




PILOT PROJECT - MALAYSIA

AN INTRODUCTION TO COMPUTERS AND INTERNET

1 & 2 DECEMBER 2008

Presented by Siti Farina

Team Members:
 Professor Abtar Kaur
 Siti Farina
 Majmin Hanum
 Rames Mariapan
 Sandra Simon

WORKSHOP DETAILS

WORKSHOP OBJECTIVE:

To teach basic skills to a group of women folks in how to use the computer and Internet, thus, becoming more skillful in their respective areas;

VENUE:

Computer Lab OPEN UNIVERSITY MALAYSIA

FACILITATORS:

- OUM Staff
- Secretary General from National Council of Women's Organisation (NCWO)
- Microsoft Unlimited Potential Coordinator and NCWO.

PARTICIPANTS:


Women from rural areas from the age ranges from 35 to 66;
 Occupation: homemakers, coconut rice sellers, fruits sellers, masseuse, tailors, farmers, worm breeders;
 Main activities of the communities in the village are paddy- farmers, vegetable farmers and catfish rearing.

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LOCATION OF VILLAGES

WHERE THE PARTICIPANTS ORIGINATE FROM.. THEIR VILLAGES..

MAP OF PENINSULA MALAYSIA



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PHOTOS OF A VILLAGE (KAMPUNG)

Photos of kampung life...

Women as farmers...



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PHOTOS OF A VILLAGE (KAMPUNG)

Kampung life...

Women in business...



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OPENING CEREMONY

Opening Speech



Professor Tan Sri Annuar Ali
 President / Vice-Chancellor
 Open University Malaysia

Welcoming Remarks



Professor Abtar Kaur
 APEC/OUM Project Overseer
 Professor Faculty of Education & Languages

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OPENING CEREMONY

Distributing Programs to Participants...



Group Photo



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OPENING CEREMONY

Participants browsing the agenda....




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WORKSHOP DETAILS – DAY 1


<p>DATE : 1 DECEMBER TIME : 8:00 AM – 4:30 PM</p> <p>OPENING CEREMONY SESSION 1 (9:30 – 10:30 AM) INTRODUCTION TO COMPUTER •Computer Basics – Getting Started •How to use a Computer</p> <p>SESSION 2 (10:30 – 11:30 AM) INTRODUCTION TO INTERNET •Usage of Internet •Surfing the Internet - Search Engines •Examples of Success Stories</p>	<p>SESSION 3 (11:30AM – 12:30 PM) INTRODUCTION TO EMAIL •Why do we need Emails? •What is Gmail?</p> <p>SESSION 4 (2:00 – 4:30 PM) COMPOSING, REPLYING AND SENDING EMAILS •How to compose, reply and send emails?</p>
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WORKSHOP SESSION

....the aim of the workshop was to provide the participants some basic concepts related to computers and Internet to enable them to

- i) communicate instantly using emails,
- ii) search for information related to their various vocations,
- iii) market their products,
- iv) search for recipes or sewing skills and other related areas such as health and hobbies.



Participants concentrating during the session.....

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WORKSHOP SESSION

Participants listening to the first presenter and reading through the manual....




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WORKSHOP SESSION

Going hands-on.....

With full concentration.....

Teamwork.....




"Let me try this....."



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EXAMPLES OF CONTENT SHARED WITH PARTICIPANTS: TRUE SUCCESS STORIES

Women in business...with ICT knowledge





Women entrepreneur who ventured into food business, now even popular in London...Malaysian dumplings!

Major expansion of direct selling of dietary supplements, food and beverages;

Women entrepreneur who became a major meat supplier to all of Malaysia!

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WORKSHOP DETAILS – DAY 2

DATE : 2 DECEMBER
TIME : 8:00 AM – 4:30 PM

SESSION 6 (8:30 – 10:00 AM)
SEARCHING INFORMATION FROM THE INTERNET USING KEYWORDS

- Surfing the internet based on information needed by using keywords
- Usage of Google

SESSION 7 (10:30 – 12:30 PM)
GROUP WORK AND PRESENTATION

- Each group of 6/7 given a topic to surf
- Presentation of findings from surfing the internet

SESSION 8 (2:00 – 4:30 PM)
ACTIVITY:



- Making accessories with beads

SESSION 9 (4:30 PM)
PRESENTATION OF CERTIFICATES CLOSING CEREMONY

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FACILITATORS AT WORK

Attentive facilitators







"This is how you do it"...



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BEADING ACTIVITY SESSION

Activity enhancing the participants' skills...

Searching for website that provides information on beading...

.....Final products

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QUESTIONNAIRE TO PARTICIPANTS (BAHASA MALAYSIYA)

BORANG MAKLUM BALAS

BENGKEL PENGENALAN KEPADA KOMPUTER & INTERNET
Asia-Pacific Economic Cooperation & Open University Malaysia

Nama: _____
Umur: _____
Alamat: _____
No. telefon: _____

1. Saya telah dapat maklumat mengenai komputer & internet.

2. Saya telah dapat maklumat mengenai komputer & internet.

3. Saya telah dapat maklumat mengenai komputer & internet.

4. Saya telah dapat maklumat mengenai komputer & internet.

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11. Saya telah dapat maklumat mengenai komputer & internet.

12. Saya telah dapat maklumat mengenai komputer & internet.

13. Saya telah dapat maklumat mengenai komputer & internet.

14. Saya telah dapat maklumat mengenai komputer & internet.

15. Saya telah dapat maklumat mengenai komputer & internet.

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14. Saya telah dapat maklumat mengenai komputer & internet.

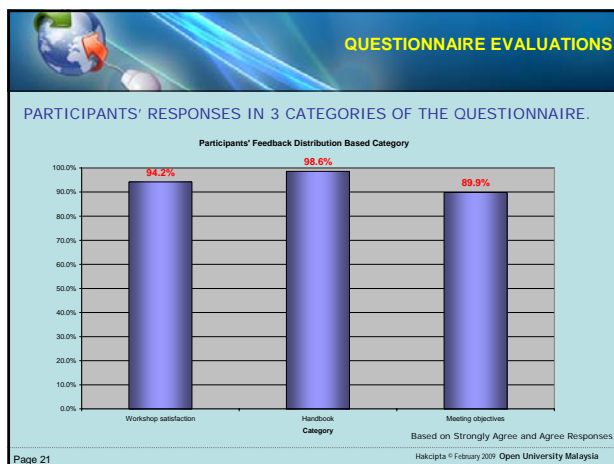
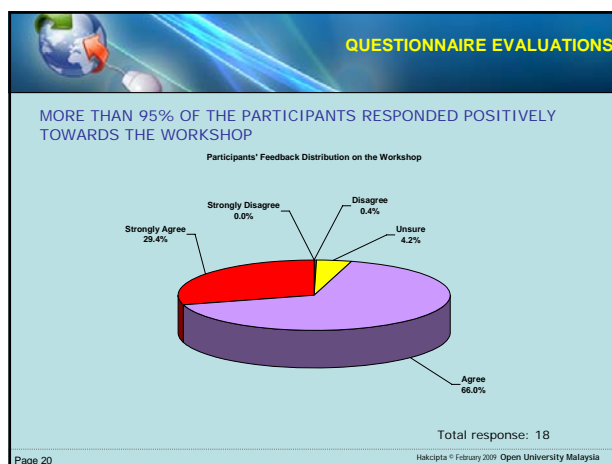
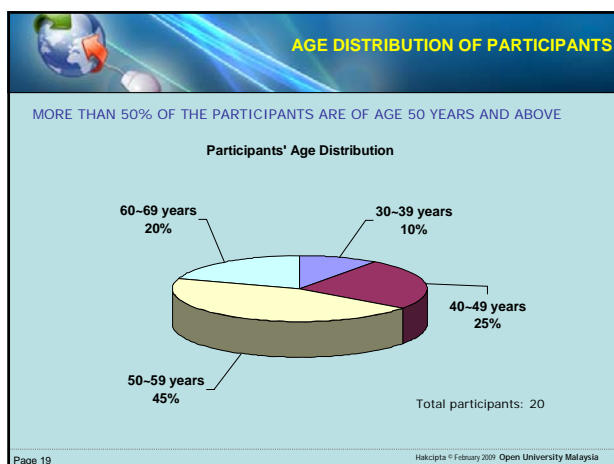
15. Saya telah dapat maklumat mengenai komputer & internet.

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ENGLISH TRANSLATION OF QUESTIONNAIRE

No	Question
1	I was given sufficient information regarding the workshop.
2	The workshop was as I expected.
3	The workshop was a good way for me to learn computer and internet.
4	The objectives of the workshop were clearly stated.
5	The workshop activities stimulated my learning on computer.
6	The activities in the workshop provided sufficient practise and feedback for me.
7	The difficulty level of the workshop was appropriate.
8	The level of technology terms used was appropriate.
9	I found the content of the handbook useful.
10	I found the content of the handbook clear and relevant.
11	The graphics in the manual helped me understand the content better.
12	I understood all the sessions well.
13	I have accomplished all the objectives of the workshop.
14	I can apply what I have learnt in the workshop.
15	Overall, I am satisfied with the workshop.

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- ### WORKSHOP EVALUATION - QUESTIONNAIRE
- Based on the questionnaire, it can be concluded that:**
- The workshop activities stimulated the participants on the usage of computers.
 - The handbook proved to be very useful as it provided helpful information to the participants.
 - The added activity of beading session in the workshop motivated the participants to look for sites related to beading.
 - Group work was a good activity for them to practice their skills in searching information via the Internet.
 - Emails and search engines were extremely interesting topics for the participants.
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WORKSHOP REFLECTION – INPUT FROM FACILITATORS (I)

Q1. How did the participants receive the first session?

F1: "Most of the participants were very excited and eager to learn computer and the internet. The very few who had a little basic in computer managed to cope quite well but most of them who had not even touched a computer in their lives had to struggle..."

F2: "The participants consulted each other when unsure of the content. They were comfortable as they already knew each other. They were talking, discussing and having an enjoyable time while learning."

F3: "....The participants were comfortable and curious to learn..."

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WORKSHOP REFLECTION - INPUT FROM FACILITATORS (II)

Q2. How were the trainers?

F1: "The participants knew the first trainer so there was no gap or shyness between the trainer and the participants."

F2: "The participants knew the first trainer, thus, the session was informal. For the subsequent sessions, the trainers followed the participants' pace in learning the computers..."

Q3. Overall, how was the workshop?

F1: "Email was the most exciting and happening session...they enjoyed themselves so much in emailing each other and it was fun to see their reactions when they sent or received emails from their friends..." I also found one participant who couldn't read and write well, so she was very slow. However she enjoyed the class very much. Overall, **they were very excited especially during the last session on how to e-mail.**

F2: "They were eager on hands-on activities rather than hearing the explanation part".

F3: "They were enthusiastic and excited to learn about emails....they were really eager to learn about email skills...."

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FACILITATORS' COMMENTS AND FEEDBACK

F1: "This workshop is more challenging than what I've imagined! Even though, they came from a various backgrounds and age, but their spirit and enthusiasm to learn computer and internet has also made me want to teach them more and more. Wish we could have more volunteers to help them."

F2: "In the last session on "How to e-mail", it was really interesting and havoc. Everyone was so excited to e-mail to each other. Hope that they could apply and practice this when they're at home. But some of them do not have an Internet connection. So, I'm afraid, they would forget what they've learned."

F3: "I also noticed that the practical session gave them more fun. So, we should do more practical activities for them".



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PARTICIPANTS' COMMENTS AND FEEDBACK (I)

Q1. What is your recommendation about the workshop?

- "More workshops should be done for rural areas."
- "This workshop should be conducted for the elderly in the villages."
- "Should continue with similar workshops as many homemakers do not know how to surf internet."
- "Show to homemakers how important the internet is."
- "Extend the duration of the workshop."
- "Need to know how to advertise and market products through the internet."
- "I would like to participate again if given the opportunity."
- "Super, good!"




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PARTICIPANTS' COMMENTS AND FEEDBACK (II)

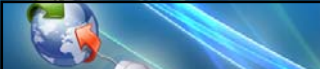
Q2. What is most valuable for you in this workshop?

- "From zero knowledge, I already know how to use the computer now."
- "I already know how to surf the internet."
- "I acquire information and knowledge on the computers."
- "I can already use email and internet."
- "I am so happy with what I've learned."
- "I learn about computer and internet and get to meet new friends."
- "I can operate the computer now."
- "It has given me motivation to learn about Information Technology."



The lady who applied what was taught....she emailed the SVP!

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WORKSHOP OUTCOMES

At the end of the workshop, participants were able to:

1. Use E-mail to keep in touch with families and friends;
2. Use Internet for information searching related to homemaking and farming;
3. Use Internet to seek knowledge in other social aspects;
4. Use Internet to get the latest news;
5. Use online technologies comfortably with ease.

Finally, at the end of the workshop, the participants presented and demonstrated the ICT skills acquired for the 2-days workshop.

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ISSUES

The following are issues encountered during the implementation of the workshop:

- i. **2 participants were functionally illiterate – Thus, it is our recommendation that audience analysis be carried out thoroughly.**
- ii. **Our initial plan to conduct the pilot project in a rural area did not materialize due to limited IT infrastructure and resources unfortunately. Therefore, as a final alternative, the workshop was conducted at OUM computer lab. However, with this circumstances, we would be able to use the two sets of data collected to make a comparison.**

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RECOMMENDATIONS

The following are recommendations to improve the overall implementation of similar workshop:

- i. **Keyboarding skills need TO BE INCLUDED IN THE WORKSHOP;**
 - Familiarizing with keyboard before progressing to other session;
- ii. **To start the workshop with Keyboarding Skills, followed by MSWord and Internet and lastly Email;**
- iii. **To also have as standby other email options such as Yahoo;**
- iv. **To extend the email session.**

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CLOSING CEREMONY

OUM President and SVP showed support....



Awaiting for closing ceremony....




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CLOSING CEREMONY: PRESENTATION OF CERTIFICATES






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APPRECIATION NOTE

Our heartfelt gratitude to the following for their contributions as they have added tremendous value to the workshop:

1. YBhg Professor Tan Sri Anuwar Ali
2. YBhg Professor Mansor Fadzil
3. YBhg Datin Nursiah Sulaiman
4. Ms. Sandra Simon
5. Ms. Belevin Daro Scully
6. OUM Development team (Centre of Instructional Design and Technology):
 - Datin Halimatolhanin Mohd Khalid
 - Rosaini Ab. Lazid
 - Ahmad Nahar Fadzil
 - Nor Akmar Annuar
 - Suhaila Mas Ayu Mohd Saad

YBhg = The honorable

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Thank You



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