



National School
of Government

The National School of Government
welcomes
Mr Chun Chih Chen from Regional Civil
Service Development Institute, Central
Personal Administrative Executive,
Taiwan
June 2009

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National School
of Government

Proposed Agenda

- ✓ Our context and the nature of our work
- ✓ Our approach to training civil servants
- ✓ Sharing experiences and developing greater understanding of public service administration

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Context

Our business as a government department is to help people and organisations operating in the whole of the public service system.

Our job is to support the strategic priorities of government and help clients respond to key public service challenges:

- Service transformation
- Issues arising from capability reviews
- Cross-cutting public service agreements
- Organisational leadership and governance.

Our core international activities are increasingly aligned to DFID and FCO commissions as a partner in government.



New Deal with Civil Service leadership

- Reconnecting with the Civil Service leadership
- Management Group
 - Commitment to own the School
 - Work with us on the corporate learning programme central to their priorities
 - Sharing the need to strengthen and grow the National School
- New Civil Service Learning & Skills Board



The Board exists to:

- Ensure more effective public service delivery through better learning and skills for the Civil Service
- Lead and own the Civil Service approach to learning and improving the skills of its people, providing direction to work collectively to this end
- Speak for Civil Service leadership on these topics (formally accountable to PSMG)



NSG now run by Senior Leadership Team

Patricia Greer



Elaine Lorimer



Rod Clark



Jonathan Miller



Positioning of NSG

New Scorecard built around 4 areas:

Building Public Service Capability

NSG exists to help Central Government and partners to deliver better

National School Excellence

NSG must have the capability to deliver

Financial Viability

NSG must fund its current and future activities and be financially robust and efficient

Reputation

Reputation as the place people come to for advice, ideas, innovation and good quality individual and organisational development

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Our market place: Public Sector

Entry into this market must be managed and prioritised in order to ensure maximum public service impact and effective use of resources

Senior Civil Service

Rest of Civil Service

Large organisations: NHS, Police, Fire service

Local Government

3rd Sector: Charities, NGOs, ...

Private sector companies serving the public sector

We are uniquely placed to offer cross cutting, innovative solutions (often in partnership with others to ensure capacity.)

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Partners and/or competitors

- Big consultancies
- The Business Schools
- Universities
- General L&D and consultancy Providers
- E-Learning providers
- Other government L&D providers

The scale (and speed) of the transformation required within the public sector will require NSG to partner with others on a number of occasions (in a financially viable manner) in order to ensure sufficient impact

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Our current topic offering (under review)

Welcome to your National School of Government

 Strategic Leadership	 Management Development & Business Skills	 Policy & Government, Ministers and Parliament
 Professional & Specialist Development	 Personal Development	 Qualifications

[As currently shown on our website]

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