 Landmark 4 (7F)

**Other Articles** 

Session Chair: Maciej Czaplewski University of Szczecin

#### The Use of E-Commerce by Companies Functioning on the Polish Economic Insurance Market

Maciej Czaplewski University of Szczecin

# The Comeback of the Swiss Watch Industry on the World Market: A Focus on the Marketing Strategy of the Swatch Group (1983-2010)

Pierre-Yves Donzé Osaka University

#### The Public Sector Efficiency in the Education Sector

Roohi Ahmed University of Karachi

#### The Exploration of Patent Management System of the Universities in Taiwan

Wei-Sheng Hung National Taiwan Normal University
Szu-Chi Hsieh National Taiwan Normal University
Hsiu-Te Sung National Taiwan Normal University

# An Analysis of Managerial Alignment Based on Technological Envrionment for High-Tech Industry in Taiwan

Jen-Jsung Huang National Sun Yat-Sen University Hsueh-Fung Wu National Sun Yat-Sen University

# **Exploration of Industry-Academia Cooperation Implemented by Higher Maritime Technological and Vocational Colleges in Taiwan**

Ru-Ping Hu National Taiwan Normal University
Li-Jiun Hsieh National Taiwan Normal University

Session [D5] 15:20 – 16:30 Landmark 5 (7F)

**Management Information Systems** 

Session Chair: Chih-Chin Yang Kainan University

#### **Data Provenance Maintenance for Heterogeneous Database Queries**

Frank S. C. Tseng
National Kaohsiung First University of Science and Technology
Wen-Yi Hsieh
National Kaohsiung First University of Science and Technology

Annie Y. H. Chou Chinese Military Academy

#### The Empirical Study of Teacher's Behavioral Intention to Adopt an E-Learning System

Chih-Chin Yang Kainan University
Chia-Hui Yen Kainan University
Shu-Yuan Chen Kainan University

#### The Study of TAM2 on ERP System

Pi-Yun Chang Chung Hua University

Mei-Lan Li China University of Technology

Yu-Cheng Lee Chung Hua University

Ting-Ho Huang Minghsin University of Science and Technology

# Global Practicability of the Theory of LoP to Predict Human-Related Cross-Cultural Problems in Information Security

Tatsuo Asai Nagaoka University of Technology Jose L Castillo Nagaoka University of Technology

#### **Design of Performance Aware Service Systems**

Gianmario P Motta University of Pavia
Thiago Barroero University of Pavia
Giovanni Miceli University of Pavia
Yuwei Yin Tongji University

#### **Tuesday, July 05, 2011**

Session [E1] 16:50 – 18:00 Landmark 1 (7F)

**Other Articles** 

Session Chair: Eric Kim Fai Law Hong Kong Institute of Education

#### **Currency Volatility: Confusion or Indecision?**

Andre Mellet North West University

#### Public Perception on Gorvernment after General Election 2008: Studies in Perlis

Hirwan Jasbir Bin Jaafar Universiti Malaysia Perlis
Kamarudin Bin Hussin Universiti Malaysia Perlis
Adi Anuar Bin Azmin Universiti Malaysia Perlis
Muhammad Faisal Bin Hamidi Universiti Malaysia Perlis
Mohammad Shariff Bin Ismail Universiti Malaysia Perlis

### The Threshold Effects of Foreign Direct Investment and Economic Development on Carbon Dioxide Emissions

Shu-Chen Chang National Formosa University
Hui-Ching Wang National Chung Hsing University

#### Forcasting Long Run Energy Prices in Taiwan

Pei-Ling Wen Chung Yuan Christian University

### Mainland China Students' Studying in Kinmen: Willingness and Antecedents, Construct Analysis and Scale Development

Cheng Shih Lin National Quemoy University
Tsen I Kuo National Quemoy University
Lee Wen Chen National Quemoy University

### Development of Industrial Community of Practices for Small and Medium Enterprises to Meet the Challenging Knowledge Economy

Eric Kim Fai Law Hong Kong Institute of Education

Session [E2] 16:50 – 18:00 Landmark 2 (7F)

Marketing

Session Chair: Tsuen-Ho Hsu National Kaohsiung First University of Science and Technology

### Customer Embarrassment after Courteous Service: A Cross-Cultural Study between Japan and Taiwan

Ming-Hung Kao Hitotsubashi University Ichiro Furukawa Hitotsubashi University Yuko Yamashita Hitotsubashi University

#### Indian Tea Industry - An Analysis Using Concept of Forward Engineering

Shweta Jain ABES-IT Group of Institutions

#### A Fuzzy Preference Programming Model for TFT-LCD TV Panel Supplier Selection

Tsuen-Ho Hsu National Kaohsiung First University of Science and Technology
Jia-Wei Tang National Kaohsiung First University of Science and Technology

### Brand Perception and Relationship Quality on Purchase Intention - A Case Study of Mcdonald's

Chia-Ying Lin Kainan University
Cheng-Wei Chung Shu Te University
Huan-Tun Chen Kainan University

### **Cultural Issues in International Marketing: Entering the Chinese Market - From a Foreign Perspective**

Tsai-Fong Tan Ching Kuo Institute of Management and Health

#### An Examination of Perceived Risk, Information Source and Brand Loyalty

Hsiu-Hui Chang Chungyu Institute of Technology

Ru-Jen Cheng Vanung University

Session [E3] 16:50 – 18:00 Landmark 3 (7F)

**Accounting and Finance** 

Session Chair: Chiehwei Hung Feng-Chia University

#### **Entrepreneurs Accountability: Accounting or Behavioral Issues?**

Samuel PD Anantadjaya Swiss German University
Neneng Djuaeriah Swiss German University
Innge Handojo Swiss German University

#### Creative Drafting of Bond Covenants - The Case of New Zealand

Vasantha Noel Yahanpath Eastern Institute of Technology Sabjit Singh Eastern Institute of Technology

#### Forecast Intervals in Fourier Transform Models: Bootstrap Method

Yun-Huan Lee Ming Chuan University

#### Investor Relations as a Determinant of the Company's Accounting Policy

Ryszard Seweryn Kaminski University Mickiewicz Adam

### A Comparison between Financial and Non-Financial Factors for Default Risk of SMEs: A Case from Taiwan.

Chiehwei Hung Feng-Chia University

Wen-Hisung Chi First Bank

Ker-Tah Hsu National Taichung University

Li-Ming Ju CIGNA Life Insurance

#### A Quantile Regression Analysis of CEO Power and Firm Performance: Evidence from Taiwan

Hsiu-I Ting National Kaohsiung First University of Science and Technology

Session [E4] 16:50 – 18:00 Landmark 4 (7F)

**Organization Behavior and Human Resource Management** 

Session Chair: Detelin S Elenkov Angelo State University

#### Theoretical Perspectives on Sports Business: National Culture Versus Social Psychology

Detelin S Elenkov Angelo State University

## Test of a Mediating Model Linking Positive Affective Tone, Team-level Organizational Citizenship Behavior, and Team Performance

Hsiao Hsian Lin
National Taipei University of Technology
Kai Chu Huang
National Taipei University of Technology
Chin Fen Hsu
National Taipei University of Technology
Chien Cheng Chen
National Taipei University of Technology
Shin Lai Lin
National Taipei University of Technology

#### The Influence of Web-Based Information on Organizational Attraction

Kai-Chu Huang
National Taipei University of Technology
Mei-Mei Lin
National Taipei University of Technology
Chien-Cheng Chen
National Taipei University of Technology
Ching-Tzu Chen
National Taipei University of Technology

# The Relationships between Career Development Opportunities, Perceived Organizational Support, Felt Obligation, Affective Organizational Commitment and Turnover Intention of Academics in Malaysia: The Organizational Support Perspective

Tek Yew Lew Curtin University Sarawak Malaysia

#### Psychological Contracts and Cultural Values: Malaysians' Perspectives

Rasidah Arshad Universiti Kebangsaan Malaysia

### A Comparative Analysis of Stereotypes and Communication Patterns of Older and Younger Workers in Thailand and the USA

Robert M. McCann UCLA Anderson School of Management

Shaughan A. Keaton Louisiana State University

Session [E5] 16:50 – 18:00 Landmark 5 (7F)

**Technology and Innovation Management** 

Session Chair: Tsong-Zen Liu National Kaohsiung University of Hospitality and Tourism

#### **Environmental Regulation on Vertical Oligopolies with Eco-Industry under Free Entry**

Chul-Hi Park Chonnam National University
Sang-Ho Lee Chonnam National University

### A Study on the Impact of Active Knowledge Transfer, Knowledge Transfer Approaches, and Knowledge Transfer Effects to Knowledge Innovation

Ming-Hsiung Wu China University of Science and Technology

Yu-Hsi Yuan Hwa Hsia Institute of Technology

Chi-Ming Wu Hua Nan Bank

En-Der Lee China University of Science and Technology

### Electronic Mail User Acceptance, Adoption and Assimilation: The Case of a Thai Higher Education Institution

Suwitcha Niamsorn Northumbria University
David Wainwright Northumbria University
Margaret Graham Northumbria University

#### Business Diagnosis by Comparing Expectations of Owners and Customers for a Special Snack Restaurant Chain in Taiwan

Tsong-Zen Liu National Kaohsiung University of Hospitality and Tourism Chia-Yuan Chang National Kaohsiung University of Hospitality and Tourism Pei-Hsien Chou National Kaohsiung University of Hospitality and Tourism

### Characteristics of Technological Environment and Innovation Modes: The Case of UMC in the Semiconductor Industry

Jen-Jsung Huang National Sun Yat-Sen University Hsueh-Fung Wu National Sun Yat-Sen University

## Acceptance of Technology, Related Factors in Use of Off Branch E-Banking: An Indian Case Study

Indrajit Sinha

Bharatiya Vidya Bhavan Institute of Management Science

Sujit Mukherjee

Bharatiya Vidya Bhavan Institute of Management Science

Saroj Kumar Mukhopadhyay

West Bengal University Technology and Jadavpur University

#### Wednesday, July 06, 2011

Session [F1] 08:20 – 10:00 Landmark 1 (7F)

**Accounting and Finance** 

Session Chair: Nan Yu Wang

Ta Hwa Institute of Technology

#### Managerial Implications of LIFO (Last In First Out) Repeal

Peter Harris New York Institute of Technology

#### Nonlinear Dynamics and Chaos Behavior in the Reit Industry: A Pre- and Post-1993

Comparison

Benjamas Jirasakuldech Slippery Rock University Riza Emekter Robert Morris University

#### A Study on the Intellectual Capital Value Production Process using Network SBM Approach:

#### The Case of Banks in Taiwan

Chuang-Min Chao National Taipei University of Technology

Ming-Miin Yu National Taiwan Ocean University

Tsai-Chen He National Taipei University of Technology

# The Efficiency Measurement of Korean Banks Before and After the Global Financial Crisis during 2007-2009: An Application of DEA, Window Analysis, and Malmquist Productivity Index Approach

Chuang-Min Chao National Taipei University of Technology Woo-Taeck Lee National Taipei University of Technology

### Whether an Anditor Imagination of Industry Specialist Reduce the Cost of Capital? Empirical from Taiwan

Sheng-Te Chou Chinese Culture University
Chia-Hsiang Chang Chinese Culture University

#### Do Equity Funds have Performance Persistence in Taiwan?

Nan Yu Wang

Ta Hwa Institute of Technology

Ying Lin Hsu

National Chung Hsing University

Meng Feng Yen

National Cheng Kung University

#### Women Empowerment through Corporate Social Responsibility

Chaytanya Bora Tinsukia College affiliated to Dibrugarh University

Session [F2] 08:20 – 10:00 Landmark 2 (7F)

**Marketing** 

Session Chair: Shu-Ching Wang Chaoyang University of Technology

#### E-Service Quality for Iranian Internet Banking and Its Effect on e-Customer Satisfaction

Farnaz Beheshti Zavareh
Mohd Shoki Bin Md. Ariff
Ahamad Zaidi Bahari
Ahmad Jusoh
Norhayati Mohd Zakhwan
Mohsen Ashourian
Universiti Teknologi Malaysia

Khalid Ismail Universiti Pendidikan Sultan Idris

### Integrate the Business Model Level and the Publish Subscription Mechanism to Construct a Cloud Market

Shu-Ching Wang
Wen-Pin Liao
Chaoyang University of Technology
Shun-Sheng Wang
Chaoyang University of Technology
Kuo-Qin Yan
Chaoyang University of Technology
Yu-Nung Lin
Chaoyang University of Technology
Chaoyang University of Technology

#### The Impact of Locus of Control and Position Framing on the Endowment Effect

Ya-Chung Sun Vanung University
Yueh-Chiang Lee Vanung University
Yu-Jan Shen Vanung University
Chiung Chiao Chang Vanung University

#### Which Destination Features Should Destination Managements Allocate Their Scarce Resources On?

Tahir Albayrak Akdeniz University

#### Discovering Niche Market: Consumer Preference and Willingness to Pay for Organic Pork

Ayooth Yooyen Maejo University Nisachon Leerattanakorn Maejo University

#### The Effects of Congruity between Self and Brand Personality on Purchase Intention

Tung-Lai Hu National Taipei University of Technology Fang-Chi Tien National Taipei University of Technology Shu-Che Chi National Taipei University of Technology

Wen-Chueh Hsieh Soochow University
Shao-Yu Chuang Taiwan Shoufu University

#### A Qualitative Study of Service Blueprint in Hairdressing Service

Paoching Chu ChungChou Institute of Technology

Chinhsu Chang DaYeh University

Manli Shu ChungChou Institute of Technology Shumin Hsu ChungChou Institute of Technology

Yahuei Shu DaYeh University

Session [F3] 08:20 – 10:00 Landmark 3 (7F)

**Organization Behavior and Human Resource Management** 

Session Chair: Kar Ling Lee INTI International College, Penang

(Laureate International Universities)

## A Pilot Study Focusing on Training Program of an Airline Employees in Taiwan: A View of Integration of Optimism of Training Program

Peng-Jen Su Queensland University of Technology

## **Burnout among Manufacturing Workers in China: The Effects of Organizational Socialization and Leadership Behavior**

Jennifer Hong Gao Macao Polytechnic Institute

#### Perceived Cohesion in a Heterogeneous Team

Yueh-Chiang Lee Vanung University

Ghi-Feng Yen Chung Yuan Christian University
Min-Te Cho Chung Yuan Christian University

#### **Cross Generation Management: The New Diversity**

Kar Ling Lee INTI International College, Penang (Laureate International Universities)

## **Understanding Relationship between Corporate Social Responsibility and Organizational Performance in Cram School Industry: A Qualitative Application**

Yen-Ting Wei National Taichung University Jian-Hang Wang National Taichung University

## Impact of Psychological Empowerment on Organizational Commitment: A Case study with Reference to an Air Conditioning Organization in India

Anitha Thomas NIS Academy

Avijan Dutta National Institute of Technology

## Occupation Accident Effective with Work Stress and Organization Performance in the Construction Industry - Social Support as the Moderator.

Yuh-Shy Chuang Ching Yun University Kuan-Ting Chiang Ching Yun University

Tzy-Ning Lin Nanya Institute of Technology

Session [F4] 08:20 – 10:00 Landmark 4 (7F)

Other Articles Session Chair:

### Applying Grounded Theory to Realize the Quality of Care for a Specific Long-Term Facility in Southern Taiwan

Heng-Chun Kuo
National Yunlin University of Science & Technology
Chih-Hsi Chao
National Yunlin University of Science & Technology
Cheng-Fang Hung
National Yunlin University of Science & Technology

#### **Fast Fault Detection Scheme Using Recent Finite Measurements**

Pyung-Soo Kim Korea Polytechnic University

#### **Fault Tolerant Music Retrieval by Similar String Matching**

Yu-Lung Lo Chaoyang University of Technology Chien-Chi Huang Chaoyang University of Technology

#### An Automated Machine Vision System for the Histological Grading of HCC

Shao-Kuo Tai Chaoyang University of Technology
John Wang Taichung Veterans General Hospital
Yee-Jee Jan Taichung Veterans General Hospital
Shu-Chuan Lin Taichung Veterans General Hospital

#### The Erosion of U.S. Monetary Policy Management and Shadow Banking

Andrew Sheng University of Malaya Kian-Teng Kwek University of Malaya Cho-Wai Cho Taylor's University

#### The Effects of Service Attributes on Customer Outcomes in All-Inclusive Package Tours

Serkan Akinci Akdeniz University
Eda Atilgan Inan Akdeniz University
Safak Aksoy Akdeniz University
Tahir Albayrak Akdeniz University
Meltem Caber Akdeniz University

Session [F5] 08:20 – 10:00 Landmark 5 (7F)

**Technology and Innovation Management** 

Session Chair: Salah Al Khafaji Sur University College

#### A Two-Sided Story with a Unified Framework for Micropayments

May-Ching Ding Feng Chia University
Charles Chien Feng Chia University
Wan Chen Wang Feng Chia University
Geoffrey Lasley Feng Chia University

#### **Network Externalities on Social News Websites**

Shang-Yu Li
Chyan Yang
National Chiao Tung University
National Chiao Tung University

#### Technology Usage, Quality Management and Service Quality in Thai Hospitals

Nilubon Sivaborvornvatana Sripatum University

#### Building an Enterprise Portal Based on SOA and Information Technology Governance

Shyi-Ching Liang Chaoyang University of Technology
Lun-Hao Liao Chaoyang University of Technology
Tung-Ying Li Chaoyang University of Technology

#### Fuzzy Innovative Capabilities Index: An Innovative Capabilities Audit Framework

Yu-Cheng Lin Overseas Chinese University

Ching-Torng Lin Da-Yeh University

Hsiu-Sen Chiang National Taichung Institute of Technology

#### **Using SDLC in Educational Hypermedia Development**

Salah Al Khafaji Sur University College Sriram Bala Subramanian Sur University College

#### The High-Valued Strategies of the Financial Service Industry

Jian-Hang Wang
Phil Y. Yang
National Taichung University
Wang-Yin Ruan
National Taichung University
Tsai-Hui Tai
National Taichung University
National Taichung University
Chi-Cheng Lee
National Chiayi University

#### The Preference of Digital Recreation Products on Senior

Ya-Ling Huang Chaoyang University of Technology Ting-Yun Cao Chaoyang University of Technology

#### Wednesday, July 06, 2011

Session [G1] 10:20 - 12:00Landmark 1 (7F)

**Strategy** 

Session Chair: William Philip Wall **Shinawatra International University** 

#### A System Dynamics Model of the Military Training System: A Case Study of Taiwan

Jr-Yuan Lin National Defense University Pei-Leen Liu National Defense University Yann-Fang Chu Chungyu Institute of Technology

#### **Using Domain Ontology Mapping for Drugs Recommendation**

Rung Ching Chen Chaoyang University of Technology Bo Ying Liao Chaoyang University of Technology Cho Tscan Bau Chaoyang University of Technology

#### Blue Ocean Strategy in the Digital Economy: Case Studies across Search, Experience, and **Credence Products**

Chia-Yi Chen National Pingtung University of Science and Technology

Pei-Leen Liu National Defense University

#### Strategic Healthcare Management and Wellness Security: An Indian Perspective

Krishna Mital **IILM Institute for Higher Education** 

#### Is Cross-Cultural Management the Key to Success in Global Healthcare Competition?

William Philip Wall Shinawatra International University

#### Learning from Success and Failure: Perceptions of Entrepreneurs of Successful and Failed **SMEs**

Mika Pasanen North Karelia University of Applied Sciences

### Core Competences, Supply Chain Partners' Knowledge Sharing and Innovation: An Empirical Study of Manufacturing Industry in Taiwan

Li-Fang Sun Mingchi University of Technology Yi-Chen Chen Mingchi University of Technology

#### Web Technologies in Management Training: An Overview

Christchurch Polytechnic Institute of Technology Mehdi Asgarkhani

Session [G2] 10:20 – 12:00 Landmark 2 (7F)

**Technology and Innovation Management** 

Session Chair: Nor'Aini Yusof Universiti Sains Malaysia

### Demistyfying Global Information Technology Skills and Enhancing Global Job Opportunities through IBM's Academia Initiative Program for Mashup Development Mania

Nada Khatib University of Houston - Main Campus

### Security Enhancement by Cipher-Based Authentication and Key Agreement in a Cloud Computing Environment

Kuo-Qin Yan Chaoyang University of Technology
Shu-Ching Wang Chaoyang University of Technology
Mao-Lun Chiang Chaoyang University of Technology
Shun-Sheng Wang Chaoyang University of Technology
Szu-Hao Tsai Chaoyang University of Technology

#### **Needs Assessment Analysis for Assistive Medical Devices in Taiwan**

Chiung-Wen Hsu Feng Chia University Yen-Hsun Shih Feng Chia University

#### A Novel Mechanism for Updating GPS Map Data

Chu-Hui Lee Chaoyang University of Technology
Tzu-Cheng Chiu Chaoyang University of Technology

#### **Automatic Exposure Mechanism for a Region of Interesting**

Chu-Hui Lee Chaoyang University of Technology Jyun-Yu Liou Chaoyang University of Technology

### The Impact of Relational and Transactional Factors on Semiconductor Intellectural Property Pricing Strategy

Chieh-Min Chou Feng Chia University
Yu-Cen Jian Feng Chia University

#### Relationship between Organizational Culture and Innovativeness of Public Listed Housing Developers

Nor'Aini Yusof Universiti Sains Malaysia Ismael Abu-Jarad Universiti Malaysia Pahang

### The Relationship between Multiple Innovative Inputs and Organizational Performance in Taiwan Semiconductor Industry

Tsai-Hui Tai National Taichung University of Education Phil Y. Yang National Taichung University of Education Jian-Hang Wang National Taichung University of Education

Session [G3] 10:20 – 12:00 Landmark 3 (7F)

**Management Information Systems** 

Session Chair: Wachara Chantatub Chulalongkorn University

#### To Create a Win-Win E-Commerce by Using Three-Tier Customer Relationship Management

Shu-Ching Wang

Wen-Pin Liao

Chaoyang University of Technology

Kuo-Qin Yan

Chaoyang University of Technology

Chaoyang University of Technology

Chaoyang University of Technology

Chih-Cheng Chiang

Chaoyang University of Technology

#### Integrating Unstructured and Structured Data: Approaches and Strategies

Chang-Yang Lin Eastern Kentucky University

#### **Generating Porcess Models from Database Log**

ShingHan Li Tatung University
Wan-Ming Hsueh Tatung University

#### A Framework for Identifying and Managing Information Quality Matrices of Corporate Performance Management System

Kunlaya PattanagulWachara ChantatubWasu ChaopanonKhon Kaen UniversityWasu ChaopanonKhon Kaen University

### The Schemas of Web-Users on Journey Planning: An Exploratory Study for Establishing an Intelligent Travel Community Website

Li-Fang Sun MingChi University of Technology
Wei-Ken Hung MingChi University of Technology
Chia-Hung Chou MingChi University of Technology

#### **Exploring Textspeak in Social Interaction: Social Presence Perspective**

Ying-Chieh Liu Chaoyang University of Technology Lan-Yun Wang Chaoyang University of Technology

#### An Improved Decision Tree Model for Internet Users Playing Online Games

Kwoting Fang National Yunlin University of Science and Technology
Chia-Ling Yeh National Yunlin University of Science and Technology
Wen-Chi Wu National Yunlin University of Science and Technology

Session [G4] 10:20 – 12:00 Landmark 4 (7F)

**Operation Management and Industrial Engineering** 

Session Chair: David S Ang Auburn University Montgomery

#### Green Supply Chain of Manufacturers in Malaysia: Drivers, Practices and Performance

Khairul Anuar Rusli Universiti Sultan Zainal Abidin

Azmawani Abd Rahman Universiti Putra Malaysia Jo Ann Ho Universiti Putra Malaysia

#### Applying Meta-Heuristic Approach to Optimize Gas Distribution Network: A Case Study

Amir Mohajeri Mazandaran University of Science and Technology Iraj Mahdavi Mazandaran University of Science and Technology

Nezam Mahdavi-Amiri Sharif University of Technology Reza Tafazzoli Mazandaran Gas Company

#### **Complying Education Accreditation using Balanced Score Card Approach**

Dana Santoso Saroso University of Mercu Buana

#### The Handling of Bottleneck Machines and Parts in Cellular Manufacturing

David S Ang Auburn University Montgomery

#### Using Hybrid Method to Solve an Aircraft Maintenance Scheduling Problem

Shyi-Ching Liang Chaoyang University of Technology Wen-Hua Yang Chaoyang University of Technology Chia-Yang Wu Chaoyang University of Technology

### An Empirical Study of Roadside Service Process Improvement Based on Fuzzy Assessment of FMEA.

Hsiu-Jung Wu National Defense University
Yann-Fang Chu Chungyu Institute of Technology
Ji-Chyuan Liou National Defense University

#### **Comparing Demand Pattern Analysis Techniques**

Hubert Holland Setzler Francis Marion University

Cem Saydam UNCC

#### The Effect of Immersed Parts on Hand Fine and Gross Dexteritise

Yu-Cheng Lin

Yuh-Chuan Shih

Yu-Jeng Lin

Overseas Chinese University

National Defense University

National Defense University

Session [G5] 10:20 – 12:00 Landmark 5 (7F)

**Accounting and Finance** 

Session Chair: Fauziah Binti Mahat Universiti Putra Malaysia

#### Study on Entrepreneurial Intention among Undergraduates in Universiti Teknologi Malaysia

Ahamad Zaidi Bahari Universiti Teknologi Malaysia
Mohd Shoki Md Ariff Universiti Teknologi Malaysia
Ahmad Jusoh Universiti Teknologi Malaysia
Norhayati Mohd Zakhwan Universiti Teknologi Malaysia
Khalid Ismail Universiti Pendidikan Sultan Idris

#### A Study on the Relationship between the Concentration Index and Mutual Funds Performances: An Application of MVS Model and Censored Quantile Regression

Chuang-Min Chao National Taipei University of Technology

Ming-Miin Yu National Taiwan Ocean University

Ming-Hung Chen National Taipei University of Technology

#### A Study on the Individual Stock-Based Momentum Effect: An Application of Survival Analysis.

Chuang-Min Chao
National Taipei University of Technology
Chung-Jung Lee
National Taipei University of Technology
Kuo-Hao Chen
National Taipei University of Technology

#### The Moderating Effects of Risk Tolerance on Fund Performance

Fauziah Binti Mahat Universiti Putra Malaysia Annuar Md Nassir Universiti Putra Malaysia Noor Azman Ali Universiti Putra Malaysia

#### Comprehensive View of the U.S. Marginal Tax Rate: Historical and Current Perspective

Shandi Nettles Sam Houston State University Balasundram Maniam Sam Houston State University

#### Stock Market Reaction to ECFA Announcement in Taiwan Chemicals Listed Stock

Jing-Jye Tzeng Aletheia University

### Controlling Shareholders and the Propensity to Use Dividends as Substitutes for Board

Compensation

Hong-Da Wang National Kaohsiung First University of Science and Technology

#### The Seasonal Behaviour of Post-Earnings-Announcement Drift

Hsiao-Peng Fu Providence University

Session [G6] 10:20 – 12:00 Sukhumvit 1 (3F)

**Other Articles** 

Session Chair: Yen-Cheng Chen National Chi Nan University

#### The Preliminary Study of Taiwan's E-Competitiveness Index in the Perspective of Time Series

Jin Gu Pan Institute for Information Industry
Chen Yu Lo Institute for Information Industry
Shun Pin Chuang Institute for Information Industry
Yu Fan Lin Institute for Information Industry

#### Curricula Improvement Project of Customer Relationship Management in Polytechnic

University

Chiou-Shu Justina Hwang Meiho University Shih-Yu Hung Meiho University

#### A Study of Customers' Intention to Use Internet Banking: An Integrated Model

Su-Wen Chen National Pingtung Institute of Commerce

#### Internationalization of Small Scale Industries in India under Globalisation: Trends and

**Outcomes** 

M H Bala Subrahmanya Indian Institute of Science Subhash Kasturi Indian Institute of Science

#### Responsible Leadership, African Value System, and Africa's Quest for Economic Development

Symphorien Ntibagirirwa Pretoria University

#### Scalability in Privacy-Preserving RFID Authentication

Yen Cheng Chen National Chi Nan University

#### Wednesday, July 06, 2011

Session [H1] 13:20 – 15:00 Landmark 1 (7F)

**Accounting and Finance** 

Session Chair: Kotchakorn Chalermkanjana Chulalongkorn University

### The Effect of Financial Management Practices on Profitability of Small and Medium Enterprise in Vietnam

Shao-Hsi Chung Meiho University Jen-Hui Chuang Meiho University

#### **Disposition Effect and Taiwanese Momentum**

Hsiao-Peng Fu Providence University

#### Industry Specialist Auditor and Disclosure of Available-for-Sale Financial Assets

Hsiangtsai Chiang Feng Chia University Shu-Lin Lin Feng Chia University

#### Net Profit and Liquidity of Automotive Industry Company in the Stock Exchange of Thailand.

Kotchakorn Chalermkanjana Chulalongkorn University

#### Souvenirs, Cash Dividend and Repurchase - Evidence from Taiwan's Market

Shu-Ying Lin Minghsin University of Science & Technology

Maju Wang National Kaohsiung First University of Science and Technology

Session [H2] 13:20 – 15:00 Landmark 2 (7F)

**Marketing** 

Session Chair: Ying-Yuh Huang Southern Taiwan University

#### Customer Satisfaction for Chinese Agricultural Products in Korean Market

Yong Tae Bang Paichai University

### Investigating the Relationship Selling Behaviors, Relationship Quality and Customer Loyalty -

#### An Example of the Medical Device in Taiwan

Ming-Cheng Lai National Taipei College of Business Feng-Sha Chou National Taipei College of Business Yu- Jen Cheung National Taipei College of Business

#### **Emphasizing the Role of Demographics in Tourist Motivations**

Meltem Caber Akdeniz University

### How Brand Image, Congruency between Celebrity Endorser and Brand, and Brand Attitude can Influence Tweens' Purchase Intention through Peer Conformity

Li-Yu Tseng Fu Jen Catholic University
Tian-Shyug Lee Fu Jen Catholic University

#### Study of Product Brand Image and Individual's Product knowledge and Preceived Risk Affecting on Consumer Purchasing Behavior

Ting-Yi Lin Meiho University
Ron Chuen Yeh Meiho University
Pansy Chung Meiho University
Liarn-Rurn Wen Meiho University
Shih-Jung Chen Meiho University

#### The Effects of Social Projection on Gift-Giving Behavior

Chia-Ling Lee Soochow University
Yu-Chen Chen Soochow University
Rong-An Shang Soochow University
Cheng-Yu Hou Soochow University

#### The Impact of Service Quality and Service Innovation on Technology Acceptance Model

Ying-Yuh Huang Southern Taiwan University Kittiya Kaewmee Southern Taiwan University Session [H3] 13:20 – 15:00 Landmark 3 (7F)

Organization Behavior and Human Resource Management

Session Chair: Rahmah Binti Ismail Universiti Kebangsaan Malaysia

#### The Empowerment, Ongoing Limits and Consequences in Financial Services

Reza Shafiezadehgarousi Islamic Azad University, Saveh Branch

#### Retail Staffs Working Stress and Work-Family Conflict under Shifts Work System Study

Yuh-Shy Chuang Ching Yun University Yung-Chi Lei Ching Yun University

#### The Guanxi between Supervisor and Subordinate in Chinese's QCC Team.

Meng Yu Cheng Feng Chia University
Lee Lien Huang Feng Chia University
Yi Chen Wen Feng Chia University
Ming Chia Chiu Feng Chia University

### The Fit of Personal-Organizational Values in Mergers and Acquisitions Affecting Business Performance

Hsiao-Chen Chang Chungyu Institute of Technology

Tsai-Mei Lin Chinese Culture University

Jung-Hui Liang Chungyu Institute of Technology
Wei-Lung Chang Chungyu Institute of Technology

#### Analysis of Labour Requirement in Malaysian Services Sector

Rahmah Binti Ismail Universiti Kebangsaan Malaysia Ishak Bin Yussof Universiti Kebangsaan Malaysia

Noorsiah Binti Udin Economic Planning Unit

### Assessing Employees' Perception of Change Effect in the Nigerian Banking Industry: An Empirical Analysis

Abba Abubakar Shehu Wuhan University of Technology Oji-Okoro Izuchukwu Wuhan University of Technology Session [H4] 13:20 – 15:00 Landmark 4 (7F)

**Other Articles** 

Session Chair: Paul Brewer University of Queensland

#### Looking into the Future: Hofstede Long-Term and Globe Future Dimensions

Sunil Venaik University of Queensland Yunxia Zhu University of Queensland Paul Brewer University of Queensland

#### Method for Protecting Privacy for Information Systems Connected with RFID Tags

Jing-Jang Hwang Chang Gung University
Yi-Chang Hsu Chang Gung University
Ying-Wen Wang Chang Gung University

#### **Business, Information, and Omitted Variables**

Jonathan Edward Leightner Augusta State University

### Venture Capital's Deals Decision-Making Process by Using Fuzzy AHP, Extent Analysis and TOPSIS Technique

Cheng-Nan Chen Chung Hua University
Li-Hsing Ho Chung Hua University
Tien-Fu Peng Chung Hua University

#### Relationship between Current Account and Fiscal Deficits: Testing Twin Deficits

Recep Tarı Kocaeli University Selçuk KOÇ Kocaeli University Tezcan Abasiz Kocaeli University

## A Study of the Influence of Sci-Fi Films on Coexistence Awareness between Humans and Technological Environments

Ting-Sheng Weng National Chiayi University
Chien-Kuo Li Shih Chien University

Session [H6] 13:20 – 15:00 Sukhumvit 1 (3F)

**Other Articles** 

Session Chair: Idris Bin Jajri University of Malaya

#### Perceived Importance of e-Journals and Its Association with e-Users Satisfaction among International Post Graduate Students in the Malaysia's Public Higher Education Institution

Mohd Shoki Md Ariff
Universiti Teknologi Malaysia
Hsiao Yen Lek
Universiti Teknologi Malaysia
Ahmad Jusoh
Universiti Teknologi Malaysia
Ahamad Zaidi Bahari
Universiti Teknologi Malaysia
Norhayati Mohd Zakhwan
Universiti Teknologi Malaysia

## Simplifying the Solution of Support Vector Machines Using Particle Swarm Optimization Algorithm

Jih Pin Yeh Asian-Pacific Institute of Creativity

Chiang Ming Chiang Tamkang University

## Inter-Operation between IPV4 and IPV6 by Embedding an Agent-Oriented Technology at Cloud Computing

Amjad Mehmood Kohat University of Science & Technology
Muhammad Farhan Majeed Cecos University of IT and Emerging Sciences
Noor ur Rehman Kohat University of Science & Technology
Tanveer Sher Kohat University of Science & Technology
Akbar Khanan Kohat University of Science & Technology

#### Institutional Reform and the Case of Guanxi

Antony John Drew University of Newcastle
Anton Peter Kriz University of Newcastle

#### **Cultural Observations Facing Women Managers: A South African Perspective**

Evelyn Germinah Chiloane-Tsoka University of South Africa

### **Total Factor Productivity Trends and Its Contribution to Output Growth of the Services Sector** in Malaysia

Idris Bin Jajri University of Malaya

Wednesday, July 06, 2011

Session [I1] 15:20 – 16:30 Landmark 1 (7F)

**Strategy** 

Session Chair: Ming-Chung Chang Kainan University

Capability Accumulation among Suppliers as the Source of Competitive Advantage

Takashi Matsuo Tokyo Metropolitan University

The Influence of Partner Interdependence on Electronic Commerce

Jhih-Ming Lai Tzu Chi College of Technology Wei-Lin Hsu Tzu Chi College of Technology

Performance Implications of International Strategic Choice; a Longitudinal Study of Three

**Service Industries.** 

Paul A Whitla Lingnan University

**Eco-Labeling Policy for Government and Firm's Technology Adoption** 

Ming-Chung Chang Kainan University

Jin-Li Hu National Chiao Tung University

Session [I2] 15:20 – 16:30 Landmark 2 (7F)

**Technology and Innovation Management** 

Session Chair: Mehdi Asgarkhani Christchurch Polytechnic Institute of Technology

#### Design of a Novel Median-Type Filter for Noise Detection and Filtering

Hung-Hsu Tsai National Formosa University
Bae-Muu Chang Chienkuo Technology University
Xuan-Ping Lin National Formosa University

#### Effects of Promoting Facial Attractiveness through Adapted Facial Averaging Modeling

Yi-Ying Chen Chang Gung University Shu-Yen Wan Chang Gung University

### Rural WIMAX, Cloud Technology & Solar Cyber-Kiosks: A 3-In-1 Model towards Digital

**Unite in Rural Asia** 

Kalyan Prasad Agrawal Chandragupt Institute of Management Patna

### Successful Use of Avatar/E-Services - Powerful, but Needs a Knowledge Manager with Proper Skills

Håkan Alm Asian Institute of Technology

Olov Forsgren University of Borås

#### A Hybrid Heuristic Algorithm for New Product Forecasting Model

Yu-Cheng Hsiao Takming University of Science and Technology
Pin-Yu Lin Takming University of Science and Technology

Hui-Huang Kuo Hwa Hsia Institute of Technology

#### **Barriers to Effective ICT Governance**

Mehdi Asgarkhani Christchurch Polytechnic Institute of Technology

Session [I3] 15:20 – 16:30 Landmark 3 (7F)

Marketing

Session Chair: Mei-Hua Huang Hsing Kuo University of Management

### Firm-Created Word-of-Mouth Marketing: Using Travel Social Network Sites of Taiwan as an Example

Fong Lin Fu National Taiwan University of Science and Technology
Tom Meng Yen Lin National Taiwan University of Science and Technology

Yu Hsiang Lin Tungnan University

Chun Fang Hsiao National Taiwan University of Science and Technology

#### **Professional Network and Relationship Quality**

Mei-Hua Huang Hsing Kuo University of Management

#### Mobile Marketing as Advertising Strategy for Companies in Colima City

Marco Antonio Barajas Figueroa Universidad de Colima
Juan Flores Preciado Universidad de Colima
Alma Ruth Rebolledo Mendoza Universidad de Colima
Claudia Gutierrez Montaño Universidad de Colima
Julio Adrian Valladares Gutierrez Universidad de Colima

#### Use of Facebook as a Tool of Positioning in Restaurants of Colima City

Marco Antonio Barajas Figueroa Universidad de Colima
Juan Flores Preciado Universidad de Colima
Emeterio Franco Perez Universidad de Colima
Christian Elihu Hernandez Toscano Universidad de Colima
Aurora Guadalupe Acosta Valenzuela Universidad de Colima

Session [I4] 15:20 – 16:30 Landmark 4 (7F)

**Other Articles** 

Session Chair: Ying-Hsun Chen Overseas Chinese University

#### Importance of Corporate Social Responsibility in Iran as a Developing Country

Zeinolabedin-Amini Sabegh Islamic Azad University, Saveh Branch

#### Reengineering the Academic Unit's Research Practice: A Stages Model

Dieter Fink Edith Cowan University

#### Utilization of Local Cultural Reproduction as Tourism Resources in the Management of

Recreational Agricultural Region: A Case Study from Central Taiwan

Ying-Hsun Chen Overseas Chinese University
Ting-Sheng Weng National Chiayi University

#### Intelligent Cargo Loading System for Two-Stages Truck Loading Problem

Bai-Sheng Chen Takming University of Science and Technology Yu-Fu Huang Takming University of Science and Technology

#### The Study of Night Pub Culture - in Taipei Night Pub as an Example

Gao-Liang Wang Takming University of Science and Technology
Yu-Ting Chueh Takming University of Science and Technology

### Selection of Store Location for Starting an Enterprise - A Case Study on Business District of Shih Chien University in Taipei

Yi Chieh Chang Takming University of Schience and Technology
Yuan Chan Liour Takming University of Schience and Technology
Ying Chien Hsiao Takming University of Schience and Technology

Session [I5] 15:20 – 16:30 Landmark 5 (7F)

**Accounting and Finance** 

Session Chair: Fernando Zanella United Arab Emirates University

#### **Alternative Neural Nets Approaches for Enhancing Stock Picking using Earnings Forecasts**

Giuseppe Galloppo University of Rome Tor Vergata Mauro Aliano University of Rome Tor Vergata

#### The Technical Efficiency of Savings Groups in Hill Tribe Community

Krisda Bhackdee Maejo University
Aree Cheamuangphan Maejo University
Roengchai Tansuchat Maejo University
Montri Singhavara Maejo University
Chanita Panmanee Maejo University

#### Does Quality Certification Pays-Off? A Country Case Study

Fernando Zanella United Arab Emirates University

### The Adjustment of Capital Structure across the Shifts in Macroeconomic Conditions: Evidence from the Electronics Industry of Taiwan

Hsien-Hung H. Yeh

National Pingtung University of Science and Technology

#### Individual versus Team Measures of Auditor Expertise and Effects on Restatement

Kuei-Fu Li Ming Chuan University

Yun-Shan Chen National Taiwan University

#### Wednesday, July 06, 2011

Session [J2] 16:50 – 18:00 Landmark 2 (7F)

**Management Information Systems** 

Session Chair: Wen-Jin Hwang Kun Shan University

#### **Enablers and Barriers for E-Commerce Success in Malaysian Small and Medium Enterprises**

Maslin Masrom University Technology Malaysia Roozbeh Shahbazirad University Technology Malaysia

## **Examining the Effect of Alignment between Information System Strategy and Environmental Uncertainty on SCM Performance**

Wen-Jin Hwang Kun Shan University Cheng-Hsiung Tsai Kun Shan University

#### Determinants of Using Online Customer Service Systems based on the UTAUT Model

Jung Chi Pai Takming University of Science and Technology

#### Management Education in India: A Global Perspective

Seema Shah Indian Institute of Information Technology

#### Research Issues in Facebook Usage: A Bibliometric Analysis

Yann-Jy Yang National Cheng Chi University
Chih-Chien Wang National Taipei University

Session [J3] 16:50 – 18:00 Landmark 3 (7F)

**Other Articles** 

Session Chair: Chih-Chang Shen Ling Tung University

#### An Empirical Study of Multiclass Classification with Class Imbalance Problems

Boontarika Lerteerawong Assumption University

Maythapolnun Athimethphat Assumption University

### An Exploratory Study of the Performance of Microfinancing Institutions using the Balanced Scorecard Approach

Gemunu Nanayakkara Griffith University
Errol R Iselin Bond University

#### **Indoor LBS Based on SVM and RSSI Method**

Jhih-Chung Chang

Chih-Chang Shen

Ling Tung University

Ling Tung University

Ling Tung University

Yi-Cheng Chung

Ling Tung University

Ling Tung University

#### Managing Organizations in the "Projectized" Way

Emerald C Hwang Wei-Yu Business Management Consulting

### Research on Selecting the Site for Casinos by Using Brainstorming - Based on Examples in Taiwan

Yung-Cheng Chen China University of Science and Technology Kuo-Hsien Lu Jinwen University of Science and Technology Session [J4] 16:50 – 18:00 Landmark 4 (7F)

Marketing

**Session Chair:** 

## Perception of Marketers on Internet Marketing in Malaysia: Study on Relationship between Communication, Transaction and Distribution Activities

Chai Lee Goi Curtin University

## Sustainable Development, Corporate Image, Customer Satisfaction, and Customer Loyalty - An Empirical Study of International Airlines

Shiou-Yu Chen National Taiwan Ocean University
Ching-Fang Hsu National Taiwan Ocean University

# Investigating Brand Strategy, Brand Experience, Customer Satisfaction, Customer Loyalty and Brand Performance - An Empirical Investigation of the Biotechnology Medical Beauty Industry

Shao-Yu Chuang Taiwan Shofu University

Tung-Lai Hu National Taipei University of Technology

Wen-Chueh Hsieh Soochow University

Shu-Che Chi National Taipei University of Technology Cheng- Ying Chang National Taipei University of Technology

#### The Study of Gift-giving and Social Exchange in Romantic Relationship Development

Shuo-Chun Chen Soochow University
Yu-Chen Chen Soochow University
Rong-An Shang Soochow University
Avus Cheng-Yu Hou Kun Shan University

Session [J5] 16:50 – 18:00 Landmark 5 (7F)

**Other Articles** 

Session Chair: Chorng-Shiuh Koong National Taichung University of Education

#### An Analysis Production Efficiency and Technology Acceptance of Potato Cultivation

Montri Singhavara Maejo University Chanita Panmanee Maejo University

#### Study on Chinese Investment Environment with IDP Approach

Lili Dong Beijing Foreign Studies University

#### Time Pressure Increases Healthcare Quality Variation but not Mean Quality Level

Ching-I Teng Chang Gung University
Chia-Yu Chou Chang Gung University

#### TBB Performance Testing Tool for Multi-Core Embedded Software

Chorng-Shiuh Koong National Taichung University Hung-Jui Lai National Taichung University

Chihhsiong Shih Tunghai University

Pao-Ann Hsiung National Chung Cheng University
Chih-Hung Chang Hsiuping Institute of Technology

Nien-Lin Hsueh Feng Chia University
Chao-Tung Yang Tunghai University
William C. Chu Tunghai University

[PO] POSTER Session

### **Exploring Marketing Strategies of Online Shopping Customers' Life Cycle for Experience**

#### Goods

Ren-Chuen Tzou Chinese Culture University

#### **Business Key Success Factors in Mainland China**

Chin Ting National Taiwan Normal University
Hung-Chen Huang National Taiwan Normal University
Shih-Yu Chou National Taiwan Normal University

Ya-Ping Wang Chung Hua University

#### Service Industry Development Strategy in Taiwan

Ming-Cheng Lai

Ching-Chang Lee

National Taipei College of Business

National Taipei College of Business

National Taipei College of Business

Yueh-Hsun Li

National Taipei College of Business

#### The Relationship among Social Capital, Export Market Orientation and Export Performance:

#### A Study of Taiwanese Small and Medium-Sized Enterprises

Lei-Yu Wu National Chengchi University

Chun-Ju Wang Ming Chuan University

Kuo-Feng Huang National Chengchi University

#### A Study on Construcation of Internal Marketing in the Kindergarten in Taiwan

Yu-Chuan Chen National Taichung University of Education

### The Development of Contemporary Art Market Professionals to Discuss the Cultivation of the

#### Taiwan's Market

Ching-Hsuan Wu Chia Nan University of Pharmacy & Science

#### CSR Initiatives and Consumer Evaluations - The Moderating Effect of Psychological Distance

Yuan-Shuh Lii Feng Chia University Erin Sy Feng Chia University Optimal Pricing for Hybrid Production Systems with Substitutable Demand

Yeu-Shiang Huang National Cheng Kung University
Pi-He Chen National Cheng Kung University

**Upgrading or Discount? The Impact of Sales Frames on Consumers' Relative Preferences** 

Hsin-Hsien Liu National University of Kaohsiung

Yu-Yeh Chiu Ching Yun University

Who is More Credible, Celebrities or Victims? Physical Attractiveness as a Moderator

Chia-Ching Tsai National Yunlin University of Science and Technology

Evaluating the Model of Customer Perceived Service Quality and Satisfaction: A Metatheory

**Approach** 

Ting-Yueh Chang Southern Taiwan University

The Influence of Blog Self-Disclosure and Popularity on Readers' Evaluations

Li-Shia Huang Fu-Jen Catholic University Huai-Ken Tsai Fu-Jen Catholic University

A Framework and Propositions for Managing the Co-Production Process

Li-Wei Wu Tunghai University

Chung-Yu Wang

National Kaohsiung University of Applied Sciences

Foreign Bank Participation, Market Concentration, Competition and Banking Performance -

An Empirical Study of Asian Emerging Market

Ting-Kun Liu Chaoyang University of Technology

A Study of Performance, Marketing Expense, Market Share: Evidence from Taiwan

**Biotechnology Industry** 

Chen Yin Kuo Dung Fang Design University

The Performance of Prediction Model for Financial Distress

Jun-Biao Lin National Kaohsiung First University of Science and Technology

Mei-Yueh Huang Lunghwa University of Science and Technology

Mei-Chen Chen National Kaohsiung First University of Science and Technology

#### The Power of Momentum Effect in the Individual Stock Options

Jun-Biao Lin National Kaohsiung First University of Science and Technology

Mei-Yueh Huang Lunghwa University of Science and Technology

#### Using Genetic Algorithms and Artificial Neural Networks in Forecasting the Price of Polaris Taiwan Top 50 Tracker Fund

Jun-Biao Lin National Kaohsiung First University of Science and Technology

Mei-Yueh Huang Lunghwa University of Science and Technology

Yi-Ting Lin National Kaohsiung First University of Science and Technology

#### Ownership Structure, Stock Market Liquidity and Firm Value in China

Jun-Biao Lin National Kaohsiung First University of Science and Technology

Mei-Yueh Huang Lunghwa University of Science and Technology

Shun-Feng Hsieh National Kaohsiung First University of Science and Technology
Lin-Jin Chiu National Kaohsiung First University of Science and Technology

#### **Risk Transmitting Analysis of CDO Squared**

Po-Cheng Wu Kainan University

Cheng-Kun Kuo National Taiwan University

Yu-Chen Lee Kainan University

#### Order Imbalance, Short-Term Performance and Long-Term Performance of SEOs

Sue-Jane Chiang

Chang-Lin Yang

Fu Jen Catholic University

Fu Jen Catholic University

Fu Jen Catholic University

Kun-Ming Chang

Fu Jen Catholic University

Fu Jen Catholic University

### The Revised Investor's Reinforcement Learning during the 2007-2009 Global Financial

#### **Turmoil**

Chih-Hsiang Chang National University of Kaohsiung

#### Does a Simplified Version of CAN SLIM Investment Strategy Benefit Naïve Investors?

John J. Cheh University of Akron Il-woon Kim University of Akron Jang-hyung Lee Daegu University

### Investigating CPA Signature Regulation on Audit Reports: Perspectives from Supervisory and Judicial Authorities, Investors, and Audit Partners

Sin-Hui Yen Tamkang University
Yu-Shan Chang Tamkang University
Hui-Ling Chen Tamkang University

### Financial Performance and Customer Service in a Shipping Industry of Emerged Taiwan

Market

Wen-Cheng Lin National Taipei College of Business

Wen-Shiow Hsu Ching Yun University

#### **Building Business Assessment Model for Security Investment Trust Business**

Sue-Jane Chiang
Fu Jen Catholic University
Chang-Lin Yang
Fu Jen Catholic University
Rong-Hwa Huang
Fu Jen Catholic University
Chi-Tsung Tsai
Fu Jen Catholic University

#### Liquidity Creation, Financial Development and Economic Growth

Hsiao-Jung Chen Southern Taiwan University

### Using the Autoregressive Conditional Duration Model to Analyze the Process of Default Contagion

Heng-Chih Chou National Taiwan Ocean University

### A Research of the Interactive Relationship among the Price of Crude Oil, Copper, Nickel and Pulp

Mu-Fen Chao Tamkang University
Chun-Hao Chu Tamkang University

#### **E-Group Learning in Higher Education Systems**

Adam Marks Embry-Riddle Aeronautical University

#### The Success Factors of On-Line Collaboration among Korean Manufacturing Companies

Sang-Kon Lee Korea University of Technology and Education
Sung-Bong Cho Korea University of Technology and Education

Ji-Yeon Lee Inha University

#### Rough Set Theory: An Alternative Rule Induction Approach Based on Incremental Object

Chun-Che Huang National Chi Nan University
Yu-Neng Fan National Taiwan University

Horng-Fu Chuang Da-Yeh University

Tzu-Liang (Bill) Tseng

The University of Texas at El Paso

Chih-Hua Hsu National Chi Nan University

### Investigating the Success of Knowledge Management Systems: An Empirical Study of IS Professional in Taiwan

Tarng-Yao Yang Southern Taiwan University
Chen-Fen Huang National United University
Mei-Hsiang Wang Southern Taiwan University

### **Understanding the Antecedents of Effective System Development Performance: The Importance of Expertise Coordination**

Mei-Hsiang Wang Southern Taiwan University Shih-Che Lin Southern Taiwan University

### An E-Business Diffusion Model: An Empirical Investigation of Web Functionalities and Parter Relationships

Hsiu Fen Lin National Taiwan Ocean University

Chen Ya Wang Lunghwa University of Science and Technology

### **Understanding User Intention to Use Mobile Social Networking Sites: Utilitarian and Hedonic Value Perspectives**

Kuan-Yu LinHsi-Peng LuNational Taiwan University of Science and TechnologyNational Taiwan University of Science and Technology

#### **Evolution of Information Systems Strategic Planning in Higher Education Institutions**

Wei-Lin Hsu Tzu Chi College of Technology Jhih-Ming Lai Tzu Chi College of Technology

#### A Mobile Monument Guide System Based on Augmented Reality and Situated Learning

Yi Hsing Chang Southern Taiwan University
Jen Ch'iang Liu Southern Taiwan University

#### The Study of Semantic-Based Registration System Using Semantic Web and Jess

Le Hui Chen National Defense University
Ting Shun Lin National Defense University

#### An Evaluation of Dependence Intention on Implemented Phonetic Learning System

Hui-Jen Yang National Chinyi University of Technology Yun-Long Lay National Chinyi University of Technology

Chern-Sheng Lin Feng Chia University

### A Relative Influence of Service Quality and Relationship Quality on Customers' Loyality for Resturants

Hsi-Ying Hsieh Far East University Shang-Hui Li Far East University

### Exploring Individuals' Loyalty towards Social Networking Sites from the Perspectives of Network Externality and Social Identification

Chao-Min Chiu National Sun Yat-sen University
Hsiang-Lan Cheng National Sun Yat-sen University

Chieh-Fan Chen Kaohsiung Municipal United Hospital

### The Effect of Interfirm Co-Development Competency on E-Service Product and Process Innovations through Technology Integration Mechanisms

Hung-Tai Tsou Ming Dao University

Hsuan-Yu Hsu National Central University

## Exploring Customer's Need Attributes for Experience-Oriented Service Functions: An Empirical Study on DTV in Taiwan

Hueiju Yu Chinese Culture University

Hsien-Tang Ko Institute for Information Industry

### Innovation Strategy as a Mediator among Social Networks, Innovative Culture, and Technological Capability - An Empirical Study of the ICT Industry in Taiwan

Shih-Chien Chien Shu-Te University
Su-Li Lin Shu-Te University
Shih-Shen Chen Shu-Te University

### Changing Supplier Functions in Industry Life Cycle: The Case of WLCSP, TFT-LCD, and STN-LCD

Min-Sun Wuang Fu Jen Catholic University

Tung-I Tsai Shu-Te University

Rong-Hwa Huang Fu Jen Catholic University
Chang-Lin Yang Fu Jen Catholic University

#### Applying TRIZ Method to Product Improvement and Design of a Wireless Headphone

Shu-Jen Hu
Lunghwa University of Science and Technology
Shu-Han Chuang
Lunghwa University of Science and Technology
Ru-Ping Peng
Lunghwa University of Science and Technology
Ching-Shu Chuang
Lunghwa University of Science and Technology

#### The Effectiveness for E-Learning Materials Designers

Hsing-Yu Hou Transworld University

#### Perceptions of E-Learning and Placement Evaluation of Abilities among Auditors before Implementation of E-Learning - A Case Study on an International Accounting Firm in Taiwan

Kai-Wen Cheng National Kaohsiung University of Hospitality and Tourisum

### Improving Innovative Capabilities of Taiwan's SMEs with University-Industry Research Partnerships

Wen-Shiow Hsu Ching Yun University

Wen-Cheng Lin National Taipei College of Business

Shu-Ming Tsaur Ching Yun University

### A Social Exchange Perspective on the Determinants of Knowledge Sharing: A Multi-Level Analysis

Wei-Li Wu Ching Yun University

## The Relationship between Logistics Services Innovation and Competitive Advantage, Business Performance: An Empirical Study of Third Party Logistics Providers

Chien-Yun Yuan Chihlee Institute of Technology
Liang-Jin Lin Chihlee Institute of Technology

#### A Generalized Discrete Singular Fuzzy Model with the Blending Multiple Difference Matrices

Chih-Peng Huang Ling Tung University

Competency Analysis with DEA and DBN: The Case Study of Higher Education in Taiwan

Han-Ying Kao National Dong Hwa University Chia-Hui Huang National Taipei College of Business

A Literature Analysis for the Development of Click-and-Mortar Business Model

Jung Chi Pai Takming University of Science and Technology

Impacts of Transactional and Transformational Leadership on Project Quality Performance

Tamkang University Li-Ren Yang

Replacement Model with Cumulative Repair Cost Limit for a Two-Unit System under Failure

**Rate Interaction between Units** 

Min-Tsai Lai Southern Taiwan University

Modeling and Analysis of a Closed-Loop Supply Chain

Jen-Ming Chen National Central University Chia-I Chang National Central University Ben Wang Florida State University

Ya-Hui Lin Asia-Pacific Institute of Creativity

**Establishment of Modified Performance Evaluation Matrix for Quality Improvement Tools** 

Shun-Hsing Chen Yu-Da University

Study on Constructing a Web-Based Supplier Selection System

Tse-Chieh Lin Lunghwa University of Science and Technology Chien-Yi Huang Lunghwa University of Science and Technology

National Taipei College of Business Hsu-Hwa Chang

The Research on the C2C Enterprises' Selection of the Third Party Logistics Based on the

**SVM-AHP Mixed Method** 

Dechun Huang Hohai University Jianqiao Lin Hohai University

# **Exploring Critical Success Factors for Web Shopping Platform Operation Using the Kano Model**

Chang-Lin Yang
Sue-Jane Chiang
Fu Jen Catholic University
Fu Jen Catholic University
Fu Jen Catholic University
Yung-Hsien Huang
Fu Jen Catholic University
Fu Jen Catholic University

# Artificial Chromosomes Structure in Sub-Population Genetic Algorithms for Two-Objective Flowshop Scheduling Problems

Yen-Wen Wang Ching-Yun University
Chen-Hao Liu Kai-Nan University

# An Alternative Approach for Measuring Process Performance Based on the Third Generation Capability Index

Chien-Wei Wu National Taiwan University of Science and Technology

Mou-Yuan Liao Yuanpei University
Y. C. Chang Ching Yun University

# Improved Confidence Interval Bounds for Process Incapability with the Contamination of Measurement Errors

Mou-Yuan Liao Yuanpei University

Chien-Wei Wu National Taiwan University of Science and Technology

Chien-Hui Yang Yuanpei University

Chien-Hsin Yang Overseas Chinese Institute of Technology

# A Multi-Stage Inventory Model for Multiple Suppliers with Unequal Order Quantity Allocation

Shu-Chin Chang Chung Yuan Christian University

Ching-Ter Chang Chang Gung University

#### Two-Phase Artificial Immune System for Multi-Objective Flowshop Scheduling Problems

Chen-Hao Liu Kai-Nan University
Yen-Wen Wang Ching-Yun University

# Minimizing the Total Completion Time for the Wafer Fabrication Photolithography Area Scheduling Problem

Chun-Ying Huang Ching Yun University

Tsung-Ying Yu National Immigration Agency Frontier Affairs Battalion

Tzu-Yun Chang Ching Yun University

#### Multi-Process Performance Analysis Based on CPK for Asymmetric Tolerances

Y. C. Chang Ching Yun University

Chien-Wei Wu National Taiwan University of Science and Technology

#### **Application of TRIZ to Solve the Contractions of DFMA Guidelines**

Chi-Wei Lin Feng Chia University Sih-Sian Wu Feng Chia University

#### A New Performance Measure to Manufacturing Cell Formation Problems

Tai-Hsi Wu National Taipei University Jinn-Yi Yeh National Chiayi University

Chin-Chih Chang Jen-Teh Junior College of Medicine, Nursing and Management

#### An Affecting Factors Study of the Introduction of the RFID on the Freight Monitoring System

Hsien-Ming Chiu Tamkang University

# The Inference of Leader-Member Exchange on Job Performance of University Librarians by Moderator of Job Autonomy

Yu-Ping Peng Chung Yu Institute of Technology, Fu Jen Catholic University

# Predicting HR Job Performance in Computing Environment: IT Competencies, HR Competencies, and HR Roles

Hung-Yue Suen National Cheng Chi University Hsiang-En Hsiao National Cheng Chi University Eugenia Y. Huang National Cheng Chi University

#### **Culturally-Weighted Leadership in Chinese Business**

Meiling Wong National Chinyi University of Technology Chung-Han Chan National Chinyi University of Technology

#### **Application of Information Hiding Technique to Biological Gene Sequences**

Tzu-Chuen Lu Chaoyang University of Technology Siang-Ru Liao Chaoyang University of Technology

### A Fuzzy Analytic Network Process Approach to Determining Prospective Business Strategy in

China: A Case Study for Multinational Biotech Pharmaceutical Enterprises

Yun-Huei Lee Tamkang University

#### Developing an Online Problem - Based Learning Model for Engineering Education

Sang-Kon Lee Korea University of Technology and Education

Ji-Yeon Lee Inha University

#### A Study on the Customer Value of Social Interaction Platforms

Yu-Ling Lin
National Chin-Yi University of Technology
Ya-Ting Yang
National Chin-Yi University of Technology

#### **User Values in Instant Messenger**

Yu-Ling Lin National Chin-Yi University of Technology Sheng-Kai Lin National Chin-Yi University of Technology

#### Assess the Impact of Software Risk for Selecting the Software Development Processes

Rung-Ching Chen Chaoyang University of Technology
Yen-Chun Liu Chaoyang University of Technology
Jeng-Feng Yang ChungChou Institute of Technology

#### Personality Traits and Relationship Attributes in Online Communities

Ying-Wei Shih National Changhua University of Education Hsien-Chang Huang National Changhua University of Education

Tzung-I Tang National Chengchi University

#### An Analytic Hierarchy Process Approach for Identifying and Ranking Critical Factors of Student Nurse Service in Clinics

H. Y. Kuo Fu Jen Catholic University

Zhen-Guo Che National Chiao Tung University

H. S. WangZ. H. CheNational Taipei University of TechnologyNational Taipei University of Technology

#### **Nursing Home Evaluation by Using Analytic Hierarchy Process**

H. Y. Kuo Fu Jen Catholic University

Tzu-An Chiang National Taipei College of Business
Zhen-Guo Che National Chiao Tung University

Z. H. Che National Taipei University of Technology

# A Survey on Service Quality of Taiwan High Speed Rail and Domestic Flights among Passengers Traveling between Taipei and Kaohsiung

Han Yin Cheng De Lin Institute of Technology

#### **Efficient Dynamic Election Mechanisms in Cloud Computing Environment**

Mao-Lun Chiang Chaoyang University of Technology
Chuan-Bi Lin Chaoyang University of Technology
Yen-Ru Chen Chaoyang University of Technology
Yun-Cheng Chang Chaoyang University of Technology

#### **Design of Dispatching Schemes and Queues for Cloud Computing**

Chuan-Bi Lin Chaoyang University of Technology
Mao-Lun Chiang Chaoyang University of Technology
Hsin-I Lee Chaoyang University of Technology

#### What does Male-Female Think the Key Factor of a Good Website?

Hui-Jiun Hu Transworld University

# The Market Positioning Analysis of Hybrid Travel Agencies in Taiwan - An Application of Multidimensional Scaling

Yu-Min Wang National Chi Nan University Chun-Liang Hsiao National Chi Nan University

#### (t, n) Convertible Threshold Ring Signature

Kuo-Chang Lee Tzu Chi College of Technology
Tzonelih Hwang National Cheng Kung University

#### **Digital Stream Signature with Error-Correcting Code**

Kuo-Chang LeeTzu Chi College of TechnologyTzonelih HwangYi-Pei HsiehTzu Chi College of Technology

#### **Supply Chain Management using Rough Sets and Influence Diagrams**

Chia-Hui Huang National Taipei College of Business Han-Ying Kao National Dong Hwa University

# The Research of the Relationships between Learning Expectation and Learning Satisfaction from Business Visiting

Mei Hua Chen National Changhua University of Education

Chiou Lan Chien Tainan University of Technology

Shang Hui Li Far East University Hsi Ying Hsieh Far East University

# A Study of Potential Managers in the Hospitality Industries Conceptualize with Regard to Ethical Dilemmas

Shang-Hui Li Far East University

Bryan-H. Chen National Changhua University of Education

### **International Symposium on Finance and Accounting 2011**

http://bai-conference.org/isfa2011.html

### Sponsored by

Department of Accounting and Information Systems, National Kaohsiung First University of Science & Technology

Department of Accounting Information, National Taichung Institute of Technology

International Business Academics Consortium (iBAC)

College of Business, National Taipei University

### **International Symposium on Finance and Accounting**

#### (ISFA 2011)

#### **Tuesday, July 05, 2011**

Session [A5] 08:20 – 10:00 Landmark 5 (7F)

ISFA 1

Session Chair: Shih-Wei Wu National Taipei University of Technology

# (New) Regulation and its Effectiveness in Developed and Emerging Economies: The Case of the Securities and Network Industries

Anastassios Gentzoglanis University of Sherbrooke

#### **Timing Ability of China Mutual Fund Investors**

Kaiguo Zhou Sun Yat-Sen University

Michael C. S. Wong City University of Hong Kong

#### Who are Loyal and Who are Not? A Study on Firm-Bank Relationship in Taiwan

Chih-Yung Wang Ming Chuan University
Ya-Huei Chang Ming Chuan University

Hsiang-Lin Cheng National Chung Cheng University

#### Earnings Management, Stock Performance, and Investors' Behavior

Fengyi Lin National Taipei University of Techonlogy Shih-Wei Wu National Taipei University of Techonlogy

#### The Survival Rate of Individuals in the Taiwan Stock Market

Edward H. Chow National Chengchi University Chien-Wei Chang National Chengchi University

Yu-Chen Wei National Kaohsiung First University of Science and Technology

# The Application of Public and Private Information to the Prediction of Abnormal Return, Volatility and Portfolio Management

Yang-Cheng Lu Ming Chuan University

Yu-Chen Wei National Kaohsiung First University of Science and Technology

Yi-Wei Lin Ming Chuan University

# Prediction of Probability of Default with the Incorporation of Relevant Information – The Application of Text Mining and Robust Logistic Regression

Yang-Cheng Lu Ming Chuan University

Yu-Chen Wei National Kaohsiung First University of Science and Technology

Wan-Ju Liao Ming Chuan University

#### Global Accounting Convergence and Reporting Quality: Evidence from Taiwan

Ching-Chieh Lin I-Shou University

Chi-Yun Hua Fu Jen Catholic University

Wen-Hsiang Lin I-Shou University

Wen-Chih Lee National Kaohsiung University of Applied Sciences

Session [E6] 16:50 – 18:00 Sukhumvit 1 (3F)

ISFA 2

Session Chair: Omar Al Farooque University of New England

#### Will China's Split Share Structure Reform Mitigate Agency Problems?

Tzu-Yun Tseng Feng Chia University

#### Whose Herding Moves the Price?

Shu-Fan Hsieh National Kaohsiung First University of Science and Technology

#### Shaping Corporate Governance System: An Analysis of the impact of Law and Culture in

**Selected Studies** 

Omar Al Farooque University of New England

#### **Terrorism Insurance: A new challenge of 21st Century.**

Mohammad Ayub Islam University of Chittagong Mohammad Nayeem Abdullah Independent University

#### Asian Options with Credit Risks: Pricing and Sensitivity Analysis

Chueh-Yung Tsao Chang Gung University
Chao-Ching Liu Chang Gung University

#### **Pecking Order Theory and Internationalization**

Yi-Chein Chiang Feng Chia university
Chuan-Hao Hsu Feng Chia university
Tung Liang Liao Feng Chia university

#### Wednesday, July 06, 2011

Session [F6] 08:20 – 10:00 Sukhumvit 1 (3F)

ISFA 3

Session Chair: Ali M. Kutan Southern Illinois University Edwardsville

# An Analysis of Short Selling, Margin Purchasing and Bid-Ask Spreads around Illegal Insider Trading: Evidence from Taiwan

Lee-Young Cheng University

Chong-Chuo Chang Asia University

Dau-Yun Yi National Chung Cheng University

#### The Long-Run and Asymmetry Relationship between the Change in VIX and TVIX

Yen-Hsien Lee Chung Yuan Christian University Jin-Yan Huang Chung Yuan Christian University

#### The Effect of Trading Activities by Type of Investor on Market Returns and Volatility:

**Evidence from Emerging Index Futures Markets** 

Wen-Hsiu Kuo National Taichung Institute of Technology

# Capital Structure Before and After the Asian Financial Crisis of 1997-1998: Evidence from the Construction Industry of Taiwan

Hsien-Hung Yeh

National Pingtung University of Science and Technology

# The Relationship between Ethics, Expertise, Audit Experience, Fraud Risk Assessment and Audit Situational Factors and Auditor Professional Skepticism

Rita Anugerah Universitas Riau Ria Nelly Sari Universitas Riau Rina Mona Frostiana Universitas Riau

### Firm Performance, CEO Tenure and Corporate Governance Reporting: Evidence from

Indonesia

Ria Nelly Sari Universitas Riau Rita Anugerah Universitas Riau Miranti Herly Universitas Riau

#### Different Sources of IPOs and Idiosyncratic Risk

Jen-Sin Lee I-Shou University
Chu-Yun Wei I-Shou University

### Does Investor's Investment Rely on Their Confidence or Trader? A Dyad Study in Futures

Market

Suechin Yang Tamkang University
Yahui Hsu Ming Chuan University
Chiayu Tu Ming Chuan University
Wenchang Fang National Taipei University

Session [H5] 13:20 – 15:00 Landmark 5 (7F)

ISFA 4

Session Chair: Michal Jelinek University of Economics in Prague

#### **Transfer Pricing Aspects of Cost Pooling**

Michal Jelinek University of Economics in Prague

#### Plan-Level and Firm-Level Attributes and Employee's Contributions in 401(k) Plans

Hsuan-Chi Chen University of New Mexico

Christine W. Lai National Taiwan Normal University

Sheng-Ching Wu Da-Yeh University

#### Asymmetric Price Adjustments for REITs in Asian/Pacific Markets

Ming-Shann Tsai National Chi-Nan University

#### The Fair Value Information of Derivatives and Risk Exposure

Chuang-Yuang Lin National Taipei University
Jun-Ting Chen National Taipei University

#### Cross-Listing Decision and Governance Environment: Empirical form International

#### Firm-Level Data

Chao-Lung Lien National Chi Nan university
Chien-An Wang National Chi Nan university

### The Impact of Corporate Diversification on the Long-Term Stock Return of R&D Increase

#### **Announcements**

Li-Yu Chen Fo Guang University

Shao-Chi Chang National Cheng Kung University

#### The Information Contents of the Volatility Index: The Case of the VKOSPI

Doojin Ryu Hankuk University of Foreign Studies

#### **Modeling the Mortgage of Prepayment Penalties**

Chih-Hsing Hung Chaoyang University of Technology
Po-Tsun Chen Chaoyang University of Technology
Po-Pu Shen Chaoyang University of Technology

Shyh-Weir Tzang Asia Univeristy

Session [I6] 15:20 – 16:30 Sukhumvit 1 (3F)

ISFA 5

Session Chair: Yanjian Zhu Zhejiang University

#### Effects of Managerial Incentives and Corporate Governance on Affiliated Firm Cash Holdings

Ching-Chieh Tsai National Taichung Institute of Technology

#### **Market Expectations and Discretionary Accruals**

Chen-Hui Wu National Dong Hwa University Li-Jin Huang National Dong Hwa University

#### Tax Reform and Ex-Dividend Day Investor Behavior: Evidence from an Emerging Market

Yun-Lan Tseng National Pingtung Institute of Commerce

Shing-Yang Hu National Taiwan University

#### Relative Performance among the Attractive Investment Strategies

Yi Chein Chiang Feng Chia University
Yi Tzo Chung Ling Tung University
Tung Liang Liao Feng Chia University

#### Are Foreign Institutions More or Less Informed? Evidence from China's Stock Markets

Yanjian Zhu Zhejiang University

# The Role of Stock Bubbles on Stock Return Predictability: Evidence from S&P Compositive Index

Kuangfu Cheng LingTung University

### Recipient of the BAI2011 Contribution Award

In recognition for outstanding contribution in organizing BAI2011 Conference

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Wachara Chantatub, Chulalongkorn University, Thailand

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Uthai Tanlamai, Chulalongkorn University, Thailand

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Kanlaya Wanitchabancha, Chulalongkorn University, Thailand

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Sawika Unahanan, Chulalongkorn University, Thailand

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Supapon Lurkitikul, Chulalongkorn University, Thailand

### Recipient of the BAI2011 Contribution Award

In recognition for outstanding contribution in organizing BAI2011 Conference

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Teerayout Wattanasupachoke, Chulalongkorn University, Thailand

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Chaiyasut Chongtavornwittaya, Chulalongkorn University, Thailand

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Pimmanee Rattanawicha, Chulalongkorn University, Thailand

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Chih-Chien Wang, National Taipei University, Taiwan

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Mu-Fen Chao, Tamkang University, Taiwan

### Recipient of the BAI2011 Contribution Award

In recognition for outstanding contribution in organizing BAI2011 Conference

### Congratulations!

Recipient of the BAI2011 Contribution Award

Li-Fang Sun, Ming Chi University of Technology, Taiwan

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Chien Kuo Li, Shih Chien University, Taiwan

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Yi-Lei Chang, International Business Academics Consortium, Taiwan

#### Congratulations!

Recipient of the BAI2011 Contribution Award

Pei-Wun Luo, International Business Academics Consortium, Taiwan

#### **Information Conference on Business and Information**

#### **BAI2011 OFFICERS**

Honor Conference Chair:

Kwei Tang Purdue University, United States

Conference Chair and Dean of NTPU Business College:

Wenchang Fang National Taipei University, Taiwan

Program Co-Chairs:

Wachara Chantatub Chulalongkorn University, Thailand

Hajime Tozaki Waseda University, Japan

Namjae Cho Hanyang University, South Korea

Ushio Sumita University of Tsukuba, Japan

**Proceedings Co-editors:** 

Chian-Son Yu Shih Chien University

Chih-Chien Wang National Taipei University

Treasurer:

Mu-Fen Chao Tamkang University

Website Masters:

Tai-wei Hung Shih Chien University
Chien Kuo Li Shih Chien University

Coordinator:

Ting-Sheng Weng National Chiayi University

Jin-Ying Lin Providence University
Ting Lie Yuan Ze University
Yen-Fen Lo Shih Chien University

Chung Chu Liu National Taipei University

Secretary:

Yi-Lei Chang International Business Academics Consortium

Assistant:

Pei-Wun Luo International Business Academics Consortium

Staff:

Chi-Fang Yen National Taipei University
Wan-Ling Yen National Taipei University
Chia-Ru Li National Taipei University

#### COORDINATORS AND INTERNATIONAL LIAISONS

International Co-chair-Taiwan Che-Jen Su, Fu-Jen Catholic University
International Co-chair-Japan Jinsan Lin, Nagoya Sangyo University
International Co-chair-Malaysia Beh Loo See, University of Malaya

International Co-chair-Israel Yacov Kedem, Shenkar College of Engineering and Design

International Co-chair-Mauritius Hemant Kassean, University of Mauritius

International Co-chair-Iran Iraj Mahdavi, Mazandaran University of Science and Technology

International Co-chair-Sri Lanka J.A.S.K. Jayakody, University of Colombo International Co-chair-Australia Fredy Valenzuela, University of New England

International Co-chair-Turkey Nihat Kasap, Sabanci University

#### **CONFERENCE COMMITTEE**

Adi Susilo Jahja Asian Banking Finance & Informatics Institute Perbana, Indonesia

Anbalagan Krishnan Curtin University of Technology, Malaysia

Anjan Kumar Swain Indian Institute of Management Kozhikode, India

Arménio Rego University of Aveiro, Portugal
Aung Kyaw Oo Seoul National University, Korea
Branson Chi Hing Kwok Raffles University System, Singapore
Cesar L. Escalante University of Georgia, United States

Chang-Yang Lin

Chen-Shin Chien

Chi-Ching Chang

Eastern Kentucky University, United States

National Taiwan Normal University, Taiwan

National Taiwan Normal University, Taiwan

Chien-Chiang Lin

Chih-Chin Yang

Shih Hisn University, Taiwan

Kainan University, Taiwan

Chih-Horng Liao Ta-Hwa Institute of Technology, Taiwan
Chih-Hsuan Wang National Chuan Hsing University, Taiwan
Chin-Hong Puah Universiti Malaysia Sarawak, Malaysia

Ching-Hsuan Wu Chia Nan University of Pharmacy & Science, Taiwan

Ching-Ti Wei Kainan University, Taiwan
Ching-Torng Lin Da-Yeh University, Taiwan

Chow-Sing Lin National University of Tainan, Taiwan

(to be continued)

Chung-Chang Lien Leader University, Taiwan

Maggie Chunhui Liu University of Winnipeg, Canada

David Ang Auburn University Montgomery, United States

Ebenezer Bennet Bharathidasan University, India

Emad Bataineh Zayed University, United Arab Emirates

Ernest Johnson University of Regina, Canada

Fahim Akhter Zayed University, United Arab Emirates

Faramak Zandi Alzahra University, Iran

Fredy Valenzuela University of New England and Universidad de Talca, Australia

Gianmario Piero Antonio Motta University of Pavia, Italy

Grace Hsu University of Queensland, Australia

Hao Fang Hwa Hsia Institute of Technology, Taiwan

H. Keith Edwards University of Hawaii, United States

Hasan Mohamed Shalabi Al Hussein Bin Talal University, Jordan

Henning Breuer Deutsche Telekom Laboratories and Technical University Berlin, Germany

Huei-Chung Chu Huafan University, Taiwan Hung-Chin Lin Vanung University, Taiwan

I Chieh Wang Meiho Institute of Technology, Taiwan

Corwin I-Chieh Hsu National Changhua University of Education, Taiwan Iraj Mahdavi Mazandaran University of Science and Technology, Iran

Jason MacVaugh University of Gloucestershire, United Kingdom

Jin-Tan Yang Ming Chuan University, Taiwan

Jiri Strouhal University of Economics Prague, Czech Republic John Chelliah University of Technology, Sydney, Australia

Joon Ho Hwang Korea University, South Korea

Jun Wan Christchurch Polytechnic Institute of Technology, New Zealand

Keiichi Yamada Nakamura Gakuen University, Japan

Khaled Abdel Rahman Gad Arab Academy for Science & Technology, Egypt

Khalil Md Nor Universiti Teknologi Malaysia, Malaysia Kimberly Furumo University of Hawaii at Hilo, United States

Kumudinei Dissanayake University of Colombo, Sri Lanka

Kuo-An TsengKuo-Wei SuLunghwa University of Science and Technology, TaiwanNational Kaohsiung First University of Science and Technology, Taiwan

Li Zhong Zhang La Trobe University, Australia Liang-Yuan Hsiung Kun Shan University, Taiwan

Li-Hsien Chien National Chung Hsing University, Taiwan

(to be continued)

Lun-Hao Lin Takming University of Science and Technology, Taiwan

Ly-Fie Sugianto Monash University, Australia

Maghsud Solimanpur Urmia University, Iran

Marc Sim University of Qld, Australia

Maslin Masrom University Technology Malaysia, Malaysia
Matthew Yen California State University, United States

Matthew T. Liu University of Macau, China

Mehdi Asgarkhani Christchurch Polytechnic Institute of Technology, New Zealand

Michael Steiner University of Graz, Austria

Miguel Pina e Cunha Universidade Nova de Lisboa, Portugal

Ming-Lang Wang Chung-Hua University, Taiwan
Ming-Yuan Hsieh MingDao University, Taiwan

Muhammad Jameel Qazi King Fahd University of Petroleum and Minerals, Saudi Arabia

Nan-Hong Lin Tatung University, Taiwan

Navid Sahebjamnia Mazandaran University of Science & Technology, Iran

Nilubon Sivabrovornvatana Sripatum University, Thailand Nittaya Jariangprasert Chiangmai University, Thailand Nuttawuth Muenjohn RMIT University, Australia

Omar Al Farooque University of New England, Australia
Pei-Hsuan Lee National Chung Cheng University, Taiwan

Peithe Ma Salva Far Eastern University, Taiwan
Peitsang Wu I-Shou University, Taiwan
Preeyanuch Apibunyopas Kasetsart University, Thailand

Rich Hsu University of South Australia, Taiwan Ron Chuen Yeh Meiho Institute of Technology, Taiwan

Ronald D. Johnson North Dakota State University, United States

Satoshi Honma Kyushu Sangyo University, Japan

Shih-Jen Liao Shu-Te University, Taiwan

Shital Jhunjhunwala Institute of Public Enterprise, India Shu-Chen Chang National Formosa University, Taiwan

Srinivas Gumparthi SSN School of Management & Computer Applications, India

Stuart Garner Edith Cowan University, Australia Stuti Lal U.P. Technical University, India

Sungchul Choi University of Northern British Columbia, Canada

Suzana Sulaiman University of Technology Mara, Malaysia

Ta-Tao Chuang Gonzaga University, United States

(to be continued)

Tek-Yew Lew Curtin University of Technology Sarawak Malaysia, Malaysia

Teresa Tiaojung Hsu Cheng Shiu University, Taiwan Tian-Wen Song Hsing Kuo University, Taiwan

Tsang-Kai Hung National Changhua University of Education, Taiwan

Tseng-Fung Ho Hsiuping Institute of Technology, Taiwan

Ushio Sumita University of Tsukuba, Japan

Victor K. Y. Chan

Macao Polytechnic Institute, Macau

Wei-Chiang Chen

Dahan Instituate of Technology, Taiwan

Wei-Lin Hsu

Tzu-Chi College of Technology, Taiwan

Wen-Bao Lin

National Formosa University, Taiwan

Wen-Bin Chuang

National Chi-Nan University, Taiwan

William Wright

University of Hawaii - Hilo, United States

Yi-Chung Cheng

Tainan University of Technology, Taiwan

Yi-Hsing Chang Southern Taiwan University, Taiwan Yi-Hsing Chang Southern Taiwan University, Taiwan

Yi-Kuei Lin National Taiwan University of Science and Technology, Taiwan

Ying Sai Loyola Marymount University, United States of America

Yu-Chung Hung National Chung Cheng University, Taiwan

Yu-Fen Chen Da-Yeh University, Taiwan Yu-Hsiang Lin Tungnan University, Taiwan

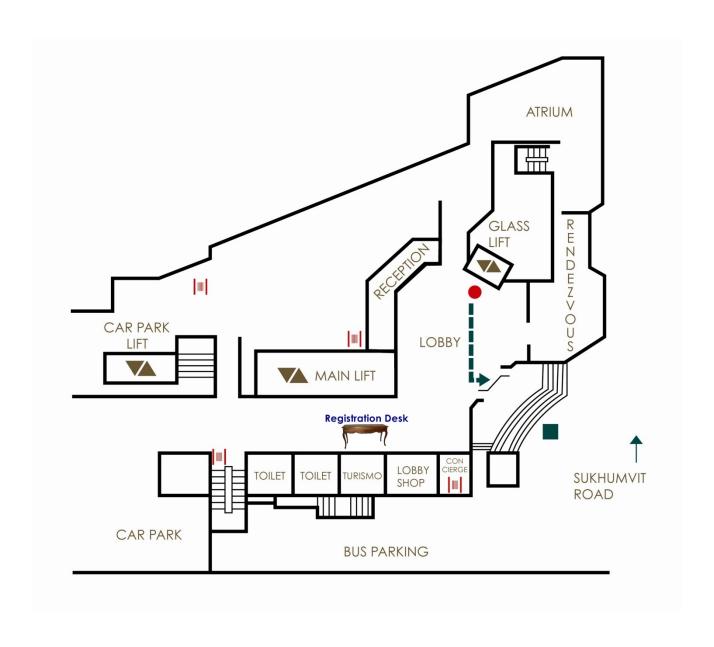
Yu-Li Lan Tzu-Chi College of Technology, Taiwan Za'faran Hassan University Teknologi MARA, Malaysia

Zaenal Abidin Asian Banking Finance and Informatic Institute Perbanas, Indonesia

## **Layout of Conference Site**

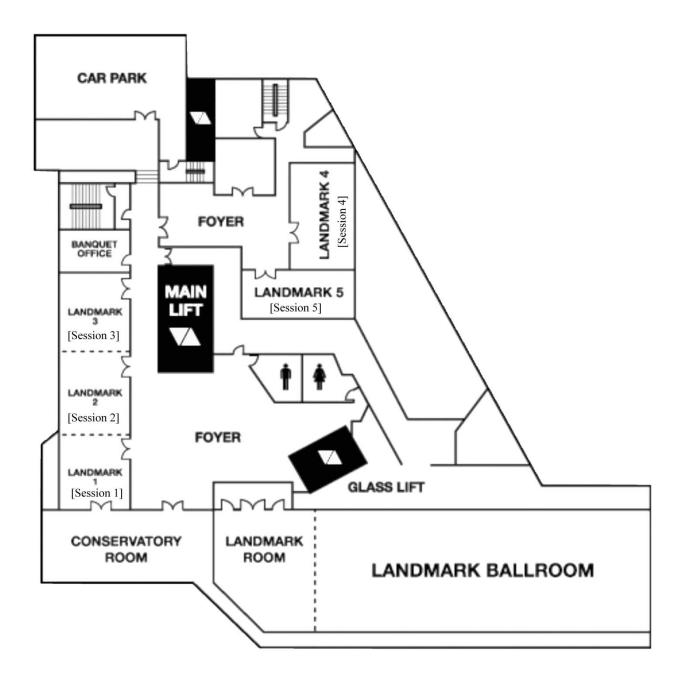
### **Pre-registration**

Pre-conference registration desk locate at Lobby and open in July 4 between 16:30-19:00



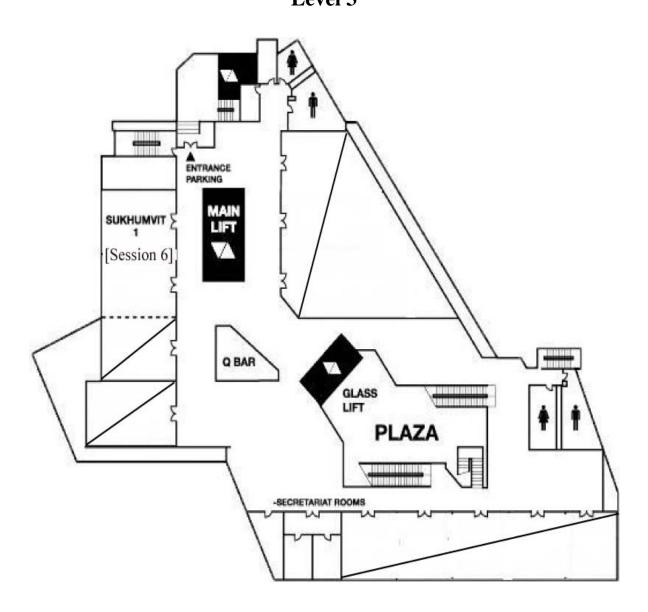
### **Layout of Session 1~5**

### Level 7



## **Layout of Session 6**

### Level 3



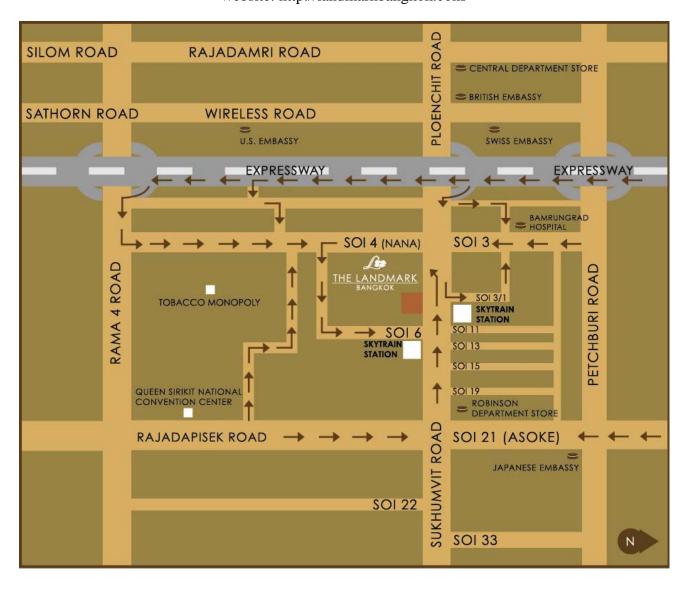
### **BAI2011**

# **Hotel Transportation Information**

#### The Landmark Bangkok Hotel, Thailand

138 Sukhumvit Road, Bangkok 10110, Thailand

TEL: +66 0 22540404 FAX: +66 0 2252 4221 Website: http://landmarkbangkok.com/



#### **International Conference on**

# **Business And Information** (BAI 2011)

# **Guide to Presenters and Session Chair**

- 1. Please be in the session 5 minutes before the schedule.
- 2. Session chair should divide the available time equally among all papers to be presented and announce the same to the paper authors and audience. Each paper should be presented within allotted sparing three minutes for discussion.
- 3. The papers having more than one author will not get any extra time for making their presentations.
- 4. Session chair should remind the speakers about the time limit three minute before the time he or she is expected to finish the presentation. If a speaker goes beyond the allotted time, session chair should remind her or him to close the presentation.

### **Projector**

During the conference, an LCD projector, screen and laptop (notebook) computer will be provided for each meeting room. Any additional equipment needed is at the discretion of the presenter, and it will be his or her responsibility to provide the extra equipment.

### **Conference Registration Desk**

The conference registration desk will be open from AM 8:00 to PM 18:00 July 5~6, 2011. Pre-conference registration will be open from PM 16:30 to PM 19:00 July 04, 2011.

#### Lunch

Six tea breaks and two lunches are included in the conference registration fee. Lunch would be provided for registered (paid) participants only. The lunch time is 12:00-13:20.